

The Research Group

Living in Cambridge new developments – A survey of residents

2012



Table of contents

Table of contents	1
Summary	2
Introduction	3
1 Cromwell Road	3
2 George Nuttall Close.....	3
3 NIAB frontage	4
Methodology	4
Findings	5
1 Moving to Cambridge new developments.....	5
2 Homes and Tenures	10
3 Households	16
4 Work Study and Travel	20
5 Other Activities.....	25
6 Opinions about your area.....	27
7 About your living space.....	29
References	33
Appendix 1: Additional tables	34
1 Moving to Cambridge.....	34
2 Homes and Tenures	36
3 Households	38
4 Work Travel and Study	43
5 Other Activities.....	45
6 Opinions about your development	46
7 About your living space.....	48
Appendix 2: Survey Correspondence	54

Summary

This report details the findings of the 2011 survey of new development residents in Cambridge. It follows on from previous surveys of new developments in Cambridgeshire and West Suffolk, including Cambourne (2006), Huntingdonshire (2007), East Cambridgeshire (2009), Fenland (2010), St Edmundsbury (2011) and Red Lodge (2011).

447 survey forms were sent to residents of three sites around Cambridge City – NIAB frontage, Cromwell Road and George Nuttall. From these, 107 responses were returned giving an overall response rate of 24%.

The questionnaire (see Appendix 2) covered

- Homes people had moved from and their reasons for leaving.
- The homes people had moved to and their reasons for choosing them.
- The household structure of new development residents.
- Information about work and study, including the industries of employment, how far and the by which people travel to work.
- Where people do their main shopping
- Opinions of living in the new development
- Living space within homes and on the development

Introduction

This report details the findings of 2011 survey of new development residents in Cambridge from three sites – Cromwell Road, George Nuttall Close and NIAB frontage

The survey aims to find out about households moving to this new development in order to assist in informing planning decisions and future service provisions. It also asked people's opinions about the development and the new houses.

The question areas covered by the survey are

- Moving to Cambridge – location information about where people were previously living, previous tenure and reasons for leaving this home
- Homes and Tenure – the type, tenure and size of the home they have moved to and reasons for choosing it.
- Households – household size and structure; the number of children and the number of adults. This section also covers ethnicity and country of birth.
- Work and Travel – Economic activity and types of employment, distance and means of travel.
- Other services and activities – where people do their main food and non-food shopping
- Residents opinions of the new development – the best and least liked things about living in Cambridge.
- Living space – Space within homes e.g. for parking, storage and on the development (open spaces for residents to make use of)

The methodology section briefly details the survey process and response rates, and results are presented in the Findings section with additional tables is shown in Appendix 1.

1 Cromwell Road

Cromwell Road is the oldest of the developments surveyed and 73% of respondents were not the first occupiers of the property. 197 surveys were sent to residents on this development of which 46 responses were returned giving a response rate of 23%. Overall there were a low number of responses from social tenants, but especially from this site where only 2 respondents lived in this tenure (4%).

Cromwell Road had the highest proportion of responses from people living in flats (86%), the lowest number of bedrooms per property (1.78) and the smallest average household size due to a high proportion of responses from single people.

The most common reason for choosing to move to a home on the Cromwell Road site is it's proximity to nearby shops and services. The location of the site was one of the best things about living there, and this site had the highest proportion of people travelling to work by bike/ on foot and lowest proportion of public transport users. It also had the highest number of cars per household (0.91), which is still quite low compared to responses from rural areas. Parking problems were the least good thing about living in this area followed by noise, but 79% of respondents were satisfied with the amount of parking available.

Fifty-eight percent of respondents anticipate moving within the next three years. This may be because of the large proportion of responses from private tenants (35%), but may also be because of the high number of responses from single people.

2 George Nuttall Close

Forty-seven responses were returned from George Nuttall Close from the 167 questionnaires sent and this site had the largest overall response rate (28%). Again, there was a low number and proportion of responses from social tenants. This site had the most responses from owner occupiers and households in intermediate tenures (e.g. shared ownership), and the highest proportion of people intending to stay for more than three years.

This development had the highest percentage of responses from households with children, and the adult age profile was also younger than the other developments. This development had the largest household size of the three areas (2.09 persons per household).

Compared to the other sites, there was a higher proportion of responses from people travelling to work by car or train and more long journeys to work (over 40km). Across all developments 63% of households were

satisfied with cycle parking, but only 47% of responses from George Nuttall Close thought there was enough. 46% also felt there was insufficient car parking spaces available.

Three best things about living on this development are that it is quiet, near the shops and new. The three least liked things about this development were parking problems, poor design and a lack of good public transport.

3 NIAB frontage

The response rate from the NIAB frontage site was very low (17%). Of 83 questionnaires sent only 14 were returned. Of these, 4 were from social tenants, meaning a proportionately high response rate from this tenure which is worth considering when viewing some of the findings. This is probably not reflective of the actual tenure mix on this site, which consists of more student housing.

The NIAB frontage respondents generally lived in larger homes (2.36 bedrooms per household) and were more likely to live in houses than flats than respondents from Cromwell Road or George Nuttall Close. Appearance/design was the most common reason for choosing a property on this site. None of the respondents intended to move within the next three years, although 5 out of the 14 were not sure how long they intended to stay.

16% of household members were aged 60 or over, compared to 5% for Cambridge New Developments overall. There were also fewer responses from households with children on this site. Despite a lower-than anticipated response from student households, there were a large proportion of households consisting of three or more adults than on the other sites.

35% of household members reported travelling to work by bus, and this site had the lowest proportion of cyclists and drivers. 5 of 14 respondents did not own a car, the highest proportion overall. Most of the respondents were satisfied with the amount of parking available for both cars and bikes.

The best thing about living on this site was the design of the properties. The least liked thing was the lack of shops nearby. Respondents from this site were also less satisfied with general storage within their homes, and a lack of open spaces.

Methodology

The questionnaire used to survey new development residents in Cambridge was based previous new development surveys in Cambridgeshire and West Suffolk. Links to previous surveys are shown in the References section.

There were some additional questions about space in properties and on the developments added. A copy of the survey form is shown in Appendix 2.

Surveys were sent to 447 addresses in September 2012 with the option to complete and return by post, or complete online through the weblink provided. Two further reminders were sent in September and October. In total 107 responses were received.

Results by site are shown in Table 1.

Table 1: Summary of responses by development

	<i>Received</i>	<i>Sent</i>	<i>Response Rate</i>	<i>Error</i>
Cromwell Road	46	197	23%	12.65%
George Nuttall Close	47	167	28%	12.11%
NIAB	14	83	17%	23.88%
All City New Developments	107	447	24%	8.26%

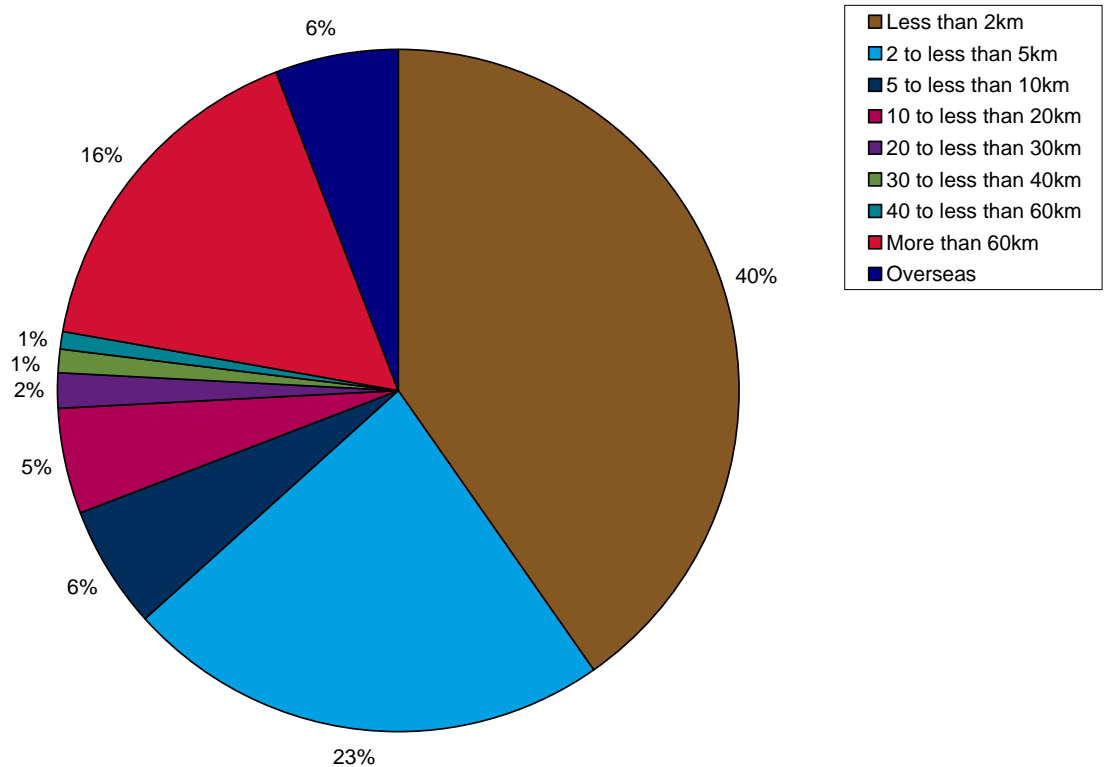
Source: Cambridge New Developments Survey

