

DATA COLLECTION - Homeless Adults and Young People - Summary Q3					
	Total Adults PCC	Total Adults CCC	Total YP PCC	Total YP CCC	Total
Referrals, Caseloads & Throughput					
Number of referrals received this quarter	304	177	198	145	824
Number of referrals accepted this quarter	174	149	43	89	455
Number of clients currently being supported (Figures based on those being supported at the end of the quarter)	232	260	69	255	816
Number of new clients entering service this quarter	161	90	31	48	330
Number of clients who exited the service this quarter	165	81	30	42	318
Number that were planned exits (i.e. agreed support programme completed with client or client no longer requires support from service and an end date has been mutually agreed)	129	56	25	30	240
Number of unplanned exits (i.e. where a client is asked to leave the service, or leaves unexpectedly or without any clear move-on plan)	17	23	0	12	52
Number of clients who were evicted or abandoned accommodation this quarter	19	18	4	3	44
Client Information <i>(Figures based on those being supported at the end of the quarter)</i>					
Number of clients currently being supported who are experiencing difficulties with mental health	114	154	23	158	449
Number of clients currently being supported who have experienced difficulties with mental health	105	94	35	172	406
Number of clients currently being supported who are experiencing difficulties with drugs	38	88	11	54	191
Number of clients currently being supported who have experienced difficulties with drugs	46	74	20	62	202
Number of clients currently being supported who are experiencing difficulties with alcohol	30	64	3	18	115
Number of clients currently being supported who are experienced difficulties with alcohol	30	57	8	27	122
Number of clients currently being supported who are experiencing /have experienced domestic abuse	17	25	11	40	93
Number of clients currently being supported who are experiencing / have experienced some form of exploitation	5	44	9	35	93
Number of clients currently being supported who have an offending history	59	128	3	32	222
Number of clients currently being supported who have a physical disability	10	42	5	11	68
Number of clients currently being supported who have a learning disability	15	29	6	27	77
Number of clients currently being supported who have complex needs - <i>for the purposes of reporting, complex needs are defined as someone who has three or more of the following; history of repeat homelessness, substance misuse, mental health issues, domestic abuse, contact with the criminal justice system.</i>	42	110	7	20	179
Number of clients currently being supported who are also being supported by Adult's Social Care	15	14	11	30	70
Number of clients currently being supported who are also being supported by Children's Social Care	11	0	6	54	71
Number of clients being supported who are pregnant	1	0	1	7	9

Client Outcomes <i>(Figures relate only to those who have exited service within the quarter)</i>					
Housing:					
Number of clients supported to move to a more independent setting e.g. 'step down' , shared housing in the community	15	15	11	8	49
Number of clients supported to set up a new home / tenancy (self-contained or shared)	33	23	7	16	79
Number of clients who were assisted to move to more suitable supported accommodation	85	14	9	8	116
Health and Social Care:	0	0	0	0	0
Number of clients who engaged with children's social care services	16	2	8	14	40
Number of clients who engaged with adult's social care services	10	4	3	18	35
Number of clients who accessed general health services e.g. GP, dentist, ante natal services	75	79	17	38	209
Number of clients who accessed mental health services	49	30	6	36	121
Number of clients who accessed drug and/or alcohol services	37	42	2	6	87
Number of clients who accessed counselling	8	8	8	32	56
Number of clients who accessed community support e.g. parenting group, peer support, day service etc	10	13	2	11	36
Social and Emotional Wellbeing:	0	0	0	0	0
Number of clients who participated in leisure or social activities	15	42	9	46	112
Number of clients who participated in faith or cultural activities	6	6	3	4	19
Number of clients who reconnected with family	34	19	17	46	116
Number of clients who accessed training or education	5	13	4	28	50
Number of clients who accessed volunteering roles/opportunities	0	5	5	1	11
Number of clients provided with advocacy and liaison support	7	7	6	19	39
Number of clients who report increased self confidence and self esteem	48	44	17	41	150
Number of clients who report they are feeling less isolated	64	30	10	17	121
Economic Wellbeing:	0	0	0	0	0
Number of clients who have accessed debt advice or are successfully managing debts	25	31	10	14	80
Number of clients who have accessed or reclaimed/reinstated benefits	65	54	11	26	156
Number of clients who have accessed independent financial advice	1	2	3	1	7
Number of clients who have developed budgeting or money management skills	25	28	19	52	124
Number of clients who have accessed paid employment (full or part time)	21	16	12	39	88