

Rough Sleeper Next Steps and Recovery: Initial Plan

The questions have been shortened while retaining the same meanings.

NUMBERS ONLY

	Cambridge	ECDC	FDC	HDC	SCDC	PCC
Number of single people in emergency accommodation in response to C-19	103	0	39	25	3	99
Please provide the number of single people currently in Temporary Accommodation (TA) in response to Covid-19.	7	4	10	1	1	4
Of the people in accommodation how many do you estimate will need the following types of accommodation and support to move on ^{[1] [2]}						
Housing First/Supported Housing with intensive support	32	0	7	5	1	8
Supported housing or housing led with floating support	49	0	6	8	1	28
PRS/social housing tenancy with start-up floating support	20	4	36	12	2	35
Assistance to reconnect to family and friends/return home	9	0	0	1	0	28
Of the people in accommodation how many do you estimate:						
Are EEA nationals with no access to public funds	16	0	20	5	0	27
Other Non UK Nationals with NRPF due to immigration status?	4	0	0	0	0	1
Of the people accommodated how many will require self-contained accom?[4]	12	0	3	7	0	23
Is f. an estimate or based on completed assessments?	Assessments	Assessments	Estimate	Estimate	Assessments	Assessments
Short/medium-term accommodation units						
Units you have or in development, and when expected to be available	0	-	10	39	-	50
Proposals for delivering additional short/medium term accommodation units	-	-	2	21	-	30
Move-on accommodation						
Units you have or in development and when expected to be available	60	3	0	-	-	53
Proposals for delivering additional move on accommodation units	-	-	-	-	-	15
Other accommodation options						
How many do you estimate will be reconnected to friends/family or other support networks	3	0	0	0	0	28
How many do you estimate will be reconnected to friends/family or other support networks outside the UK, through international reconnection?	6	-	0	1	0	-

Numbers with text... (some longer text sections provided as end notes, otherwise table gets unreadable)

Cambridge	ECDC	FDC	HDC	SCDC	PCC
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2 June 2020			8/6/20	04/06/2020	01/06/2020
Number of single people in emergency accommodation in response to C-19 ⁱ					
103	0	39	25	3	87 single people 12 couples
Where you have concerns regarding emergency accommodation that will not be available for as long as you would need it, set this out indicating no. individuals and end dates.					
See note below	No concerns	The concern is those placed in B&B for when they start to open for the general public. 39 placed in B&B. Also, the council has a gap in funding of £211k until the middle of June and COVID received funding does not meet the council's financial commitments.	There are no immediate pressures from our providers to end the provision of emergency accommodation for clients accommodated as a result of the pandemic.	One. There is a very problematic person currently being managed in TA. This is his third placement and should he lose this there will be nowhere else to put him. The end date has not been given but it could be brought to an end any day due to his behaviour when drunk.	No major concerns. Our plan is a staged step down in provision by moving from 3 sites, down, to 2 sites and then 1. 29 - Travelodge planned closure 15/06/2020 30 - Queensgate planned closure 31/07/2020 40 - Park Inn planned closure 31/08/2020
Please provide the number of single people currently in Temporary Accommodation (TA) in response to the Covid-19 pandemic (see glossary).					
7	4	10 in Ferry & FDC	1	1	4 – These are low needs cases where we exercise our power to accommodate. Potential for this to be extended beyond end of the hotel rest centres assuming we don't have a surge in demand post Covid.

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Of the people in accommodation how many do you estimate will need the following types of accommodation and support to move on ^{1 2}					
Housing First/Supported Housing with intensive support					
32	0	³	5	1	8
Supported housing or housing led with floating support					
49	0		8	1	28
PRS/social housing tenancy with start-up floating support					
20	4		12	2	35
Assistance to reconnect to family and friends/return home					
9	0		1	0	28
		Breakdown in "numbers only" table			
Of the people in accommodation how many do you estimate:					
Are EEA nationals with no access to public funds					
16	0	3 + 17 ⁱⁱ	5	0	27
Other Non UK Nationals with no recourse to public funds due to immigration status?					
4	0	0	0	0	1
Of the people accommodated how many will require self-contained accom? ⁴					
12	0	3 (underlying health conditions)	7	0	23
Is f. an estimate or based on completed assessments?					
Based on completed assessments. (May be more)	assessments	Estimate (known to have underlying health conditions).	Estimate	Assessments	Completed assessments
Short/medium-term accommodation units					
Units you have or in development, and when expected to be available					
n/a – we are focussing our		10 units	We have access to 39	To continue to use current	Potential of c.50 units

¹ Added after phone call: 10 being helped by Clarion. Private rented offers coming RS slowly hoping to accommodate 23 ambers + 3 greens. 7 reds hoping to access Housing First. Leaves 6 which don't fit. Possibly Modular homes plus Living Plus?

