

HRS action points from meeting 9 June 2020

HRS Review update:

- Peterborough and Cambridgeshire Joint Commissioning Board have acknowledged the impact that Covid 19 has had on the HRS review and redesign work, and have supported a proposal for a further 9 month extension to CCC contracts for homeless adults and homeless young people – approval for the proposed extensions will be sought from Adults & YP Committees in September
- In PCC discussions have started to happen regarding a future direction for HRS services in Peterborough. Russ Carr is now the lead for HRS services at PCC. Russ will be making contact with all services in due course

Track & Trace:

- No further details on the process at present.
- Locally partners are working together to ensure that addresses for supported housing schemes are recorded so schemes can be readily identified if someone being contacted by Track & Trace team is residing there.

Homeless link

- Moira Pollard from Ferry Project contacted Homeless link with the question regarding hostels status i.e. one household or multiple. They suggested looking at the guidance on Healthy London Partnership and their webinar on hostels (link below) .
- Initial scanning of documents link goes to suggests that as discussed, it would be extremely difficult to isolate an entire hostel should one client become symptomatic, but did suggest other things e.g. closing off some communal areas, restricting people's access to sections of service etc.
- www.healthylondon.org/resource/homeless-health-during-covid-19/

Arc4 report:

- Initial comments due to be shared with consultants at the end of this week. Hoping to have a final version to share by end of June.
- Once final version is issued will need to consider which recommendations should be prioritised and how they will be implemented.

MH:

LS thanked those who had provided some feedback in response to the MH info request last week, but asked that others also try and send something over if possible – this feedback and examples will then be used to draft a briefing paper for the MH lead at the CCG

- Discussed some of the key gaps/issues around MH
 - Need to be able to access services in a timely fashion – not at crisis point which appears all too often to be the entry point
 - YMCA looking to raise funds to have their own MH resource to help support residents in this area
 - Cyrenians have a MH post – find it really helps, particularly in communicating with other MH professionals – however only a finite resource
 - MH Training/workshops delivered by MH professionals for housing staff would be good
 - Dual diagnosis is still a big issue – clients frequently get bounced around between services
 - Feeling that MH professionals don't always take the views of housing staff seriously

- Outreach services coming in to hostels/accommodation would be beneficial – help with engagement and retention
- Generally easier to get access to support for those who are diagnosed – getting the initial diagnosis is the issue
- Engagement is an issue for some clients, but if they don't engage they are discharged - need more flexibility around this and greater acknowledgement of how their needs impact on ability to engage
- Personality disorder – lack of resources

Move-on:

- Cambridge - 1 beds coming online are being offered to those in TA at present. City also asking for more info from providers on move-on. Andy King will be running some workshops aimed at those who will offer resettlement to RS's, but will consider opening these up to others as well
- P'boro – Longhurst, YMCA and others are looking at prioritising people out of hostels so they can move people in from the hotels – Homelink currently suspended so all allocations are being done as direct lets at present.

Future Meetings

- Agreed to change these to fortnightly catch up meetings (so no meeting next week) – **LS to send new dates**
- Will also cease routine weekly catch up calls with all providers – but still very happy to discuss any issues that arise between meetings
- Agreed it would be useful to have a session on 'Covid Lessons learned' and to identify some of the positive impacts and reflect on what we've all learned from the experience

Lisa Sparks, 10 June 2020