

**Cambridgeshire and Peterborough Health and Wellbeing Board
Pharmaceutical Needs Assessment (PNA)
Supplementary Statement to the 2022 PNA
January 2024**

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Executive Summary

Cambridgeshire and Peterborough Pharmaceutical Needs Assessment (C&PPNA) was published in October 2022, and is available at [Cambridgeshire and Peterborough PNA 2022](#). It assesses whether the current provision of pharmacy services meets the needs of the population.

The 2022 PNA states that *“The PNA steering group will continue to monitor any potential closures or mergers of local pharmacies and issue appropriate statements of fact (Supplementary Statements) as necessary in line with PNA requirements”*.

Due to the number of closures and/or reduction in opening hours since the C&PPNA was published a Supplementary Statement is needed. It updates the last published Cambridgeshire and Peterborough Pharmaceutical Needs Assessment (October 2023) and enables the Pharmaceutical Services Regulations Committee (PSRC) to make informed decisions when commissioning services or assessing applications/changes to the Pharmaceutical List.

Main Changes since October 2022

Since the PNA was published in October 2022 the Health and Wellbeing Board has been notified by Hertfordshire and West Essex ICB (who host the Pharmaceutical Services Regulations Committee (PSRC) on behalf of Cambridgeshire and Peterborough ICB) that 10 community pharmacies have been removed from the pharmaceutical list and have ceased to provide pharmaceutical services (9 closures and 1 consolidation (resulting in 1 closure)).

This document describes the locations and service provision previously offered by these pharmacies and assesses whether these closures have led to a gap in access to services.

The findings of this Supplementary Statement

Cambridgeshire and Peterborough still has adequate geographic provision of essential services¹ to meet the needs of the population by providing a service for the majority of the residents within 20 minutes of their home. There are some pockets in Cambridgeshire and Peterborough where it is necessary to drive more than 20 minutes by car to access a pharmacy or dispensing surgery. However, these areas are to a large extent uninhabited and/or may be served by pharmaceutical services in a neighbouring Health and Wellbeing Board Area. However, it is recognised that not everyone has access to a car, and that those unable to access a car may be among the more vulnerable in society.

Analysis of opening hours and trading days shows that while there is still adequate provision of access to pharmaceutical services for essential services, Monday to Friday during usual opening hours, there has been a reduction in opening hours particularly at evenings and weekends. Since October 2022 there have been a number of pharmacies which have reduced

¹ “Essential Services” are services all pharmacies are required to provide.

their supplementary hours. Since October 2022 there have been a number of pharmacies which have reduced their supplementary hours.

Changes to 100 Hour Pharmacies

100 hour pharmacies are pharmacies which are contracted to open for at least 100 hours per week for the provision of pharmaceutical services. The 2022 PNA identified that there were 15 Pharmacies contracted for 100 hours across Cambridgeshire and Peterborough, it concluded that maintaining the current distribution of 100 hour/longer opening pharmacies is important to maintain out-of-hours access for the population of Cambridgeshire and Peterborough.

The National Health Service (Pharmaceutical and Local Pharmaceutical Services) (Amendment) Regulations 2023 that came into force from May 2023 allowed pharmacies currently contracted to provide 100 hours of opening to reduce those core hours to not less than 72 hours per week. In Cambridgeshire and Peterborough out of the 15 contracted to provide 100 hours only one is still providing 100 hours, the rest have either reduced their opening hours or have ceased trading.

In summary:

- One pharmacy still provides 100 hours per week,
- Two have reduced their opening hours to 79 hours per week,
- Four have reduced their opening hours to 78 hours per week,
- Four have reduced their opening hours to 72 hours per week,
- Four have ceased trading.

As required by The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 the map of community pharmacies has been updated and is included in this Supplementary Statement at Appendix 2 and replaces the map in the 2022 PNA.

Background

Cambridgeshire and Peterborough Pharmaceutical Needs Assessment (CPPNA) was published in October 2022, and is available at [Cambridgeshire and Peterborough PNA 2022](#). It assesses whether the current provision of pharmacy services meets the needs of the population. The PNA is used by the Pharmaceutical Services Regulations Committee (PSRC) in its approval process for applications to join the pharmaceutical list under the NHS Pharmaceutical Services and Local Pharmaceutical Services Regulations 2013. Hertfordshire and West Essex (HWE) ICB host the (PSRC) on behalf of Cambridgeshire and Peterborough ICB under a Memorandum of Understanding.

The 2022 PNA states that the PNA steering group will continue to monitor any closures of local pharmacies and issue appropriate statements of fact as necessary in line with PNA requirements. This document sets out changes in provision since October 2023 and assesses whether these changes will lead to a gap in service.

Legal Duties of the Health and Wellbeing Board – Keeping the PNA up to date

Once a PNA is published, the 2013 regulations require the health and wellbeing board to produce a new one if it identifies changes to the need for pharmaceutical services, which are of a **significant extent**. This could be due to changes to:

- the number of people in the area who require pharmaceutical services,
- the demography of the area, or
- risks to the health or wellbeing of people in the area (both residents and visitors).

The only exception to this requirement is where the health and wellbeing board is satisfied that producing a new pharmaceutical needs assessment would be a disproportionate response to the changes.

A supplementary statement is to be published to explain changes to the availability of pharmaceutical services where:

- a. the changes are relevant to the granting of an application or applications for inclusion in the pharmaceutical list for the area of the health and wellbeing board's area; and
- b. the health and wellbeing board is satisfied that producing a new pharmaceutical needs assessment would be a disproportionate response to those changes or it is already producing its next pharmaceutical needs assessment but is satisfied that it needs to immediately modify the existing document in order to prevent significant detriment to the provision of pharmaceutical services

Cambridgeshire and Peterborough PNA 2022 Summary of Findings

The conclusion of the 2022 PNA is that *“There is currently sufficient pharmaceutical service provision across Cambridgeshire and Peterborough. however there has been a reduction in the opening hours of many pharmacies, in addition the pharmacy consultation has raised concerns with staffing and recruitment, which may impact the ability of pharmacies to deliver a consistent service. No current or future gaps have been identified in the provision of necessary and other relevant service across Cambridgeshire and Peterborough.”*

This was demonstrated by the following:

- Within Cambridgeshire and Peterborough there are:
 - 148 community pharmacies,
 - 3 internet / distance selling pharmacies,
 - 3 dispensing appliance contractor (DAC),
 - 5 hospital pharmacy,
 - 40 dispensing GP's.
- the average number of community pharmacies in Cambridgeshire and Peterborough area is 18.7 per 100,000 residents which is similar to the East of England average (19.4) and the England Average (20.6).,
- there are some pockets in Cambridgeshire and Peterborough where it is necessary to drive more than 20 minutes by car to access a pharmacy or dispensing surgery. However, these areas are to a large extent uninhabited and/or may be served by pharmaceutical services in a neighbouring Health and Wellbeing Board Area. This can be considered as an indication of good coverage in terms of the locations of pharmaceutical services across the county. However, it is recognised that not everyone has access to a car, and that those unable to access a car may be among the more vulnerable in society.
- In summary, review of the accessibility of NHS Pharmaceutical Services in Cambridgeshire in terms of locations and opening hours, suggest there is adequate access. There appears to be good coverage in terms of opening hours across the county, however there may be issues for certain patient groups, e.g. those adults working full time who can only collect prescriptions at weekends.

