

The Housing Board

Cambridgeshire | Peterborough | West Suffolk

Meeting from 9:30 to 12:30, Friday 10th January 2020

Swansley Room (ground floor), South Cambridgeshire Hall, Cambourne

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DRAFT MEETING NOTES

Present

- Carol Pilson, FDC
- Dan Horn, FDC
- Jon Collen, HDC
- Heather Wood, SCDC
- Suzanne Hemingway, City (Chair)
- Sarah Fergusson, CCC
- Lisa Sparks, CCC
- Laura Pattison, ARC4
- Paul Hardman, ARC4
- Julie Fletcher, SCDC
- Helen Reed, City
- Sue Beecroft, Housing Board (Notes)
- David Greening, City

Apologies

- Anne Keogh, Peterborough
- Azma Ahmad-Pearce, CPCA
- Christine Rush, West Suffolk
- Elaine Field, South Cambs
- Iain Green, Public Health
- Julie Baird, West Suffolk
- Karen Mayhew, Homes for Cambridgeshire and Peterborough
- Nigel Howlett, CHS
- Sally Bonnett, East Cambs
- Sean Evans, Peterborough
- Stephen Hills, CHS

Actions are highlighted in **bold** and added to the action plan on last page to keep track of.

1. **Welcome/apologies:** Suzanne Hemingway, Chair

Draft notes of previous meeting to approve, and matters arising. Meeting papers available at www.cambridgeshireinsight.org.uk/housingboard

Additions / corrections to last meeting notes

£100K home due to go to CPCA leader's session.

Invite Roger to Feb meeting if that's a good time to talk it over with housing board.

If not, ask when.

SB to do a market report on Manea.

Under AOB

- JC – last paper – note saying districts “they can also do their own events” clarified: districts can hold their own consultation events, there won't be any events run by Home-Link, consultation will be web based etc.
- Rough sleeper bids – will hear in January 2020.
- Pathways from Prison meeting: Invite from Lucy Frazer to attend 13 Jan event about criminal justice. Jon C or Heather W could possibly attend. **Sarah F will ask Matthew who else has been**

invited. **Suggest Cristine Strood.** Sarah F will send more details.

2. Funding plan for 2020 (note circulated), Sue Beecroft

All present accepted the note setting out funding for sub-regional services including SHMA, coordinator, Hometrack and Cambridgeshire Insight, acknowledging the Cambs Insight figure might reduce in 2020/21 but we are not sure yet so will include until that is confirmed.

HDC asked a question about the cost of SHMA maintenance.

SB to contact Clara Kerr at HDC to clarify this amount proposed for future maintenance replaces all previous amounts being requested for the SHMA.

3. Housing Board support for extending Street Support Cambridge, Sue Beecroft

FDC is committed, got approval. Officer identified who (subject to timing and approval) could do inputting and help keep it updated.

HDC keen.

SCDC keen - want a bit more info on costs and what they would get, also what's needed from them, might need some dedicated officer time? Really keen but maybe to get best use might want to think it through. To allow that time, street support is set up so can "launch" or publish different districts at different moments. Heather would love to be a part of it and wants to have those conversations.

Maybe meet with Chris Jenkin together?

Sue to arrange a session with SCDC.

Suzanne mentioned messaging around councillors – campaign about what people think is going on. Street Support helps inform everyone.

Sarah F – happy to Sue to work on it, subject to linking with and learning from "safer off the streets" in Peterborough. Christine Graham chairs the SOTS partnership (street pastor)

Sarah F to introduce SB to CG.

Overall: Sue to go ahead, estimating a few hours per week but might be a little more while setting new districts up!

4. Homelessness System Transformation and Housing Related Support research, Lisa Sparks introduced Laura Pattison and Paul Hardman from Arc4 to lead this item

SB to circulate slides

Paul: Intro to arc4 on slides. They met housing providers yesterday.

Laura: Setting dates to meet individual authorities. Want to understand challenges, what works well, systems and processes, operational pressures.

Today would like to find out about what works well sub-regionally, what's in place.

No response from East Cambs yet. Housing Board will try to encourage this.

