**P3 update**

Note for housing board, 01 Oct 2021

The main message from P3 at present is that they have seen a surge but are manging to hold the fort and keep all the referral portal areas open.

**Currently have**

* 360 receiving tier 2 support (full support)
* And a further 41 receiving tier 1 support (drop-in type support).
* Have FTE of 20 support workers working with up to 20 cases each.

There’s been an increase in referrals for people

* In private rented / owner occupiers
* Who have long term support needs / may always need some support due to Autism, learning needs / disabilities
* Not able to manage independently / requests for support with viewing properties due to hearing or sight loss
* Who are new to this county or have a language barrier or who need help navigating the processes around immigration status
* Who have experienced Domestic Abuse.

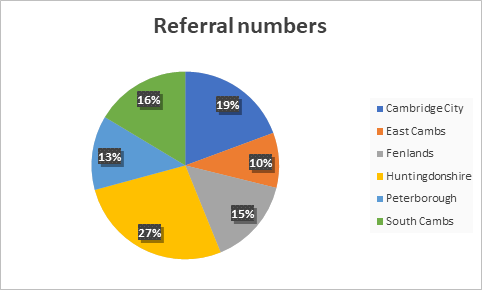
For some of the above it has been tricky to work out if there is a housing related support need or if they are struggling to manage because of the other factors e.g. language barrier, autism slight loss etc.

**Referrals**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Q1 2020-21 | Q2 2020-21 | Q3 2020-21 | Q4 2020-21 | Q1 2021-22 |
| **Cambs** |  |  |  |  |  |
| New referrals this month | 100 | 249 | 267 | 270 | 252 |
| % of referrals contacted by service | 97% | 95% | 96% | 94% | 89% |
| **Peterborough** |  |  |  |  |  |
| New referrals this month | 19 | 36 | 42 | 40 | 24 |
| % of referrals contacted by service | 100% | 100% | 98% | 100% | 100% |

**Referral numbers by district Sept 2020 to Aug 21**

|  |  |  |
| --- | --- | --- |
| Area | Referral numbers | % of referrals |
| Cambridge City | 222 | 19% |
| East Cambs | 109 | 10% |
| Fenlands | 172 | 15% |
| Huntingdonshire | 309 | 27% |
| Peterborough | 147 | 13% |
| South Cambs | 188 | 16% |
| Total | 1147 |  |



The following pie charts show sources of referrals.

For both Cambs and Peterborough, in this time period, there were NO referrals from PRISM teams, Prison, DWP / Job Centre, HIAs

**Caseload Information** (average for each quarter)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Q1 2020-21 | Q2 2020-21 | Q3 2020-21 | Q4 2020-21 | Q1 2021-22 |
| Number currently being supported across the whole service | 257 | 222 | 247 | 294 | 309 |
| Number being supported:  in Cambridge | 71 | 69 | 61 | 69 | 74 |
| in East Cambridgeshire | 20 | 19 | 29 | 33 | 29 |
| in Fenland | 47 | 24 | 26 | 29 | 32 |
| in Huntingdonshire | 83 | 59 | 76 | 108 | 113 |
| in South Cambridgeshire | 36 | 51 | 56 | 56 | 60 |
| In Peterborough | 23 | 18 | 27 | 31 | 25 |
| Number currently on the waiting list (C & P) | 49 | 10 | 17 | 21 | 22 |

**Outcome data**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Q1 2020-21 | Q2 2020-21 | Q3 2020-21 | Q4 2020-21 | Q1 2021-22 |
| **Cambs** |  |  |  |  |  |
| Number of clients exiting the service this month | 185 | 102 | 169 | 186 | 195 |
| % of exits that were planned | 84% | 86% | 82% | 88% | 88% |
| **Peterborough** |  |  |  |  |  |
| Number of clients exiting the service this month | 25 | 6 | 19 | 23 | 22 |
| % of exits that were planned | 84% | 83% | 95% | 87% | 86% |

**Housing Outcomes**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Q1 2020-21 | Q2 2020-21 | Q3 2020-21 | Q4 2020-21 | Q1 2021-22 |
| **Cambs** |  |  |  |  |  |
| Clients for whom eviction or repossession action was prevented | 60 | 44 | 53 | 61 | 64 |
| Clients supported to set up a new home / tenancy | 38 | 36 | 50 | 61 | 50 |
| Clients assisted to move to more suitable accommodation | 48 | 42 | 67 | 79 | 83 |
| Clients evicted in period | 2 | 2 | 1 | 1 | 0 |
| **Peterborough** |  |  |  |  |  |
| Clients for whom eviction or repossession action was prevented | 7 | 4 | 12 | 10 | 10 |
| Clients supported to set up a new home / tenancy | 3 | 2 | 5 | 5 | 5 |
| Clients assisted to move to more suitable accommodation | 3 | 2 | 9 | 6 | 7 |
| Clients evicted this month | 0 | 0 | 0 | 1 | 0 |