Hello, My name is Kathryn Glass, and I am the National Programme Lead for the Veteran Friendly Framework Care Home Programme.

The Royal star and Garter, and Royal British Legion are working together to develop a programme for all care homes nationally to recognise and support the veterans that they care for.

It has been recognised that most non-military care homes may have unidentified veterans within their care, who are missing out on recognition, support, and signposting to a wide range of statutory and charitable services to support their individual needs because of not being identified.

The programme has been recognised as good practice by the CQC.

I would welcome a discussion with you around the programme, and all its benefits.

This free of cost programme is looking at supporting all care homes to become veteran aware and receive recognition for its work. I have attached a background and details to the programme for your information, along with a VFF Flyer for you to share across your network.

The VFF also has a designated website, containing the VFF Application pack with everything needed to support successful completion of the framework.

If you wish to access the website, please register your interest and a member of the VFF Team will be in touch to further discuss with you.

<https://veteranfriendlyframework.org.uk/>

Kindest Regards

Kathryn Glass

Veteran Friendly Framework Accreditation Programme Lead

[https://veteranfriendlyframework.org.uk](https://veteranfriendlyframework.org.uk/)

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| |  | | --- | | **Kathryn Glass​​​​** | |
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