

St Edmundsbury Survey of New Developments

2011



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Summary

This report details the findings of the 2011 survey of new development residents in St Edmundsbury. This follows on from previous surveys in Cambourne (2006), Huntingdonshire (2007), East Cambridgeshire (2010) and Fenland (2010). Links to previous reports can be found [at the end](#) of this report.

Surveys were sent to households on five sites – 3 in Bury St Edmunds (Cotton Lane, Hardwick Gate and Springfield Road) and 2 in Haverhill (Hales Barn and Hanchett End). The table below summarises the response rate from each development. Overall, of 900 surveys sent nearly 300 were returned. The standard error for this survey at the 95% confidence interval is 4.7%.

Response rate by development

	<i>Response Rate</i>
Cotton Lane, Bury St Edmunds	46%
Hardwick Gate, Bury St Edmunds	23%
Springfield Road, Bury St Edmunds	33%
Hales Barn, Haverhill	33%
Hanchett End, Haverhill	17%
All developments	33%

Presented below are an overview of findings about each of the sites surveyed.

Cotton Lane

Cotton Lane had the highest response rate (46%) - 114 surveys were sent to new homes in Cotton Lane and 53 were returned. A high proportion of responses were from households in larger, detached properties (it had the largest average number of bedrooms per properties). It is also the area with the most cars per household, but also had the second highest percentage of people who walk to work. Wanting to move nearer to work was a common reason for leaving previous address.

The top three reasons for choosing the development were: liking the design/appearance of the property/development, being nearer to shops and services and liking the idea of living in a new development.

The top three best things about the development were: proximity to local facilities, quality/variety of local facilities, and friendliness. The worst things were parking, litter. Poor quality/lack of facilities and traffic noise were also mentioned, although three times as many people thought local facilities were good as thought they were bad.

Hardwick Gate

Of the 163 questionnaires sent, 38 were returned – a response rate of 23%.

This is the newest development of those surveyed. All respondents had been living there for four years or fewer and were the first to live in their current home.

The development has the highest proportion of responses from people aged over 60, and a relatively large proportion of households moving to because of medical conditions and lifestyle changes (mostly retirement planning). It also had the highest percentage of part time workers, which may also be because of the older profile.

The development had the highest proportion of people travelling to work by car (either alone or car sharing), but it also had the highest proportion of bus users (10%) and was the only development where good public transport was highlighted. Other good things about living in the development were proximity to town and nearby facilities and quality/ range of facilities. The three worst things were parking problems, road quality (including roads not being gritted in winter) and litter.

Springfield Road

There were 53 responses received from the 163 questionnaires originally sent to addresses in the Springfield Road development giving an overall response rate of 33%.

The development had the highest proportion of responses from smaller houses – this development had the lowest number of bedrooms per home, the smallest household size and the lowest number of cars per household. This was the development with the smallest percentage of households containing children, and had the largest proportion of single person households. There were more responses from private tenants in this development than elsewhere (small household size and small properties are a feature of this tenure). There were very few responses from social tenants and none at all from households in intermediate tenures.

The Springfield Road development also had the lowest proportion of respondent household members working in St Edmundsbury. Around a third of respondent household members commute to either Cambridge or South Cambridgeshire for work.

The best things about living in the development are proximity to local facilities, quality/variety of local facilities, and quietness. The worst things highlighted were parking problems, litter, poor public transport, traffic noise and quality/variety of local shops and facilities (6 people said they were poor, 10 said they were good).

Hales Barn

Hales Barn was the largest development surveyed. Of 393 surveys sent, 131 were returned. Three-quarters of the respondents were owner occupiers (the same as Cotton Lane). The profile of property types was also similar to Cotton Lane, but with responses from households in flats. This area had the lowest proportion of responses received from households including people aged 60 or over. It also had the lowest percentage of households intending to stay at their current address for five years or longer.

The main reasons for choosing to move to this development were design/appearance of the property/development, liking the idea of new development living, and to be nearer to shops and services.

The best things about the development as viewed by its residents were local facilities (particularly the cinema and local leisure facilities), quietness and proximity to shops and services. The worst things were a lack of parking and public transport, and quality or lack of shops and services, particularly “family essentials” shopping.

Hanchett End

Only 19 responses were received from Hanchett End (a response rate of 17% from the 111 surveys sent). A high proportion of these responses were from social tenants and intermediate tenure households. There were very few from owner occupiers and private tenants.

This area had the highest percentage of households with children under 16, and the largest household size.

The main reasons for choosing to move to this development were design/appearance of the property/development, liking the idea of new development living, and to be nearer to shops and services.

The best things about the development were local facilities (particularly the cinema and local leisure facilities), quietness and proximity to shops and services. The worst things were a lack of parking and public transport, and quality or lack of shops and services, particularly “family essentials” shopping.

Introduction

This report details the findings of the 2011 survey of new development residents in St Edmundsbury.

The aims of the survey was to find out about the households moving into new developments in order to inform planning decisions and service provision. It also asked people's opinions about the new developments and houses.

The question areas covered by the survey are

- Moving to new developments in St Edmundsbury – how far have people moved, previous tenure and reasons for leaving.
- Homes and Tenure – the type, size and tenure of their current property and their reasons for choosing it.
- Households – household size and structure; number of children and number of adults. This section also covers ethnicity, first language and country of birth.
- Work and Travel – Economic activity and types of employment, distance travelled and means of travel.
- Other services and activities – where people do their main food and non-food shopping.
- Opinions of residents – the surveys asks people the three best and three worst things about their area and the effect moving has had on quality of life.

The methodology section briefly describes the survey process and response rates. The rest of the report contains analysis of the results, with more detailed tables in Appendix 1. Appendix 2 includes copies of all survey correspondence.

Methodology

The questionnaire used was based on surveys of previous new developments in Cambourne (2006)¹, Huntingdonshire (2008)² and Fenland (2010)³ and East Cambridgeshire (2010)⁴. Addresses were identified by the district council tax records.

A postal survey was distributed to addresses of new properties in 5 areas of St Edmundsbury: Cotton Lane, Hardwick Gate and Springfield Road in Bury St Edmunds, and Hales Barn and Hanchett End in Haverhill. In total, 900 surveys were sent out. A reminder letter was then sent to all non-responding areas. A final reminder was sent out three weeks after this.

The survey included questions about where households moved from, details of the current home and household, travel to work and employment and the three best and worst things about living on the development.

The table below shows the final response rate – 33% overall, although there is some variation between areas. In particular there were both proportionately and numerically very few responses from Hanchett End.

Summary of responses by development

	<i>Received</i>	<i>Sent</i>	<i>Response Rate</i>
Cotton Lane, Bury St Edmunds	53	114	46%
Hardwick Gate, Bury St Edmunds	38	163	23%
Springfield Road, Bury St Edmunds	53	163	33%
Hales Barn, Haverhill	131	393	33%
Hanchett End, Haverhill	19	111	17%
All developments	294	900	33%

The overall response rate gives a level of statistical error of plus or minus 4.7% at a 95% confidence interval. In other words, if the survey found that 50% of respondents shared a particular view, we can be 95% confident that if all new development residents were surveyed, between 45.3% and 54.7% would share the same view.

Error levels by development are higher, particularly for Hanchett End, which has a low number of responses and a low response rate. Therefore results are more robust for “all developments” than they are for individual developments, i.e. there is a greater margin of error.

¹ Cambridgeshire County Council Research Group (2006) “Living in Cambourne: A survey of Cambourne residents”

² Cambridgeshire County Council Research Group (2007) “Huntingdonshire New Developments: A survey of residents”

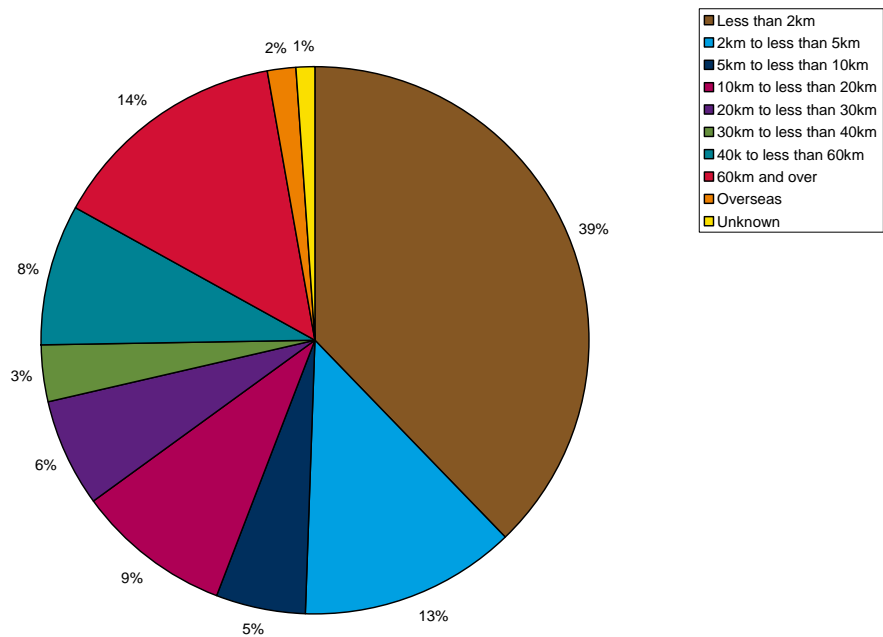
³ Cambridgeshire County Council Research Group (2010) “Fenland New Developments: A survey of residents”

⁴ Cambridgeshire County Council Research Group (2010) “East Cambridgeshire New Developments: A survey of residents”

Findings

1. Moving to St Edmundsbury

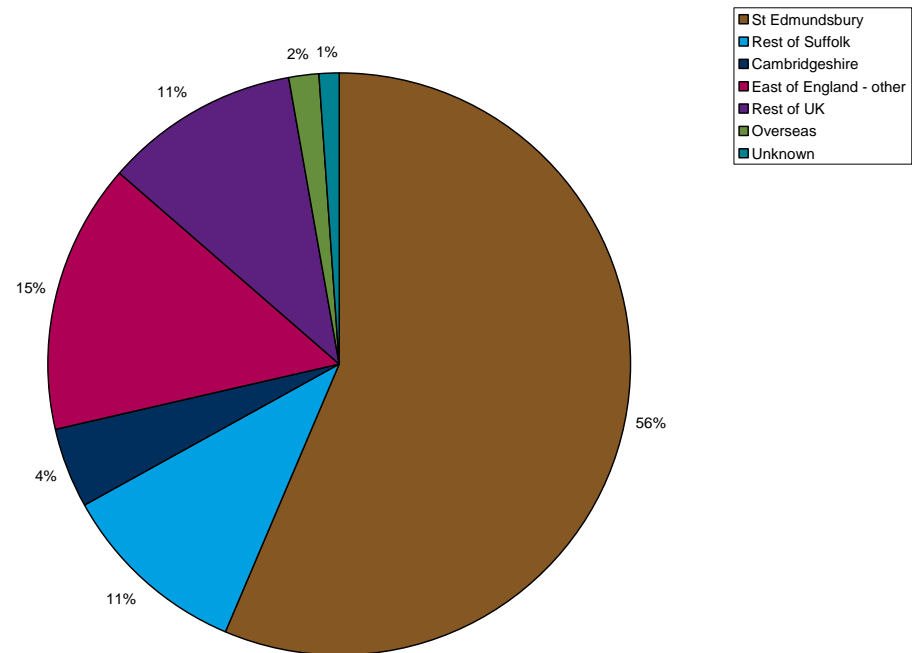
Fig 1.1 Distance moved from previous home



Source: Question 1

Most respondent households (52%) moved less than 5km from their previous address. Households on the Haverhill developments are more likely to have moved over shorter distances than households on the Bury St Edmunds developments (see [A1.1](#)).

