# Notes from Strategic Board, July 2023

## What is Changing Futures?

*Changing Futures* *Cambridgeshire & Peterborough* is about improving the outcomes for people with multiple disadvantage. This will be achieved by people with lived experience guiding professionals on how organisations across Cambridgeshire and Peterborough can work together more effectively and efficiently to tackle multiple disadvantage.

Multiple disadvantage means someone experiencing three of five of homelessness, mental health issues, substance misuse, domestic abuse and offending behaviour, at any one time.

This note summarizes the on-line Strategic Board meeting of 13 July 2023, 15:00 to 16:00

## Agenda

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| Agenda |  |
| 1 Welcome and Introductions | Robert Pollock (Cambridge City Council) |
| 2 Programme Update | Tom Tallon (Counting Every Adult) |
| 3 Outcomes Framework | Sue Beecroft (Cambridge City Council / Housing Board) |
| 4 Role of the Changing Futures Strategic Partnership, current learning and enquiries | Emily Sanderson (CCC) & Carl Brown (MEAM) |
| 5 Involving Experts at strategic levels - The Buddy System | Tom Tallon, Robert Pollock and Paul Knight (SUN Network & Coproduction Group)  ***Deferred to next meeting, in person approach will be more effective.*** |
| 6 AOB and Close |  |

## Attendees

| Name | Role | Organisation |
| --- | --- | --- |
| Aly Anderson | Chief Executive Officer | CPSL Mind |
| Angie Stewart | Chief Executive Officer | Cambridge Women’s Aid |
| Carl Brown | Partnerships Manager Midlands | MEAM |
| Chris Jenkin | Chair of ITAC | It Takes a City |
| Cristina Turner | Head of Policy | Office of Police & Crime Commissioner |
| Dan Horn | Acting Assistant Director | Fenland District Council |
| Donald Munyebvu | Expert by experience | The Coproduction Group |
| Eleanor Robinson | Case Coordinator | Changing Futures |
| Elizabeth Whelan | Health and Justice Partnership Coordinator | Probation, East of England |
| Emily Sanderson | Countywide Coordination Hub | Cambridgeshire County Council |
| Laura Guymer | *In place of Fliss Miller* | C & P Combined Authority |
| Marie Ludlam | Case Coordinator | Changing Futures |
| Nicola Caffell | Commissioning & Partnership Manager | Probation |
| Paul Pescud | *In place of Steve Smith* | CGL |
| Ray McCappin | Communities Project Officer | Cambridgeshire County Council |
| Rob Hill | Assistant Director: Community Safety | Peterborough City Council |
| Robert Pollock | Chief Executive, **Chair** | Cambridge City Council |
| Sophie Meuwissen |  | Cambridge Women’s Aid |
| Sue Beecroft | Housing Coordinator | Cambridge City Council / Housing Board |
| Tom Tallon | Counting Every Adult & Changing Futures Programme | Changing Futures |

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| Apologies |  |
| Annie Taylor | Expert by Experience |
| David Greening | Simon Penn will try to attend in David’s place |
| Emma Grima | East Cambs |
| Fliss Miller | CPCA - Laura Guymer came in her place |
| Keith Smith | Ferry Project |
| Kelly Storton | Changing Futures |
| Lisa Barraclough | DWP |
| Lisa Riddle | Cambs County |
| Liz Watts | South Cambs |
| Oliver Hilbery | MEAM |
| Peter Campbell | South Cambs |
| Shelley Ward | Police |
| Stef Martinsen-Barker | Cambridge Womens Resource Centre |
| Steve Smith | CGL - Paul Pescud came in Steve’s place |
| Sue Grace | Cambs County |
| Val Thomas | Public Health |
| Laura Hunt | ?? in Laura’s place |
| [Paul](mailto:paulknight@mail.com) Knight | SUN Network and Coproduction Group |
| Oliver Morley | Huntingdonshire District Council |
| John Heathorn | Ferry Project & expert by experience |
| Jon Bartram | Integrated Care System |

## Welcome and Introductions Robert Pollock

## Programme Update Tom Tallon (Counting Every Adult)

Trusted Person approach

* + New case studies soon to be published which show examples of implementing the Changing Futures principles and key actions.
  + Discussed one, based in Fenland, a real example of partnership working to overcome several barriers. To be published soon on our web page.