² Comment: May change with help of Op Luscombe. Currently no voluntary reconnections or voluntary repatriations from current cohort.

³ FDC provided figures in a different breakdown: 13 – Red cohort (no recourse, issues, support needs); 23- Amber cohort (not quite ready, support needs, but eligible); 13- Green cohort (eligible and ready to move on).

⁴ because they are at increased risk of severe illness from Covid-19 (question shortened)

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efforts on procuring longer-term move-on accommodation.		FDC TA and Ferry Hostel Rooms- Total of 10 units. We have already secured this accommodation. The ten will receive ongoing support to move on.	units accommodation provided by RPs that are suitable short/medium term accommodation. Some clients have already been moved through this accommodation and we will continue to move those accommodated in emergency accommodation because of the pandemic through these units as vacancies arise. Availability and timescales will depend upon existing residents moving through this accommodation, the rate of which we anticipate will increase as RPs begin to restart their normal business and we see an increase in the number of lettings of settled homes.	facilities where possible.	We are already in the process of undertaking reviews across all of our supported accom settings and identified a number of clients ready to move on from short/medium stay settings such as the YMCA Timestop & the New Haven to move on or independent accommodation. These moves will free up space that will be backfilled by those currently accommodated in the hotel rest centres. We estimate that this will free up c.12 units of short stay accommodation. In addition, we have a number of vacancies across our temporary accommodation, which have been freed up to minimise the risk of spread of infection due to COVID. We will be seeking to utilise some of these units to support in case they are required. We estimate that we will be able to utilise c.8 unit of short stay accommodation.

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Please set out your proposals for delivering additional short/medium term accommodation units					
n/a		2 in total	<p>The number of units we have available through existing short/medium term RP stock, together with additional units nightly paid accommodation that we are able to procure through private providers if required, will be sufficient to accommodate those clients in emergency accommodation.</p> <p>We also have an additional short term housing scheme being converted by an RP that will deliver an additional 21 units. This was due to complete in June but the programme has slipped as a result of the pandemic. It will however shortly give additionality to the stock of short term units that we will be able to access.</p>		<p>The Council has an opportunity to purchase 12 houses from a developer, which could be converted to c.30 units of short stay accommodation.</p> <p>This accommodation would be utilised as an emergency assessment facility with support on site where new flow of homeless singles are able to stay while assessments of the required support are undertaken and coordinated and a move to move-on or permanent accommodation can be facilitated.</p> <p>We are awaiting the further information into the capital funding opportunity that has been announced. This scheme would cost in the region of £2.4m and we would be seeking £1.2m of capital funding as well as revenue funding to provide onsite support 4 x FTE.</p> <p>There is a real urgency around this opportunity</p>

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					and would be grateful if you could give an timely indication of support so we don't miss this opportunity or could have the bid criteria asap so we can expedite a submission and early consideration be given to the bid so the opportunity isn't missed.
Move-on accommodation					
Units you have or in development and when expected to be available					
Up to 29 modular homes with intensive or floating support dependent on need (late summer 2020) Up to 10 bed-spaces in shared accommodation (late summer 2020) Up to 21 Housing First bed spaces (to Autumn 2020)	2 available in the next 28 days 1 available now	0 – nothing yet confirmed At the time of writing we have no secured units - all eligible clients are registered with Home-link (CBL).	A number of clients accommodated because of the pandemic have already been assisted through our normal move on routes into supported housing and private rented housing options (6 to date). We anticipate that we will continue to assist those clients in emergency accommodation through these routes, as well as a proportion into social rented settled properties, once RPs begin to increase the number of lettings within their general stock. We will make sure that all tenures are investigated as part of the personal	Will look to provide single person accommodation through either a) existing partnership or b) pilot scheme delivering HMOs.	Potential of 53 units We are in the process of undertaking reviews across all of the supported accommodation settings in Peterborough and have identified a number of clients who are ready to move on to independent accommodation either with a private landlord or through an allocation through the Housing Register. These moves will free up space that will be backfilled by those needing to move on from short/medium stay accommodation or currently accommodated in the hotel rest centres. We estimate that this will