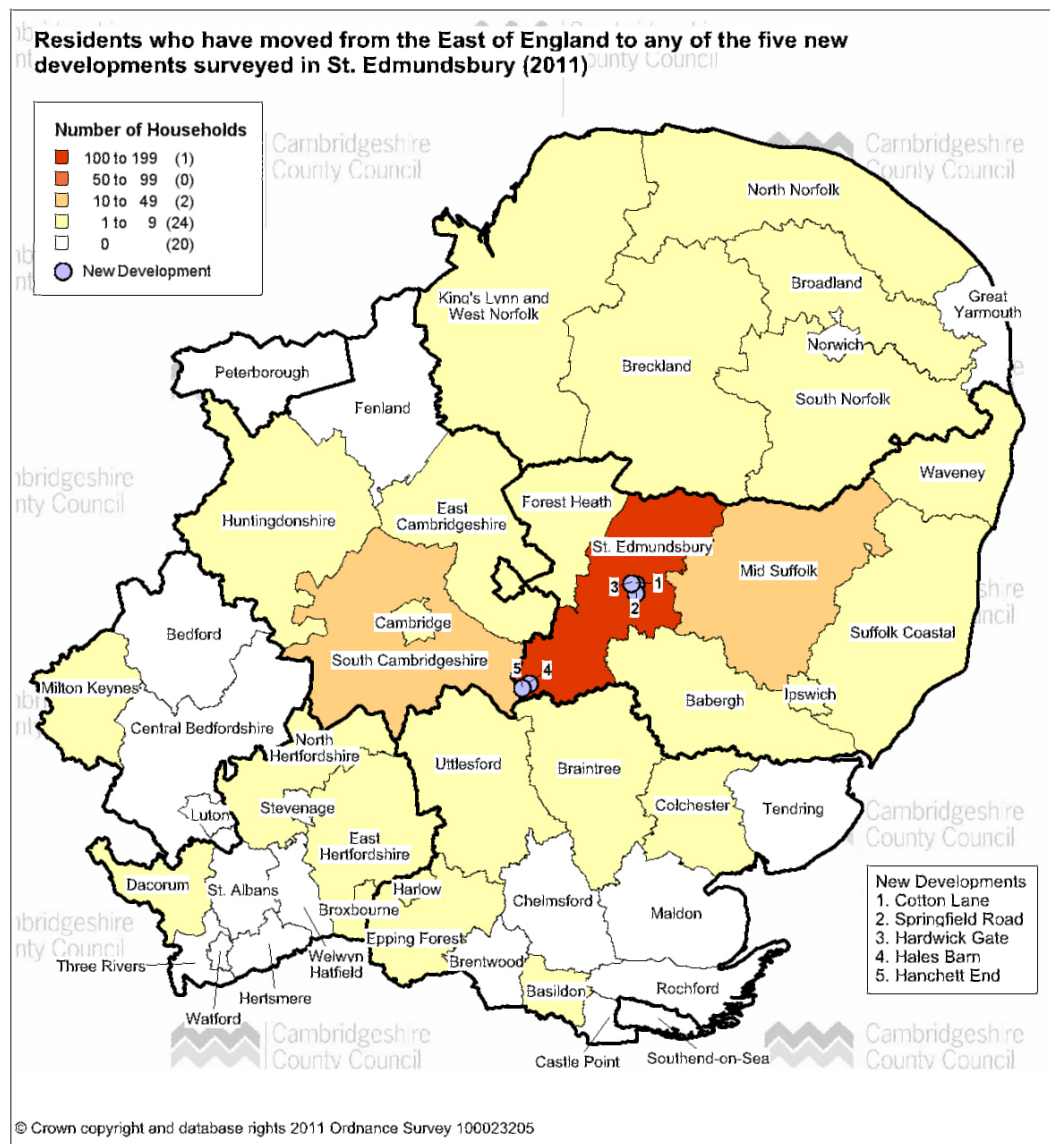
Fig 1.2 Location of previous home



Source: Question 1

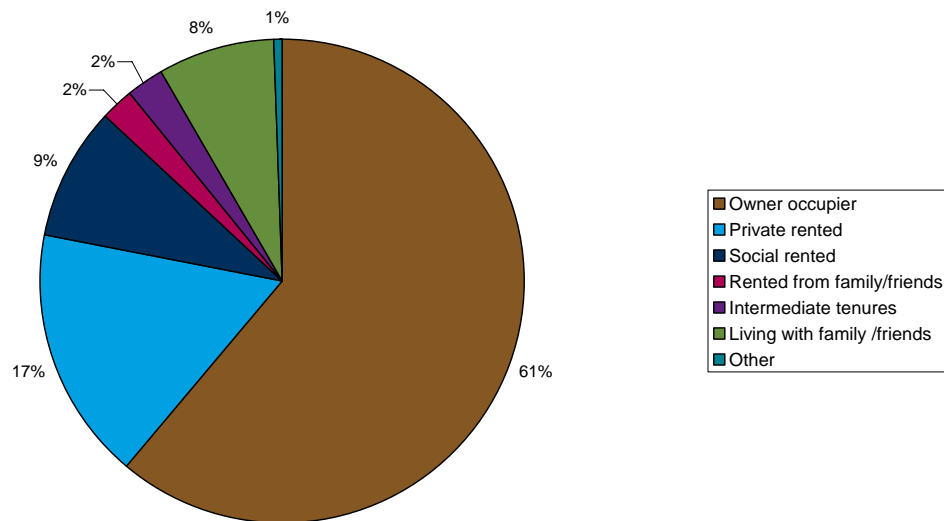
More than half (56%) of the respondent households moved from elsewhere in St Edmundsbury, and 11% moved from elsewhere within Suffolk. Table [A1.2](#) shows a breakdown of responses by development. More households moved from outside Suffolk to Haverhill new developments than Bury St Edmunds, particularly from Essex (for Hales Barn), and Cambridgeshire (for Hanchett End).

Fig 1.3 Location of previous home



Source: Question 1

Fig 1.4 Tenure of previous home

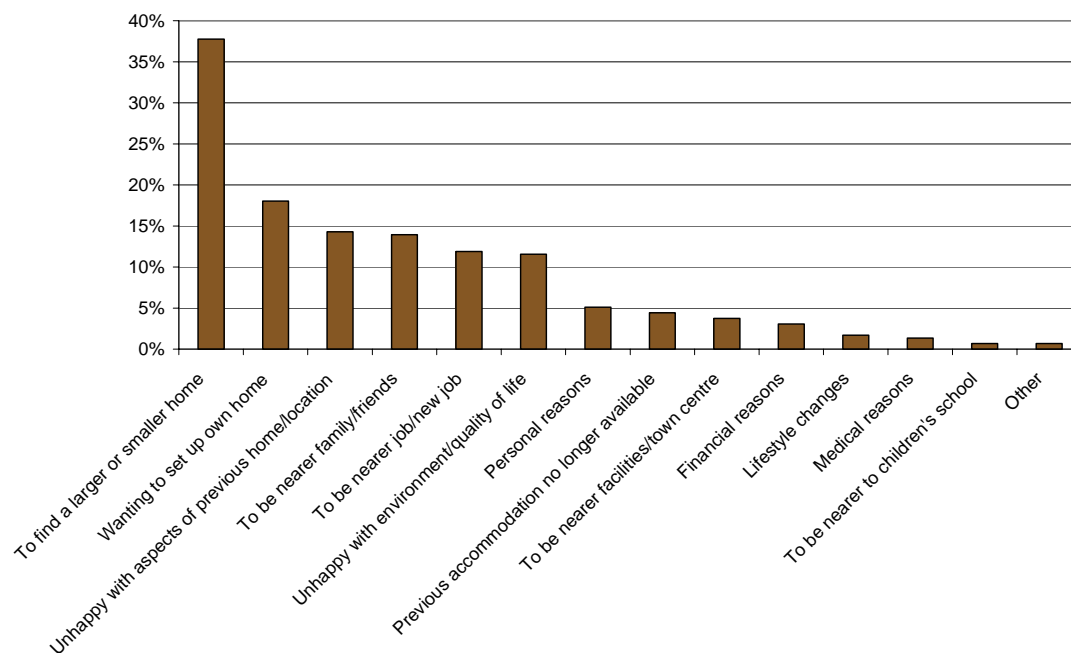


Source: Question 2

Most of the respondents were previously owner occupiers, and renting privately (including tied accommodation) was the second most common former tenure. The proportion of households who were previously living with family or friends is 8% - closer to the proportion of respondents in the Cambourne and Huntingdonshire surveys in 2006 and 2007), and lower than in the 2009/10 surveys in Fenland and East Cambridgeshire. Hanchett End had the lowest proportion of responses from former owners and the highest proportion of households previously renting from a housing association/ local authority, but this is based on a low number of responses overall (19).

A more detailed breakdown of previous tenure by development is shown in [A1.3](#)

Fig 1.5 Reason for leaving



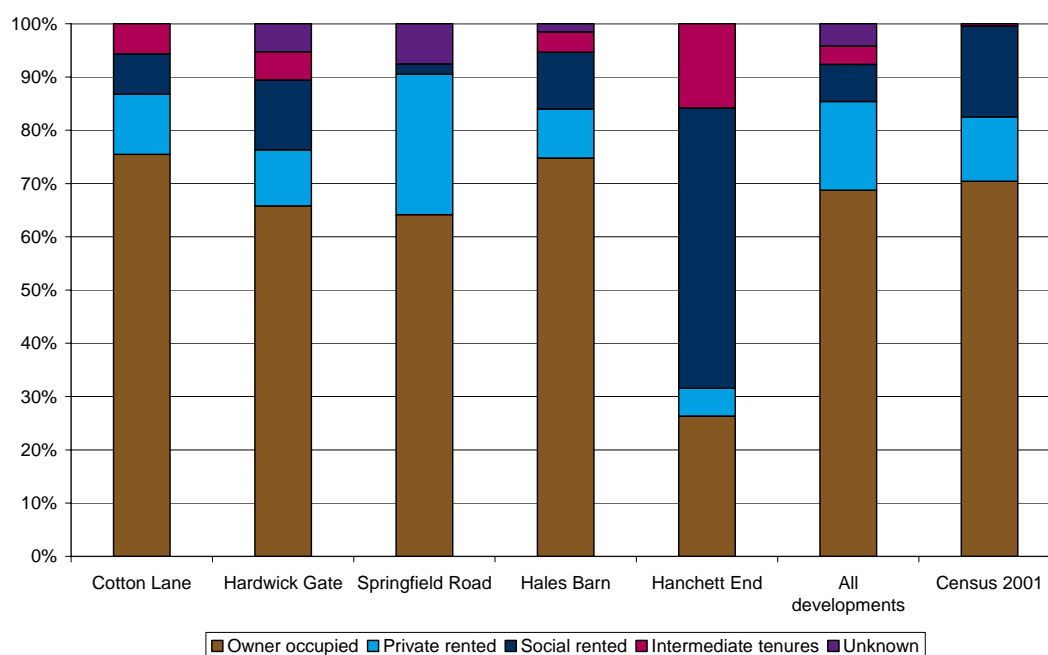
Source: Question 3

People were able to give more than one answer for leaving their previous home, so the percentage of responses shown above does not add up to 100%. The most popular reason for moving was to find a larger or smaller home, followed by wanting to set up home. These reasons for leaving have come out top or near to the top in previous surveys of this kind. Although only 4% of respondents left their previous accommodation because it was no longer available, this has not come up in previous Cambridgeshire surveys. This includes five previous former private tenants who left their previous home because of landlords selling properties. This is an interesting point and further investigation is required in the next survey of estate and letting agents⁵. Analysis by development is shown in [A1.4](#).

⁵ Two surveys of estate and letting agents have been conducted as part of the Cambridge housing sub-region Strategic Housing Market Assessment. A further update to this work is planned in late 2011/early 2012.

2. Homes and Tenures

Fig 2.1 Tenure by development

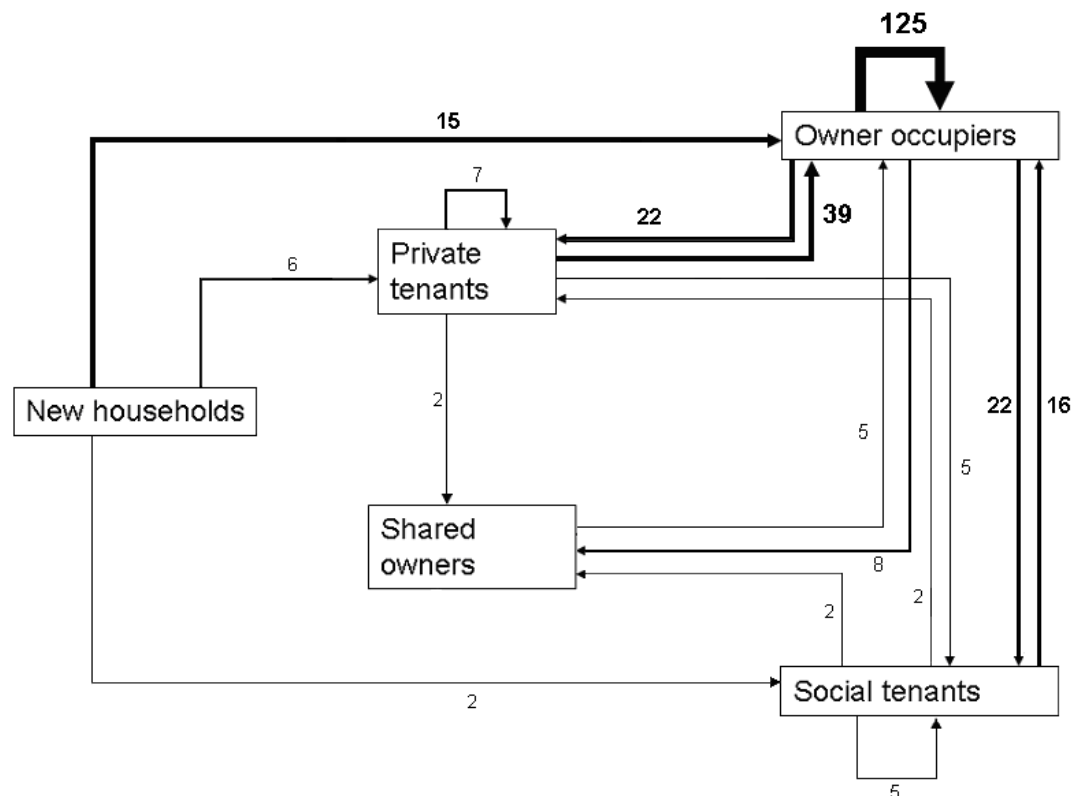


Source: Question 5

Most of the responses were from owner occupier households, which is consistent with the tenure profile for the district as a whole at the time of the last Census (2001)⁶. Hanchett End had the largest proportion of responses from social tenants and intermediate tenures, including shared ownership, shared equity and key worker housing, but this is based on small number of responses overall – just 19. Springfield Road had a large proportion of responses from private tenants and a comparatively small response from social tenants. No intermediate tenure households responded from this development.

⁶ Data for the 2011 Census is unlikely to be available until 2012 at the earliest.

Fig 2.2 Number of households moving within and between tenures

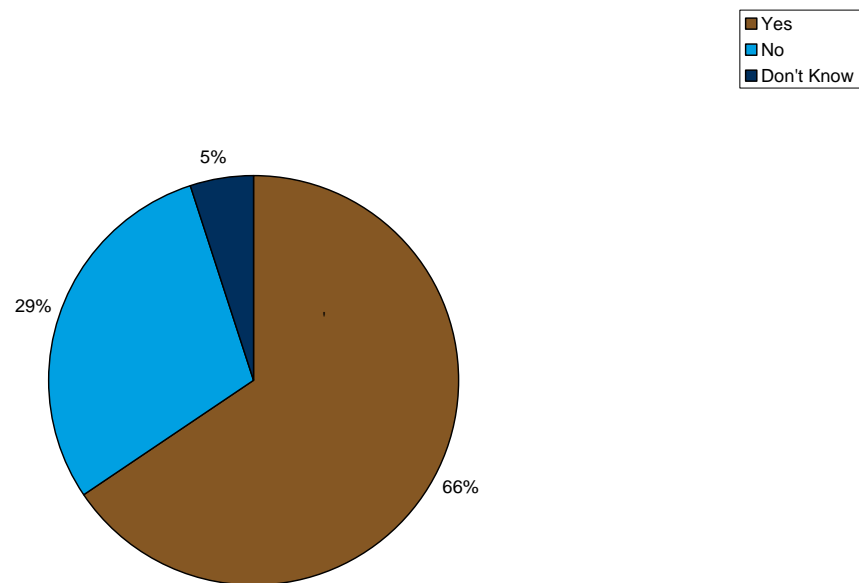


Source: Question 2 and 5

Fig 2.2 shows movement within and between tenures in St Edmundsbury new developments (Table [A2.1](#) shows the percentages). This shows different patterns of movement between tenures from previous surveys. For example there were no new households moving into intermediate tenures and only two previous private tenants moving into the tenure. The most common previous tenure for this group was former owners. However this is based on twelve responses and these may not be typical.

There were also a larger number of households moving from social rented properties into owner occupation than has been seen in previous surveys.