For all three the overall response rate was 24%. This gives a level of statistical error of 8.26% overall, with a greater margin of error on individual sites (The NIAB frontage has a particularly high margin of error). Plus or minus 4% is a common standard for this type of survey. This means that we can have a reasonable amount of confidence in the precision of these results, but it is somewhat below the ideal.

Findings

1 Moving to Cambridge new developments

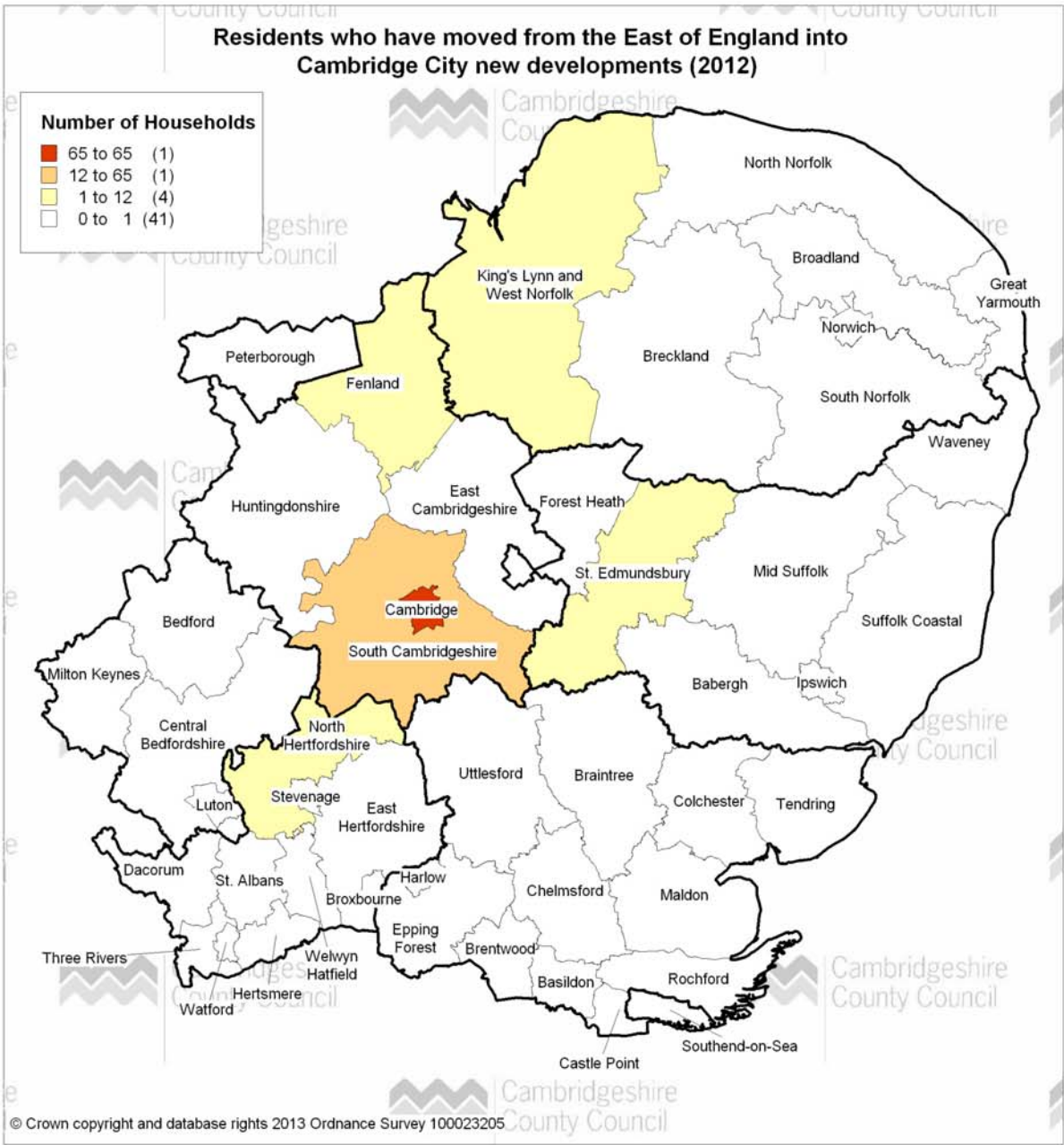
Fig 1: Distance moved from previous home to Cambridge new developments



Source: Question 1

The distance moved from respondents' previous homes is shown in Fig 1. A breakdown by development is shown in Table 7. More than two thirds (69%) moved from within a 10km radius. There were more proportionately more long distance moves to NIAB frontage and Cromwell Road developments than George Nuttall Close. Six percent of respondents moved from overseas.

Fig 2: Location of previous home

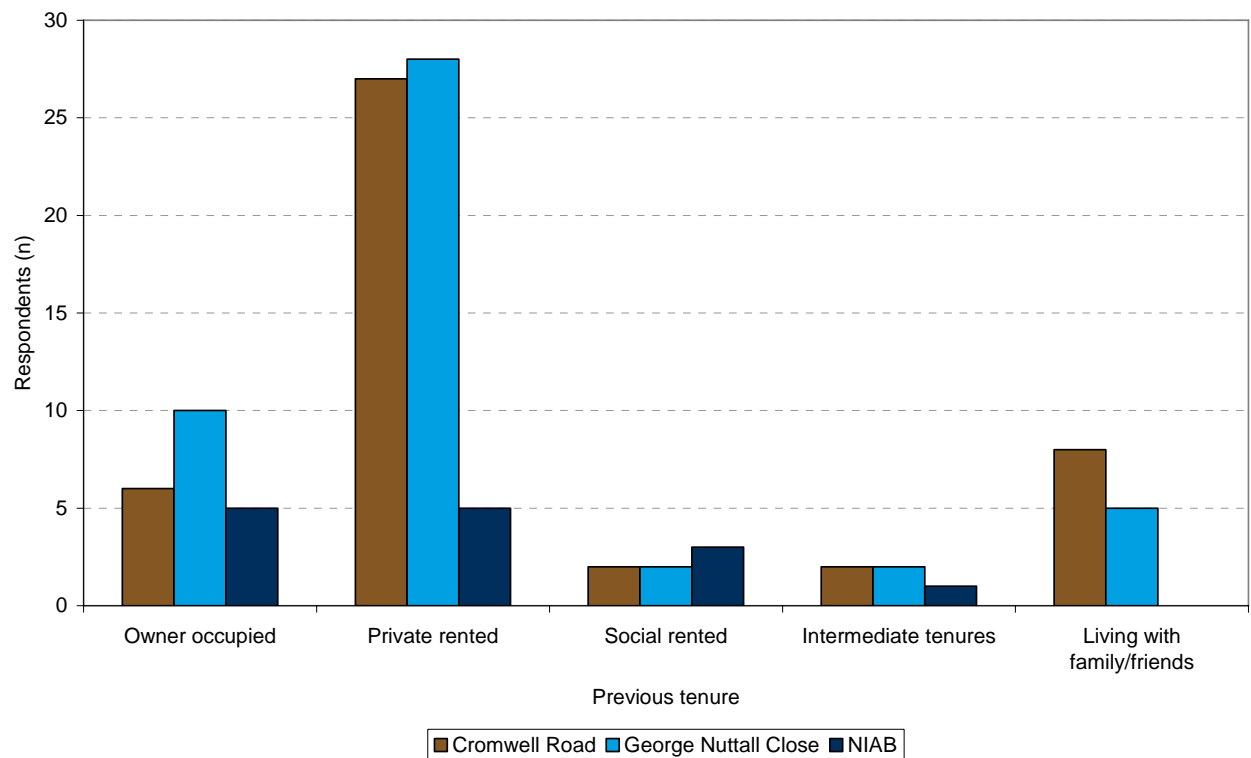


Source: Question 1

The location of respondents' previous homes is shown in the map above for households moving from within the East of England (78%). A full breakdown by development is shown in Table 8.