Changes to the provision of Pharmaceutical Services since October 2022

Community Pharmacy Closures

Since the PNA was published in October 2022 the Health and Wellbeing Board has been notified by Hertfordshire and West Essex (HWE) ICB (who host the Pharmaceutical Services Regulations Committee (PSRC) on behalf of Cambridgeshire and Peterborough ICB) that the following community pharmacies have been removed from the pharmaceutical list and have ceased to provide pharmaceutical services. Map 1 below shows these closures.

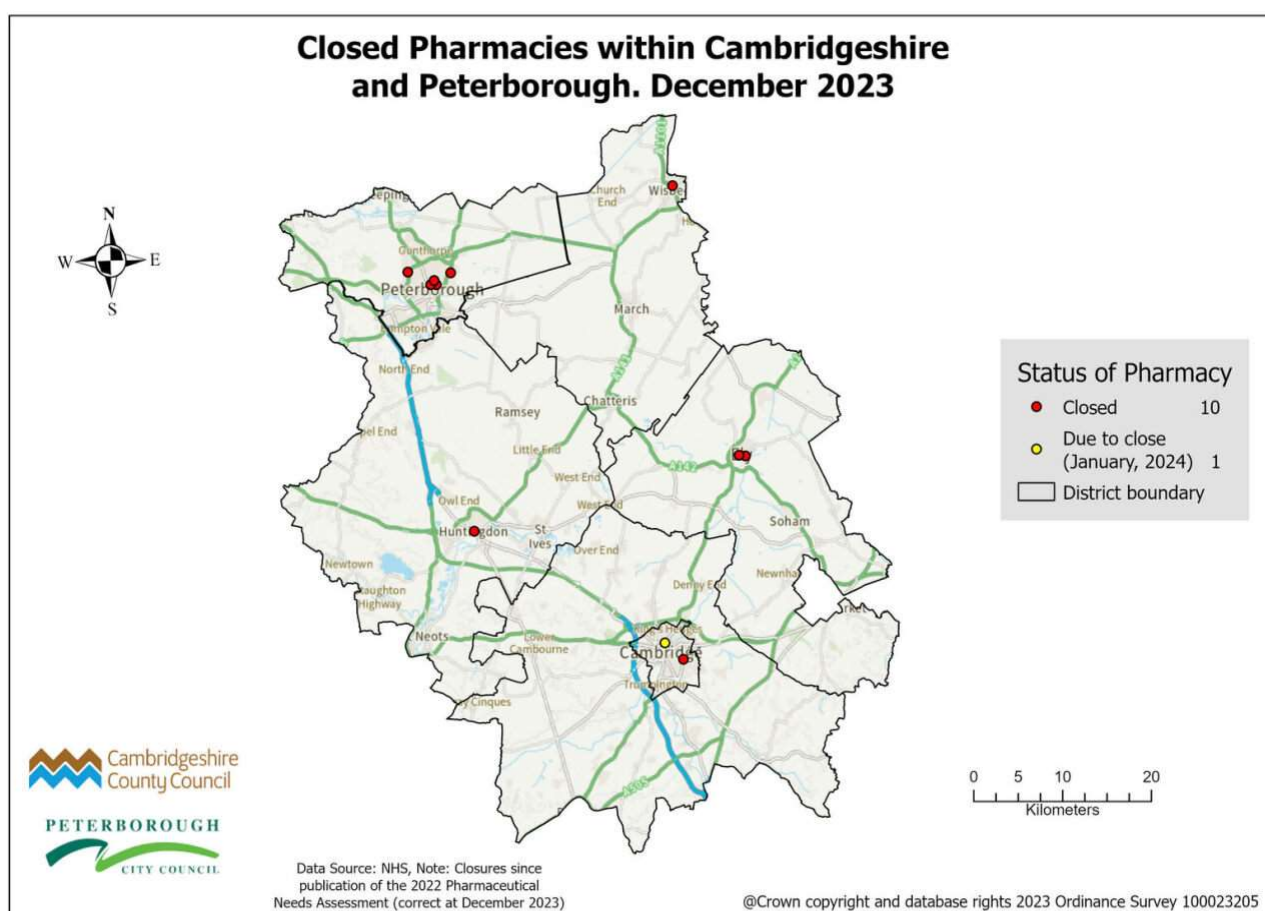
Name*	Address	Town/City	Postcode	Date of Closure
Lloyds Pharmacy Ltd	Sainsbury's Superstore Cresswells Lane	Ely	CB7 4AS	13/06/2023
Lloyds Pharmacy Ltd	Sainsbury's Superstore St Germain Walk Nursery Road	Huntingdon	PE29 3FG	13/06/2023
Lloyds Pharmacy Ltd	Sainsbury's Superstore Oxney Road	Peterborough	PE1 5NG	13/06/2023
Lloyds Pharmacy Ltd	Sainsbury's Superstore Brooks Road	Cambridge	CB1 3HP	13/06/2023
Medi Plus Partners Ltd	51 Lincoln Road	Peterborough	PE1 2RR	30/04/2023
Meds Pharma Ltd [†]	50 Lincoln Road	Peterborough	PE1 2RY	03/04/2023
Boots UK Ltd	8 De Havilland Road	Wisbech	PE13 3AN	01/09/2023
Boots UK Ltd	Bretton Health Centre Rightwell East	Peterborough	PE3 8DT	28/10/2023
MI Pharmacy Limited	164 Park Road	Peterborough	PE1 2UF	31/10/2023
<i>Boots UK Ltd[‡]</i>	<i>68 Chesterton Road</i>	<i>Cambridge</i>	<i>CB4 1EP</i>	<i>05/01/2024</i>

* Those in **bold** were operating as 100hrs Pharmacies

[†] This pharmacy closed as a result of a consolidation (merger).

[‡] This pharmacy is due to close in January 2024

Map 1: Pharmacy closures since October 2023



Changing to Dispensing GP's

The current list of dispensing practices shows that there are 37 dispensing practices in Cambridgeshire and Peterborough – this is a reduction of 3 since the last PNA was published.

Changes to Opening Hours

Since October 2022 there have been a number of pharmacies which have reduced their supplementary hours.

Changes to 100 Hours Pharmacies

100 hour pharmacies are pharmacies which are contracted to open for at least 100 hours per week for the provision of pharmaceutical services. The 2022 PNA identified that there were 15 Pharmacies contracted for 100 hours across Cambridgeshire and Peterborough, it concluded that maintaining the current distribution of 100 hour/longer opening pharmacies is important to maintain out-of-hours access for the population of Cambridgeshire and Peterborough.