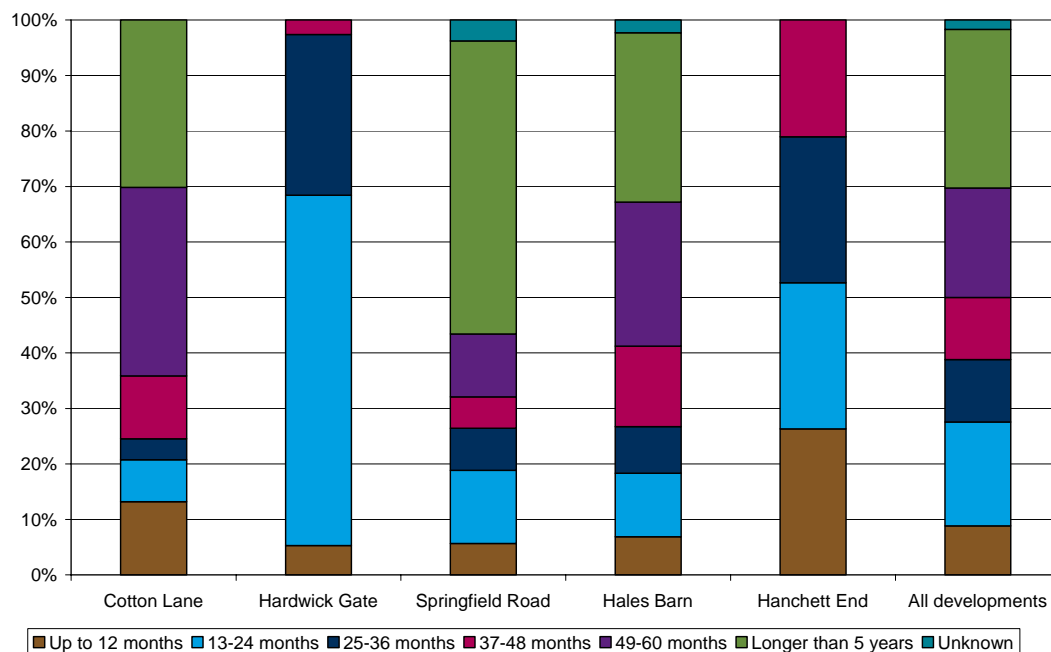
Fig 2.3 First occupiers of current home



Source: Question 6

At least two thirds of respondents are the first occupiers of their current home. A breakdown by development is shown in [A2.2](#). Hardwick Gate had the highest proportion of respondents from first occupiers (97%) and Springfield Road had the lowest (36%). This may be partly due to the large proportion of private tenants responding from this development (private tenants tend to move more frequently than other tenures).

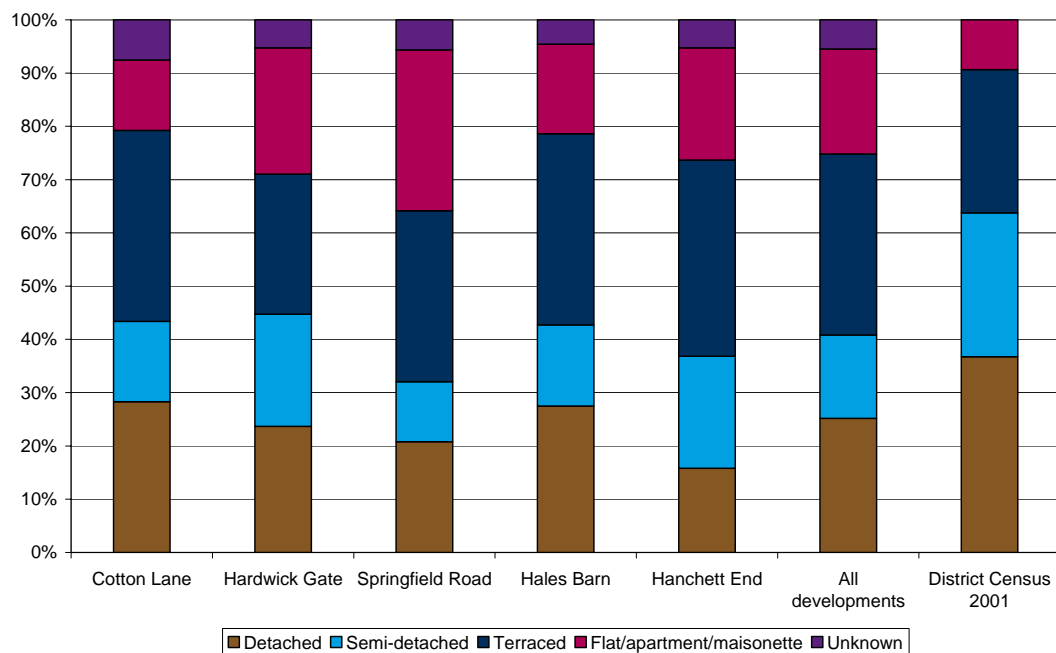
Fig 2.4 Length of residence at current address by development



Source: Question 4

Respondents from Hanchett End and Hardwick Gate were more likely to have moved in more recently than on other developments. Springfield Road has the highest proportion of respondents resident for five years or longer.

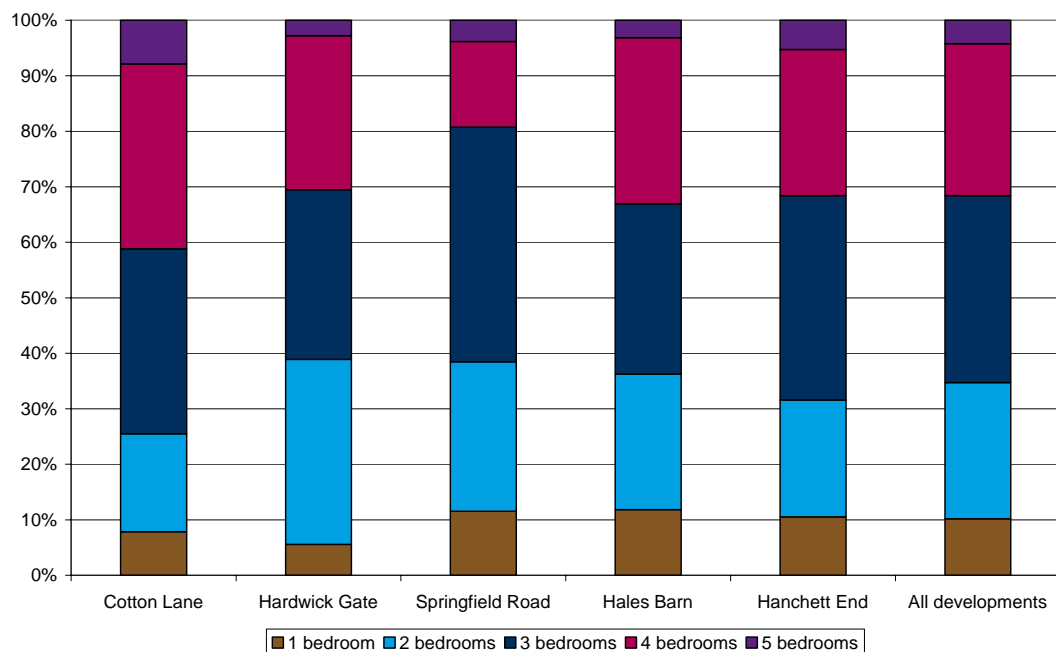
Fig 2.5 Property type by development



Source: Question 7

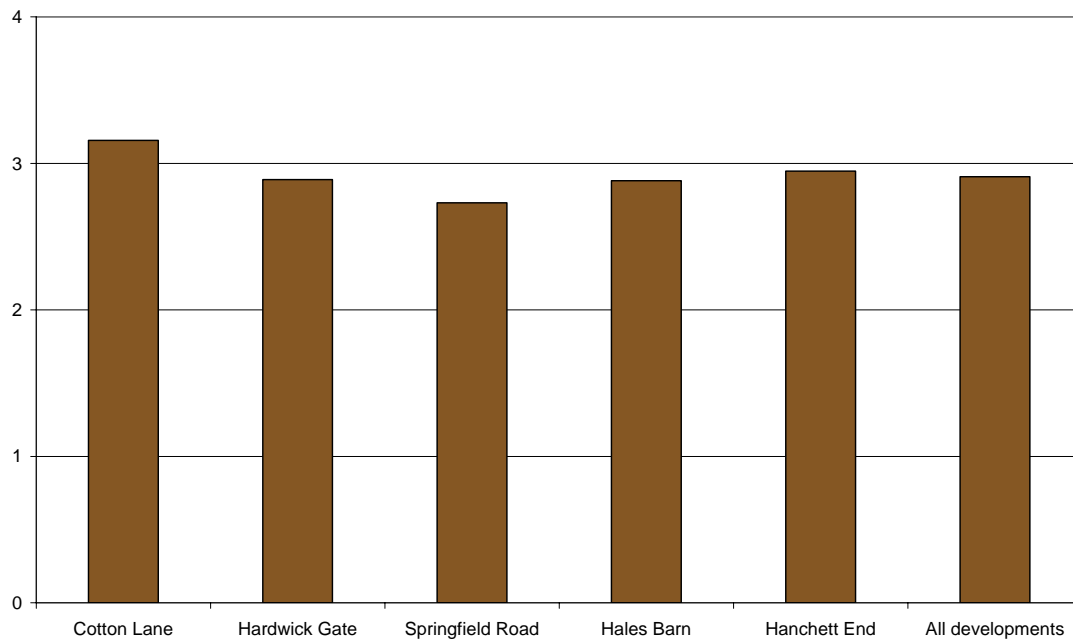
Compared to the district profile from 2001, there were fewer responses from households in detached properties, and more responses from people living in terraced homes and flats. All the developments surveyed are in the two main towns in the district and urban properties are smaller than homes in rural areas. A breakdown of property type by tenure is shown in [A2.3](#)

Fig 2.6: Number of bedrooms by development



Three bedroom properties were the most common size of properties for respondents for all developments except for Hardwick Gate, where two bedroom homes were slightly more common. There were more responses from people in four bedroom homes than two bedroom homes from Cotton Lane and the two Haverhill developments.

Fig 2.7 Average number of bedrooms by development



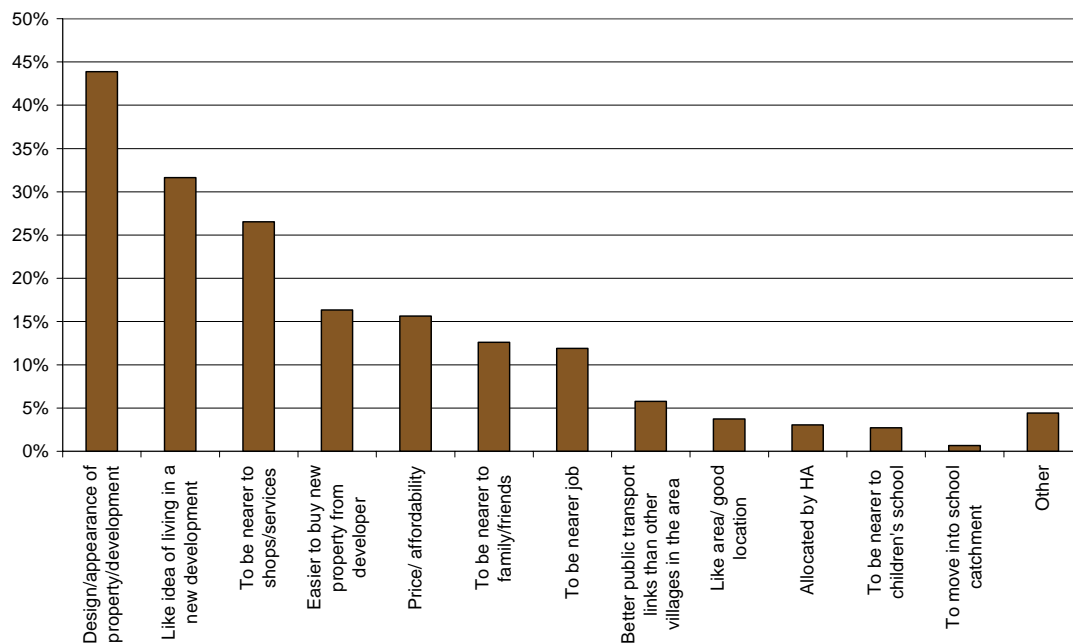
Source: Question 8

Cotton Lane had the overall largest average property size (3.16 per home). In all other developments the average number of bedrooms was just under three per home.

[A2.4](#) shows the number of bedrooms by tenure.

There were very few responses from intermediate tenures in smaller homes. This is consistent with data about shared ownership sales collected from CORE between 2007/8 and 2009/10 which records very few sales of smaller shared ownership properties in the district.

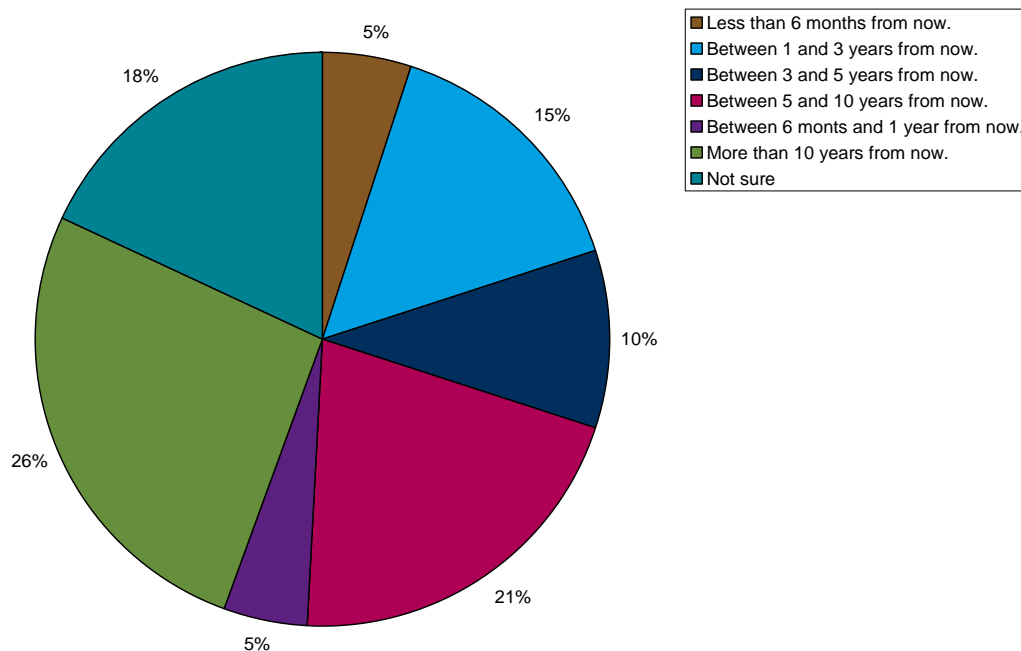
Fig 2.8 Reason for choosing current home



Source: Question 9

The most common reason for choosing to live in a new development is design/appearance of the development/ property, followed by liking the idea of living in a new development. This is consistent with findings of new development surveys in Cambridgeshire. Proximity to shops and surveys was the third most common reason overall. This is the first survey where this has come out in the top three. It was the second most common reason for respondents from Cotton Lane and Hardwick Gate. For a breakdown of reasons for choice by development, see [A2.5](#).

Fig 2.9 Intended length of stay



Source: Question 10

Nearly half of the respondents (47%) intend to stay for more than 5 years. [A2.6](#) shows a breakdown by development. Cotton Lane and Hanchett End have the highest proportion of households intending to stay for more than 5 years (58% in both developments). By tenure, owners and social tenants intend to stay longer than private tenants and intermediate tenures (see [A2.7](#)).