Sarah F and Suzanne to try to build that contact up.

Plan is for officers to reach some consensus and shared understanding on what we might be able to make better, and use those messages to brief members in our districts. Cambridge has elections in

May 2020 so very tricky at that time.

An element of the study will inform the commissioning strategy; this has timings related to committee cycles where councillors may be asked to delay contracts to give some time to conclude this work before changing adult services contracts etc. Can take back to cllrs after May elections.

Member reference group being set up to work on HRS review. Suggesting ToRs for the group in committee paper. Want to reflect at housing board to see how we want to take the research forward, then plan in sessions with Members once officers have had a chance to digest / make sense of what's coming out.

Arc4 can also help with the national context / examples to help local people including members be assured of the consultants experience etc.

SB: meeting dates etc to invite arc4 back (after meeting, agreed Lisa will update us in Feb and invite arc4 back to 6 March meeting).

arc4 asked the housing board what we feel we do well on homelessness

Sarah F: SS collaboration, community response etc for street homeless. Example is Cambridge and housing first. Applied to ministry to spread housing first across the county where appropriate. Appetite to think differently across the system. Keen to tackle issues together. Mentioned *think communities* work, public sector reprimand longer term changes happening. Appetite to think differently.

Jon Collen:

Bid to ministry about homelessness transformation system, even pre 56 days, jointly solving issues way from crisis point. Trailblazer project continue post central govt funding, till Sept 2020 but mindful that this research will inform what happens to it next / mainstream the work etc. That not just about the housing authority but also the wider partnership.

Offender pathway has had impacts. Changes all over the public sector so pulling strings together, even if the strings keep moving! Had some good successes via trailblazer to implement team around the family kind of work.

Homelessness officers have been meeting for more than 10 years, looking across district based strategies for the whole area. Trailblazer group has taken on some of this.

District doing reviews and strategies, all separate. Can pull together common themes across the area. Have had an action plan about the common ground e.g. 16 and 17 year old protocol. Too diverse to have one strategy document – but always identifying areas of commonality. It's a pragmatic approach. This study is new to look at duplications / overlaps / unintended consequences so this is what we are looking to arc4 to help with. We haven't properly questioned this before.

Arc 4 asked about stage of homelessness reviews in each district

City – published 31 Dec

FDC – draft by end of Jan can be looked at / Monday

HDC – in process, going to committee feb/mar – review and strategy

SCDC – strategy and review approved 9 months ago. All the data is on the website but will be out of date now.

ARC4 ASKED ABOUT PROJECTS IN PLACE NOW OR IN THE PAST

Trailblazer most significant.

CC social lettings agency for single homelessness to help access PRS and meet need that way. Still a huge challenge.

SB to share LHA / private rent figures slides and report.

Domestic Abuse reciprocal lettings.

Young Peoples protocol.

Health and social care needs stronger links.

CCG element of health (GPs) and hospitals are needing to participate more. Social prescribing ?

County has a north and south alliance of health commissioners.

Have funding to go to PCNs for social prescribing, for GPs, but time limited.

Neighbourhood Care video went to living well partnership for City and SCDC – SB to find this (SH will try to find it)

EHH and MASH links with TB.

Establishing a care leavers protocol.

Approach = Summit then protocol / pathway.

Done Criminal Justice system, working on MH, drugs, alcohol. Hospitals next.

SH a challenge to systems is which community is “think communities” look at? Geographical?

e.g. HDC looking at where the greatest costs are so possibly where most resource needs to go.

But some homeless people may not fit in a geo community – so this work may never meet those needs.

It's partly about getting the message across to other partners e.g. health and social care when they have other things on their minds.

SB mentioned Liz Robin in PHE very positive about housing's role in public health.

Want to help residents understand what's going on.

Cambridge has a very high turnover population because of students and job progression, so messages need to be repeated.

Procuring temp and B&B.

City and HDC have seen a spike in cost.

Arc4: How do you manage temp, is it council or partners.

2 stockholders do their own and use other stuff, non stock-holders work with RP providers.

Would be good to see the figures and compare- how are we doing this, could we work better together on it? Are specific landlords befitting overly?