The National Health Service (Pharmaceutical and Local Pharmaceutical Services) (Amendment) Regulations 2023 that came into force from May 2023 allowed pharmacies currently contracted to provide 100 hours of opening to reduce those core hours to not less than 72 hours per week. In Cambridgeshire and Peterborough

out of the 15 contracted to provide 100 hours only one is still providing 100 hours, the rest have either reduced their opening hours or have ceased trading. Table 1 below shows the changes to 100 hours pharmacies opening hours.

Table 1: Changes to 100 Hours Pharmacies

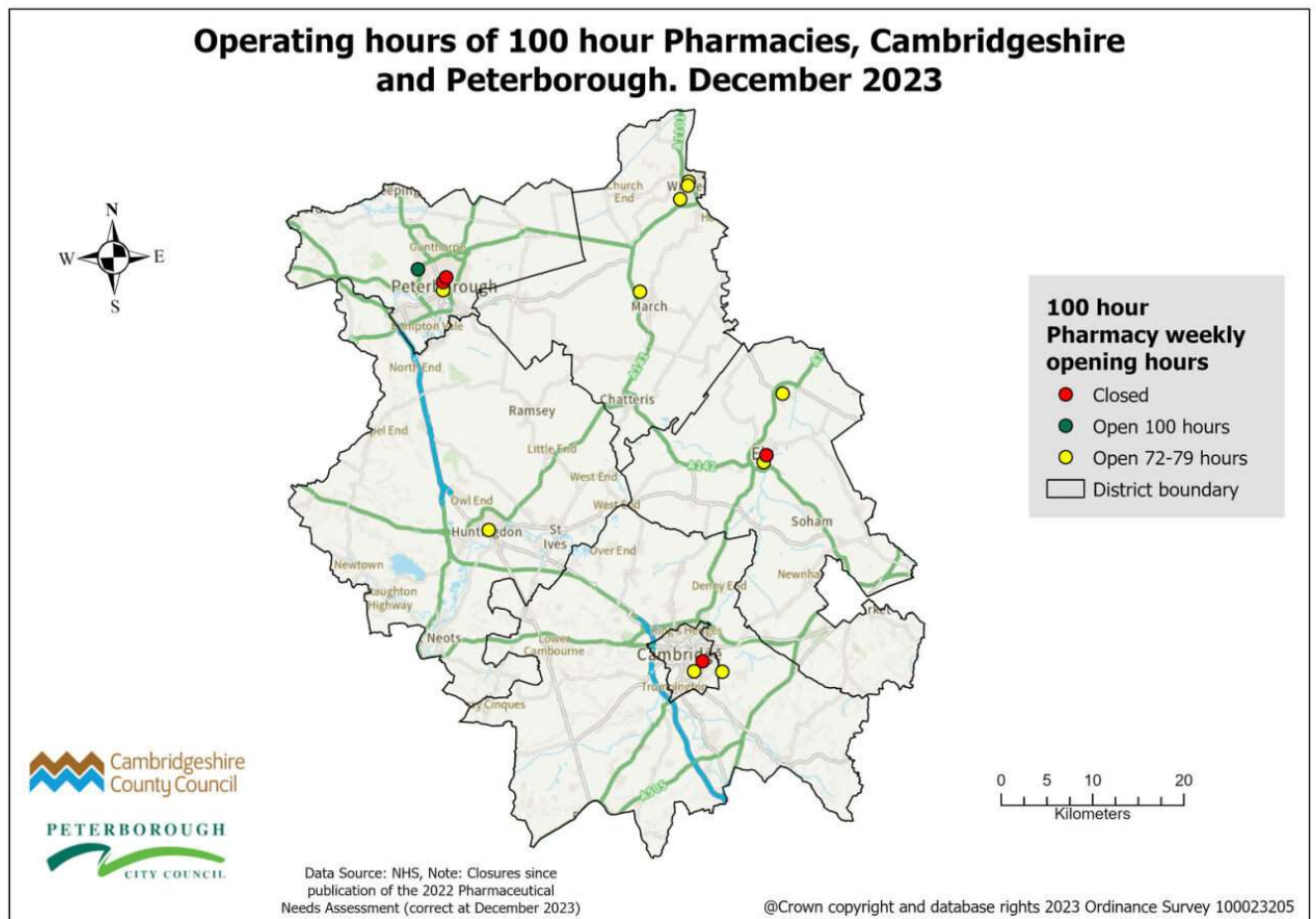
Name	Address	Town	Postcode	New contracted hours
Asda Stores Ltd	23 North End	Wisbech	PE13 1PE	72:00
Asda Stores Ltd	West Rivergate Shopping Centre Viersen Platz	Peterborough	PE1 1ET	72:00
Boots UK Ltd[§]	Unit 2 The Bretton Centre Bretton	Peterborough	PE3 8DN	100:00
Brink Medicines Limited	7 North Brink	Wisbech	PE13 1JU	79:00
Pari-Chem Ltd	102 Cherry Hinton Road	Cambridge	CB1 7AJ	72:00
Priory Fields Healthcare LLP	Priory Fields Surgery Nursery Road	Huntingdon	PE29 3RL	72:00
Tesco Stores Ltd	Cromwell Road	Wisbech	PE14 0RG	78:00
Tesco Stores Ltd	Tesco Superstore Hostmoor Avenue	March	PE15 0AX	78:00
Tesco Stores Ltd	Tesco Superstore Angel Drove	Ely	CB7 4DJ	78:00
Tesco Stores Ltd	Tesco Superstore Yarrow Road	Fulbourn	CB1 9BF	78:00
Alchemy Pharmaceuticals Ltd	2 Parsons Lane	Littleport	CB6 1JU	79:00
Lloyds Pharmacy Ltd	Sainsbury's Superstore Cresswells Lane	Ely	CB7 4AS	CLOSED
Lloyds Pharmacy Ltd	Sainsbury's Superstore Brooks Road	Cambridge	CB1 3HP	CLOSED
Medi Plus Partners Ltd	51 Lincoln Road	Peterborough	PE1 2RR	CLOSED
MI Pharmacy Limited	164 Park Road	Peterborough	PE1 2UF	CLOSED