3. Households

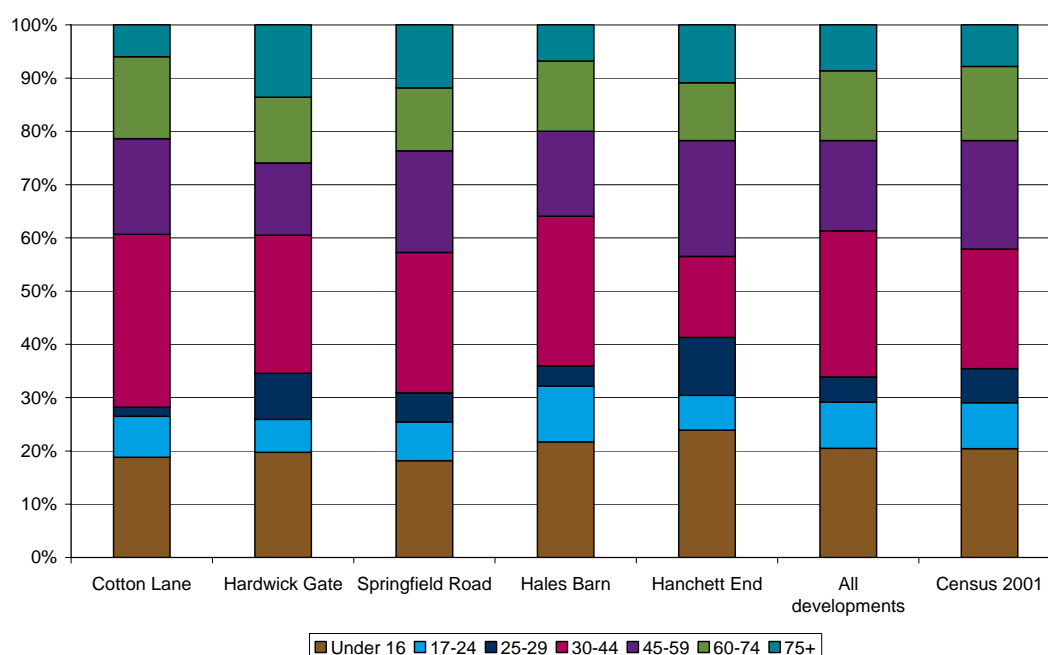
Table 3.1 Age structure of new development residents and 2001 Census age profile for St Edmundsbury district

	Survey 2011 (n)	Survey 2010 (%)	Census 2001
0 to 4	53	8%	6%
5 to 11	58	9%	9%
12 to 16	22	3%	6%
17 to 24	56	9%	9%
25 to 29	31	5%	6%
30 to 44	178	27%	22%
45 to 59	110	17%	20%
60 to 74	85	13%	14%
75+	56	9%	8%
Total	649	100%	100%

Source: Question 11

The age structure of respondent households is very similar to the age structure at the time of the last Census. Previous surveys have shown a higher proportion of children in new developments when compared to the district Census profile, but this is not apparent in this case. However, there is a higher proportion of adults aged between 30 and 44 (27% compared to 22%) and given the large proportion of people moving to a larger home (38% - see A1.4). This suggests there may be more children in the future.

Fig 3.2 Age groups of household members by development

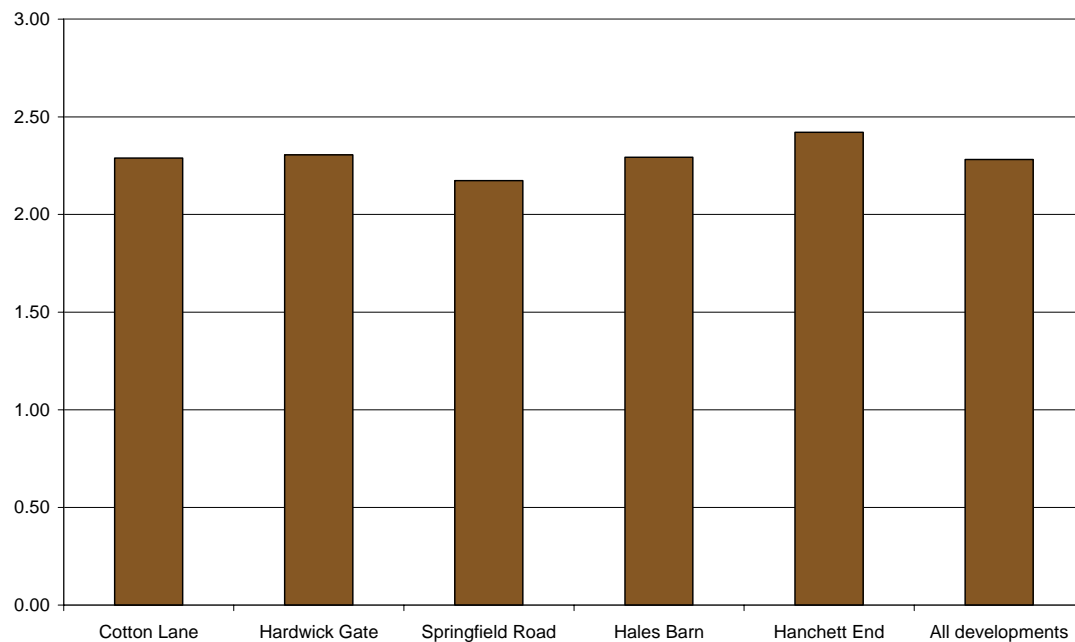


Source: Question 11

The two Haverhill developments (Hanchett End and Hales Barn) have the largest proportion of under 16s. These developments both had a high proportion of responses from social tenants (especially Hanchett End), and there tend to be more children in this tenure. Hardwick Gate and Springfield Road both have a relatively large proportion of household members aged over 60, compared to both the other developments and the Census profile. Both of these developments had a high proportion of households moving to a new home

because of lifestyle and medical reasons (see A1.4) – people looking to move to a new home that would be easier to manage and maintain in retirement.

Fig 3.3 Average household size by development



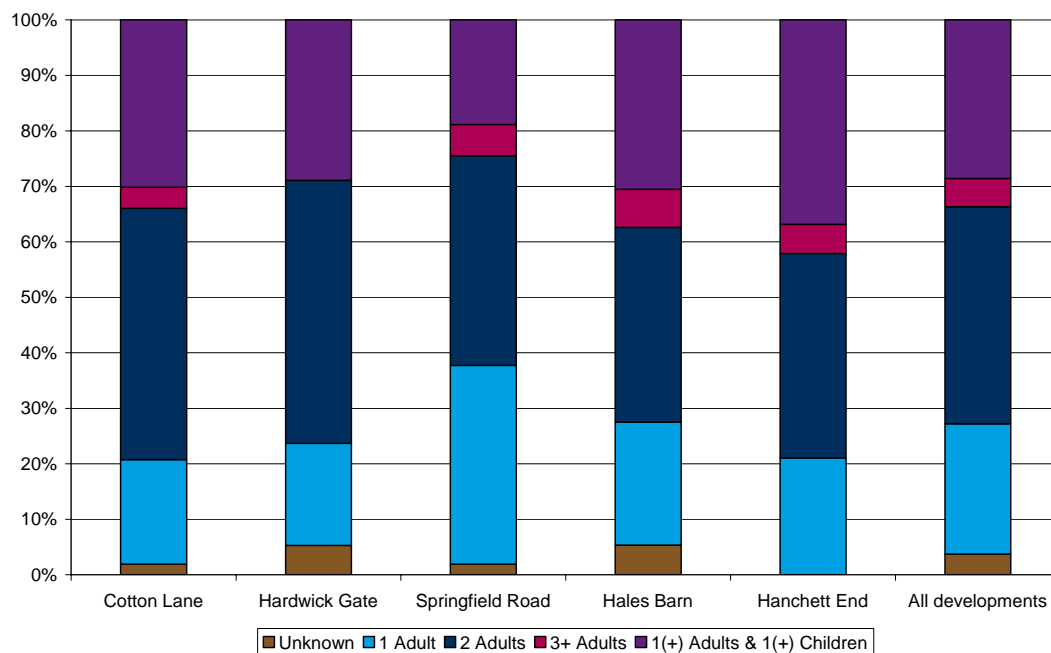
Source: Question 11

Hanchett End, the development with the highest proportion of children, has the largest average household size.

Springfield Road has the smallest. It also has the lowest number of bedrooms compared to the other developments surveyed, and the highest proportion of private tenants, who tend to be smaller households in smaller accommodation.

[A3.2-3.5](#) provides further information about household size, including average number of adults and children per household. On average, there are fewer children per household, and more households without children than in previous surveys, but more couples.

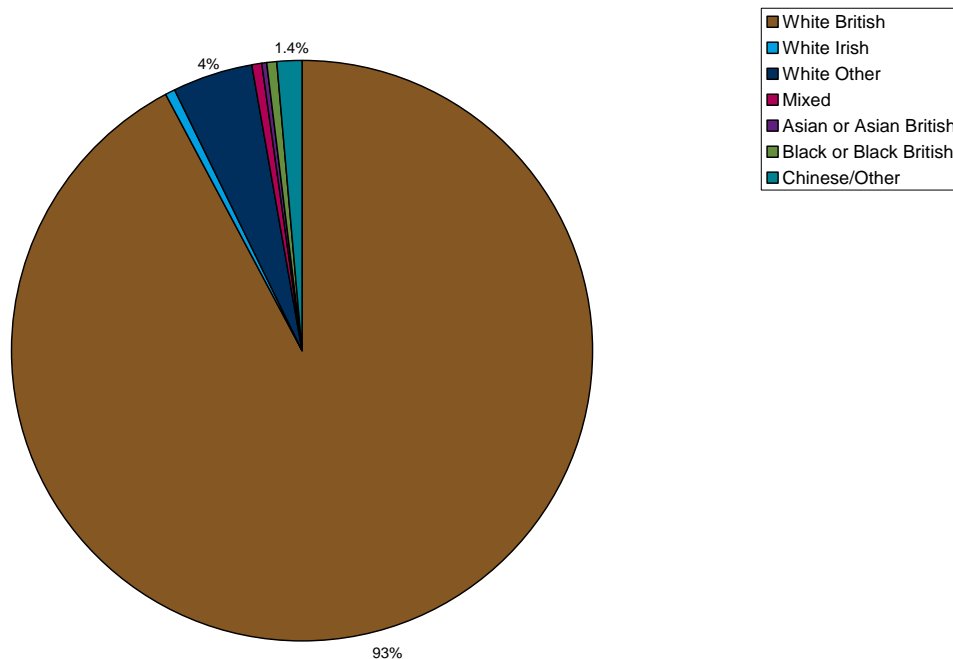
Fig 3.4 Household composition by development



Source: Question 11

Springfield Road has the highest proportion of single person and two adult households. This is consistent with smaller properties and higher proportions of privately rented properties. Hanchett End has the highest proportion of households with children, followed by Hales Barn. A more detailed breakdown of household structure by tenure and property size is shown in [A3.7](#)

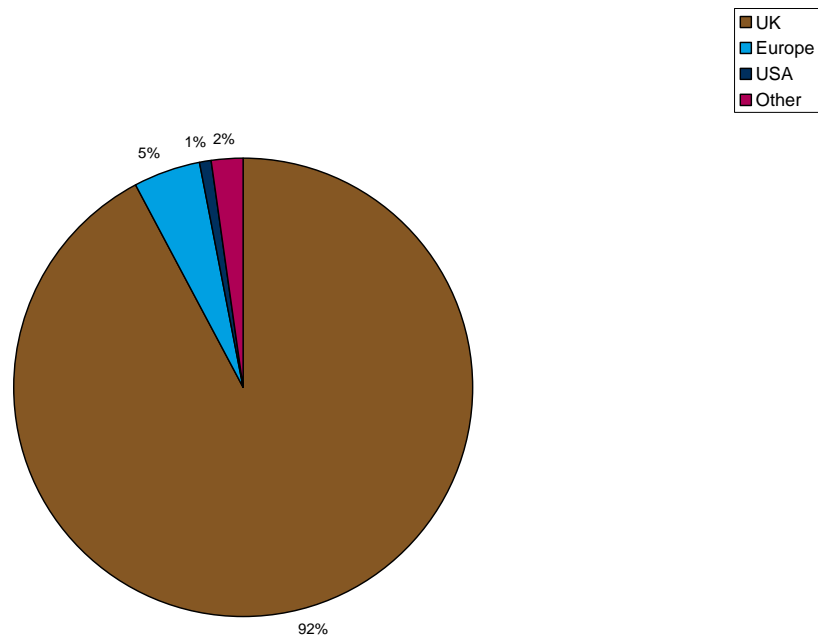
Fig 3.5 Ethnicity of household members



Source: Question 17

Ninety-three percent of respondents are White British and the second largest group are White Other (4%). One household identified themselves as Travellers. A breakdown of ethnicity by development is shown in [A3.8](#).

Fig 3.6 Country of birth



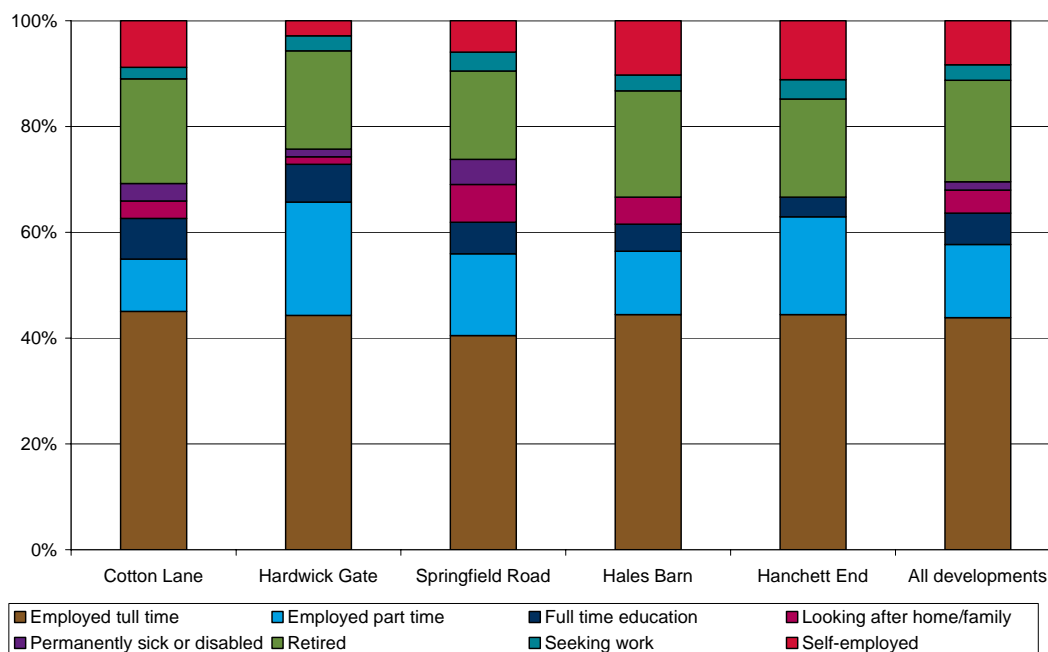
Source: Question 15

Eight percent of respondents were born outside the UK, mostly in other European countries. A full list of countries of birth is shown in [A3.10](#), and a list of languages spoken is given in [A3.9](#) (Question 14).