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			housing plans (PHPs) that we have developed with clients. There is not a specific number of units available or in development – this will depend upon the number of properties becoming available through RPs’ lettings processes as well as private rented options we are able to identify through local landlords and agents.		free up c.18 units of supported accommodation. We are also seeking the single person units in the private sector and are working closely with landlords who have HMO type accommodation, which will meet the needs of many of the low needs client cohort with floating support. We estimate that we should be able to secure c.20 units of accommodation from the private sector.
Please set out your proposals for delivering additional move on accommodation units					
See note below	Shared housing with tenancy support	20 of 49 currently cannot secure accommodation due to having NRPF. Further info here ⁱⁱⁱ	We will maximise the units available to move these clients on through emergency and short-term accommodation by making use of the direct let process contained within our lettings policy. This involves working with RPs to allocate properties in advance of the CBL process.	n/a	There is an opportunity that with support the Council and Longhurst could mobilise very quickly which would provide 15 self-contained flats for move on accommodation. All flats are in a single block with sufficient space and office facilities to convert to supported accommodation.

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Other accommodation options					
How many do you estimate will be reconnected to friends/family or other support networks					
3	0	0	0	0	<p>We are not expecting many clients who are eligible for assistance to be able to reconnect with family or friends post Covid. We have been quite rigorous in ensuring that households stay together during this time and only the clients where this has clearly not been an option have been accommodated. It is not likely this will be any different post Covid.</p> <p>There are however 28 clients who are currently not eligible to make an application for assistance. Most of these will be supported with a reconnection.</p>
How many do you estimate will be reconnected to friends/family or other support networks outside the UK, through international reconnection?					
6		0 (see point above re NRPF and EU treaty rights)	1	0	
What are the additional support or other services associated with the above accommodation plans (e.g. floating or on-site support, admin, any other accommodation related services)					
Currently commissioned (MHCLG RSI y3):	X	<i>Further info here^v</i>	The development of PHPs with clients includes an	Floating support and continued multi agency	There is going to be an ongoing requirement for

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<p>3.5 FTE Housing First support workers (1:6 ratio, total 21 clients)</p> <p>1 FTE Modular Home support worker (1:10 ratio, total 10 clients)</p> <p>1 FTE Shared Housing support worker (1:10 ratio, total 10 clients)</p> <p>The MHCLG workers will enable us to support 41 individuals. We expect 17 people to be housed through the traditional hostel route, which leaves us with around 23 individuals requiring floating support and 20 individuals requiring start-up support</p>			<p>assessment of the additional support services that they are likely to need to transition through emergency and short term accommodation and successfully move through to settled housing. We already have pathways to appropriate supported housing options where these are required as a transition to settled housing. The pathways will also incorporate referrals and engagement with floating support services where appropriate.</p> <p>A number of the clients in emergency accommodation because of the pandemic were previously being supported by our street outreach service and have continued to be.</p> <p>There are therefore a range of support services that we are able to engage clients with as well as pathways into various supported housing options. We are also looking to increase use of</p>	until settled.	<p>support for both new initiatives and to fill gaps in provision that have formed over changes in support services over the years.</p> <p>There is going to be an increased need for tenure neutral floating support services whole could be delivered by a number of partners would need to be co-ordinated centrally.</p> <p>There is going to be a need to administer the referral pathways and processes for supported accommodation, which is likely to include handling referrals, coordinating and minuting meetings amongst providers.</p> <p><i>Further info here^v</i></p>