[§] Still providing 100 hours of opening per week

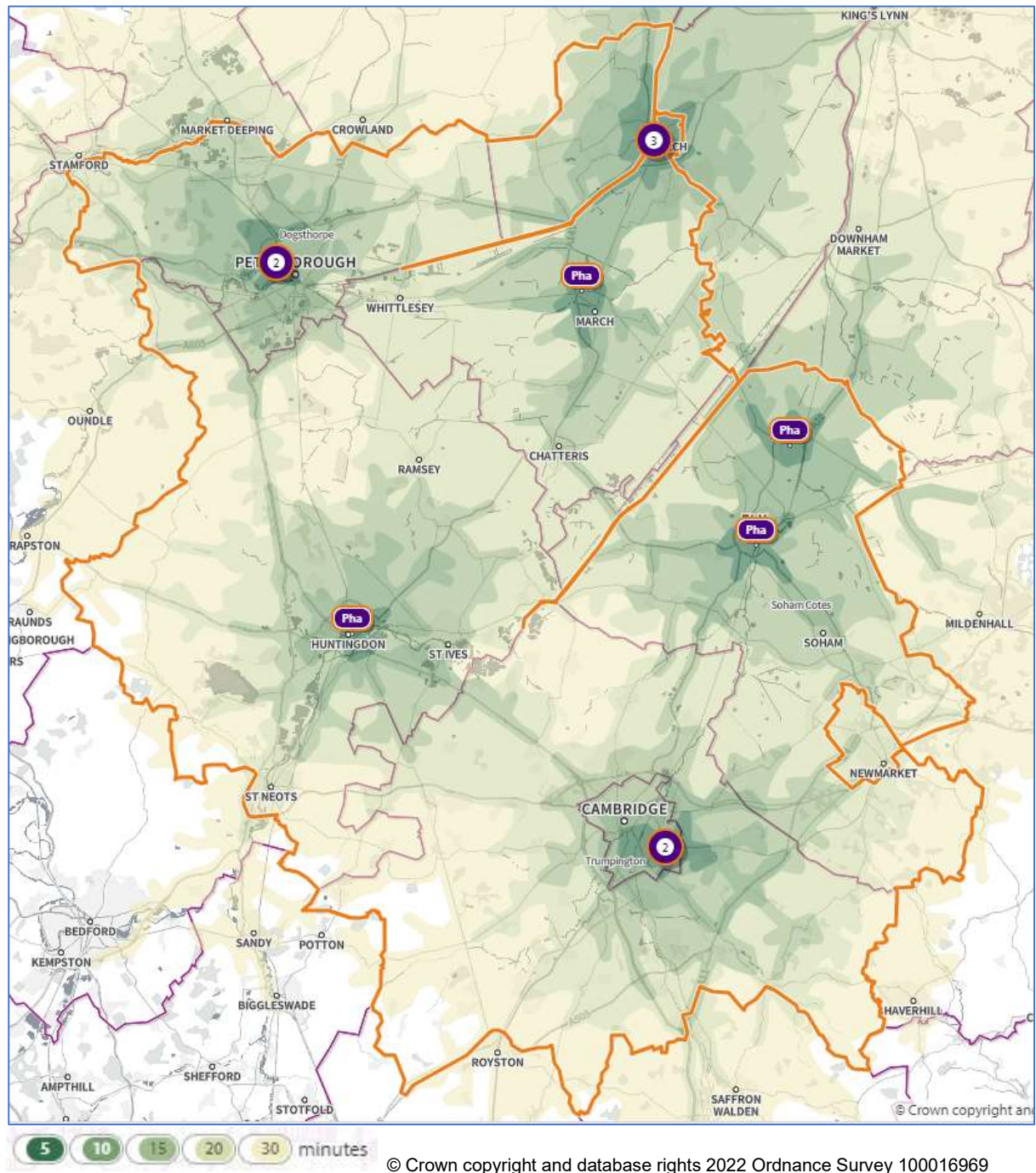
Access to 100 Hours pharmacies by car is relatively unchanged since the last PNA as the pharmacies which have closed were close to a 100 hours pharmacy which is still operating.

Map 2 below shows the 100 hours pharmacies across Cambridgeshire and Peterborough, highlighting those that operate 100 hours, 72-79 hours and those that have closed. Map 3 below shows the travel times to 100 hours pharmacies across Cambridgeshire and Peterborough.

Map 2: 100 Hours Pharmacies



Map 3: Travel times to 100 Hours pharmacies Cambridgeshire and Peterborough by car



Impact of the change on the provision of essential services

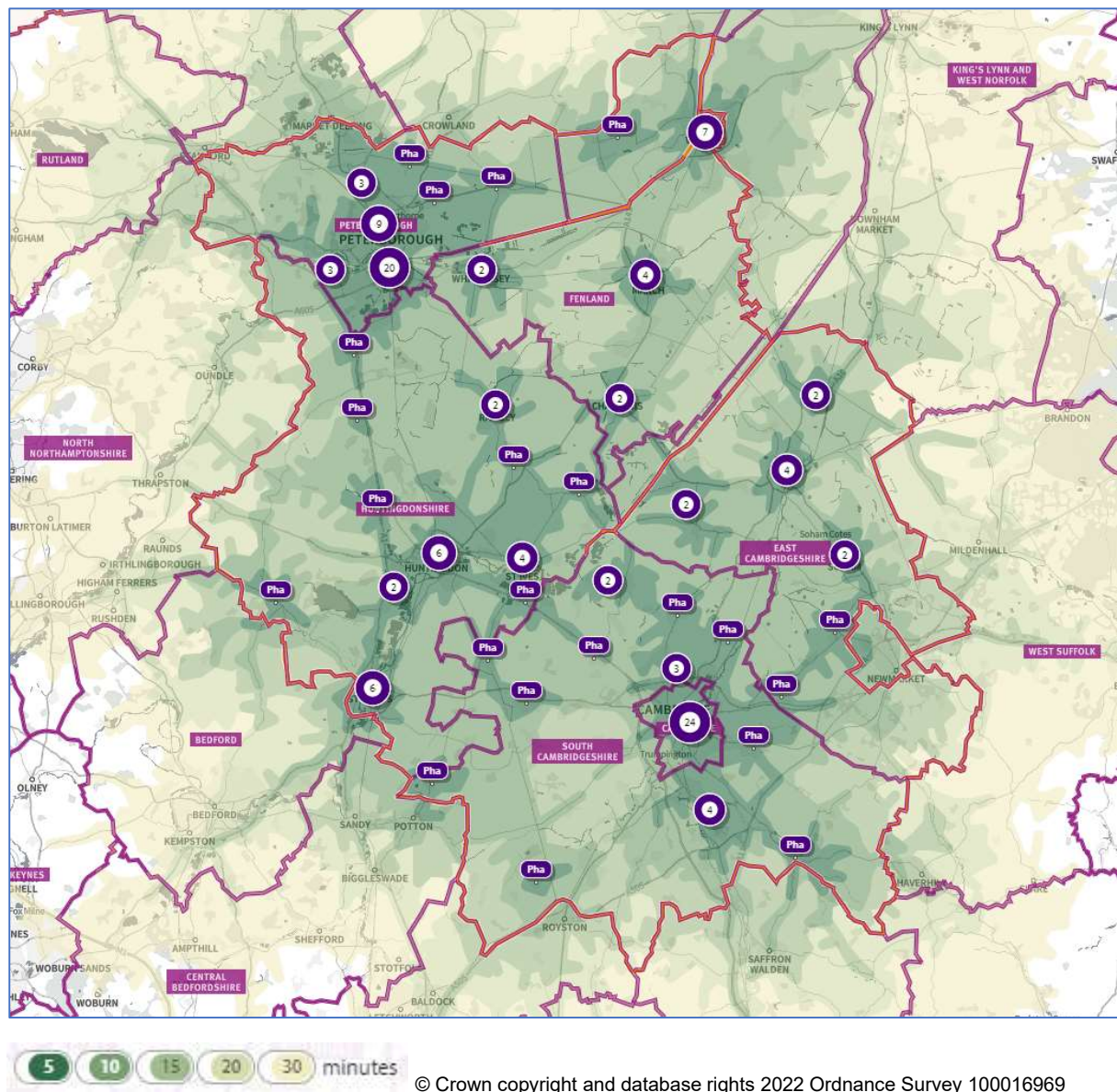
The closure of the pharmacies listed above, along with consolidations of pharmacies leads to a reduction in the number of community pharmacies in Cambridgeshire and Peterborough, and changes the pharmacies per 100,000 population to 17.5, this is lower than the England average (20.0) but is similar to the East of England average (18.8).

