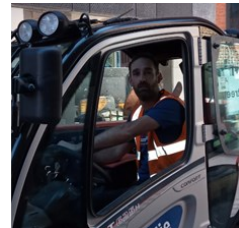
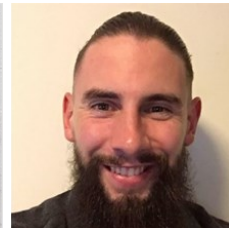
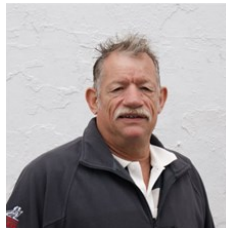
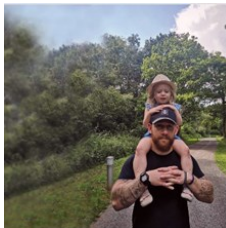


# Walking With The Wounded

Marc Hughes & Kelly Louise Meacock  
Lincolnshire, Cambridgeshire, Norfolk & Suffolk



# What we do in the East Region

WWTW supports three key areas, enabling our service users to live an independent & successful life.



# East Team Roles

- Veterans Support Liaison Officers
  - Employment Advisors
  - Remote Care Coordinators



# Our key values

1

## Client First

We listen to our ex-service personnel and are driven by what is best for them; this is at the heart of every decision that we make.

2

## Collaboration

In order to provide the best service for our clients, we recognise the importance of collaboration; collaboration across teams, across the sector, within regions and with key partners such as the NHS.

3

## Respect

We commit to treating our colleagues, clients, supporters and partners with respect. We value everyone and treat people with dignity and professionalism.

4

## Empowerment

We strive to empower our workforce to deliver their role with pride, confidence and quality. We work to empower our clients to take steps for their future.

5

## Integrity

We build trust through responsibility actions and honest relationships.

# Our Core Values



# Case Study

Following a successful career of 25 years in the Army Marc was medically discharged from service. He was connected with me through his SSAFA mentor. We started working together and after 5 months he was successful in gaining employment within the NHS as a project manager. Working with Marc we provided the following :

- Facilitated an initial meeting.
- Reviewed & Updated CV
- Created an experience statement and covering letter.
- Signed up to/created accounts on, numerous Job sites.
- Sent jobs that would suit my skill set.
- Applied for jobs following discussions
- Looked over any presentations and applications for interviews.
- Met before interviews to ask specific to role questions, and coach me on general interview techniques.
- Phoned at least weekly to catch up and applied for jobs as and when they were sent across

# Our Impact 2023

## OUR YEAR IN NUMBERS

WWTW delivers **employment, mental health** and **care coordination** programmes in collaboration with the NHS to get those who served, and their families, whether mentally, socially or physically wounded, back on their feet and making a positive contribution once more.

**Why? Because those who served, deserve.**

**4262 cups of tea** shared with clients.



**193 clients** were supported by one or more WWTW programmes

TOTAL  
**2131\***



**Care Coordination** Supported  
**768** individuals.



**Employment Programme** Supported  
**540** individuals.



**Mental Health** Supported  
**1031** individuals.

WWTW has generated over **£27,309,716** in social value for clients supported in 2023.



For every £1 spent WWTW generated a social value of **£5.58**.

Our service users consistently rate the service they receive from WWTW and their caseworker as excellent (4.7/5).

In receiving an excellent service, we see that the impact on service users is that they have received support to address their challenges and will be better equipped to deal with challenges in the future.



WWTW directly supported **82** military relatives.

\*Please note some veterans have been supported via more than one WWTW programme.



### CARE COORDINATION:



On arrival at WWTW, 65% of veterans did not feel confident dealing with life's challenges.



With support from WWTW 85% felt they now had the skills to navigate these challenges.



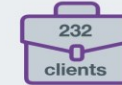
**768**

768 veterans were supported and over £80,000 was issued via our Quick Reaction Fund including funding training courses, emergency accommodation, utility top ups, food shops.



### SUSTAINABLE EMPLOYMENT

WWTW supported



into paid roles.



including courses in 3D printing, logistics, security carpentry, rail engineering, cyber security, project management, wind turbine maintenance



### MENTAL HEALTH



On average, mental health therapists were allocated within 9.1 days

and 7.2 miles of the client's home.



WWTW delivered **6100 hours of therapy** to veterans and their families.



# Contact

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Questions?