Most respondents moved from elsewhere within Cambridge and from South Cambridgeshire, which is consistent with the proportion of households moving short distances. Of those moving from outside of the East of England, 7 households moved from London and the South East.

Fig 3: Tenure of previous home

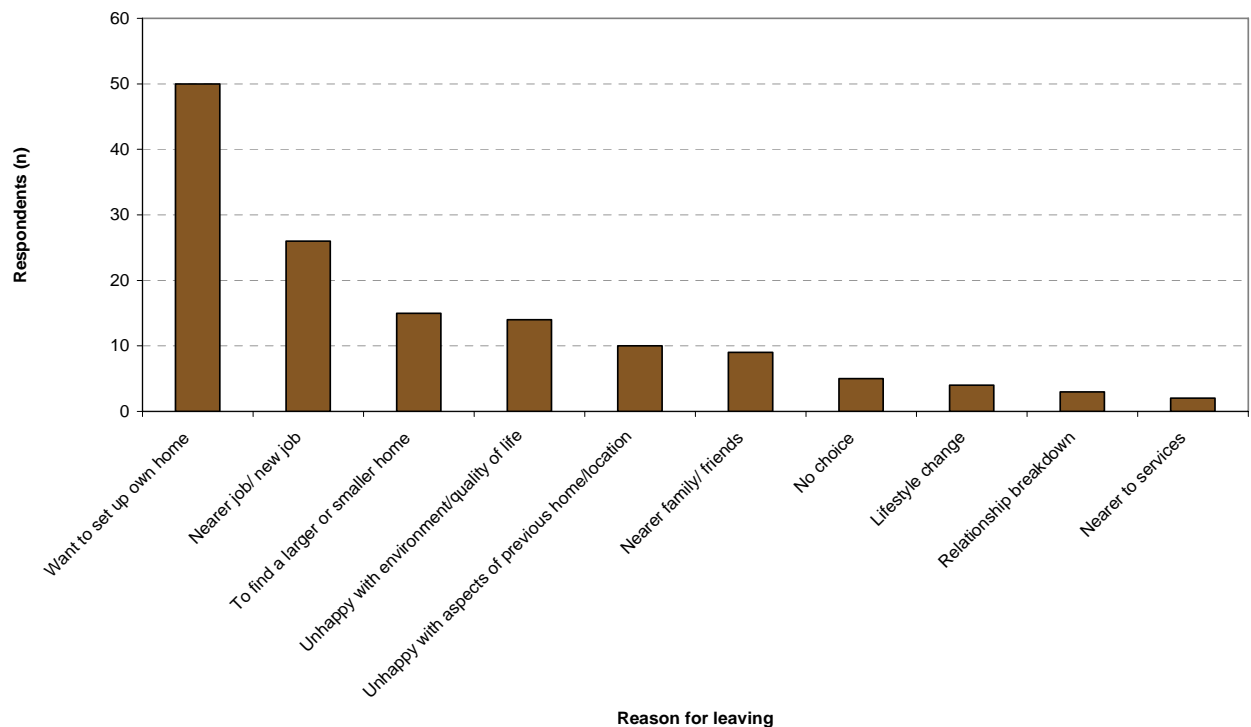


Source: Question 2

Tenure of previous home by development is shown in Fig 3. Table 9 shows a more detailed tenure breakdown. More than half of the households moving to the developments survey had previously been renting privately.

There were more former owners moving into homes in George Nuttall Close and on the NIAB site, and there were more people previously living with family moving into homes on Cromwell Road.

Fig 4: Reason for leaving

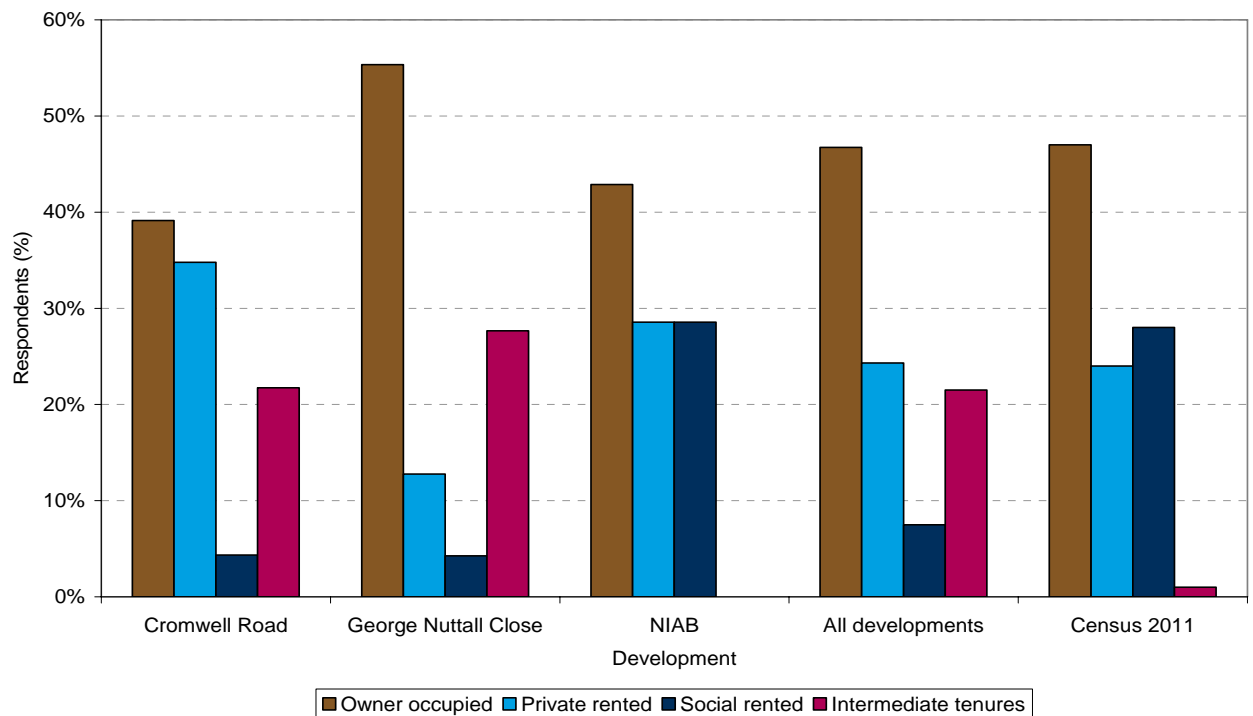


Source: Question 3

Fig 4 shows the reasons why people left their previous homes. A breakdown by development is shown in Table 10. The questionnaire allowed for more than one reason. Wanting to set up own home was the most common reason for moving, followed by moving for work and to find a smaller or larger home. Five households moved because they had to, e.g. from home demolition, end of tenancy issues etc.