A question was also asked about religious worship (Question 13) and most people (80%) did not participate in religious worship activities. Of the remainder, 18% reported attending Christian places of worship.

4. Work, Study and Travel

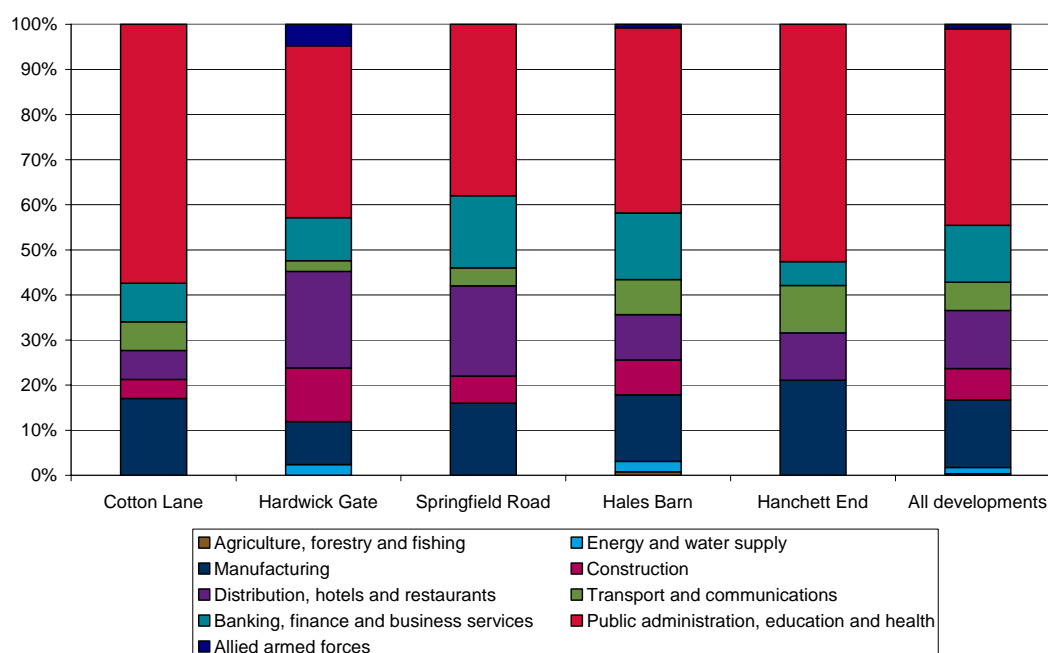
Fig 4.1 Economic Status by development



Source: Question 18

More than half of respondent household members are employed either full or half time in all developments. Hanchett End, which had the highest proportion of responses from social tenants has the second highest employment rate after Hardwick Gate. A breakdown of employment by tenure is shown in [A4.1](#)

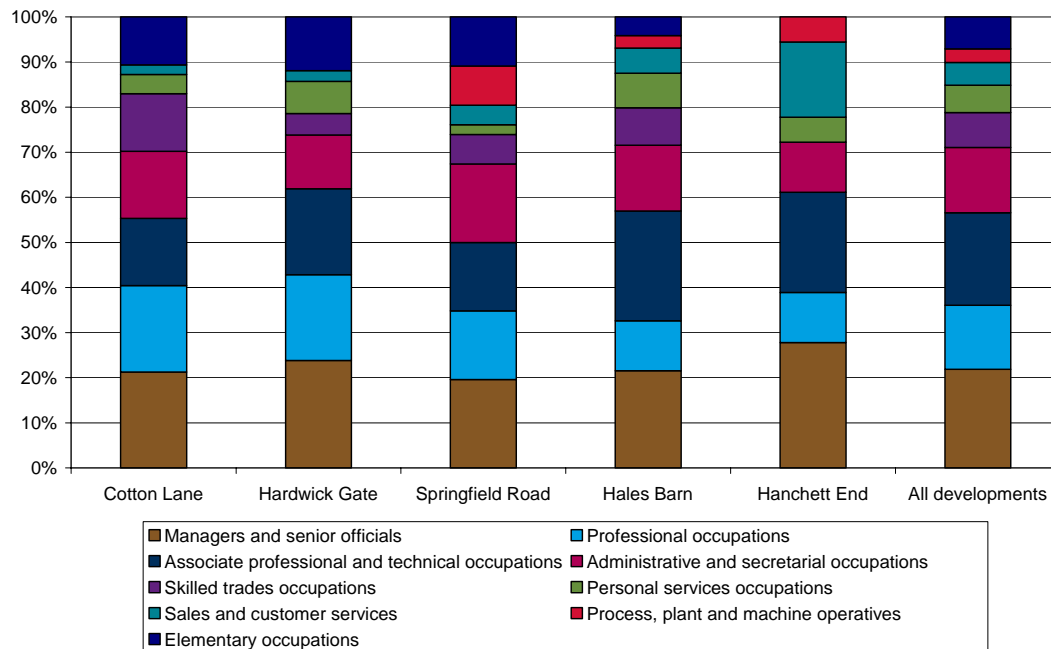
Fig 4.2 Industries of employment by development



Source: Question 19

As with previous surveys, a large proportion of respondents work in public administration, education and health. The top three work places overall were hospitals, local government and schools (see [A4.2](#) for break down by development).

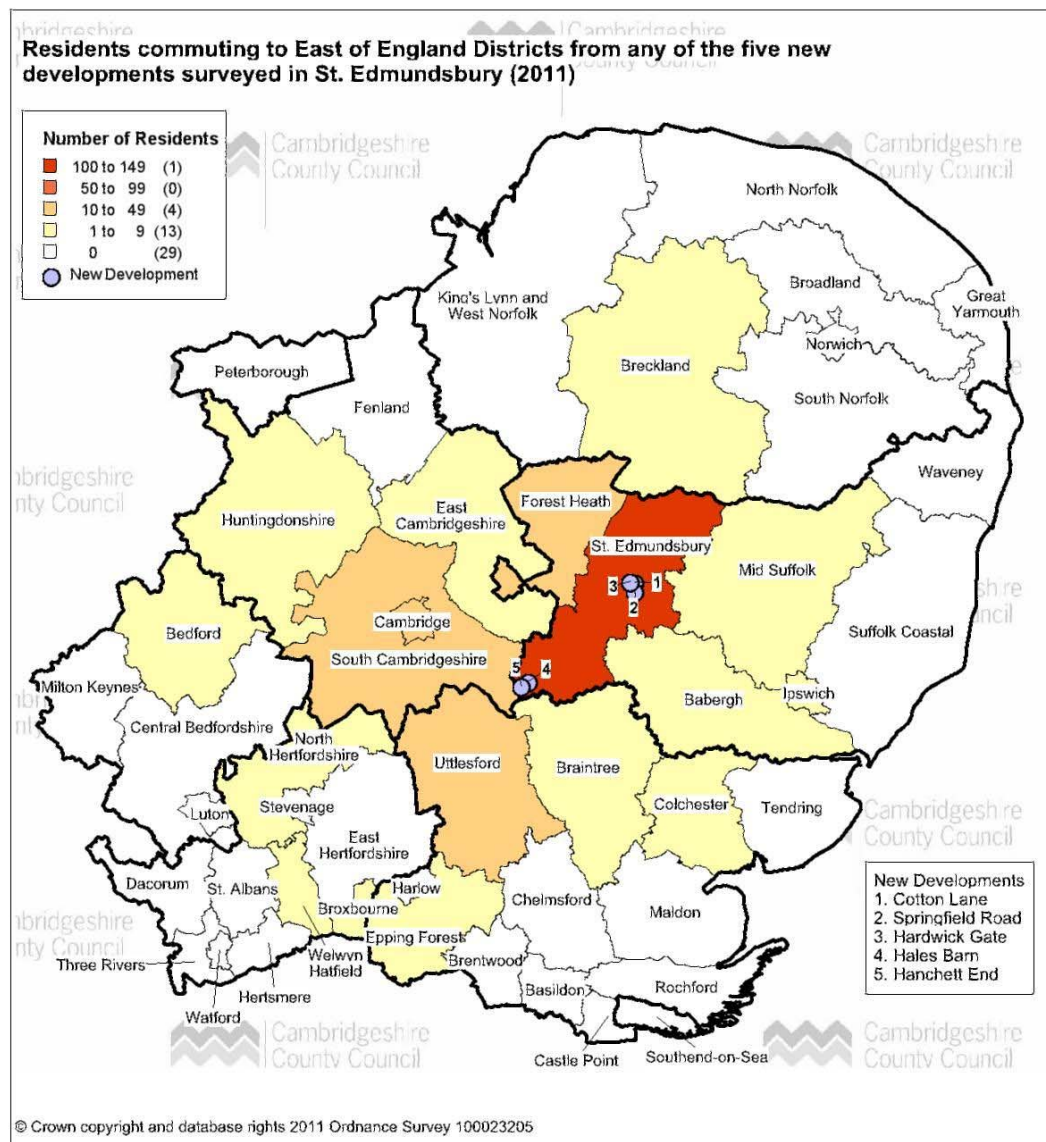
Fig 4.3 Occupation of employment by development



Source: Question 20

See [A4.3](#) for the most common jobs by development. Teaching was the most common occupation overall and on Cotton Lane and Hardwick Gate developments. Nursing was one of the most common occupations for respondents from Hanchett End (there were also a high proportion of carers from this development compared to elsewhere). Production manager and Sales/marketing manager were also common occupations.

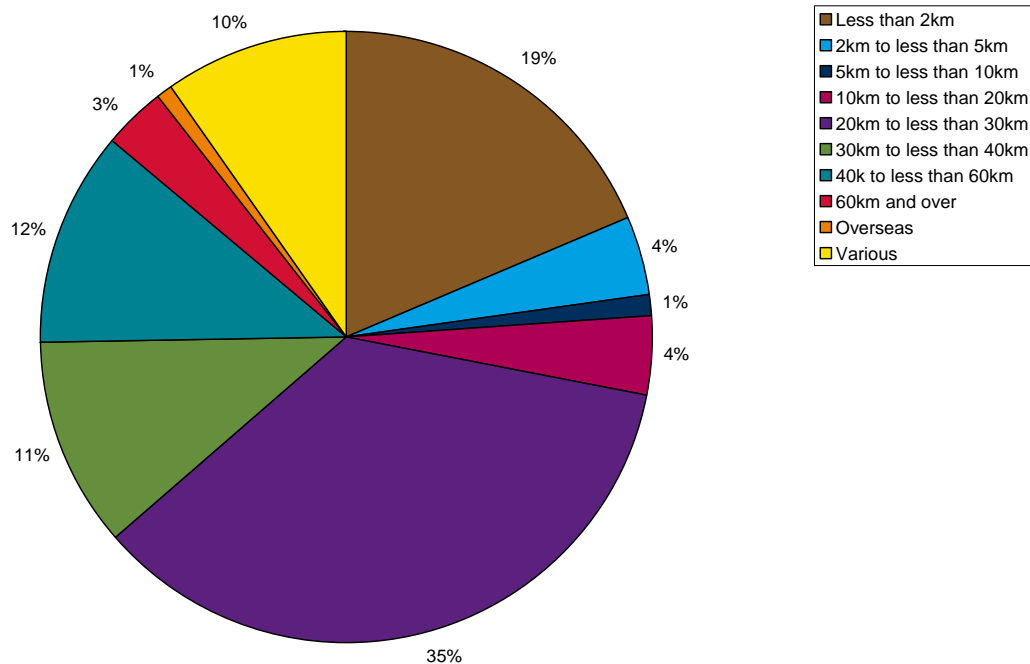
Fig 4.4 Location of employment (17+)



Source: Question 19

Of the 344 household members in employment, 311 provided information about their location of work. Most of the respondents work in St Edmundsbury. The second most common place of work was Cambridgeshire, especially Cambridge City. Table A4.4 shows a breakdown by development. Springfield Road has the largest proportion of household members working outside St Edmundsbury, but Hales Barn has the largest number.

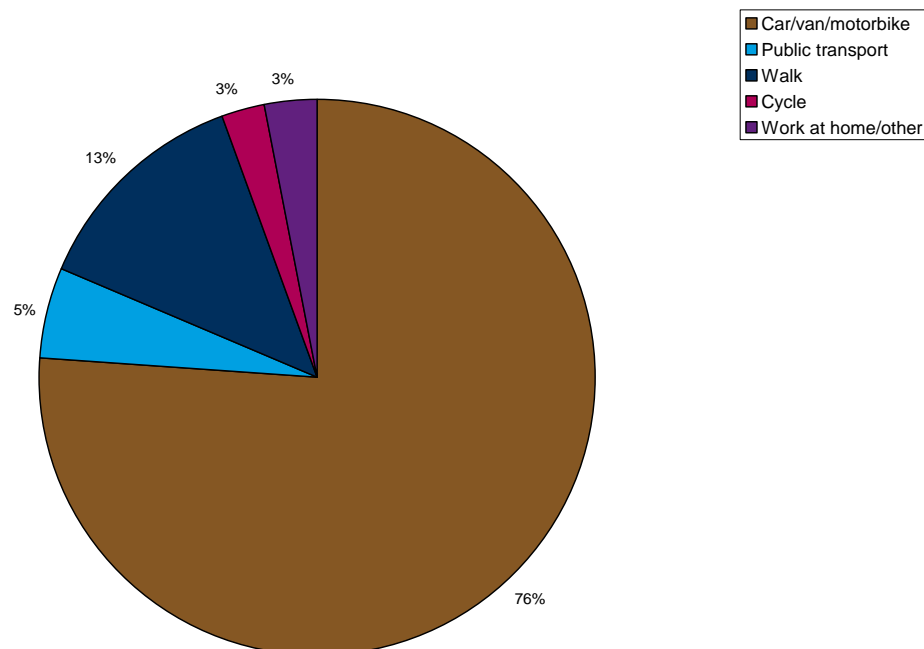
Fig 4.5 Distance travelled to place of work/ study (17+)



Source: Question 19

[A4.5](#) shows a detailed breakdown by development. Nearly three quarters (72%) of household members work more than 20km from their current address, but the proportions are higher in Hanchett End (76%), Hardwick Gate (76%) and Springfield Road (80%). Cotton Lane had the largest proportion of people living less than 5km from where they work.

