

DATA COLLECTION - Homeless Adults and Young People - Summary Q2					
	Total Adults PCC	Total Adults CCC	Total YP PCC	Total YP CCC	Total
Referrals, Caseloads & Throughput					
Number of referrals received this quarter	332	193	172	182	879
Number of referrals accepted this quarter	160	154	38	118	470
Number of clients currently being supported (Figures based on those being supported at the end of the quarter)	228	249	69	238	784
Number of new clients entering service this quarter	151	78	25	54	308
Number of clients who exited the service this quarter	166	87	34	57	344
Number that were planned exits (i.e. agreed support programme completed with client or client no longer requires support from service and an end date has been mutually agreed)	124	50	27	38	239
Number of unplanned exits (i.e. where a client is asked to leave the service, or leaves unexpectedly or without any clear move-on plan)	26	36	7	19	88
Number of clients who were evicted or abandoned accommodation this quarter	19	21	7	16	63
Client Information <i>(Figures based on those being supported at the end of the quarter)</i>					
Number of clients currently being supported who are experiencing difficulties with mental health	112	132	32	159	435
Number of clients currently being supported who have experienced difficulties with mental health	103	61	41	162	367
Number of clients currently being supported who are experiencing difficulties with drugs	44	96	12	63	215
Number of clients currently being supported who have experienced difficulties with drugs	55	76	24	78	233
Number of clients currently being supported who are experiencing difficulties with alcohol	28	58	3	19	108
Number of clients currently being supported who are experienced difficulties with alcohol	32	45	10	27	114
Number of clients currently being supported who are experiencing /have experienced domestic abuse	12	20	9	30	71
Number of clients currently being supported who are experiencing / have experienced some form of exploitation	4	38	11	24	77
Number of clients currently being supported who have an offending history	63	112	3	36	214
Number of clients currently being supported who have a physical disability	12	32	8	11	63
Number of clients currently being supported who have a learning disability	14	22	5	24	65
Number of clients currently being supported who have complex needs - <i>for the purposes of reporting, complex needs are defined as someone who has three or more of the following; history of repeat homelessness, substance misuse, mental health issues, domestic abuse, contact with the criminal justice system.</i>	49	101	6	27	183
Number of clients currently being supported who are also being supported by Adult's Social Care	15	11	10	28	64
Number of clients currently being supported who are also being supported by Children's Social Care	13	0	2	48	63
Number of clients being supported who are pregnant	1	0	1	4	6

Client Outcomes <i>(Figures relate only to those who have exited service within the quarter)</i>					
Housing:					
Number of clients supported to move to a more independent setting e.g. 'step down' , shared housing in the community	18	14	8	10	50
Number of clients supported to set up a new home / tenancy (self-contained or shared)	28	34	11	15	88
Number of clients who were assisted to move to more suitable supported accommodation	78	14	8	13	113
Health and Social Care:					
Number of clients who engaged with children's social care services	24	1	9	4	38
Number of clients who engaged with adult's social care services	17	7	5	9	38
Number of clients who accessed general health services e.g. GP, dentist, ante natal services	70	60	21	28	179
Number of clients who accessed mental health services	46	33	7	7	93
Number of clients who accessed drug and/or alcohol services	33	40	1	6	80
Number of clients who accessed counselling	8	15	8	6	37
Number of clients who accessed community support e.g. parenting group, peer support, day service etc	15	6	0	6	27
Social and Emotional Wellbeing:					
Number of clients who participated in leisure or social activities	23	30	13	16	82
Number of clients who participated in faith or cultural activities	9	7	5	7	28
Number of clients who reconnected with family	31	21	13	23	88
Number of clients who accessed training or education	4	19	18	12	50
Number of clients who accessed volunteering roles/opportunities	1	10	1	1	13
Number of clients provided with advocacy and liaison support	9	10	10	10	39
Number of clients who report increased self confidence and self esteem	53	37	20	14	124
Number of clients who report they are feeling less isolated	78	34	15	17	144
Economic Wellbeing:					
Number of clients who have accessed debt advice or are successfully managing debts	15	42	5	11	73
Number of clients who have accessed or reclaimed/reinstated benefits	77	38	24	26	165
Number of clients who have accessed independent financial advice	4	11	1	4	20
Number of clients who have developed budgeting or money management skills	37	34	18	18	107
Number of clients who have accessed paid employment (full or part time)	27	18	11	14	70