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			<p>the personalised budgets available through the street outreach service to assist those former rough sleepers into appropriate housing solutions and this will be used flexibly on things such as deposits, finders fees and help with the costs of moving into a new home.</p> <p>A small number of clients have more chaotic lifestyles and possible issues around dual diagnosis. We estimate that possibly 5 of our current cohort fall within this category and these are likely to require more intensive supported housing solutions that are not necessarily readily available in the area. These clients are likely to require a more co-ordinated package of support from a range of different agencies (including substance misuse and mental health services).</p>		

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We are aware that some RSI Y3 projects may have been delayed from starting due to the COVID-19 pandemic. Please list name and type of intervention(s) set out in your MOU that are not commenced / delayed (estimate no. months delayed)					
<p>All have commenced except:</p> <p>Homelessness Service Coordinator (CGL) – 6 weeks delay</p> <p>Outreach / Inreach worker (CGL) – 2 months delay</p>	0	Mental health worker - post covered by trained counsellor. See proposal above. The post is out to advert and there is interest in the post.	Our street outreach service, funded through RSI Y3, was already in place prior to the pandemic. The only issue has been that 1 of the 2 housing navigators had resigned, reducing capacity of the service. Our provider, P3, has recruited to the vacancy new person starting 29 June, so the service will be up to capacity again. The underspend created by the vacancy will reinvested into the personal budgets available to help clients with costs associated with securing a new home.	n/a	<p>Prison Resettlement Officer - delayed by approximately 3 months.</p> <p>Rough Sleeper Officer – delayed by approximately 3 months.</p>
We are aware that some RSI Y3 projects may now be undeliverable or no longer appropriate due to the COVID-19 pandemic. List name and type of intervention(s) set out in your MOU that are now undeliverable/in appropriate					
<p>0</p> <p>Please see attached spreadsheet with comment</p>	0	n/a	n/a	n/a	<p>Community Based Housing Solutions Officer – Drug and Alcohol Support – We are proposing to repurpose this intervention to focus on the supported accommodation pathway coordination work.</p> <p>12 x Fairview Court Crash Beds - After receiving</p>

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					<p>guidance from our MHCLG adviser, it is unlikely that these crash beds will commence during this financial year.</p> <p>12 x Light Project Peterborough Crash Beds – After receiving guidance from our MHCLG adviser, it is unlikely that these crash beds will commence during this financial year.</p> <p>Year round Night Shelter - After receiving guidance from our MHCLG adviser, it is unlikely that these crash beds will commence during this financial year.</p>
Estimate the total amount of RSI funding from April 2020 – March 2021 that could be repurposed to accommodating and supporting people who were placed in emergency COVID-19 accommodation.					
None. All posts / projects have the potential to assist with accommodating / supporting people placed into emergency accommodation. I would say that they might need tweaking rather than repurposing (i.e. spending more time carrying out inreach support than street-based interventions)	We haven't placed into B&B or hotels	See proposal above – approximately £600 per week depending on when the mental health nurse starts. This saving could be used to offset the gap for FDC in funding costs for COVID work. In light of the financial difficulties the council is experiencing with regards to the COVID homelessness project, and the fact that 20 clients currently have NRPF but there is an expectation of	The underspend on the salary budget created by the vacancy equates to approximately £3k. Our provider has already received this grant payment and agreed to redirect salary underspend to the personal budget to help deliver positive move on outcomes for clients.	Unknown	<p>Community Based Housing Solutions Officer - £31,181</p> <p>Rough Sleeper Outreach Officer - £10,122</p> <p>Fairview Court Crash Beds - £42,150</p> <p>Light Project Peterborough Crash Beds & night shelter- £189,072</p> <p>Prison Resettlement Officer underspend - £8,040.25</p>

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		rehousing without a night shelter, that money could go towards payment of B&B.			
Estimate the total amount from other funding streams which could be used to accommodate and support people who were placed in emergency COVID-19 emergency accommodation.					
To be confirmed. There is buy-in at a senior officer / member level to see all those placed in covid-19 emergency accommodation rehoused. However I have no indication as to the amount of council funding available. Other local support services (Wintercomfort, Jimmy's, It Takes a City) have expressed an interest in bidding for external funding to support the work, but nothing has been confirmed yet.		FDC prevention fund	We hold a homelessness prevention budget of £40k pa as well as a recycled budget for the purposes of providing rent in advance/deposits/admin fess etc. These budgets are also available to assist these clients into settled housing solutions with options that will be followed through from their PHPs.	Unknown. It is likely we can do this using our flexible homeless support grant.	Possibility of repurposing some of the PRS fund to support the small funding gap in the proposed floating support provision.