Travel times to Community Pharmacy

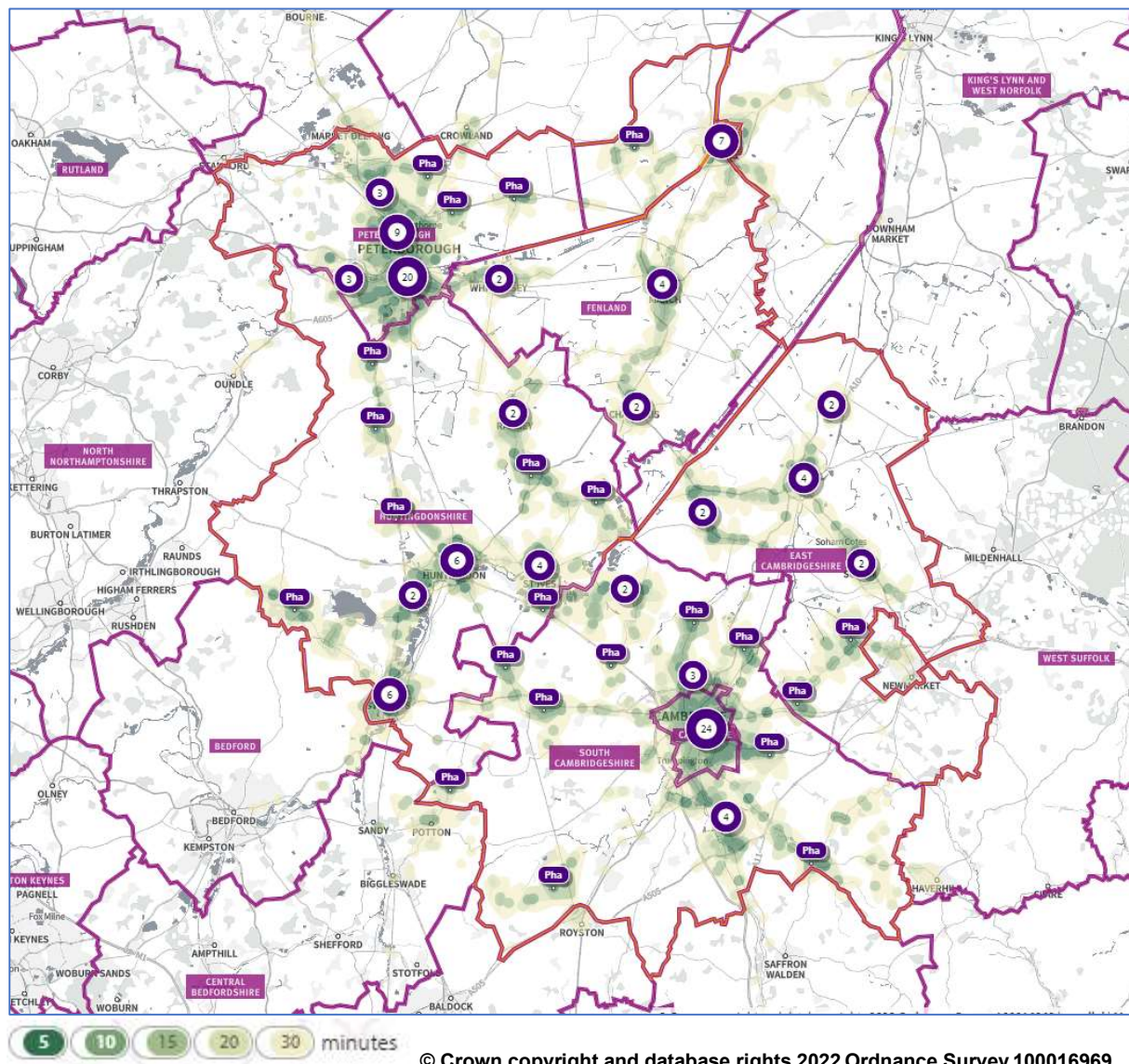
Map 4 shows the travel time to community pharmacies within Cambridgeshire and Peterborough by car, Map 5 shows the travel time by public transport. There are a few areas where it takes longer than 20 minutes by car, but these are served by community pharmacies outside of the Cambridgeshire and Peterborough Health and Wellbeing Board area as shown in Map 6.

