

IT'S A SCAM

Fraudsters want your PIN and bank card

- 1 A fraudster telephones you claiming to be from your bank or the police. They tell you that your bank card details have been used fraudulently.

- 2 They suggest that you hang up and ring the bank/police back to ensure the call is genuine. **Don't be fooled** – they stay on the line. They then tell you to read out or key in your PIN.



THE PHONE CALL



THE COURIER



THE PIN NUMBER

- 3 They send a taxi/courier to you to collect your bank card. With this and your PIN, they spend your money.

JUST REMEMBER:
Your bank or the police will never ask for your PIN or bank card – don't give them to anybody!

If you've been a victim of this crime call the police on **101**.



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