ⁱ **Glossary**

1. **Emergency COVID-19 accommodation (EA)** – hotels or other temporary accommodation acquired since 18 March in response to the Covid-19 pandemic and which has a time-limited availability.
2. **Temporary accommodation (TA)** –Accommodation available as Council TA or newly secured on a temporary basis (e.g. YHA, student halls etc) which you anticipate will continue to be available beyond the 'lockdown' period
3. **Short/medium term accommodation** – accommodation which is suitable for short to medium-term occupation whilst move on accommodation is procured e.g student accommodation, Council TA, supported exempt accommodation, caravans, property guardianships.
4. **Move-on accommodation** – accommodation which is suitable for longer-term residence) e.g. supported housing with move on, private rental sector (PRS), council lettings, RP lettings, return to family/friends.

Endnotes

ⁱⁱ Fenland: 3 NRPF and 17 NRPF currently although their application for settled status is due to be submitted/ has been submitted and waiting a decision.

ⁱⁱⁱ FENLAND

One barrier is for residents with NRPF where there is evidence that are not acting in accordance with EU Treaty Rights we used to be able to repatriate with the help of UK Border Force but this option is no longer available to the council.

With the remaining 29, 12 have interim TA (as set out above). 17 have recourse but we currently have no confirmed option.

However, this is the work we are doing to meet that gap.

- a) We have a good working relationship with local private rented agencies in Fenland which opens opportunities for our clients. We are also working on building relationships with agents in Peterborough for some further private rented options. Initial contact has been made and this is something we will continue to work on.
- b) Active plans on Housing First to be set up in the area to accommodate our most vulnerable clients. 7 units currently under negotiation with Living Plus and Clarion.
- c) We have also been working with our biggest social housing provider to plan move on in to this accommodation through direct lets. This process has already started.

^{iv} FENLAND

Contact and support will remain from the current support providers who are assigned to the client. The clients are assigned to either the Hub or CGL Outreach. CGL third outreach post will be in place soon and the focus of this role will be on tenancy sustainment- awaiting DBS check. FDC also have a good working relationship with P3 Floating Support- we will signpost our clients that have slightly less support needs here and link in with Ferry & CGL. Rough Sleeper Coordinator will be the point of contact for social and private landlords offering support. Recruitment for the mental health nurse is moving forward- Pro-active support for our clients with poor mental health. There is also support from the police under Op Luscombe which will open an opportunity for tougher conversations around re-connections for our clients where they are not acting in relation to EU treaty rights.

The proposal for the Hub and support workers is detailed below:

HUB

We would move the HUB from its existing location in Octavia View into the Queen Mary's Centre. This is a very spacious community centre that Ferry run (it is owned by Cambridgeshire County Council). Ferry run this and have successfully encourage a host of community groups to rent the space. The building, due to COVID is currently not in use and would be an opportunity, given its size to repurpose for the Hub. Here we could achieve a COVID 19 safe environment. The HUB would operate Monday to Friday. It would have drop in sessions for two hours each day between 1pm– 3pm. Outside these hours staff would meet clients by appointment and do telephone support to clients introduced by the Outreach workers. The service would continue to run between 9.30am and 4.3pm. Not everyone will attend an appointment so a drop in session is important to offer that flexibility. Social distancing and sneeze screens would be put into place, 4 desks, signage (translated) to operate in a safe and appropriate way. The Council and Partners are keen to return to the Hub working as it did prior to COVID as soon as possible (with appropriate risk assessment)...both in terms of service offered and hours for drop in... and will continue to review the Hub's procedures after each Government change in guidance as lockdown eases.

The HUB would gain the trust of the clients and carry out risk and needs assessments with the clients. These would be holistic and not just restricted to housing. The HUB staff would also arrange appointment for HUB clients and help them access services they need based on their risk and needs assessment. There would be food parcels on offer and donated clothes to support the clients and the clients could access employment support although this would not be funded by the HUB. Clients would also be able to access the bespoke intervention fund where needed, get help gaining appointments with doctors, dentists etc. The mental health worker would be based in the HUB and provide support to clients and staff both HUB and outreach staff. The HUB would work with the police and other agencies so that if they wanted to meet clients in a safe place they could. The Rough Sleeper Coordinator could also be based here.

