





Just five simple steps...

... is all it takes for your parish or town council to increase the protection of local residents from the **financial** and **emotional harm** caused by scams.

Nobody knows your community as well as you do and you are best placed to make a real difference to people's lives. Here are five quick-win steps you could take to increase the resilience of local residents to scams and fraud. We encourage you to follow some or all of these steps in support of the Against Scams Partnership.

- 1. **Print and display scams awareness posters** on parish noticeboards and in key locations such as your village or town hall, schools, churches, pubs and post office.
- 2. As many councillors as possible to become a 'Friend Against Scams' by completing the 20 minute 'express' online training at www.friendsagainstscams.org.uk/elearning/Cambridgeshire
- 3. Promote the easy online Friends Against Scams training across your community by including the link on your parish council website, community Facebook page and in your local newsletters.
- 4. **Ideally identify a local SCAMchampion or champions** to spread the word on how to spot a scam. This could include having a display of information, running their own Friends Against Scams training session, holding a drop-in advice session or anything else that you can think of.
- 5. **Distribute scams awareness materials to the most vulnerable members of your community** and those who cannot access the internet. Perhaps your Friends Against Scams could hand deliver leaflets, hand out information at coffee mornings or give it to the organisers of local community groups and local churches to share with their members.

We told you it was simple! If you have any questions, would like to discuss any of the suggested steps above or suggest other ways you can support, please do not hesitate to contact us. We'd love to hear from you.

Anyone completing the training is eligible for a free Friends Against Scams pin badge – contact charlotte.homent@cambridgeshire.gov.uk

NatWest Community Bankers offer a face-to-face Friends Against Scams training session. Contact bernadette.merry@natwest.com (Cambridgeshire) or mohommad.chauhan@natwest.com (Peterborough) to arrange or for more details.