

Spot Scams Stop Scams

Just five simple steps...

... is all it takes for your parish or town council to increase the protection of local residents from the **financial** and **emotional harm** caused by scams.

Our Against Scams Partnership urges you to follow these **5 quick-win** steps which will **increase the resilience** of your residents against scams and fraud.

- 1. All councillors to become a 'Friend Against Scams' by completing the 20 minute 'express' training at www.friendsagainstscams.org.uk/elearning/Cambridgeshire
- 2. **Print and display scams awareness posters** on parish noticeboards and in key locations such as your village or town hall, schools, churches, pubs and post office.
- 3. **Promote the easy online Friends Against Scams training across your community** by including the online learning link on your parish council website, community Facebook page and in your local newsletters.
- 4. **Identify a local ScamChampion or Champions** to spread the word on how to spot a scam. This could include having a display of information, running their own Friends Against Scams training session, holding a drop-in advice session or anything else that you can think of.
- 5. **Distribute scams awareness materials to the most vulnerable members of your community** and those who cannot access the internet. Perhaps your ScamChampion could hand deliver leaflets, hand out information at coffee mornings or give it to the organisers of local community groups and local churches to share with their members.

We told you it was simple! But if you have any questions or would like to discuss any of the suggested steps above then please do not hesitate to contact us. We'd love to help.

Anyone completing the training is eligible for a free Friends Against Scams pin badge – contact charlotte.homent@cambridgeshire.gov.uk

Scams awareness materials are available from Charlotte Homent, contact details as above.

NatWest Community Bankers offer a face-to-face Friends Against Scams training session. Contact bernadette.merry@natwest.com (Cambridgeshire) or mohommad.chauhan@natwest.com (Peterborough) to arrange or for more details.