Map 6

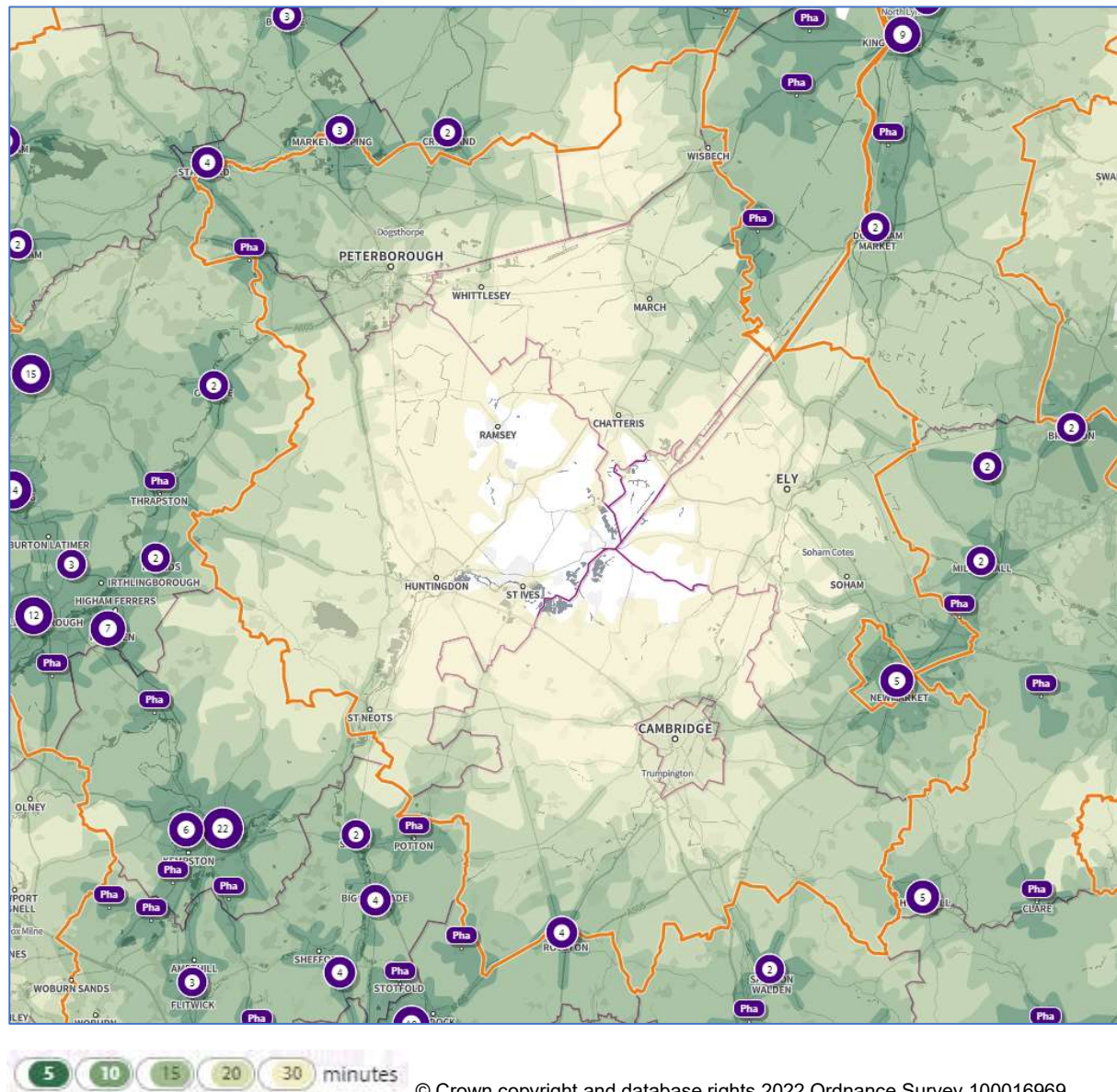
Map 4: Travel times to community pharmacies in Cambridgeshire and Peterborough by car



Map 5: Travel times to community pharmacies in Cambridgeshire and Peterborough – by public transport, average weekday morning



Map 6: Travel times to pharmacies outside of Cambridgeshire and Peterborough by car



Impact of the change on the provision of advanced, essential and locally commissioned services

Advanced services are services community pharmacy contractors can choose to provide, subject to specific accreditation, in addition to the essential services (Essential Services include the Medicines Discharge Service). These services are specified nationally and are commissioned by NHS England.

The currently advance services that community pharmacies can opt into are:

- Community Pharmacy Consultation Service (to be superseded by Pharmacy First Service)
- New Medicines Services
- Flu Vaccinations
- Hypertension Case Finding Service
- Pharmacy Contraception Service

- Smoking Cessation

Locally commissioned services can be commissioned by the local ICB Locality Team, or the Local Authority. These services are commissioned from some or all of the pharmacies in the area to meet certain specific local needs. Services are usually contracted and paid for outside of the general contracting process. The services that are currently commissioned in Cambridgeshire and Peterborough are:

- Smoking Cessation (commissioned by CCC & PCC)
- Chlamydia Screening and Treatment (commissioned by CCC only)
- Emergency Hormonal Contraception (commissioned by CCC & PCC)
- Needle and Syringe Exchange Service (commissioned by CCC & PCC)
- Supervised Administration Service (commissioned by CCC & PCC)

Impact on locally commissioned services

Permanent and temporary closures alongside a reduction in community pharmacy opening hours has resulted in capacity issues and challenges for treatment services. Drug clients who require supervised consumption or frequent medication pick up regimes are particularly affected. In some areas of the county there is a shortage of allocated patient spaces in pharmacies and a 'one in one out' regime implemented. This has had an impact on patients being placed at a pharmacy with a longer travel distance from their home with limited transport options. This is particularly critical situation for the rough sleeper population.

The National Drug Strategy ambition is to increase the numbers of drug dependent individuals in structured treatment, both Cambridgeshire and Peterborough services have seen an increase to their treatment population at the same time as a decrease in Community Pharmacy capacity. There is a concern individuals may 'fall off' their medication as they struggle to get to pharmacies and therefore may return to street drugs (which increases risk factors) or that there may need to be a waiting list for OST patients in order to secure a community pharmacy space. The most vulnerable patients such as rough sleepers or prison leavers are those priority patients most likely to be impacted.

The pharmacies which have ceased trading provided the following locally commissioned services.

Name*	Town/City	Emergency Hormonal Contraception (EHC)	Nicotine Replacement Treatment (NRT)	Supervised Consumption
Lloyds Pharmacy Ltd	Ely	No	Yes	Unknown
Lloyds Pharmacy Ltd	Huntingdon	Yes	Yes	Yes
Lloyds Pharmacy Ltd	Peterborough	Yes	No	Yes
Lloyds Pharmacy Ltd	Cambridge	No	Yes	No
Medi Plus Partners Ltd	Peterborough	No	No	No
Meds Pharma Ltd	Peterborough	No	No	Yes
Boots UK Ltd	Wisbech	Yes	Yes	Yes
Boots UK Ltd	Peterborough	No	No	Yes
MI Pharmacy Limited	Peterborough	No	No	Yes
<i>Boots UK Ltd[‡]</i>	<i>Cambridge</i>	Yes	No	Yes

* Those in **bold** were operating as 100hrs Pharmacies

‡ This pharmacy is due to close in January 2024

With the above closures there has been the following reduction in Locally Commissioned Services:

- Loss of 4 pharmacies providing EHC (none were 100 Hrs pharmacies)
- Loss of 4 pharmacies providing NRT (two were 100 Hrs Pharmacies)
- Loss of 7 pharmacies providing supervised consumption (one was a 100 hrs pharmacy)