London LAs may send people out to Peterborough.

We have very practical collaboration on placing people but less opportunity now the numbers have gone through the roof.

RP role.

Issues with the allocation side of things, which policy trumps what.

Creating debt if they ask for upfront payment of rent.

Can speak to the RP and resolve, but it should not need constant exceptions.

Sue B: RPs have a funding request for TB project being supported – they have asked if we can work together on 1) DHPs 2) growing no of evictions for ASB / drug related.

SB Send arc4 the RP trailblazer report.

Q from HW about homelessness review. Not all in-house, some contracted out.

FDC having an audit on DV cases, by the DAHA team.

Jon Collen: MHCLG advisor came out last year. Had data on social rented evictions.

Presentations based on social rent evictions looked quite low, we have a court officer. They also link to the RP eviction teams trying to make sure RP is engaged early, perhaps before any court action.

Trying to identify who is not engaging with this and who is doing particularly well.

Also bypassing people on shortlists can be an issue.

Doing a lettings policy review, CBL across Cambs and WS.

Looking at conflicts between RPs and policy. RPs signed up to it but they might vary awareness/ groups structures have affected. Some tension to look at.

RPs might vary in awareness of the homelessness duties so much. Need to do more work there.

5. Conversation about county report on HRS review, Lisa Sparks and Sarah Ferguson

Some housing board members have seen a paper for adults committee. Thanks to Lisa for sharing. Like to know a bit more about the thinking. If funds move to core budgets, how do we make sure it doesn't disappear.

Lisa is looking to have an internal discussion about this. Idea is that support funding moves into mainstream social care budgets. Some decisions are being delayed till after the elections.

Mental health is already functioning in the "new way" and seems to be affecting people with worse MH problems (i.e. not the undiagnosed).

Lisa has flagged it's going to adult committee next week. If districts can brief members might help.

If the money is moved from the wider budget district have been involved with, £2,8m could disappear and district no longer involved in the DMP. Oliver Haywood will be presenting the paper. Will Patton manages Oliver. Board is next Thursday.

Can see there is logic but surprised not raised at housing board as we need to know, even if it is still early stages. Concerns about the floating support funds moving especially due to links with homelessness prevention and other services. MH also a grey area. Visiting support is currently about keeping people in their accommodation so need to link to district services, avoiding duplication etc.

Lisa will send papers round.

SH will prepare a letter and circulate to partners on the Board to review.

6. AOB

Sarah Ferguson: THINK COMMUNITIES

In Jan a loose group has been convened to bring a range of orgs together. Includes key players from health.

Collaborate – think community groups – would like to use homelessness as a focus as their first agenda. Could include Street Support and how that enables the community to contribute.

Could be Feb or March – not confirmed yet,

Sarah F met with Tom Tallon

How do we develop MEAM (making every adult matter) across the county in a way that pushes out to the wider system. Saffia from MEAM very interested to see how could extend to vulnerable people with multiple disadvantage – 80% of whom are affected by homelessness hence bringing it to housing board.

Agreed to Map what's already going on.

Might help to Tom to come to housing board to talk about the kind of work he does.

Complex challenges – Sarah mentioned a 'collaborate' session.

PCC and county wide updates

Restructure and redesign work in Adrian Chapman's directorate at assistant director level.

PCC has appointed interim housing director for Peterborough, aiming to get to the bottom of Temp Accom issues. Appointed Mo Hussein, started before Xmas. Sarah is handing some responsibilities over to Mo.

FDC interested in whether this might mean more people coming to FDC from PCC – worth keeping a conversation going on that.

Sue: Health and Wellbeing Strategy

Will be coming round.

Housing Board delighted to be a key deliverer of the actions in HWBS, need to feedback on the draft to ensure we have things which are deliverable etc, however very pleased about the approach.

SB send round the HWBS and action plan when it comes out.

Local plans: City and SCDC issues and options consultation coming out next week.

7. Future meeting dates

At Swansley Room (ground floor)
South Cambridgeshire Hall, Cambourne
9:30am to 12:30pm

<https://www.scambs.gov.uk/content/how-find-us>

Suggested dates, outlook appointments yet to be sent for 2020...