2 Homes and Tenures

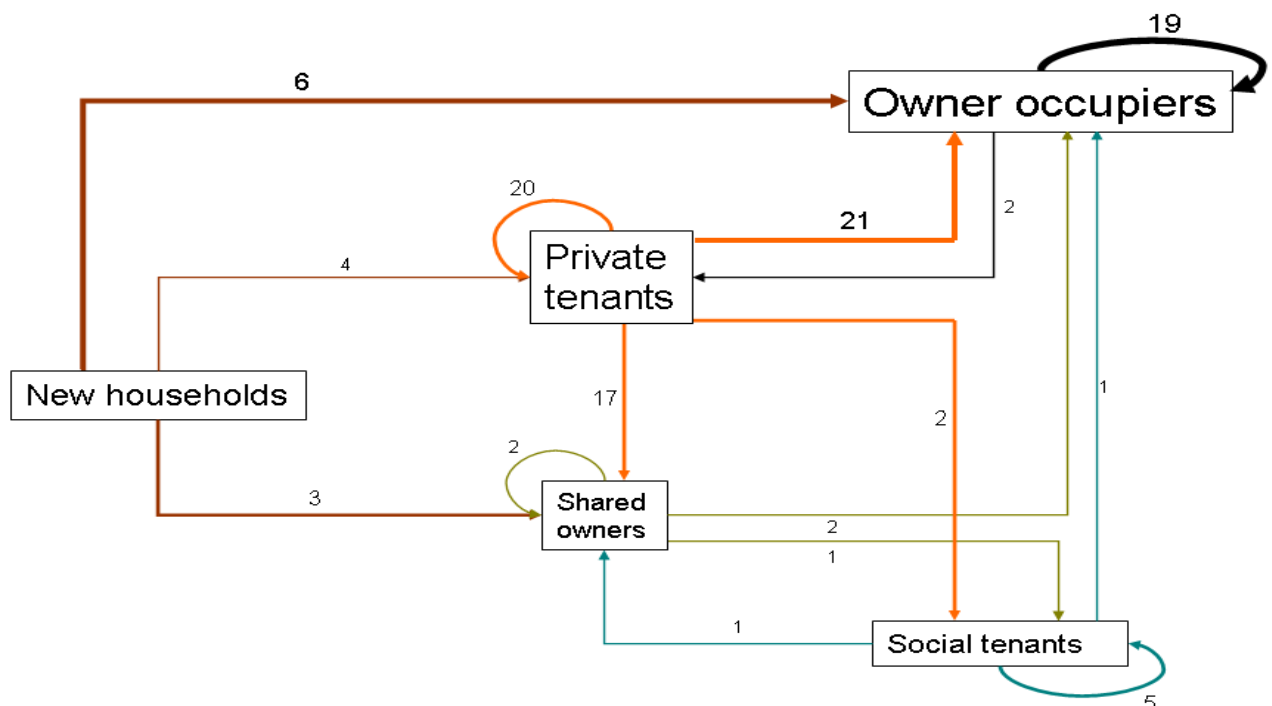
Fig 5: Current tenure by development



Source: Question 5

The current tenure by development is shown above in Fig 5. Just under half of the respondents (47%) were owner occupiers. There was also a large proportion of responses from intermediate tenures. Comparison with the last known tenure profile of the City (2011 Census) suggests a very low number of responses from social tenants overall (only 8 in total, 4 from the NIAB site), and a low number of responses from private tenants in George Nuttall Close.

Fig 6: Moves between tenures



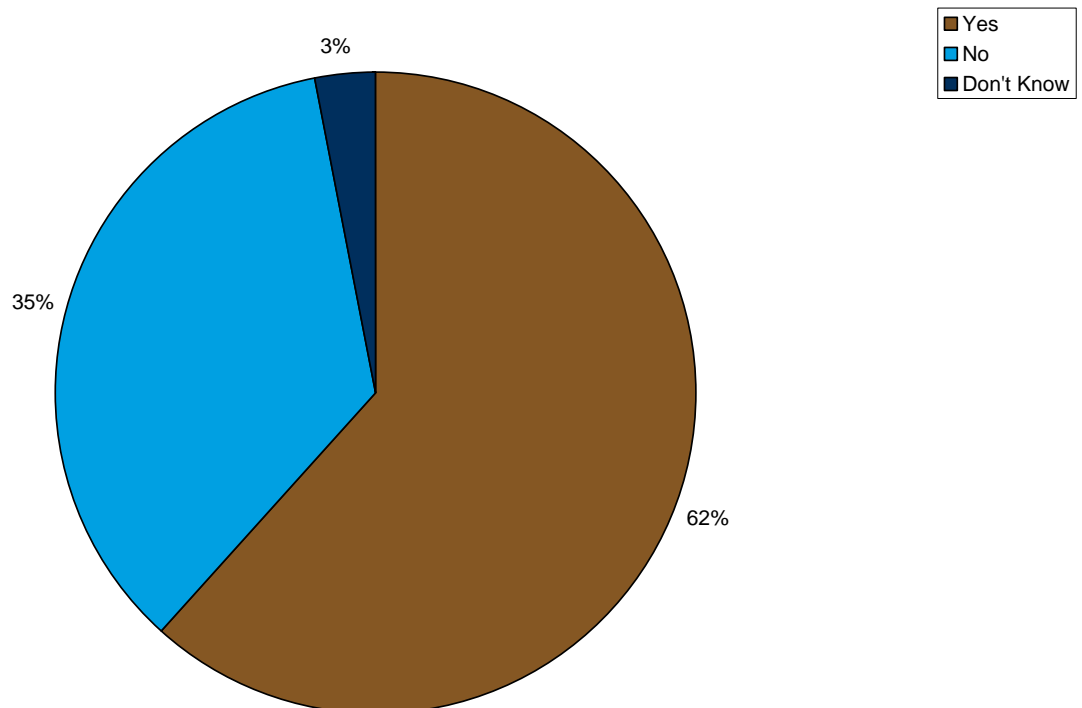
Source: Questions 2 and 5

Fig 6 shows the number of moves between tenures. The same information is shown in Table 11. There were 19 moves from one owner occupied home to another. Only 3 previous owners moved to a property in a different tenure. There were 30 moves into owner occupation and 21 of these were previous private tenants. It was also the most common tenure for new households (people previously living with family).

There were a high number of moves out of the private rented sector compared to moves within it. As well as 21 households moving into owner occupation there were 17 moves from this tenure into shared ownership and 2 moves into social rented properties.

Of the 8 responses from social tenants, 5 moved from another social rented property.

