

DATA COLLECTION - Homeless Adults and Young People - Summary Q4					
	Total Adults PCC	Total Adults CCC	Total YP PCC	Total YP CCC	Total
Referrals, Caseloads & Throughput					
Number of referrals received this quarter	255	180	104	150	689
Number of referrals accepted this quarter	171	144	36	109	459
Number of clients currently being supported (Figures based on those being supported at the end of the quarter)	226	257	70	235	788
Number of new clients entering service this quarter	151	61	29	39	280
Number of clients who exited the service this quarter	147	63	34	47	291
Number that were planned exits (i.e. agreed support programme completed with client or client no longer requires support from service and an end date has been mutually agreed)	103	41	27	33	204
Number of unplanned exits (i.e. where a client is asked to leave the service, or leaves unexpectedly or without any clear move-on plan)	14	18	2	5	39
Number of clients who were evicted or abandoned accommodation this quarter	30	20	5	9	64
Client Information <i>(Figures based on those being supported at the end of the quarter)</i>					
Number of clients currently being supported who are experiencing difficulties with mental health	112	172	33	103	420
Number of clients currently being supported who have experienced difficulties with mental health	100	104	41	118	363
Number of clients currently being supported who are experiencing difficulties with drugs	40	84	13	85	222
Number of clients currently being supported who have experienced difficulties with drugs	49	72	19	70	210
Number of clients currently being supported who are experiencing difficulties with alcohol	30	63	5	21	119
Number of clients currently being supported who are experienced difficulties with alcohol	30	53	10	28	121
Number of clients currently being supported who are experiencing /have experienced domestic abuse	17	29	10	28	84
Number of clients currently being supported who are experiencing / have experienced some form of exploitation	6	43	8	28	85
Number of clients currently being supported who have an offending history	59	129	4	53	245
Number of clients currently being supported who have a physical disability	10	43	5	8	66
Number of clients currently being supported who have a learning disability	11	35	7	18	71
Number of clients currently being supported who have complex needs - <i>for the purposes of reporting, complex needs are defined as someone who has three or more of the following; history of repeat homelessness, substance misuse, mental health issues, domestic abuse, contact with the criminal justice system.</i>	50	107	4	53	214
Number of clients currently being supported who are also being supported by Adult's Social Care	20	11	8	29	68
Number of clients currently being supported who are also being supported by Children's Social Care	6	2	9	15	32
Number of clients being supported who are pregnant	4	1	1	7	13

Client Outcomes <i>(Figures relate only to those who have exited service within the quarter)</i>					
Housing:					
Number of clients supported to move to a more independent setting e.g. 'step down' , shared housing in the community	8	14	11	30	63
Number of clients supported to set up a new home / tenancy (self-contained or shared)	24	20	8	17	69
Number of clients who were assisted to move to more suitable supported accommodation	74	10	10	6	100
Health and Social Care:					
Number of clients who engaged with children's social care services	18	1	1	16	36
Number of clients who engaged with adult's social care services	6	7	2	23	38
Number of clients who accessed general health services e.g. GP, dentist, ante natal services	63	44	23	50	180
Number of clients who accessed mental health services	33	23	6	38	100
Number of clients who accessed drug and/or alcohol services	33	38	0	11	82
Number of clients who accessed counselling	6	3	11	21	41
Number of clients who accessed community support e.g. parenting group, peer support, day service etc	6	16	0	11	33
Social and Emotional Wellbeing:					
Number of clients who participated in leisure or social activities	14	38	11	46	104
Number of clients who participated in faith or cultural activities	6	9	2	11	28
Number of clients who reconnected with family	33	13	9	28	83
Number of clients who accessed training or education	3	11	3	24	41
Number of clients who accessed volunteering roles/opportunities	2	12	0	3	17
Number of clients provided with advocacy and liaison support	6	14	0	21	41
Number of clients who report increased self confidence and self esteem	45	38	18	46	147
Number of clients who report they are feeling less isolated	45	38	16	30	129
Economic Wellbeing:					
Number of clients who have accessed debt advice or are successfully managing debts	18	27	16	32	93
Number of clients who have accessed or reclaimed/reinstated benefits	55	33	30	38	156
Number of clients who have accessed independent financial advice	3	8	0	4	15
Number of clients who have developed budgeting or money management skills	8	26	15	100	149
Number of clients who have accessed paid employment (full or part time)	29	8	15	74	126