Impact of the change on the hours of trading

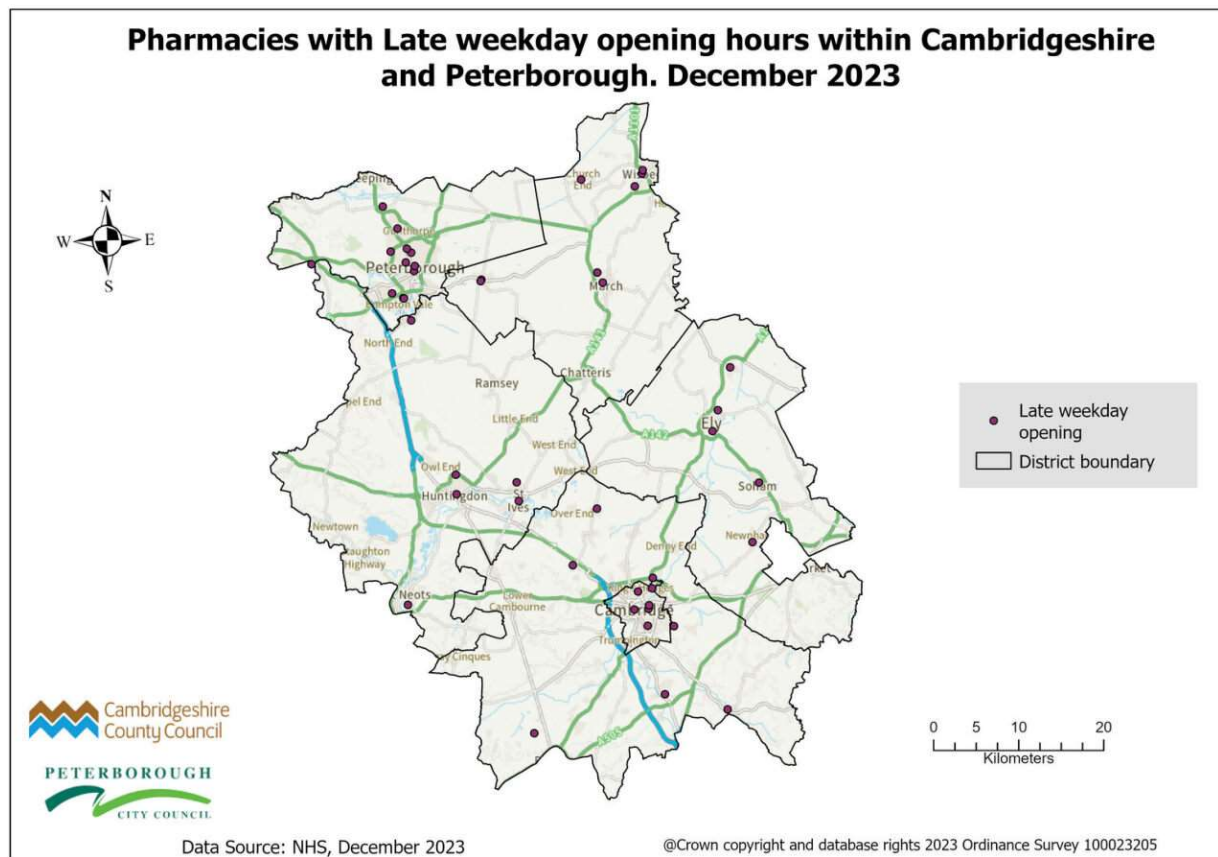
Community pharmacies are contracted to provide a minimum of 40 hours of essential services per week. These are the 'core' hours, although many choose to provide more than 40 hours, the extra is known as 'supplementary hours'. A pharmacy will decide which hours are declared as 'core' and which 'supplementary'.

As at December 2023 in Cambridgeshire and Peterborough

- 20 (15%) community pharmacies open for the minimum 40 hours only,
- 61 (45%) open for between 40.5 and 49.5 hours,
- 32 (23%) open for between 50 and 59 hours,
- 23 (17%) open between 60 and 99 hours and
- 01 (1%) are providing 100 hours.

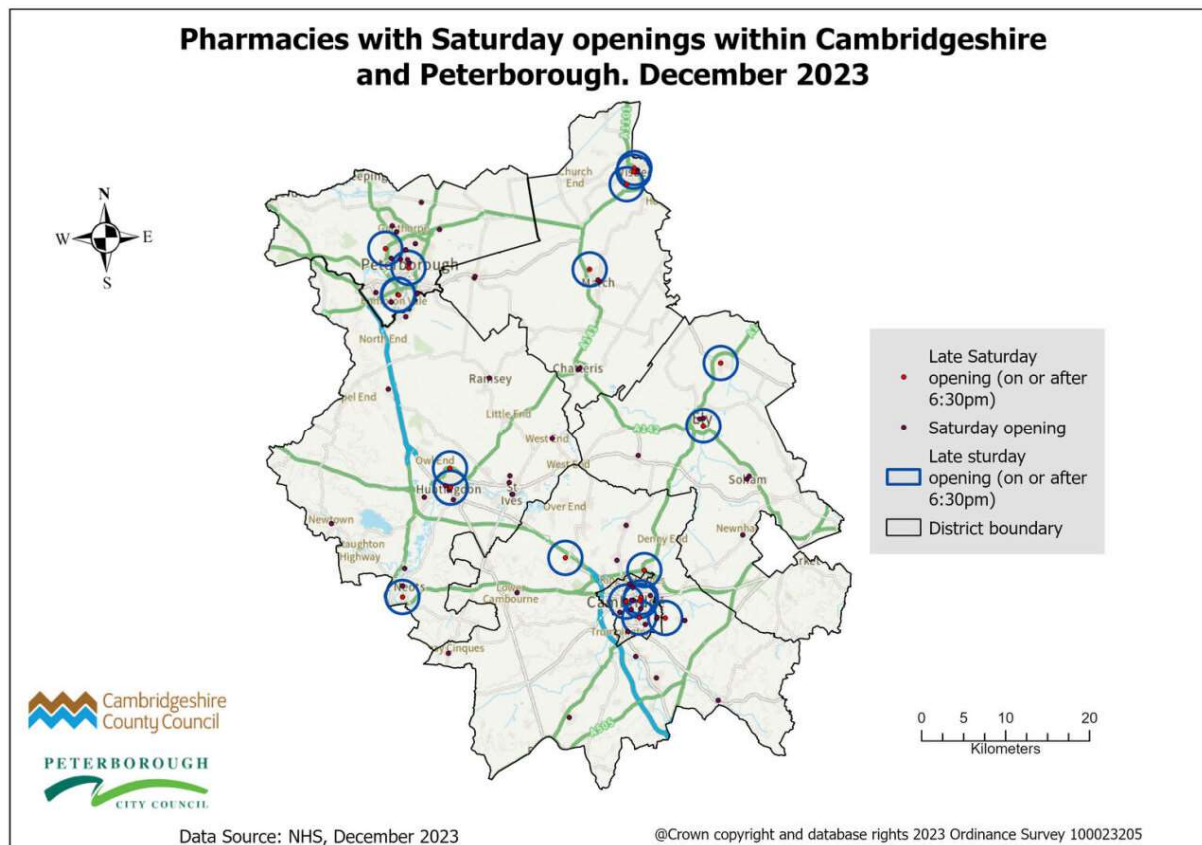
Map 7 below shows the location of pharmacies with late weekday evening opening (open after 18:30). This shows that there are some gaps in evening access in central Huntingdonshire and west South Cambridgeshire.