Fig 4.6 Method of travel

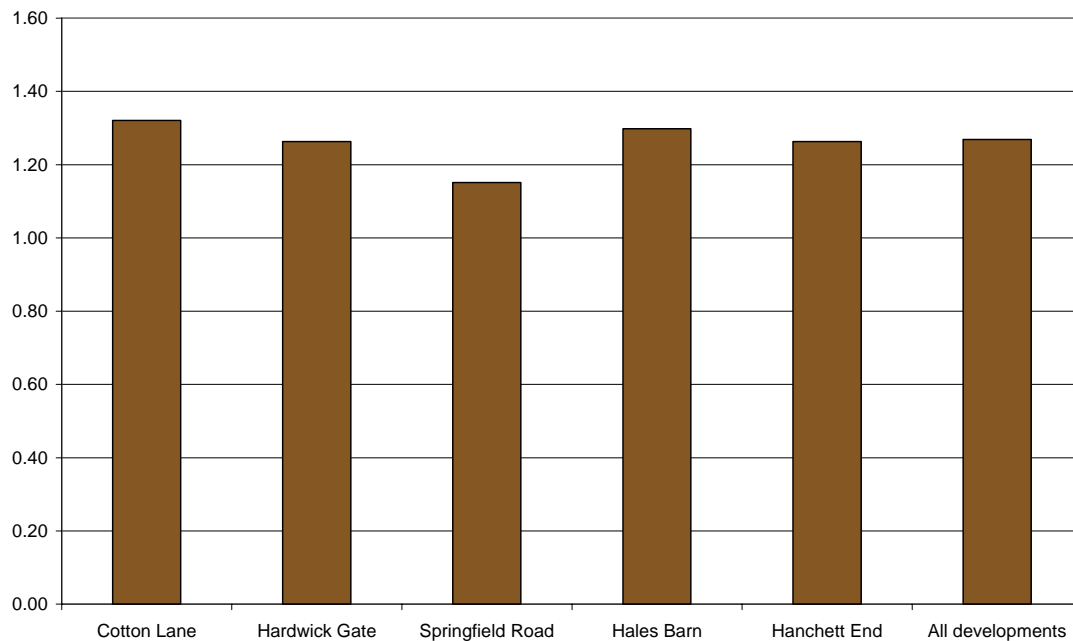


Source: Question 21

Just over three quarters of working household respondents travel by car, van or motorbike (mostly car). Walking is the second most common means of transport - 32% of respondents from Hanchett End give walking as their main method of travel, and none reported using public transport. This may explain a high number of comments about inadequate

walking/cycling facilities (see A6.2) – if more people are travelling by this method, they are more likely to notice. Hardwick Gate has the highest proportion of public transport users and bus was the most common form a detailed breakdown by development is shown in [A4.6](#). It is also the only development surveyed where a significant number of households commented that the public transport is good.

Fig 4.7 Average number of vehicles per household by development

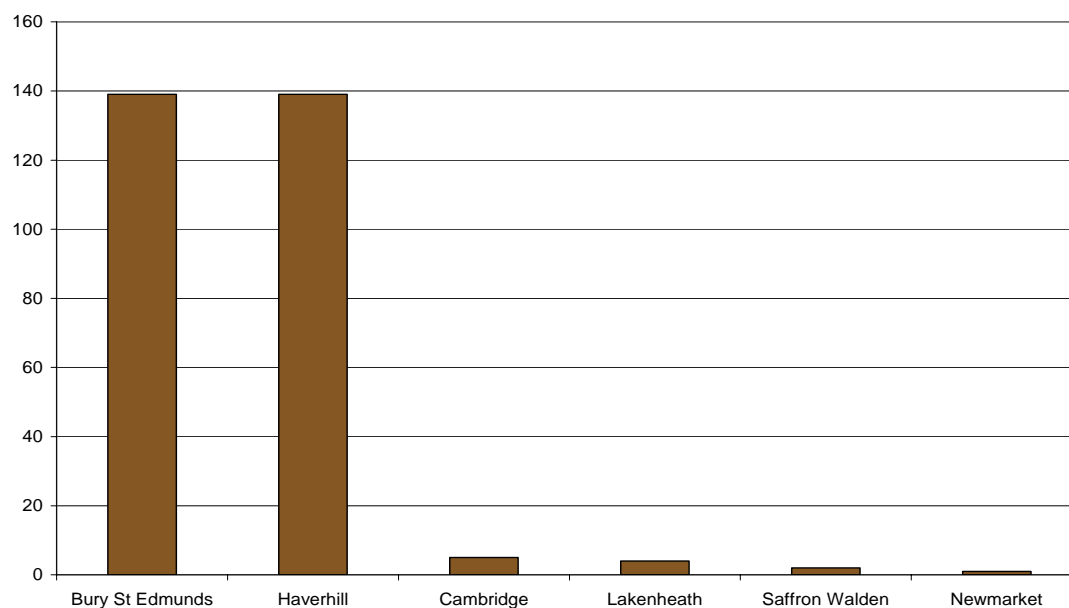


Source: Question 22

The overall average number of cars per development is 1.27, with Cotton Lane having the highest and Springfield Road having the lowest. Overall 31% of households own more than one car. See [A4.7](#) for detailed breakdown.

5. Other Activities

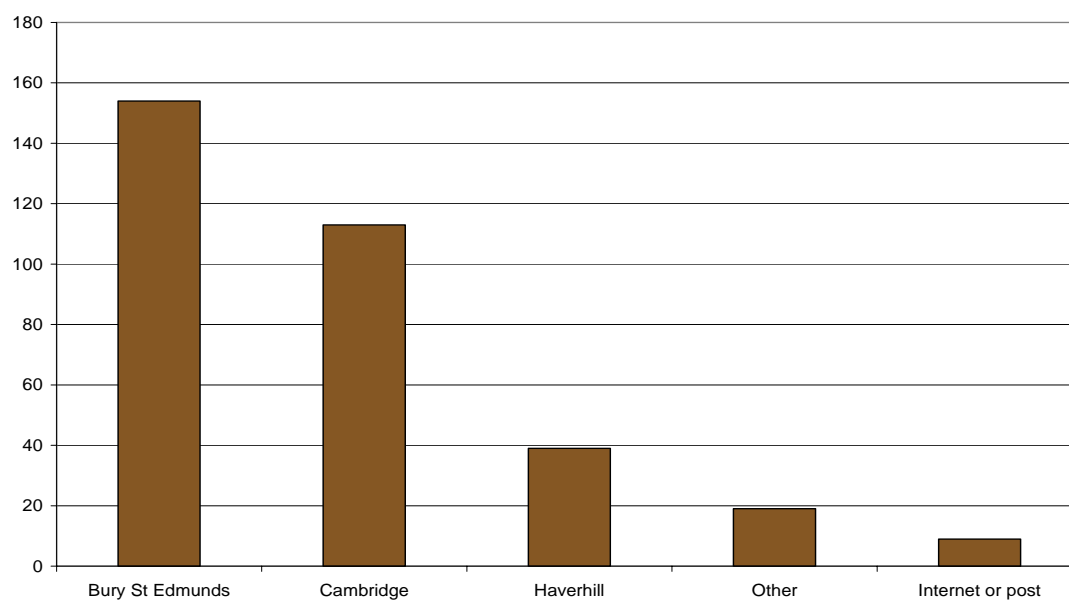
Fig 5.1 Food shopping



Source: Question 23

Some households listed more than one destination for food shopping. Generally respondents from Bury shop in Bury and respondents from Haverhill shop in Haverhill, although more respondents from Hanchett End reported shopping for food in Bury than Haverhill and more respondents from Springfield Road reported shopping in Haverhill than Bury. A full breakdown of food shopping by area is given in [A5.1](#)

Fig 5.2 Non-food shopping



Source: Question 24

Bury St Edmunds is the most popular non-food shopping location overall, followed by Cambridge. A breakdown of non-food shopping locations by area is shown in [A5.2](#).

6. Opinions about your area

Table 6.1 Top 15 best things about St Edmundsbury new developments

	<i>Respondents</i>	<i>Percentage</i>
Proximity to town and nearby facilities	120	41%
Local facilities	98	33%
Quiet	64	22%
Friendly	53	18%
The house	43	15%
Access to countryside	38	13%
Attractive area (scenery/ history)	38	13%
Location	37	13%
Road connections and links to other towns	35	12%
Close to family and friends	28	10%
Housing costs	25	9%
Quality of development	25	9%
Public transport	21	7%
Feels safe	20	7%
Close to work/ school	19	6%

Source: Question 27

Proximity to town and nearby facilities is the most common best thing about the new developments, particularly for respondents from Bury St Edmunds. In Haverhill local facilities was a more common best thing, particular the cinema and other leisure facilities. This fits with responses shown in 2.8, where one of the top reasons for choosing the current home was to be near to local shops and services.

[A6.1](#) shows differences between developments.

Table 6.2 Top 15 worst things about St Edmundsbury new developments

	<i>Respondents</i>	<i>Percentage</i>
Parking	90	31%
Poor public transport	65	22%
Lack/quality shops and services	63	21%
Litter/ dog fouling and rubbish collection	40	14%
Road quality and maintenance	34	12%
Lack of entertainment/leisure facilities	28	10%
Traffic	24	8%
Anti-social and youth behaviour	18	6%
Run down area	18	6%
Traffic noise	16	5%
Crime/fear of crime	15	5%
Noise	15	5%
House size/ layout	14	5%
Ongoing building work/development maintenance	13	4%
Concerns about future development	10	3%
Housing mix	10	3%

Source: Question 27

Nearly a third of households cite parking problems as the worst thing about living in new developments. Some of the comments were about a general lack of parking. Other comments (particularly from Bury St Edmunds development) were about a lack of parking in the town centre or at the hospital causing drivers visiting these areas to park in the developments. Despite proximity to facilities and quality of local facilities coming up on the “best things” list, these also come up on the bad things list. For example households in Hales Barn said that

nearby leisure facilities are good, but shopping for family essentials is limited (e.g. there are no department stores in Haverhill).

A quarter of the comments about lacking entertainment and leisure facilities were about there being few or no activities for children and teenagers.

Around half of the complaints about road quality and maintenance from the Haverhill developments were about the roads not being gritted in the winter.

A more detailed breakdown of responses by development is shown in [A6.2](#)

References

Cambridgeshire County Council Research Group (2006) "Living in Cambourne: A survey of Cambourne residents" available at <http://www.cambridgeshire.gov.uk/business/research/housing/Cambourne06results.htm> [Link active as of December 2010]

Cambridgeshire County Council Research Group (2007) "Huntingdonshire New Developments: A survey of residents" available at <http://www.cambridgeshire.gov.uk/business/research/housing/Hunts07results.htm> [Link active as of December 2010]

Cambridgeshire County Council Research Group (2010) "Fenland New Developments: A survey of residents" <http://www.cambridgeshire.gov.uk/business/research/housing/New+Developments+in+Fenland.htm> [Link active as of December 2010]

Cambridgeshire County Council Research Group (2010) "East Cambridgeshire New Developments: A survey of residents" <http://www.cambridgeshire.gov.uk/business/research/housing/East+Cambridgeshire+New+Developments+Survey+2009.htm> [Link active as of December 2010]

Cambridgeshire County Council Research Group (2005) "Housing in Cambridge, Peterborough and the Cambridge sub-region: Census 2001"

Appendix 1 – Additional/ detailed tables

A1. Moving to St Edmundsbury

A1.1 Distance from previous address by development (%)

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All Developments</i>
Less than 2km	30%	26%	34%	44%	47%	38%
2km to less than 5km	13%	11%	11%	13%	21%	13%
5km to less than 10km	8%	3%	6%	5%	5%	5%
10km to less than 20km	6%	11%	9%	11%	5%	9%
20km to less than 30km	8%	11%	9%	5%	0%	6%
30km to less than 40km	2%	8%	2%	4%	0%	3%
40k to less than 60km	11%	16%	4%	7%	5%	8%
60km and over	15%	16%	19%	11%	16%	14%
Overseas	8%	0%	2%	0%	0%	2%
Unknown	0%	0%	4%	1%	0%	1%
Total respondents (=100%)	53	38	53	131	19	294

A1.2 Location of previous home by development (%)

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All Developments</i>
<u>Suffolk</u>	72%	71%	72%	62%	68%	67%
Babergh	2%	5%	6%	0%	0%	2%
Braintree	0%	0%	0%	2%	0%	1%
Forest Heath	6%	0%	2%	0%	0%	1%
Ipswich	2%	8%	0%	0%	0%	1%
Mid Suffolk	8%	5%	6%	1%	0%	3%
St. Edmundsbury	51%	50%	55%	60%	68%	56%
Suffolk Coastal	4%	3%	0%	0%	0%	1%
Waveney	0%	0%	4%	0%	0%	1%
<u>Cambridgeshire</u>	0%	5%	6%	5%	11%	4%
<u>East of England - Other</u>	8%	13%	4%	24%	5%	15%
Essex	2%	3%	4%	17%	0%	9%
Hertfordshire	2%	0%	0%	6%	5%	3%
Norfolk	4%	11%	0%	2%	0%	3%
<u>Rest of UK</u>	13%	11%	13%	8%	16%	11%
South East England	4%	5%	0%	4%	0%	3%
London	2%	0%	6%	2%	5%	3%
East Midlands	4%	5%	6%	1%	0%	3%
North West England	0%	0%	2%	0%	0%	0%
South West England	2%	0%	0%	1%	5%	1%
West Midlands	2%	0%	0%	0%	5%	1%
Scotland	0%	0%	0%	1%	0%	0%
<u>Other</u>	8%	0%	6%	1%	0%	3%
Overseas	8%	0%	2%	0%	0%	2%
Unknown	0%	0%	4%	1%	0%	1%
Total respondents (=100%)	53	38	53	131	19	294

A1.3 Previous tenure by development (%)

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Owner occupied	72%	74%	60%	60%	21%	62%
Privately rented	17%	8%	26%	14%	26%	17%
Tied accommodation	0%	0%	0%	1%	0%	0%
LA rented	0%	0%	0%	4%	16%	3%
HA rented	4%	5%	2%	7%	21%	6%
Rented from family/friends	0%	0%	2%	4%	5%	2%
Shared ownership/shared equity	0%	5%	0%	0%	0%	1%
Key worker	0%	0%	2%	3%	0%	2%
Living with family/friends	8%	5%	8%	9%	5%	8%
Other	0%	3%	0%	0%	5%	1%
Total (100%)	53	39	53	131	19	294

Total shows total number of respondents, but the actual number of responses to this question is one higher in Springfield Road and Hales barn because of households forming from different members previously living in more than one tenure. One household from Springfield Road did not respond to this question.

Discounted/ low cost homeship was also included as a response. But there were no households who had previously been living in this tenure.