The current funding for the HUB would fund the use of the QMC including making it COVID safe. This includes equipment, cleaning, heating, lighting, telephones, desks etc.

SUPPORT STAFF

The 2.5 night staff have moved from nights to day and deliver 11.5 hour shifts each day 7 days a week. They would continue to work out of Octavia View. Their role is:

☑ Have daily contact with clients – welfare, updates, action issues, update on rehousing options

☑ Ensuring that action plans are formulated and progressed, this includes -

Regular contact with other support providers e.g drug and alcohol, mental health, GP links, UC claims, seeking work, training, finding accommodation, acting as advocate for their clients with landlords and getting rehoused (using bespoke interventions fund) (currently £9k) to help with deposits and any other initiatives to enable a move on out of B&B / rough sleeping. Taking part in regular operational meetings to discuss cases, blockages, shared learning etc with Rough Sleeper Coordinator. Referrals to other support providers, basically being proactive and motivated to get all clients housed. Liaison with FDC Housing Options team/Private Sector Housing teams for tenancy/property queries.

☑ Ensuring that once in the tenancy they have some support for the initial few months to maintain that tenancy and starting to access local services.

This would include help with furniture, setting up utilities, bank accounts benefits.

The staff working closely with the Housing First team and learning from that team with a view to progressing the support element of the Housing First project to enable work force development and sustainability . There might be opportunities to move clients from one service to another as their circumstances changed.

If these proposals are agreed there would be no underspend if the mental health worker started on July 1 2020 This process is progressing well now and we hope to have someone in place very soon. If they do not then each week there would be an under spend of approximately £600. This funding would be repurposed into the bespoke intervention fund.

The trained counsellor who is currently in post has for personal reasons tendered her resignation 30 June 2020.

^ PETERBOROUGH

There are resident support needs for the 2 new schemes detailed above which will need to be met also.

We forecast that the below provision will be required ongoing:

Floating support for c.100 clients. Of which we expect 80% will be low needs and 20% will be medium/high need.

We feel that floating support workers dealing with low needs clients should have between 18 & 20 clients on their load at any one time and those dealing with medium needs clients should have between 10-12 clients at any one time.

To deal with the levels detailed above we propose to repurpose the RSI funding that has not been utilised for the provision of crash beds and night shelter to increase our floating support provision over what is currently in place as follows:

- 2 x FTE currently funded, delivered Longhurst
- 1 X FTE currently funded, delivered by Cross Keys Homes
- 5 x FTE repurposed Light Project Peterborough funding from crash beds and night shelter

Increasing the team of floating support will require co-ordination. Bringing together all organisations and having a single referral route will reduce confusion. It is proposed that a Co-Ordinator role is created to pick up this area of work with an admin support role.

- 1 x FTE Floating Support Co-Ordinator repurposed Light Project Peterborough funding from Crash Beds & Night Shelter
- 1 x FTE Admin Support repurposed Light Project Peterborough funding from Crash Beds & Night Shelter

In addition in order to adequately cover the significant gap left by non-provision of the Crash Beds & Night Shelter there is a need for ongoing requirement for co-ordination of movement between the current supported accommodation settings to ensure schemes do not become silted up and there is no availability at the crisis entry point. There is also a need for better management of the flow of clients through supported accommodation settings to ensure move on to independent accommodation when ready is not delayed. It is proposed that a Co-Ordinator Role be created to manage this process.

- 1 x FTE Supported Accommodation Pathway Co-Ordinator – Repurposed RSI funding that was intended to fund Community Based Housing Solutions Officer – Drug and Alcohol Support

Subject to the potential accommodation options detailed above being delivered there will be a support element that is required to support these schemes. The forecast need is:

- Onsite support @ 30 bed provision 4 x FTE support workers – No current funding in place.
- Onsite support @ Change maker house. 2 x FTE support workers. This could be part funded by the support that is currently assigned to the Longhurst Crash Beds, but there will be a shortfall in funding.