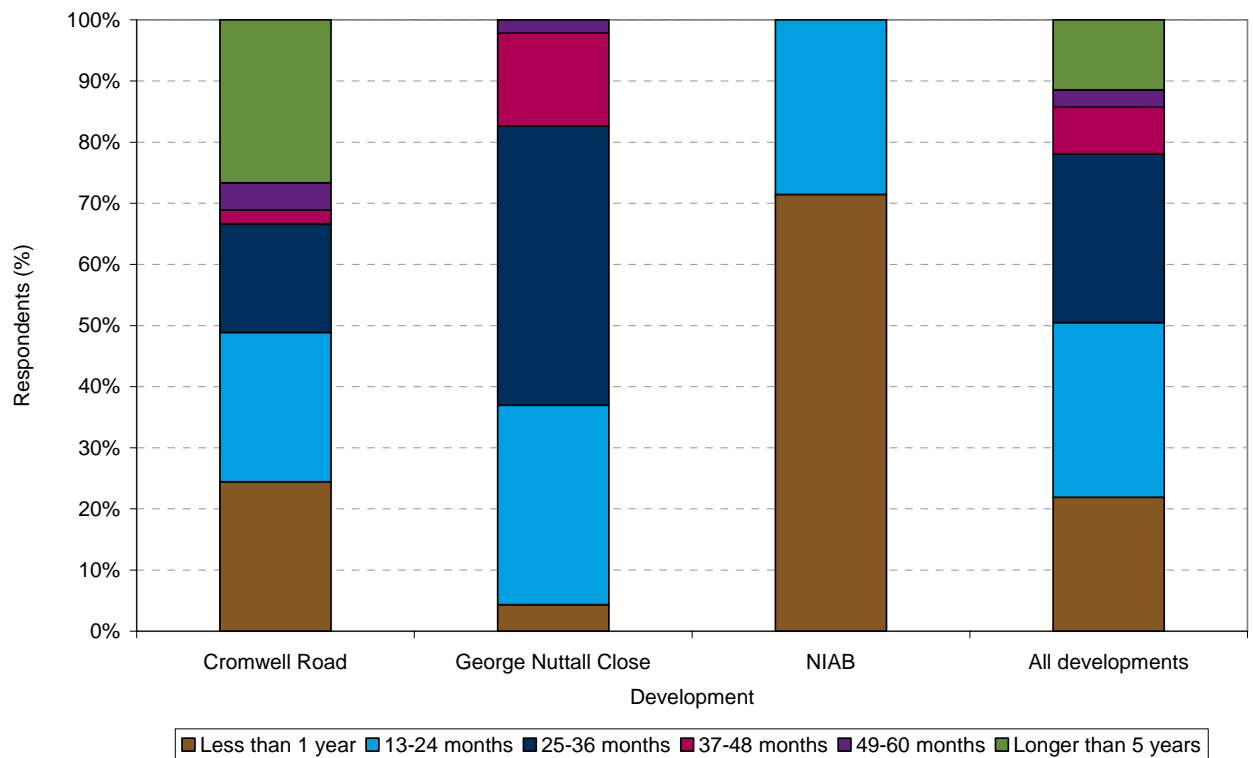
Fig 7: First occupiers of current home



Source: Question 6

The above graph shows the proportion of first occupiers in the developments surveyed. At least 62% were the first households to live in their current home. The proportion is much higher on NIAB frontage site and George Nuttall Close, which are newer developments but only 25% from Cromwell Road were first occupiers (see Table 12). Analysis by tenure is shown in Table 13. Around 38% of private tenants were the first occupiers of the property, which may give some indication of buy-to-let activity in the new build market.

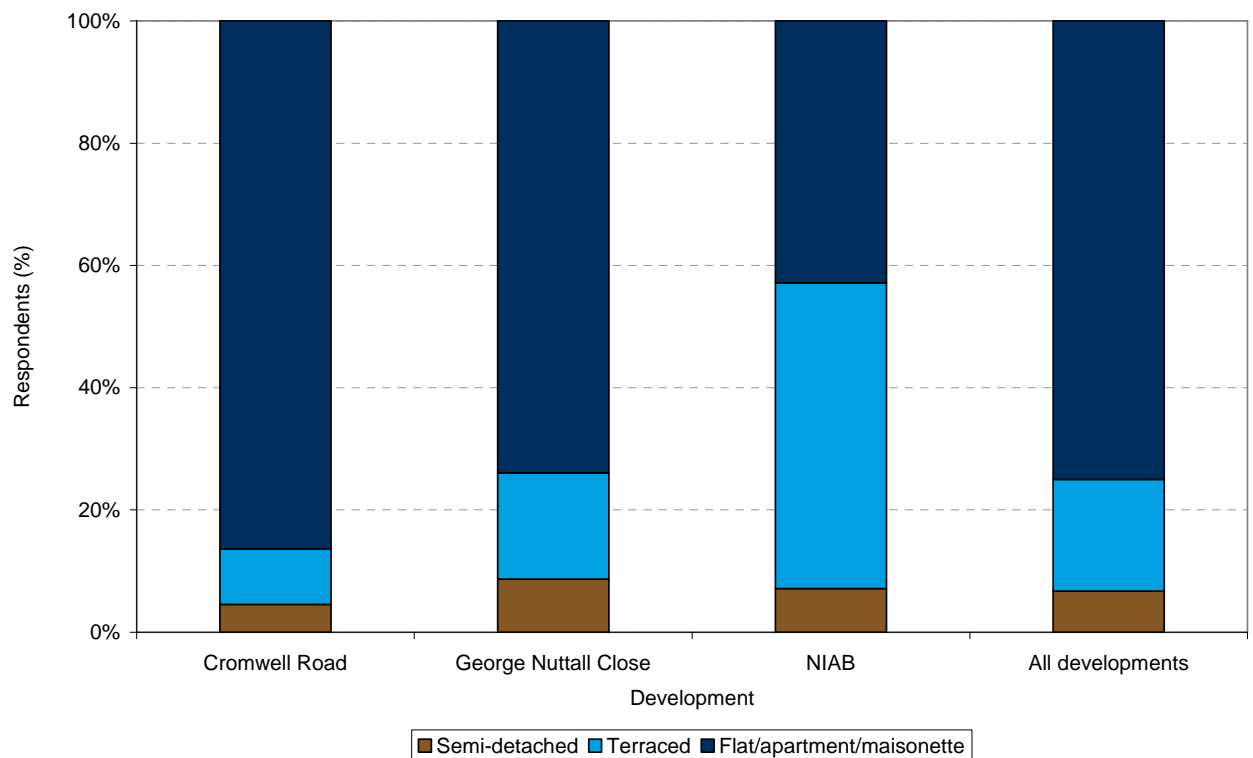
Fig 8: Length of residence at current address by development



Source: Question 4

Half of the respondents have been resident in the current home for less than 2 years. Cromwell Road has the highest proportion of responses from long term residents (27%) as it is the oldest site surveyed.

Fig 9: Property type by development



Source: Questions 7

Cambridge has a smaller property type profile than elsewhere in Cambridgeshire (which is more rural) and most of the responses were from households in smaller properties (flats and terraced homes). As shown in Fig 9, three quarters of respondents live in flats. The NIAB frontage site had the largest proportion of responses from households living in houses (57%), but this is based only 14 responses in total.

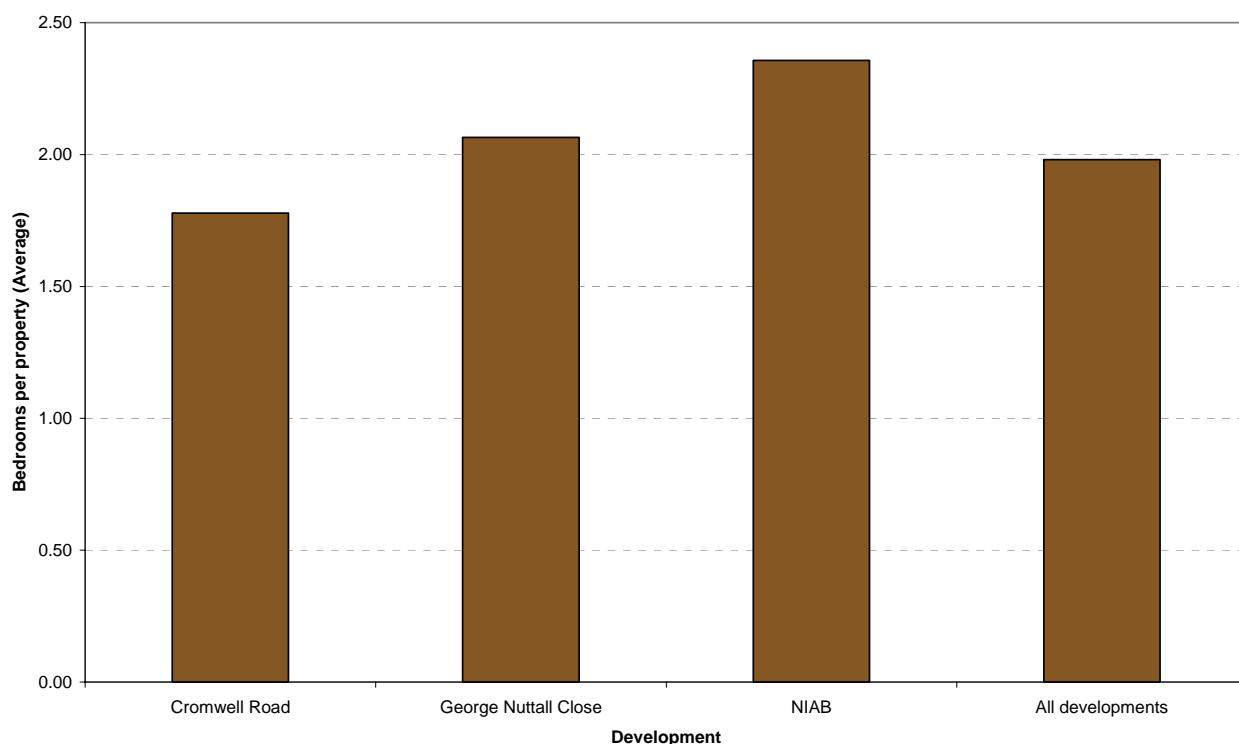
Table 2: Number of bedrooms by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
One bedroom	16	16		32
Two bedrooms	25	16	10	51
Three bedrooms	3	9	3	15
Four bedrooms		5	1	6
Five bedrooms	1			1
Respondents	45	46	14	105

Source: Question 8

Table 2 shows the number of bedrooms per property by development. Nearly half (49%) of the responses were from households in 2 bedroom homes. Only 21% of respondent households live in home with three or more bedrooms.