A1.4 Reason for leaving previous home by development (%)

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
To find a larger or smaller home	32%	50%	32%	40%	26%	38%
Wanting to set up own home	11%	8%	11%	25%	26%	18%
Unhappy with aspects of previous home/location	25%	11%	13%	11%	16%	14%
To be nearer family/friends	15%	18%	21%	8%	26%	14%
To be nearer job/new job	17%	8%	19%	8%	11%	12%
Unhappy with environment/quality of life	13%	0%	9%	16%	5%	12%
Personal reasons	8%	3%	4%	5%	5%	5%
Previous accommodation no longer available	2%	8%	6%	3%	11%	4%
To be nearer facilities/town centre	11%	5%	6%	0%	0%	4%
Financial reasons	2%	0%	2%	5%	5%	3%
Lifestyle changes	2%	8%	2%	0%	0%	2%
Medical reasons	0%	3%	2%	1%	5%	1%
To be nearer to children's school	2%	0%	0%	1%	0%	1%
Other	2%	0%	2%	0%	0%	1%
Total respondents	53	38	53	131	19	294

A.2 Homes and Tenures

A2.1 Current tenure by previous tenure (%)

Previous Tenure	Current Tenure				
	<i>Owner occupied</i>	<i>Private rented</i>	<i>Social rented</i>	<i>Intermediate tenures</i>	<i>All tenures</i>
Owner occupied	62%	59%	65%	67%	62%
Social Rented	8%	5%	15%	17%	9%
Private Rented	19%	19%	15%	17%	19%
Intermediate tenures	2%	0%	0%	0%	2%
Living with family/friends	7%	16%	6%	0%	8%
Other	1%	0%	0%	0%	1%
Respondents	202	37	34	12	285

A2.2 First in property by development (%)

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Yes	66%	97%	36%	67%	74%	66%
No	26%	0%	57%	30%	16%	29%
Don't Know	8%	3%	8%	3%	11%	5%
Respondents (=100%)	53	38	53	131	19	294

A2.3 Type of property by tenure

	<i>Owner occupied</i>	<i>Rented privately</i>	<i>Social rented</i>	<i>Intermediate tenures</i>	<i>All tenures</i>
Detached	35%	9%	12%	0%	27%
Semi-detached	15%	26%	21%	8%	17%
Terraced	36%	37%	21%	75%	36%
Flat/apartment/maisonette	15%	29%	45%	17%	20%
Respondents (=100%)	190	35	33	12	270

A2.4 Number of bedrooms by tenure

	<i>Owner occupied</i>	<i>Rented privately</i>	<i>Social rented</i>	<i>Intermediate tenures</i>	<i>All tenures</i>
1 bedroom	5%	28%	29%	0%	10%
2 bedrooms	19%	28%	35%	33%	23%
3 bedrooms	35%	31%	24%	50%	34%
4 bedrooms	35%	11%	12%	17%	28%
5 bedrooms	6%	3%	0%	0%	4%
Respondents (=100%)	195	36	34	12	277

A2.5 Reason for choosing current home by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Design/appearance of property/development	43%	34%	42%	44%	74%	44%
Like idea of living in a new development	28%	45%	23%	34%	26%	32%
To be nearer to shops/services	34%	32%	25%	24%	16%	27%
Easier to buy new property from developer	13%	16%	13%	21%	5%	16%
Price/ affordability	23%	16%	15%	14%	11%	16%
To be nearer to family/friends	19%	3%	15%	12%	11%	13%
To be nearer job	17%	16%	11%	9%	11%	12%
Better public transport links than other villages in the area	11%	3%	2%	6%	5%	6%
Like area/ good location	2%	3%	8%	2%	11%	4%
Allocated by HA	4%	0%	4%	4%	0%	3%
To be nearer to children's school	2%	0%	2%	5%	0%	3%
To move into school catchment	0%	0%	0%	2%	0%	1%
Other	6%	0%	4%	6%	0%	4%
Total respondents	53	38	53	131	19	294

A2.6 Intended length of residence by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>Grand Total</i>
Less than 6 months from now.	4%	9%	4%	6%	0%	5%
Between 6 months and 1 year from now.	0%	3%	12%	6%	0%	5%
Between 1 and 3 years from now.	12%	14%	15%	18%	5%	15%
Between 3 and 5 years from now.	12%	11%	2%	11%	16%	10%
Between 5 and 10 years from now.	21%	11%	23%	21%	32%	21%
More than 10 years from now.	37%	34%	25%	21%	26%	26%
Not sure	15%	17%	19%	18%	21%	18%
Respondents (=100%)	52	35	52	126	19	284

A2.7 Intended length of residence by tenure

	<i>Owner occupied</i>	<i>Rented privately</i>	<i>Social rented</i>	<i>Intermediate tenures</i>	<i>All developments</i>
Less than 6 months from now.	4%	14%	3%	8%	5%
Between 6 months and 1 year from now.	2%	19%	3%	8%	5%
Between 1 and 3 years from now.	11%	39%	15%	17%	15%
Between 3 and 5 years from now.	11%	6%	6%	8%	10%
Between 5 and 10 years from now.	24%	8%	18%	25%	21%
More than 10 years from now.	31%	3%	29%	17%	26%
Not sure	18%	11%	26%	17%	18%
Respondents (=100%)	194	36	34	12	276

A.3 Households

A3.1 Age profile by development

	<i>Under 16</i>	<i>17-24</i>	<i>25-29</i>	<i>30-44</i>	<i>45-59</i>	<i>60-74</i>	<i>75+</i>	<i>Respondents (=100%)</i>
Cotton Lane	19%	8%	2%	32%	18%	15%	6%	117
Hardwick Gate	20%	6%	9%	26%	14%	12%	14%	81
Springfield Road	18%	7%	5%	26%	19%	12%	12%	110
Hales Barn	22%	11%	4%	28%	16%	13%	7%	295
Hanchett End	24%	7%	11%	15%	22%	11%	11%	46
All developments	20%	9%	5%	27%	17%	13%	9%	649

A3.2 Number of adults per household by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
One	14	8	20	39	5	86
Two	35	27	29	70	11	172
Three	2	1	1	12	3	19
Four				3		3
Five	1		2			3
Total Adults	95	65	91	227	36	514
Average adults per household	1.83	1.81	1.75	1.83	1.89	1.82

A3.3 Number of children per household by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
None	37	27	43	89	12	208
One	10	5	2	26	5	48
Two	4	5	4	13	1	27
Three	2	1	4	2	1	10
Four				1		1
Total children	24	18	22	62	10	136
Average children per household	0.45	0.47	0.42	0.47	0.53	0.46

A3.4 Number of adults and children per household by dwelling size

	<i>Children</i>	<i>Adults</i>
1 bed	0.00	1.21
2 beds	0.30	1.58
3 beds	0.49	1.84
4 beds	0.67	2.18
5 beds	1.33	2.00
All	0.48	1.82

A3.5 Number of adults and children per household by tenure

	<i>Children</i>	<i>Adults</i>
Owner Occupier	0.44	1.88
Private rented	0.27	1.64
Social rented	0.88	1.63
Intermediate tenures	0.46	2.00
All tenures	0.48	1.82

A3.6 Children per 100 households by tenure, bedroom size and school age category

	0 to 4	5 to 11	12 to 16
<u>Owner occupied</u>	17.4	19.0	10.8
One bed			
Two beds	2.6	2.6	2.6
Three beds	24.6	13.0	7.2
Four beds	16.2	29.4	16.2
Five beds	45.5	63.6	36.4
<u>Private rented</u>	19.4	16.7	2.8
One bed			
Two beds	10.0	10.0	
Three beds	45.5	9.1	
Four beds	25.0	50.0	25.0
Five beds		200	
<u>Social rented</u>	23.5	50.0	14.7
One bed			
Two beds	33.3	75.0	
Three beds	37.5	87.5	62.5
Four beds	25	25	
<u>Intermediate tenures</u>		25	16.7
One bed			
Two beds			
Three beds		50	
Four beds			100

A3.7 Household composition and tenure by size

	1 bed	2 beds	3 beds	4 beds	5 beds	Total
<u>Owner occupied</u>	8	38	69	68	11	194
1 Adult	7	13	14	5	1	40
1 Adult, 1 child		1	2	1		4
1 Adult, 2 children			1			1
2 Adults	1	21	35	28	3	88
2 Adults, 1 child		1	6	10	2	19
2 Adults, 2 children		1	7	8	2	18
2 Adults, 3 children			1	4	2	7
3 Adults		1	1	7		9
3 Adults, 1 child			1	2	1	4
3 Adults, 2 children				1		1
4 Adults				1		1
5 Adults			1	1		2
<u>Rented privately</u>	10	10	11	4	1	36
1 Adult	6	4	3	1		14
1 Adult, 2 children			1			1
2 Adults	4	5	5	1		15
2 Adults, 1 child		1	2			3
2 Adults, 3 children					1	1
3 Adults, 1 child				2		2
<u>Social rented</u>	10	11	7	4		32
1 Adult	9					9
1 Adult, 1 child		7				7
1 Adult, 2 children		1				1
1 Adult, 4 children				1		1
2 Adults	1	1		1		3
2 Adults, 1 child			2	1		3
2 Adults, 2 children		2	2			4
2 Adults, 3 children			1			1
3 Adults, 1 child			1			1
4 Adults				1		1
5 Adults			1			1
<u>Intermediate tenures</u>		4	6	2		12
1 Adult		2	1			3
1 Adult, 1 child			1			1
2 Adults		2	2			4
2 Adults, 3 children			1			1
3 Adults			1			1
3 Adults, 1 child				1		1
4 Adults, 1 child				1		1
<u>All tenures</u>	28	63	93	78	12	274

A3.8 Ethnicity by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
White British	92%	94%	97%	90%	93%	92%
White Irish			2%	0.3%	2%	1%
White Other	3%	2%		7%	0%	4%
Mixed White & Black Caribbean				0.3%		0.2%
Mixed White & Black African						
Mixed White & Asian				0.3%		0.2%
Mixed Other				1%	2%	0.5%
Asian or Asian British Indian					2%	0.2%
Asian or Asian British Pakistani			1%			0.2%
Asian or Asian British Bangladeshi						
Asian or Asian British Other						
Black or Black British Caribbean	1%					0.2%
Black or Black British African				1%		0.3%
Black or Black British Other						
Chinese		2%				0.3%
Other ethnic group	4%	1%		0.3%		1%
Total	121	86	110	305	41	663

A3.9 First languages of new development residents

	<i>Respondents</i>	<i>Percentage</i>
English	274	93%
Bilingual households (English + one other language - included below in italics)	5	2%
<i>Spanish</i>	3	1%
<i>Romanian</i>	2	1%
<i>German</i>	1	0.3%
<i>Finnish</i>	1	0.3%
<i>Polish</i>	1	0.3%
<i>Turkish</i>	1	0.3%
Total	294	100%

A3.10 Country of birth of new development residents

	<i>Respondents</i>	<i>Percentage</i>
UK	263	92%
United States of America	3	1%
Germany	3	1%
Ireland	2	1%
Poland	2	1%
Spain	2	1%
Austria	1	0.4%
Finland	1	0.4%
Portugal	1	0.4%
Switzerland	1	0.4%
Nigeria	1	0.4%
Mauritius	1	0.4%
Mexico	1	0.4%
Pakistan	1	0.4%
South Africa	1	0.4%
Turkey	1	0.4%
	285	100%

A.4 Work, Study and Travel

A4.1 Economic status by tenure

	<i>Owner occupied</i>	<i>Rented privately</i>	<i>Social rented</i>	<i>Intermediate tenures</i>	<i>All tenures</i>
Employed full time	41%	63%	43%	50%	44%
Employed part time	13%	7%	26%	17%	14%
Full time education	6%		10%	11%	6%
Look after home/family	5%	4%	3%	6%	4%
Permanently sick/disabled	1%		3%	6%	1%
Retired	24%	9%	3%		19%
Seeking work	2%	5%	2%	11%	3%
Self employed	8%	13%	9%		8%
Respondents (= 100%)	364	56	58	18	496

A4.2 Top places of work by employed residents by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Hospitals and nursing homes	13%	2%	12%	11%	21%	11%
Local government	13%	10%	2%	10%	5%	9%
Schools	13%	17%	4%	4%	11%	8%
Research and Development	4%	5%	6%	3%		4%
Food retailing		2%	6%	3%	11%	3%
Sport and recreational services		2%	4%	4%		3%
Construction		10%		2%		2%
Postal services		2%		4%		2%
Installation of fixtures and fittings			4%	2%		2%
Telecommunications	2%		2%	2%	5%	2%
Insurance		2%		3%		2%
House and estate agents	2%		8%			2%
Legal services			4%	2%		2%
Business services	2%	2%	2%	2%		2%
Higher education	4%		2%	2%		2%
Total household members (17+)	47	42	50	129	19	287

A4.3 Top occupations of employed residents by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Teaching professionals	15%	10%	4%	5%	6%	7%
Production, works and maintenance managers	4%	7%	2%	6%	11%	5%
Marketing and sales managers	6%	7%		3%	11%	4%
Nurses	4%		4%	2%	11%	3%
General office assistants	4%		4%	2%		2%
Sales representatives	2%		7%	1%		2%
Accounts/ finance clerks	2%	2%	4%	1%		2%
Care assistants/ home carers		2%	2%	2%	6%	2%
Telecommunications engineers	4%		2%	1%		2%
Metal working production and maintenance fitters	2%	2%		2%		2%
Sales and retail assistants	2%		2%	1%	6%	2%
Total household members (17+)	47	42	46	144	18	297

A4.4 District of work by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All Developments</i>
<u>Suffolk</u>	60%	57%	47%	57%	85%	58%
Babergh	2%	2%	4%	0%	0%	1%
Forest Heath	0%	2%	2%	5%	5%	4%
Ipswich	2%	2%	0%	1%	0%	1%
Mid Suffolk	0%	7%	0%	2%	0%	2%
St. Edmundsbury	56%	43%	40%	49%	80%	50%
<u>Cambridgeshire</u>	30%	21%	33%	29%	10%	27%
Cambridge	16%	12%	22%	19%	10%	17%
East Cambridgeshire	2%	0%	0%	2%	0%	1%
Huntingdonshire	0%	0%	0%	2%	0%	1%
South Cambridgeshire	12%	10%	11%	7%	0%	8%
<u>East of England - Other</u>	5%	17%	18%	9%	5%	11%
Bedford	2%	0%	0%	0%	0%	0%
Essex	2%	10%	16%	8%	5%	9%
Hertfordshire	0%	2%	2%	1%	0%	1%
Norfolk	0%	5%	0%	0%	0%	1%
<u>Elsewhere in the UK</u>	5%	5%	2%	2%	0%	3%
Greater London	2%	5%	0%	2%	0%	2%
Hampshire	0%	0%	2%	0%	0%	0%
Kent	2%	0%	0%	0%	0%	0%
<u>Various</u>	12%	7%	11%	12%	5%	11%
<u>Overseas</u>	0%	0%	0%	2%	0%	1%
Household Members (17+)	43	42	45	131	20	281

A4.5 Distance travelled to work/ study by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Less than 2km	33%	7%	14%	19%	19%	19%
2km to less than 5km	0%	11%	2%	4%	5%	4%
5km to less than 10km	0%	2%	0%	1%	0%	1%
10km to less than 20km	0%	4%	4%	6%	0%	4%
20km to less than 30km	21%	31%	22%	42%	67%	36%
30km to less than 40km	10%	20%	16%	8%	0%	11%
40k to less than 60km	19%	11%	28%	5%	5%	12%
60km and over	6%	7%	4%	1%	0%	3%
Overseas	0%	0%	0%	2%	0%	1%
Various	10%	7%	10%	11%	5%	10%
Household Members (17+)	48	45	50	147	21	311