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| <ul style="list-style-type: none">• 7 Feb (outlook appointment has been sent)• 6 March• 3 April• 1 May• 5 June• 3 July• 7 August (?) | <ul style="list-style-type: none">• 4 September• 2 October• 6 November• 4 December• 15 January (2nd Friday ignoring the 1st which is a bank holiday) |
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#	Agenda item	Action & when added	Lead	To do	Doing	Done
January 2020						
1.	Previous notes	Do a Hometrack market report on Manea for Dan	SB			✓
2.	Previous notes	Sarah F will ask Matthew who else has been invited to event on 13 Jan (invite form Lucy Frazer). Suggest Cristine Strood. Sarah F will send more details.	SF	✓		
3.	Funding plan	Contact Clara Kerr at HDC to clarify this amount proposed for future maintenance replaces all previous amounts being requested for the SHMA.	SB			✓
4.	Street Support	Arrange a session with SCDC on Street Support	SB		✓	
5.	Street Support	Sarah F to introduce SB to Christine Graham (from Peterborough Safer off the street).	SF	✓		
6.	Hless / HRS report	Circulate arc4's slides	SB	✓		
7.	Hless / HRS report	Sarah F and Suzanne to try to build that contact up with ECDC.	SF / SH	✓		
8.	Hless / HRS report	Invite arc4 back to housing board (after meeting, agreed Lisa will update us in Feb and invite arc4 back to 6 March meeting).	SB / LS			✓
9.	Hless / HRS report	Share LHA / private rent figures slides and report and RP trailblazer report	SB			✓
10.	Hless / HRS report	Neighbourhood Care video went to living well partnership for City and SCDC – SB to find this (SH will try to find it)	SB/SH	✓		
11.	County report	Lisa will send papers round SH will prepare a letter and circulate to partners on the Board to review.	LS SH			✓ ✓
12.	County report	Invite Tom to come to housing board to talk about the kind of work he does.	SF	✓		
13.	AOB	Send the Health and Wellbeing Strategy and action plan when it comes out.	SB		✓	
14.	AOB	Elaine S to send Outlook appointments for future housing board dates	ES	✓		
December 2019						
15.	System Transf	All districts to help by sending Affordable Housing SPDs or link to them, to SB.	SB		✓	
16.	Postcode project	Investigate whether information about activating postcodes could be a requirement at Planning consent stage.	SB		✓	
17.	Postcode project	In the New Year, publicise the report and share widely	SB		✓	
November 2019						
18.	Street Support	Other Districts keen to consider being included, Chris to set up meeting with HDC, FDC and SCDC. Now progressing further	Chis Jenkin / SB		✓	
19.	Homelessness reviews	Housing First representative to be invited to Housing Board SB to identify what, who and when.	SB to explore	✓		
20.	Homelessness reviews	Housing Benefit Plus model is the finance to secure the types of tenure etc; can we share evaluation coming out of that. SB to identify what, who and when.	SB to explore	✓		
21.	TB JSNA	Put Tuberculosis clinics and screening on StreetSupport app. SB investigating with support from Public Health. To come to Feb 2020 housing board	SB		✓	

#	Agenda item	Action & when added	Lead	To do	Doing	Done
September 2019						
22.	Victims of sexual exploitation	Bring progress on all back to Housing Board. Alice and Kate of Cambs Constabulary offered to come back if required.	All		✓	
August 2019						
23.	Joint Health and Wellbeing Strategy	NH to email LR on coroner's 999 requirements – JET service is meant to address people who have fallen within 2 hours. LR will investigate.	NH / LR	✓		
24.	Rough sleeper JSNA	Vicki Peacey (CCG) to circulate a draft of the JSNA when ready, and bring back to Housing Board.	VP		✓	
July 2019						
25.	Allocations policy review	Invite Home-Link Board to do an update to Housing Board on the review.	HW / Sharon	✓		
26.	Military covenant	Vikki Barr to contact Board as and when we can help with the app including housing info, and refer people to the training.	VB		✓	