Fig 10: Average number of bedrooms by development

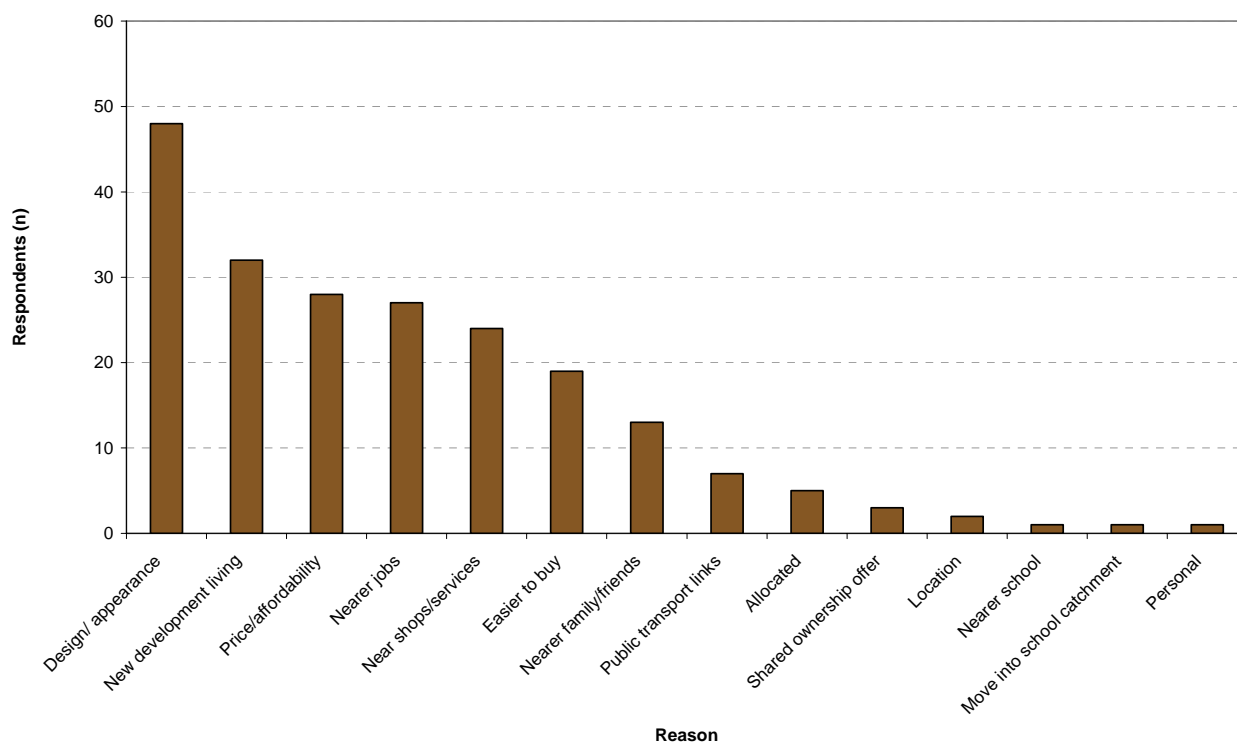


Source: Question 8

On average respondents had just under 2 bedrooms per property. Previous new development surveys show around 3 bedrooms per property. However, this is consistent with the 2001 Census¹ showing a smaller property profile for the city compared to rural areas.

¹ 2011 Census results for property size not released at time of writing.

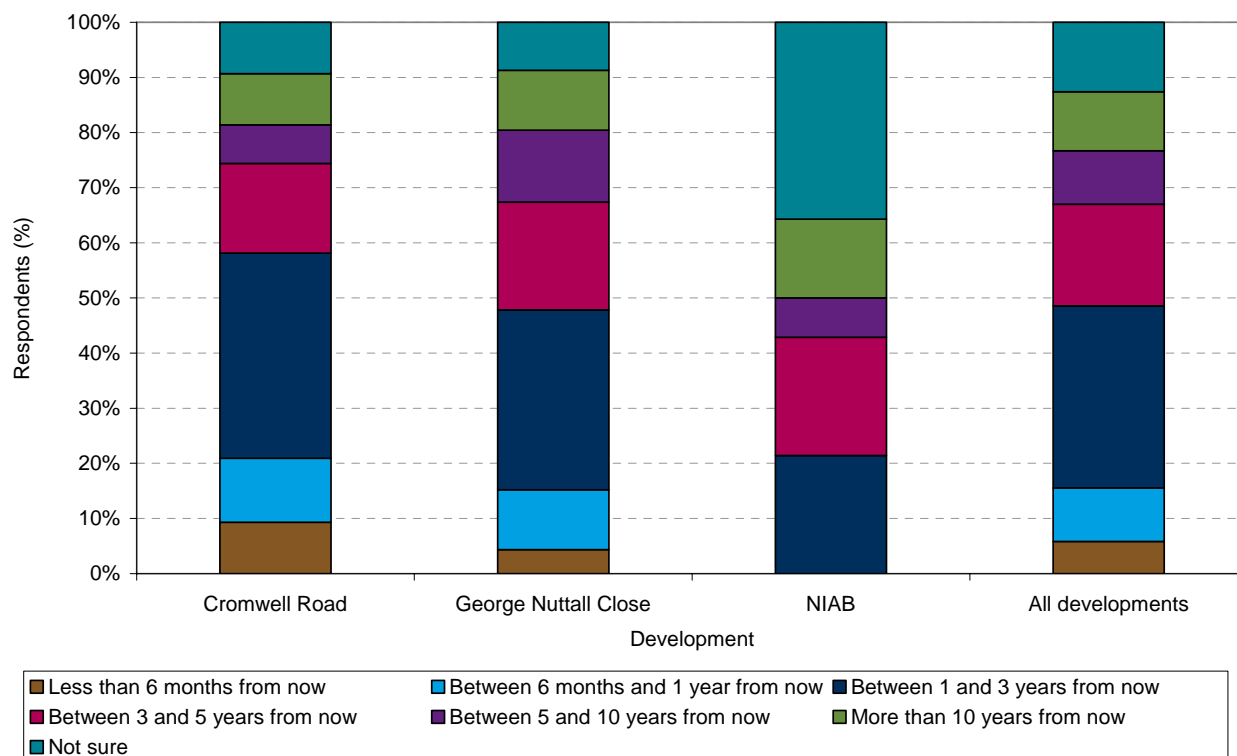
Fig 11: Reason for choosing current home



Source: Question 9

Fig 11: shows the reasons why people choose their current home. A breakdown by development is shown in Table 16. The questionnaire allowed for more than one reason. The most common reason, overall and on NIAB frontage and George Nuttall Close is liking the appearance or design of the property/development. The most common reason for choosing a home on Cromwell Road is proximity to shops and services.

Fig 12: Intended length of stay



Source: Question 10

Fig 12 shows the intended length of stay by development (103 respondents provided this information). Compared to previous new development surveys and the English Housing Survey, the proportion of people planning to stay for a long time (5 years+) is quite low. While this is partly because of a higher number of respondents who are renting privately, analysis by tenure (see Table 17) shows a lot of owners and shared owners also plan to move in the short term. This further supports that argument that Cambridge has a more transient population than elsewhere in the sub-region.