Trauma informed system

* + Initial workshop held yesterday (12 July)
  + Fantastic attendance, lots to process.
  + The start of a journey towards not just being trauma informed as individuals, or as organisations, but also to look at how to make the system more trauma informed.

Learning ecosystem

* + Emily and Carl to present on Learning Ecosystem under Item 4.

Co production and co design

* + Three workshops across Peterborough have started to draw out some of the emerging themes that people with lived experience highlight. We will continue to explore with the experts to define some of the themes and focus on actionable change with all partners. More information will be available in the next newsletter
  + East Cambridgeshire have expressed strong interest in the coproduction work and a partnership is being formed to look at how this might be delivered
  + The Coproduction work in Wisbech has been delayed until we have identified the right partners to introduce the ideas and practice to

## Outcomes Framework Sue Beecroft (Cambridge City Council / Housing Board)

Quick “tour” of the development of our outcomes framework, combining the 5 principles we agreed on and the 4 action areas for the programme. These will be used to formulate measures of our progress:

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| --- | --- | --- | --- | --- |
| Principles | Trusted Person | Trauma informed | Learning ecosystem | Co design, co production |
| 1. Recognise complexity |  |  |  |  |
| 2. Build trust |  |  |  |  |
| 3. Open doors (there is no wrong door) |  |  |  |  |
| 4. Meet people where they are |  |  |  | Measures of quality and quantity being devised, via monitoring spreadsheet, MEAM survey, so we test both fidelity to principles and outcomes for each partner type, geographical area and “petal” of disadvantage |
| 5. Embrace learning |  |  |  |  |

Link to Lucid board here <https://lucid.app/lucidspark/2f4ed341-d6ee-4ec0-a7ec-a8f3abde6036/edit?viewport_loc=-42048%2C-12047%2C59634%2C32441%2C0_0&invitationId=inv_aa2329cf-3014-4ebe-9d37-680a1b8f7303> Comments very welcome on the Lucid board.

## Role of the Changing Futures Strategic Partnership, current learning and enquiries Emily and Carl

Emily Sanderson (CCC) outlined the stages and role of different partners in this note (circulated prior to the meeting) available here <https://cambridgeshireinsight.org.uk/wp-content/uploads/2023/07/system-enquiry-journey-310723.docx>

Link to Miro board here, <https://miro.com/app/board/uXjVM7cJr7o=/?share_link_id=257357668430>. Comments are welcome.

Carl (MEAM) provided a verbal outline, and has prepared a note summarizing here <https://cambridgeshireinsight.org.uk/wp-content/uploads/2023/07/system-enquiries-overview-310723.docx>

## AOB & close

Robert Pollock (Cambridge City Council) summarized the meeting and thanked all for attending.

## Next meeting

In person, 12 October 2023, 2 – 4pm, Town Hall, Peterborough

**Useful links to learn more**

🔿 The **5 principles** for Changing Futures are to:

* Recognise complexity
* Build trust
* Open doors (there is no wrong door)
* Meet people where they are
* Embrace learning

🔿 **Read** more at our [web page](https://cambridgeshireinsight.org.uk/changing-futures-cp/)

🔿 **Sign up** for 3-monthly newsletter using [sue.beecroft@cambridge.gov.uk](mailto:sue.beecroft@cambridge.gov.uk)

🔿 **Join in…** This is a learning process, so please ask if you have questions or suggestions. You can find some [FAQs](https://cambridgeshireinsight.org.uk/wp-content/uploads/2022/10/first-attempt-TP-QA.docx) here. Get your question added so others can benefit from your curiosity!