

The Housing Board

Cambridgeshire | Peterborough | West Suffolk

Meeting from 9:30 to 12:30, Friday 2nd August 2019

Swansley Room (ground floor), South Cambridgeshire Hall, Cambourne



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DRAFT NOTES

1. Welcome/apologies, Suzanne Hemingway

New actions in these notes are highlighted in bold and added to the table at the end of the notes.

Present

Helen Reed (Cambridge City)
Julie Fletcher (SCDC)
Suzanne Hemingway (Cambridge City) Chair
Sue Beecroft (notes)
Carol Pilsen (FDC)
Jon Collen (HDC)
Heather Wood (SCDC)
Liz Robin (Director of Public Health)
Vicky Peacey (CCG)
Charlotte McCallister (WS)
Gemma Brayne (WS)
Nigel Howlett (RP rep)

Apologies

Sarah Ferguson, CCC
Dan Horn, FDC
Julie Baird, WS
Ian Jackson (Longhurst Group)
Elaine Field
Iain Green, Pubic Health

2. Minutes of last meeting

Notes agreed.

Action 14: Nigel H – asked Vickie for details of what the problem is with shared ownership leases and what question we should be clarifying with the HCA. No further news. SB to chase up VC to see if can find out more.

Action 15: Nigel H - Postcodes – no answers yet – report being written up – Royal Mail sells its postcode data which we suspect may be part of the problem. In progress.

3. Joint Health and Wellbeing Strategy, Liz Robin, Director of Public Health

Will be creating a new 2019-2024 health and wellbeing strategy

Discussing with NHS and their local NHS 5 year plan in response to national 10 year plan

Want to join the 2 documents up as much as possible.

Health service must “have regard to” HWBS

It's not a strategy about finding money in the system, it's about the public sector participating in the health 'world' to make things better for our residents, their health and quality of life, thus reducing pressure on local services. Statutory duty to assess health needs via the JSNA; strategy needs to meet the needs identified.

(Slides)

Draft strategy follows 4 main themes:

1. Places that support our health and wellbeing

Possibly area of biggest overlap with housing board.

Population growth, CCRG projections vs ONS forecast. Difference in the forecasts even more important when

NHS is a 5 year financial settlement.

New developments helping people be healthy, stay well and be independent

Homelessness is a public health determinant, so will be included in the strategy. HWBS can endorse, won't aim to be doing something separate from existing work streams on homelessness.

2. Helping children achieve the best start in life

School readiness is low in Peterborough, low health resilience

3. Staying healthy through life

Links across to housing for older people or for special needs

4. Quality health and care services

Links to STP.

Falls – very high in Cambridge – we need to look into this one – what kind of housing are they in? Own homes? Type of housing stock – things we might be able to do

Q from CHS – a resident dies, she'd had a fall previously – coroner says think if someone has a fall in a care setting should dial 999 – presently call 111. No of calls would rise substantially if we did that.

Liz: email me with that issue, can take to a group – JET service is meant to address people who have fallen within 2 hours.

Timing: draft to HWBB 24 Sept, long period of consultation (political and public) final approval March 2020.

Slide sets out proposed template.

Can have actions and link through to other research / work going on.

Could do this via link to Housing Board web page and our action plan...

Could improve the links work wise to help each other e.g. housing taking the pressure off health

Seeking a better connection between HB and HWBB - how we fit in with the emerging health architecture where commissioners and providers may become more integrated. Strengthening our links into the emerging health structure

Some structures are place-based; some are board level / across the whole area.

Warm homes - may not be a priority to highlight in this strategy as we are doing quite well.

We need to focus on e.g. falls (Cambridge)

Actions = new things to do; Existing = already doing

Better links from HB to HWBB – how does HWBB communicate / understand what housing does. Can refer to new integrated care system – how does our transformation fit in with health transformation?

Homelessness – how we best deliver homelessness services & transform services

Dual aim = vulnerable people – groups of people with housing problems who have multiple needs – we need ways to communicate better focussing on adults with health and housing needs.

Summit on hospital discharge where overlaps with homelessness (pathways where people approach us).

What is going on in NHS which is transformative – e.g. setting up the primary care network (PCN) may give us new groups to work with in a place based way.