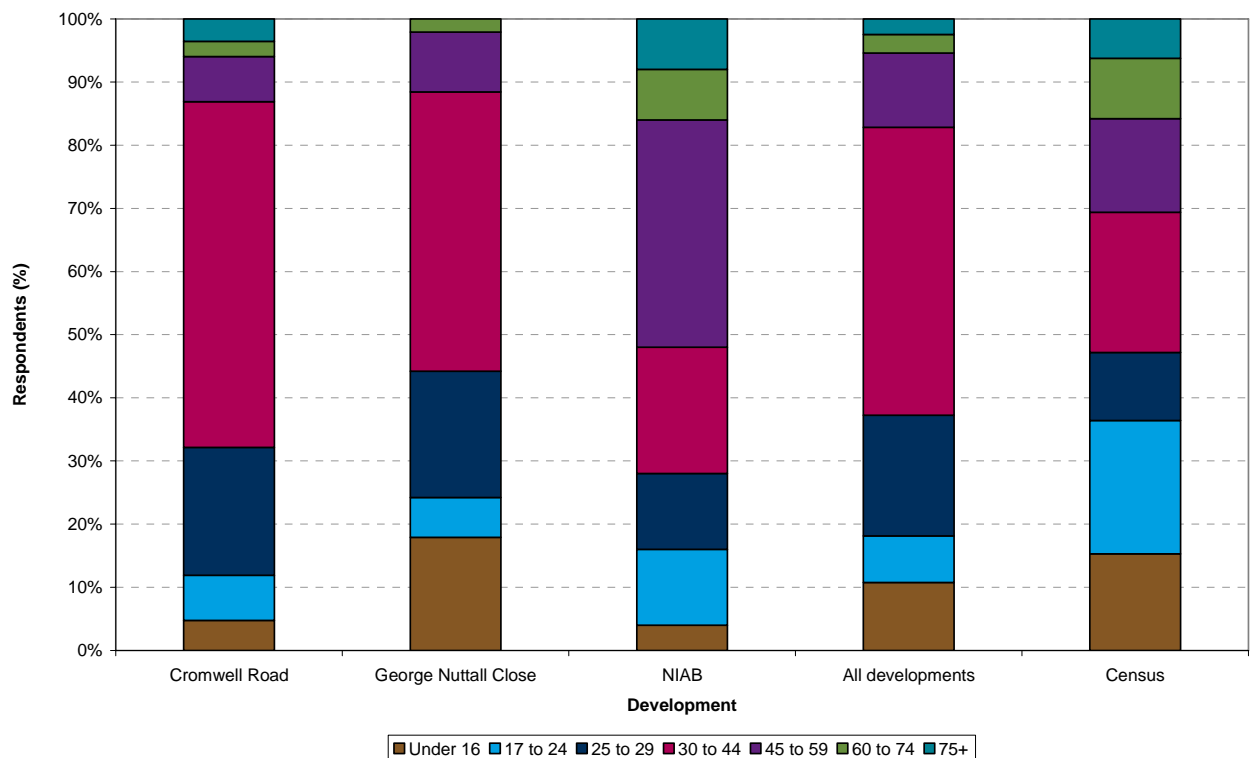
3 Households

Table 3: Age structure of new development residents

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
0 to 4	2	10	1	13
5 to 11	1	4	0	5
12 to 16	1	3	0	4
17 to 24	6	6	3	15
25 to 29	17	19	3	39
30 to 44	46	42	5	93
45 to 59	6	9	9	24
60 to 74	2	2	2	6
75+	3	0	2	5
Total	84	95	25	204

Questions 11 and 12

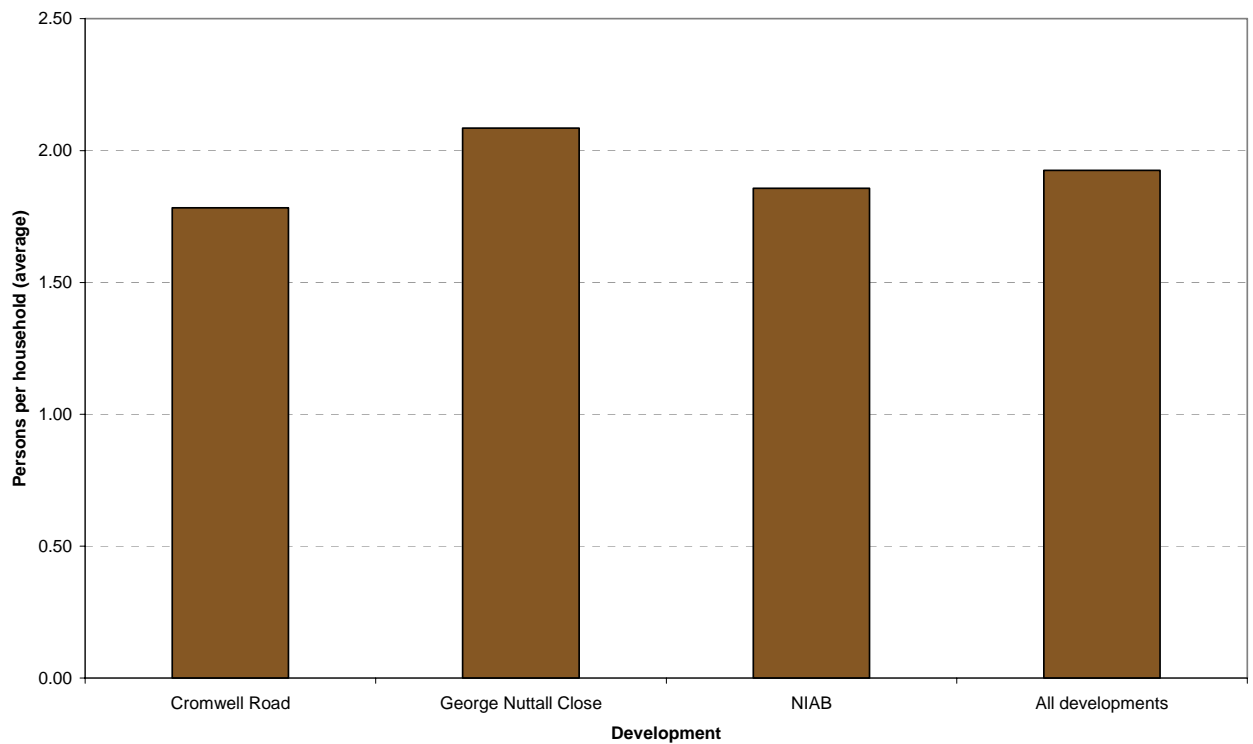
Fig 13: Age groups of household members for new developments and Cambridge City (2011 Census)



Question 11, 12 and Census

The age profile of new development residents is shown in Table 3 and Fig 13. Further detail is shown in Table 18. New development surveys in rural districts have shown a generally younger age profile of new development residents. Comparison with the Census suggests a low response rate from households with children. Nearly half of the respondent household members (46%) were aged 30-44.