Map 7: Pharmacies with Late Weekday Opening (after 18:30)

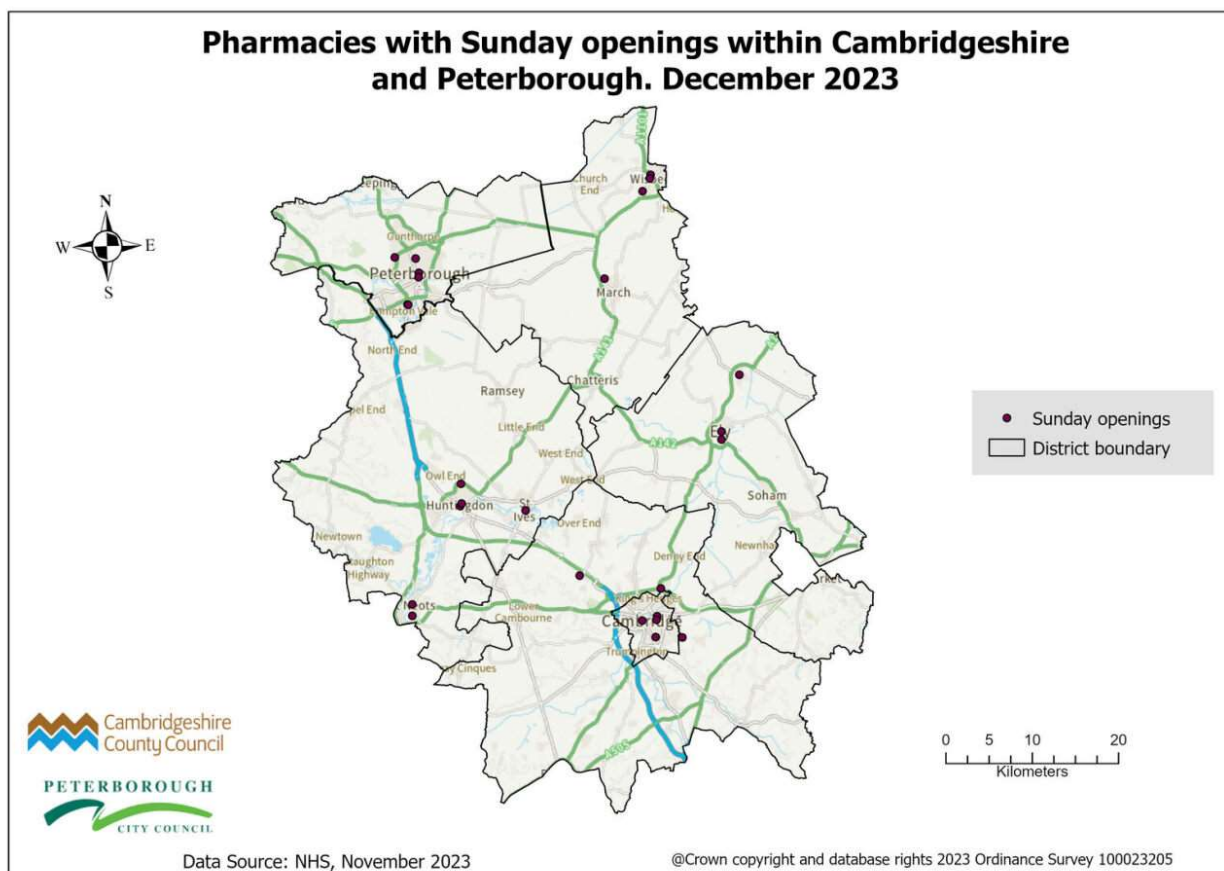


Map 8 below shows the locations of pharmacies which open on Saturdays, and the pharmacies which are open late Saturday (after 18:30). Map 9 below shows the pharmacies which are open on Sundays.

Map 8: Pharmacies open Saturdays and Late Saturdays (after 18:30)



Map 9: Pharmacies Open Sundays



Changes to the findings of the Cambridgeshire and Peterborough PNA

Site 1

The conclusion of this analysis is that the closure of the **Lloyds Pharmacy (Sainsbury's Superstore, Ely)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the East Cambridgeshire area for late weekday and Saturday evening services or on Sundays.

Site 2

The conclusion of this analysis is that the closure of the **Lloyds Pharmacy (Sainsbury's Superstore Huntingdon)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Huntingdonshire area for late weekday and Saturday evening services or on Sundays.

Site 3

The conclusion of this analysis is that the closure of the **Lloyds Pharmacy (Sainsbury's Superstore, Peterborough)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Peterborough area for late weekday and Saturday evening services or on Sundays.

Site 4

The conclusion of this analysis is that the closure of the **Lloyds Pharmacy (Sainsbury's Superstore, Cambridge)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Cambridge area for late weekday and Saturday evening services or on Sundays.

Site 5

The conclusion of this analysis is that the closure of the **Medi Plus Partners Ltd Pharmacy (Lincoln Road, Peterborough)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Peterborough area for late weekday and Saturday evening services or on Sundays.

Site 6

The conclusion of this analysis is that the closure of the **Meds Pharma Ltd Pharmacy (Lincoln Road, Peterborough)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Peterborough area for late weekday and Saturday evening services or on Sundays.

Site 7

The conclusion of this analysis is that the closure of the **Boots Pharmacy (Wisbech)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Fenland area for late weekday and Saturday evening services or on Sundays.

Site 8

The conclusion of this analysis is that the closure of the **Boots Pharmacy (Peterborough)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Peterborough area for late weekday and Saturday evening services or on Sundays.

Site 9

The conclusion of this analysis is that the closure of the **Mi Pharmacy Limited Pharmacy (Peterborough)** site does not lead to a gap in provision during normal working hours or on Saturday's. It does not lead to a gap in service in the Peterborough area for late weekday and Saturday evening services or on Sundays.

Site 10

The conclusion of this analysis is that the forthcoming closure of the **Boots Pharmacy (Cambridge)** site will not lead to a gap in provision during normal working hours or on Saturday's. It will not lead to a gap in service in the Cambridge area for late weekday and Saturday evening services or on Sundays.

Appendix 1 PNA supplementary statement process

This document will be published as a supplementary statement to the Cambridgeshire and Peterborough Health and Wellbeing Board Pharmaceutical Needs Assessment 2022 at <https://cambridgeshireinsight.org.uk/jsna/published-joint-strategic-needs-assessments/> once agreed by the Joint Cambridgeshire and Peterborough Health and Wellbeing Board / Integrated Care Partnership.

This statement has been produced by the Cambridgeshire County Council and Peterborough City Council Public Health Directorate on behalf of the Cambridgeshire and Peterborough Health & Wellbeing Board / Integrated Care Partnership with input and review from the ICS.

In accordance with the NHS Pharmaceutical Services and Local Pharmaceutical Services Regulations 2013, the Joint Cambridgeshire and Peterborough Health and Wellbeing Board / Integrated Care Partnership will publish a revised assessment within 3 years (by 30th October 2025).

Supplementary Statements will be issued on the opening or closure of pharmacies, or when there are pharmaceutical needs assessment changes that are minor and would not be relevant for granting of applications or have been signalled already in this document as having a potential, although as yet unknown, implication for local pharmaceutical service needs.

Supplementary Statements will be published in the same location as the 2022 PNA.

Appendix 2 – Updated Map of Pharmacy Locations in Cambridgeshire and Peterborough (replacing the map in the 2022 PNA)

Map 10: Updated Map of Pharmacy Locations in Cambridgeshire and Peterborough