- Overview = C & P STP
- Next level = North /South alliance
- Lower level = PCNs
- Most granular = GPs

Health Education England is training frontline staff – could introduce the idea of duty to refer to the health service at large.

Housing network knows how to link to new development – at alliance level, (500000 pop) and 1m level (C and P)

PHE is doing a TB needs assessment at C&P level

Do we have a collective ask to health e.g. we are picking up these issues because people are living in poor quality housing. Have to think about how we evidence the outcomes of the 3 points in the strategy.

Existing homes / adaptations pathways / Moving people from poor to better housing and how this supports treatment process. Might go into quality health and social care services.

4. CCG's assessment of health needs for rough sleepers, Vicki Peacey, C&P CCG

(Slides)

People are dying young on the streets due to preventable disease.

Want to improve peoples' chance of stable housing.

CCG is looking at long term wider inequalities as a bigger piece, this will feed in and will form part of the commissioning plan.

Street outreach in H, E and SC part of PHE funding bid.

1 year funding via MHCLG, pot is RRH pot, service is called street outreach. P3 will employ, commitment by the 3 councils.

Dual diagnosis team – hard to prove the outcomes – to bid for longer term funding is together with health building in evaluation at an early stage – so identify the gaps and better understand which services are working.

Vicky to circ a draft, come back to us December

Sue send Vicky the PHE research

5. Homelessness System Transformation: update following CPSB, Suzanne Hemingway

Sarah and Suzanne went to CSPB. Asked for sign-up to the transformation work

Took off a lot of trailblazer detail, then discussion went “we need to make sure we continue the TB work”. All but ECDC committed to putting finds in.

Dan will set out how he thinks cost should be split, only which the transformation piece goes through.

SF bidding for the system transformation work.

Action – make sure everyone gets the final CPSB paper that went

JC suggests keeping emphasis on the wider system transformation work.

Link to HRS review – where funding was going to come out of support services.

September – put together some time to look at this (not necessarily at board meeting) – can we help them join up the dots. Produce a diagram of the different work areas? Where is each partner's time best spent? CCG has a strategy and planning advisory committee.

Dan and SB to meet about funding

6. Housing Allocations Research from Ian Redpath, Behavioural Scientist

Ian presented slides.

Looked at allocation system in Pittsburgh.

Thought could improve it by \$5K per person by optimally allocating a person to a property.

Suspect CBL could be improved, got funds to look at that. Maybe a software solution?

Want to evidence some value of delivering something which helps guide / adjust decision making.

Bradford, Enfield, Hammersmith and Fulham, maybe Manchester, one other.

GDPR issues.

Preference elicitation – how people make choices (basically).

Would run with existing applicants on a trial basis (parallel system).

HW – feel we are quite a positive system.

Each district has an allocations team. Central resource of 1 person plus one admin.

JC – interested to see the analysis in Pittsburgh USA. What was the outcome there?

We want to improve and to deliver savings (if that's the case).

How might we benefit?

Suzanne – can this help us better understand how the system works? If can't do in the legal framework we could challenge govt. Would be interested in the longer term outcomes e.g. health and education attainment, by lining to other datasets.

HW – concern about potential competition with existing supplier (e.g. Home link). Suspect they won't go down the provider route... Model might suggest changes could be made, not necessarily provide the software to do it. But no firm view at present.

Ian will share the paper and recent update

Are also doing work on people who are or are not bidding who want to downsize – reason why they are bidding or not. LGA looking at whether they are moving to sheltered or not.

HW to have a conversation with HLMB (informally as next meet is in Sept)

Ian – love to get the conversations done by end Sept. Can fit in around us with 2/3 districts

HW - Overall stats Ok to share under GDPR. Case studies will encounter GDPR.

Ian will share the ideal data request for us to consider.

HW will ask if HLMB sees value, and fro sub region, what couple of questions would be most useful to the partnership to try to answer. Might not be able to progress till end of August.

