

Help To Get (or Stay) Online



Thanks to city council funding, CHS is responding to the Coronavirus lockdown crisis to support disadvantaged people and supporting local organisations and their staff in Cambridge with the best options available. This can be direct support or helping staff. We are providing free experienced remote support for digital inclusion issues such as the following:

- Information and advice on online devices, including low cost and accessibility options
- Support with applications for free devices where available
- Support with low cost connectivity and temporary connectivity options or advice/help with signal coverage issues
- Support with data limit issues
- Advice and signposting on social media tools to stay in contact with family/friends
- Information on basic online safety
- Looking after wellbeing online
- Signposting to online learning
- Help with career goals
- Signposting to other services
- Other related topics

Support by phone, SMS, email and chat

**For more information or to request a callback, contact
James Lewis on 07919 552112 or james.lewis@chsgroup.org.uk**

Funded by Cambridge City Council for Cambridge City. Please note this project is part-time funded so there may be a delay in replying to requests



for help *Where eligible