A4.6 Means of travel to work by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Car/van/motorcycle alone	64%	69%	67%	71%	59%	66%
Car share	7%	16%	5%	11%	5%	10%
Bus	3%	10%	4%	3%	0%	4%
Train	1%	2%	0%	1%	0%	1%
Park and Ride	0%	0%	0%	0%	5%	0%
Walk	17%	4%	19%	8%	32%	13%
Cycle	3%	0%	2%	3%	0%	3%
Home worker	1%	0%	4%	2%	0%	2%
Other	3%	0%	0%	1%	0%	1%
Respondents (=100%)	70	51	57	180	22	353

A4.7 Vehicles per household by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
No cars	5	3	8	7	4	27
One	23	15	17	58	8	121
Two	17	15	17	47	5	101
Three	3	1	2	6	2	14
4 or more	1		1			2
Total cars	70	48	61	170	24	373
Average	1.32	1.26	1.15	1.30	1.26	1.27

A.5 Other Activities

A5.1 Main food shopping locations by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Bury St Edmunds	55%	50%	42%	42%	74%	47%
Haverhill	43%	39%	57%	50%	26%	47%
Cambridge	0%	0%	0%	4%	0%	2%
Lakenheath	0%	3%	0%	2%	0%	1%
Saffron Walden	0%	0%	0%	2%	0%	1%
Newmarket	0%	0%	0%	1%	0%	0%
Respondents	53	38	53	131	19	294

A5.2 Main non-food shopping locations by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Bury St Edmunds	48%	42%	46%	44%	60%	46%
Cambridge	31%	37%	31%	38%	20%	34%
Haverhill	10%	13%	15%	11%	12%	12%
Internet or post	3%	5%	7%	0%	4%	3%
Ipswich	0%	0%	0%	1%	4%	1%
London	3%	0%	0%	0%	0%	1%
Newmarket	0%	3%	0%	1%	0%	1%
Norwich	0%	0%	0%	1%	0%	1%
Saffron Walden	0%	0%	0%	1%	0%	1%
Various	3%	0%	0%	1%	0%	1%
Other	2%	0%	2%	2%	0%	1%
Respondents	53	38	53	131	19	294

A.6 Opinions about your area

A6.1 Best things by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Proximity to town and nearby facilities	32	16	34	32	6	120
Local facilities	24	16	10	39	9	98
Quiet	11	3	10	34	6	64
Friendly	12	5	9	25	2	53
The house	8	5	6	23	1	43
Access to countryside	3	2	9	23	1	38
Attractive area (scenery/ history)	10	6	7	12	3	38
Location	7	4	8	17	1	37
Road connections and links to other towns	4	1	8	21	1	35
Close to family and friends	2	5	3	16	2	28
Housing costs	2		3	19	1	25
Quality of development	5	1	5	11	3	25
Public transport	4	9	4	2	2	21
Feels safe	6	5	4	5		20
Close to work/ school	1	1	3	10	4	19
Good schools	1			8	1	10
Clean and tidy	1		1	5		7
Good doctors/ social care			1	4	1	6
Parking	1	1	3	1		6
Quality of life	3				1	4
Traffic	2		1		1	4
Close to work/schools	1			1		2
Respondents	53	38	53	131	19	294

A6.2 Worst things by development

	<i>Cotton Lane</i>	<i>Hardwick Gate</i>	<i>Springfield Road</i>	<i>Hales Barn</i>	<i>Hanchett End</i>	<i>All developments</i>
Parking	14	9	13	47	7	90
Poor public transport	7	4	6	42	6	65
Quality/lack of shops and services	8	4	6	40	5	63
Litter/ dog fouling and rubbish collection	11	5	11	12	1	40
Road quality and maintenance	6	6	2	18	2	34
Entertainment/leisure	1	3	2	20	2	28
Traffic	7	1	3	10	3	24
Anti-social and youth behaviour	3		3	12		18
Run down area	2		3	12	1	18
Traffic noise	8		6	2		16
Crime/fear of crime			2	13		15
Noise	4	2	4	4	1	15
House size/ layout	2	4	1	5	2	14
Ongoing building work/development maintenance	2	3	5	3		13
Concerns about future development	4	1	3	2		10
Housing mix	2		3	5		10
Small/no garden	2		1	6		9
Walking/cycling facilities		1		7	1	9
Location	1	1	1	4	1	8
Reputation	3			4	1	8
Council tax too high	3	2	1		1	7
Mix of housing			1	5	1	7
Sugar beet factory smell	4		2	1		7
Problems with neighbours	3		1	1	1	6
Development design/layout	2		1	1	1	5
Expensive	1	1	2	1		5
Isolation	2	1	1		1	5
Employment opportunities			2	2		4
Lighting/signs	1	1		2		4
Schools	1		1	1	1	4
No community spirit			1	2		3
Unfriendly	1			1		2
Respondents	53	38	53	131	19	294

Appendix 2 – Survey Correspondence

OFFICE USE ONLY

Form Ref. _____

New Developments Survey 2011

We would be grateful if you would take the time to complete this questionnaire on behalf of your household. It is entirely confidential, but feel free to leave out any questions you do not wish to answer. Please submit your replies in the **pre-paid envelope provided**, one per household, by **9th February 2011**.

Section 1: Your previous home

1. Where did you move from?

Last permanent residence (only include stays of more than 6 months)

Please provide:

The city, town or village _____

The county _____

The full postcode _____

The country (if overseas) _____

Office use

☐ ☐ ☐
☐ ☐ ☐
☐ ☐ ☐
☐ ☐ ☐

2. Was your last property:

Owned by you (outright or with a mortgage) ☐

Rented from a private landlord ☐

Rented from your employer ☐

Rented from a Local Authority ☐

Rented from a Housing Association ☐

Other (please specify) _____

Rented from family/friends ☐

Discounted/low cost ownership ☐

Shared ownership/shared equity* ☐

Key worker (owned or rented) ☐

Living with parents/family ☐

**e.g. part owned and part rented from a Housing Association*

3. What were your main reasons for wanting to move from your previous home? Your reasons for choosing *this* location will be asked later.

Please tick as many boxes as apply.

To be nearer job/new job ☐

To be nearer family/friends ☐

Unhappy with environment/quality of life ☐

Unhappy with aspects of previous home/location ☐

Other (please specify) _____

Wanting to set up own home ☐

To be nearer to children's school ☐

To move into school catchment ☐

To find a larger or smaller home ☐

Section 2: Your current home

4. When did you move into this property?

Year

Month

5. Is your property:

Owned by you (outright or with a mortgage) ☐

Rented from a private landlord ☐

Rented from your employer ☐

Rented from a Housing Association ☐

Other (please specify) _____

Discounted/low cost ownership ☐

Shared ownership/shared equity* ☐

Key worker (owned or rented) ☐

Rented from family/friends ☐

**e.g. part owned and part rented from a Housing Association*

6. Are you the first people to live in this property? Yes ☐ No ☐ Don't know ☐

7. Is your property:

Detached	<input type="checkbox"/>	Terraced	<input type="checkbox"/>
Semi-detached	<input type="checkbox"/>	Flat/apartment/maisonette	<input type="checkbox"/>
Other (please specify) _____			<input type="checkbox"/>

8. How many bedrooms does your property have?

9. What was your main reason for choosing to move to this location rather than elsewhere in the area?
Please tick as many boxes as apply.

To be nearer to job	<input type="checkbox"/>	To be nearer to shops/services	<input type="checkbox"/>
To be nearer to family/friends	<input type="checkbox"/>	Design/appearance of property/development	<input type="checkbox"/>
Better public transport links than other villages in the area	<input type="checkbox"/>	Price compared to other villages in the area	<input type="checkbox"/>
To be nearer to children's school	<input type="checkbox"/>	Easier to buy new property from developer	<input type="checkbox"/>
To move into school catchment	<input type="checkbox"/>	Like idea of living in a new development	<input type="checkbox"/>
		Other (please specify) _____	

10. Do you see yourself living at this property for:

Less than 6 months from now	<input type="checkbox"/>	Between 5 and 10 years from now	<input type="checkbox"/>
Between 6 months and 1 year from now	<input type="checkbox"/>	More than 10 years from now	<input type="checkbox"/>
Between 1 and 3 years from now	<input type="checkbox"/>	Not sure	<input type="checkbox"/>
Between 3 and 5 years from now	<input type="checkbox"/>		

Section 3: Your household

11. How many people who normally live at this address are aged:
(students should only be included if they live here during term time)

	16 and under	17-24	25-29	30-44	45-59	60-74	75+	Total
Male								
Female								

12. Please give the dates of birth of all those aged 16 and under:

	Month	Year	Which childcare, nursery, school or college (if any) do they attend?	Office use
1 st child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
2 nd child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
3 rd child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
4 th child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
5 th child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

13. Do you or any member of your household attend worship or activities of any religious faith?
If YES, please indicate the faith below. If NO, please write "Not applicable".

14. What is the first language spoken in your household? Office use

15. Which country were you born in?

16. How many people in your household are:

Traveller of Irish Heritage ☐ Other Traveller ☐ Roma/Gypsy ☐

17. What is your ethnic origin?

Please write the number of people in your household who belong to each ethnic group.

White: British	<input type="checkbox"/>	Asian or Asian British: Pakistani	<input type="checkbox"/>
White: Irish	<input type="checkbox"/>	Asian or Asian British: Bangladeshi	<input type="checkbox"/>
White: Other	<input type="checkbox"/>	Asian or Asian British: Other Asian	<input type="checkbox"/>
Mixed: White and Black Caribbean	<input type="checkbox"/>	Black or Black British: Black Caribbean	<input type="checkbox"/>
Mixed: White and Black African	<input type="checkbox"/>	Black or Black British: Black African	<input type="checkbox"/>
Mixed: White and Asian	<input type="checkbox"/>	Black or Black British: Other Black	<input type="checkbox"/>
Mixed: Other	<input type="checkbox"/>	Chinese	<input type="checkbox"/>
Asian or Asian British: Indian	<input type="checkbox"/>	Other ethnic group	<input type="checkbox"/>

Section 4: About your work, study and travel

Please give the following details about each person aged 17 and over in your household.

18. Employment circumstances:

Part time = under 30 hours a week; full time = 30 or more hours a week.

For each person, please only select the box which most applies.

	Self-employed	Employed full time	Employed part time	Seeking work	Full time education	Look after home/family	Permanently sick/disabled	Retired
Person 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. Where do they work/study?

For each person, please write the town and postcode of their main place of work/study.

If they work at or from home write 'home'. If they have no fixed workplace write 'various'.

If they don't work or study write N/A.

Person 1	Town	Postcode
Person 2	Town	Postcode
Person 3	Town	Postcode
Person 4	Town	Postcode
Person 5	Town	Postcode

For each person, please write the name of their main employer or their school/college.

Person 1		Office use only
Person 2		
Person 3		
Person 4		
Person 5		

20. What is the full title of their main job?

For example, primary school teacher, car mechanic, district nurse, aircraft engineer.

Person 1		Office use only
Person 2		
Person 3		
Person 4		
Person 5		

21. How do they travel to work/study?

Please select the means of travel used for the longest part, by distance, of their usual journey to their main place of work or study.

	Walk	Cycle	Bus	Car alone	Car share	Train	Park and ride	Other (please specify)
Person 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

22. How many motor vehicles are available for use by your household?

None ☐ One ☐ Two ☐ Three ☐ Four or more ☐

Section 5: About your other activities

23. In which town/village does your household do its main food shopping?

Office use
☐☐☐

24. In which town/village does your household do its main non-food shopping?

For example, clothes, shoes, electrical goods.

Office use
☐☐☐

25. Which doctor's surgery/health centre is your household registered with?

If more than one applies, please list all applicable. Please omit students living away from home.

Office use
☐☐☐

26. Have you or members of your household joined any community or voluntary organisations or clubs since moving to this area? Please list any organisations or clubs and their location below.

Organisation or Club	Location and full postcode	Office use
<input type="text"/>	<input type="text"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

27. What are the three best and three worst things about living in this area?

Best	Worst
1. <input type="text"/>	1. <input type="text"/>
2. <input type="text"/>	2. <input type="text"/>
3. <input type="text"/>	3. <input type="text"/>

Thank you for taking the time to fill in this questionnaire. Please return by post using the pre-paid envelope provided. If you have any queries about the questionnaire or the survey, please telephone the Research Group on 01223 715308.

Dear Resident,

ST EDMUNDSBURY NEW DEVELOPMENTS RESIDENTS SURVEY

We are conducting a series of surveys of new developments and estates. These will give us a “snapshot” of the profile of these new communities and help providers of local services such as public transport, health and education plan for a growing population. For example, knowing how many people commute to work and where they go, is useful information for ensuring bus services meet actual requirements. The information you provide will also help us learn lessons when planning for any future developments.

As residents of new developments in St Edmundsbury, we value your views and would be grateful if you would take the time to complete this questionnaire on behalf of your household. It is entirely confidential, but feel free to leave out any questions you do not wish to answer. Please submit your replies in the **pre-paid envelope provided**, one per household, by **Wednesday 9th February 2011**. Alternatively you can complete the questionnaire online at

<http://www.cambridgeshire.gov.uk/business/research/housing/St+Edmundsbury+New+Developments+Survey+2011.htm>

All respondents are eligible to enter a prize draw for a **£50 voucher**. If you would like to be included in the prize draw, please add your contact details to the tear-off strip at the bottom of this letter and return it with your completed form. The prize will go to the first name out of the hat after the closing date.

We will publish a summary of the results and what we hope to do in response to them, on the County Council website. If you have any queries please contact the Research Group at Cambridgeshire County Council on **01223 715308** or e-mail research.group@cambridgeshire.gov.uk.

Yours faithfully,

Trevor Baker
Research Manager (Consultation)

If you would like to be included in the prize draw, please add your contact details to the tear-off strip below and return with your form. The prize will go to the first name out of the hat after the closing date.



St Edmundsbury Residents Survey 2011

Name: _____

Address _____

_____ Postcode _____

Phone/email: _____

The Research Group
Cambridgeshire County Council
RES 1203
Shire Hall
Cambridge
CB3 0AP

Tel: 01223 715300
Fax: 01223 718137
Email: research.group@cambridgeshire.gov.uk

About the Cambridgeshire County Council Research Group

The Research Group is the central research and information section of Cambridgeshire County Council. We use a variety of information about the people and economy of Cambridgeshire to help plan services for the county. The Research Group also supports a range of other partner agencies and partnerships.

Subjects covered by the Research Group include:

- Cambridgeshire and Peterborough Employers database
- Consultations and Surveys
- Crime and Community Safety
- Current Staff Consultations
- Economy and The Labour Market
- Health
- Housing
- Mapping and GIS
- Population
- Pupil Forecasting

For more details please see our website:

www.cambridgeshire.gov.uk/business/research