7. AOB

- National review of the first 12 months of the Homelessness Reduction Act: note
- LHA rates: examining the data
- Update on postcode project

8. Future meeting dates:

At Swansley Room (ground floor)

South Cambridgeshire Hall, Cambourne

9:30am to 12:30pm

<https://www.scambs.gov.uk/content/how-find-us>

6 September 2019, 4 October, 1 November

#	Agenda item	Action & when added ¹	Lead	To do	Doing	Done
August 2019						
1.	Joint Health and Wellbeing Strategy	NH to email LR on coroner's 999 requirement – JET service is meant to address people who have fallen within 2 hours. LR will investigate	NH / LR	✓		
2.	JSNA rough sleeping	Vicky to circulate a draft of the JSNA when ready and bring back to Housing Board in December '19	VP	✓		
3.	JSNA rough sleeping	SB send Vicky the PHE research on rough sleeper services	SB			✓
4.	Homelessness sys transf	SB to make sure everyone gets the final CPSB paper	SB			✓
5.	Homelessness sys transf	Put together some time to look at system transformation work (not necessarily at board meeting) Produce a diagram of the different work areas? Where is each partner's time best spent?	SF / SH		✓	
6.	Homelessness sys transf	Dan and SB to meet about funding				✓
7.	CBL and behaviour	Ian will share the paper and recent update, also Ian will share the ideal data request for us to consider.	IR			✓
8.	CBL and behaviour	Ian – love to get the conversations done by end Sept. Can fit in around us with 2/3 districts	IR			✓
9.	CBL and behaviour	HW will ask if HLMB sees value, and for sub region, what couple of questions would be most useful to the partnership to try to answer. Might not be able to progress till end of August.	HW			✓
July 2019						
10.	Allocs policy review	Plan to hold several workshops to work through this, over the next couple of months and map out a project plan. Talk to different groups of people.	HW / Sharon	✓		
11.	Allocs policy review	See if can use new devt surveys to see how reliable the overall sample of social housing movers is, i.e. are there enough to draw any conclusions about how the allocations policy 'worked out' on the new development sites. Also, can we capture data on what peoples use of services was before they moved	AJ	✓		
12.	Allocs policy review	Add evidence based document bringing this all together to future Housing Board.	All	✓		
13.	Military covenant	Vikki to contact Board as and when we can help with the app including housing info, and refer people to the training. Also Vikki will provide what the CPCA project involves. Emailed 17/7/19	VB			✓
14.	Military covenant	SB to clarify if the military have the duty to refer (part of action 11). Yes, for 'regular armed forces'	SB			✓
15.	HRA one year on	Homelessness Reduction Act one year on: SB is drafting a summary aim for Aug Board meeting.	SB			✓
16.	LHA rates	SB to collate data on LHA rates to bring back to housing board meeting including if possible a comparison with Oxford, Swindon, Norwich and Milton Keynes. Will incorporate with previous work on the percentile of private rents, the LHA rate is hitting – to provide feedback to DWP.	SB			✓
June 2019						
17.	Homelessness	SB to investigate how well we use the duty to refer and whether others could work with us under this duty or something very like it? Commitment to refer by NHF – trailblazer team supportive of promoting its use by all partners in our area. SB to investigate whether could be used by other partners (e.g. GPs, military)	SB		✓	

¹ Note: Actions completed are "ticked" and reported to the following Housing Board meeting. Once the "done" tick has been seen by Housing Board members, the action is then removed from the table but can be found in the previous meeting notes if members want to look back on the actions completed in the year.

At the end of year review meeting all the actions will be brought together in one table to see what has been completed in the year. Items to add to agendas are listed separately.

#	Agenda item	Action & when added ¹	Lead	To do	Doing	Done
18.	Home-Link update	HW to add new information i.e. number of bids per property, number of people on register in each District and band, checking accessibility of people understanding system. Add no. of bedrooms, type and who is on the register on Housing Boards' quarterly report.	HW		✓	
March 2019						
19.	DAHA	Could ask Homes England about effect of DAHA on shared ownership and HtB; currently Help to Buy is all standard paperwork. NH has sent standard s/o lease through.	NH			✓
February 2019						
20.	New developments	Investigate the system of numbering and naming of streets, and postcodes – can we help get postcodes set up earlier in the process to facilitate life for new residents? SCDC to share findings from Northstowe with other district postcode teams. SB to help with info-sharing process.	Send info to Mike Hill and HW		✓	