## Take A Stand Against Telephone Scams

Scammers often use the telephone as a method to gain personal details and con people out of their life savings. Avoid being one of them, protect yourself.

## **Top 5 Tips To Take A Stand Against Telephone Scams**

- 1. Never give out personal or bank details over the telephone.
- 2. Don't feel pressured to making a decision over the telephone.
- 3. If the caller is vague about giving out their company information, hang up.
- 4. Don't open texts or answer calls from unrecognisable numbers.
- 5. Consider a call blocking device to filter out unwanted calls.



Remember if you're not sure, get advice and



always report a scam



www.friendsagainstscams.org.uk

## For advice on scams call Citizens Advice Consumer Helpline: 03454 04 05 06

NATIONAL TRADING STANDARDS

To report scams contact Action Fraud: 0300 123 2040

Scams Team