Fig 14: Average household size by development

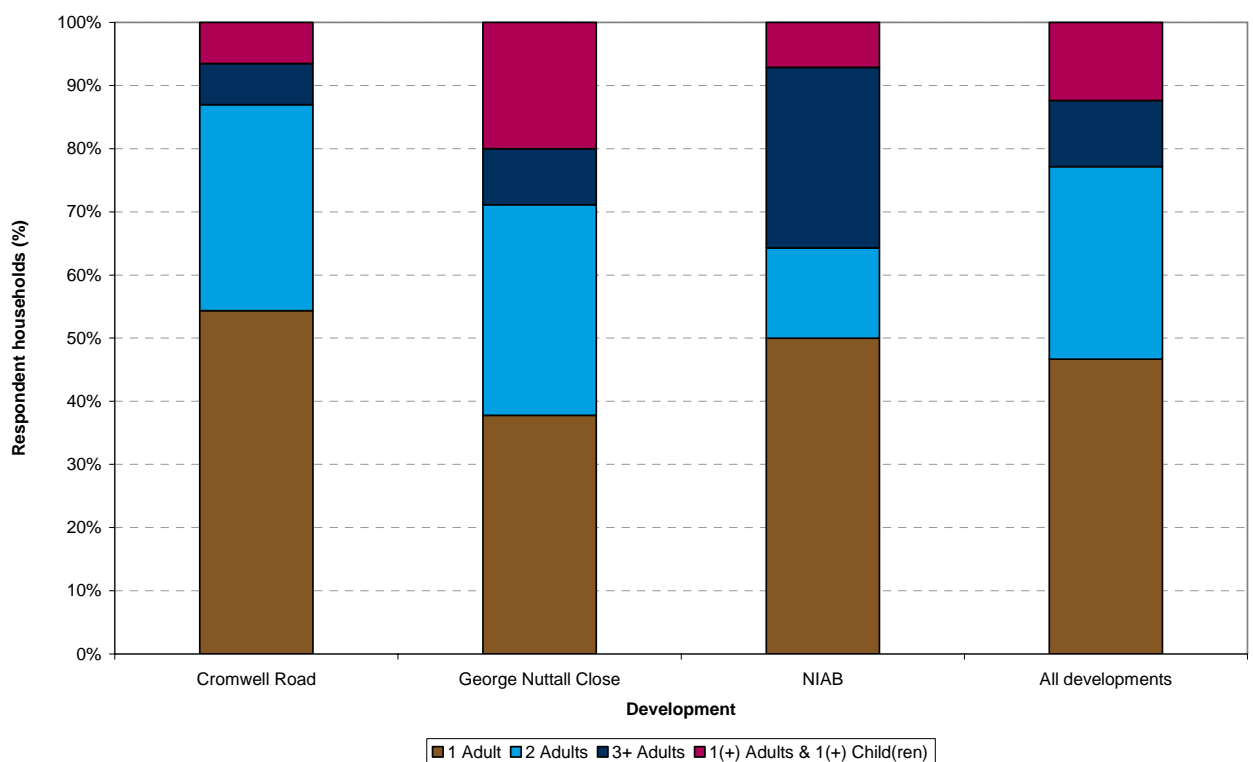


Question 11

On average there are just under 2 people per household for respondent households. This suggests smaller household size than previous surveys, which had a higher response rate from families with children.

Further data on number of children and adults by size and tenure is shown in Table 19 to Table 22.

Fig 15: Household composition by development

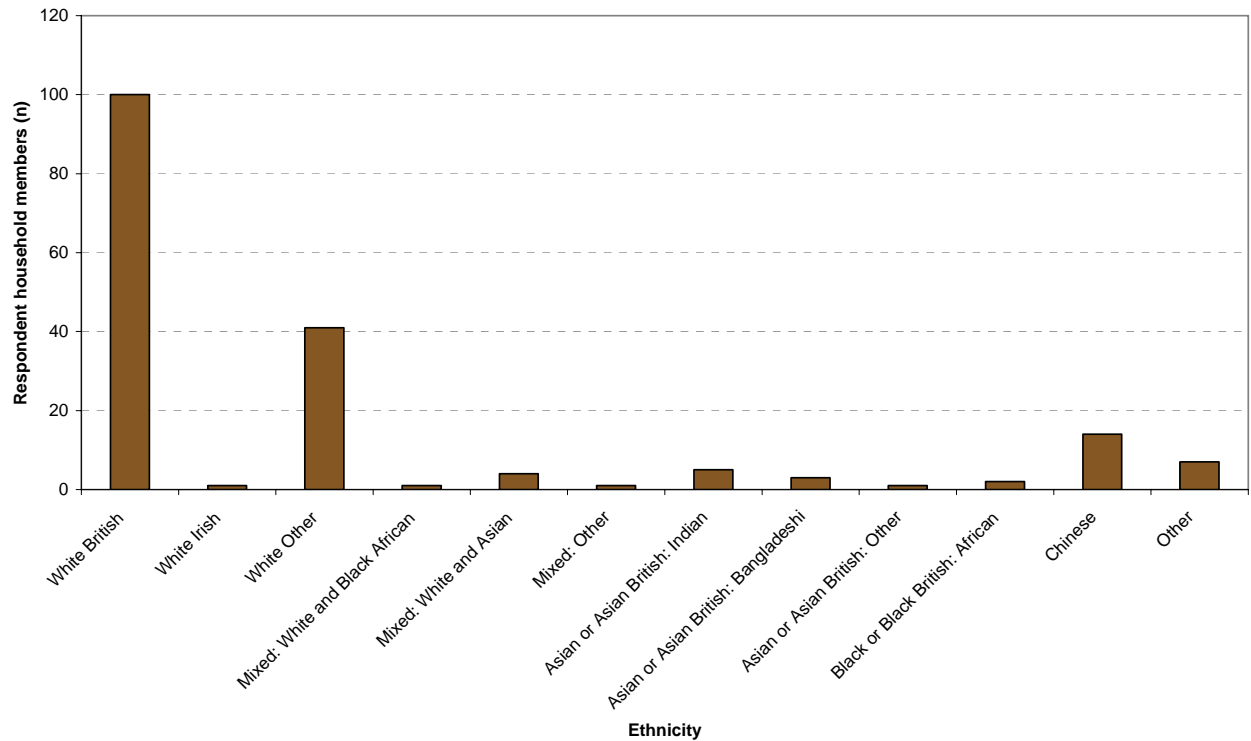


Source: Questions 11

Nearly half (47%) of the responses received were from single person households. George Nuttall Close received the lowest proportion of responses from this type of household, but 54% of responses from Cromwell Road were from single people.

A detailed breakdown by tenure and number of bedrooms is shown in Table 24

Fig 16: Ethnicity of household members

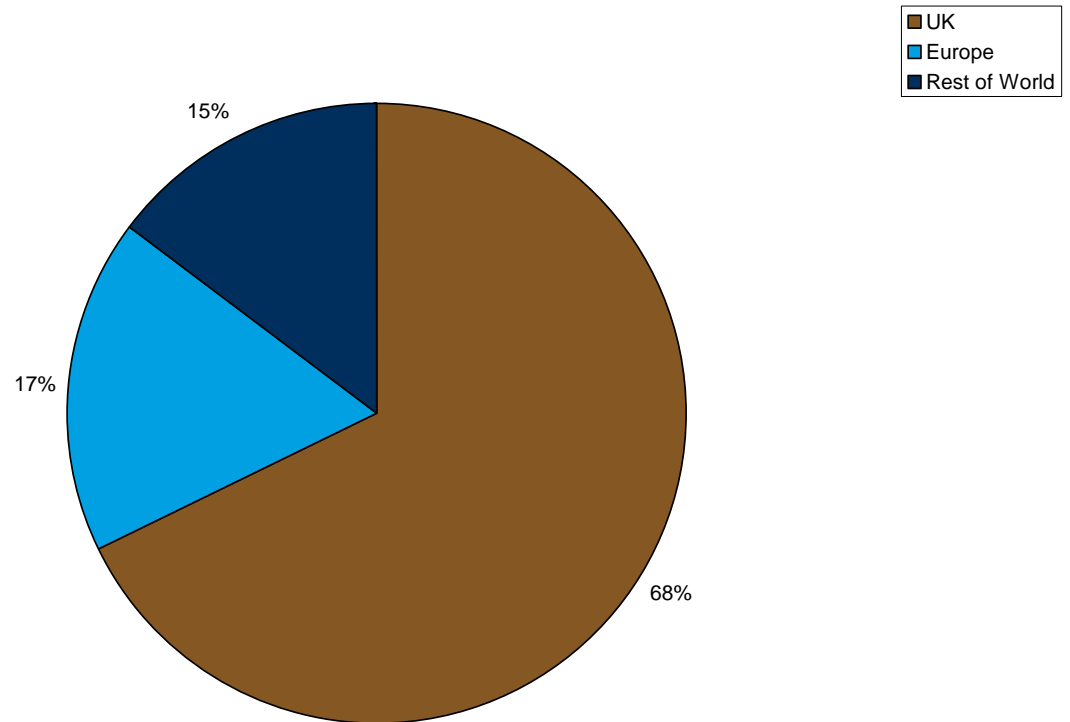


Source: Question 17

Respondents were asked to provide information about the ethnicity of household members. A breakdown by development and comparison with the 2011 is shown in Table 24. 56% are White British. The two largest ethnic groups after this are White Other (23%) and Chinese (8%), which is broadly consistent with findings from the Census.

Only one person identified themselves as a Traveller (Source: Question 16).

Fig 17: Country of birth



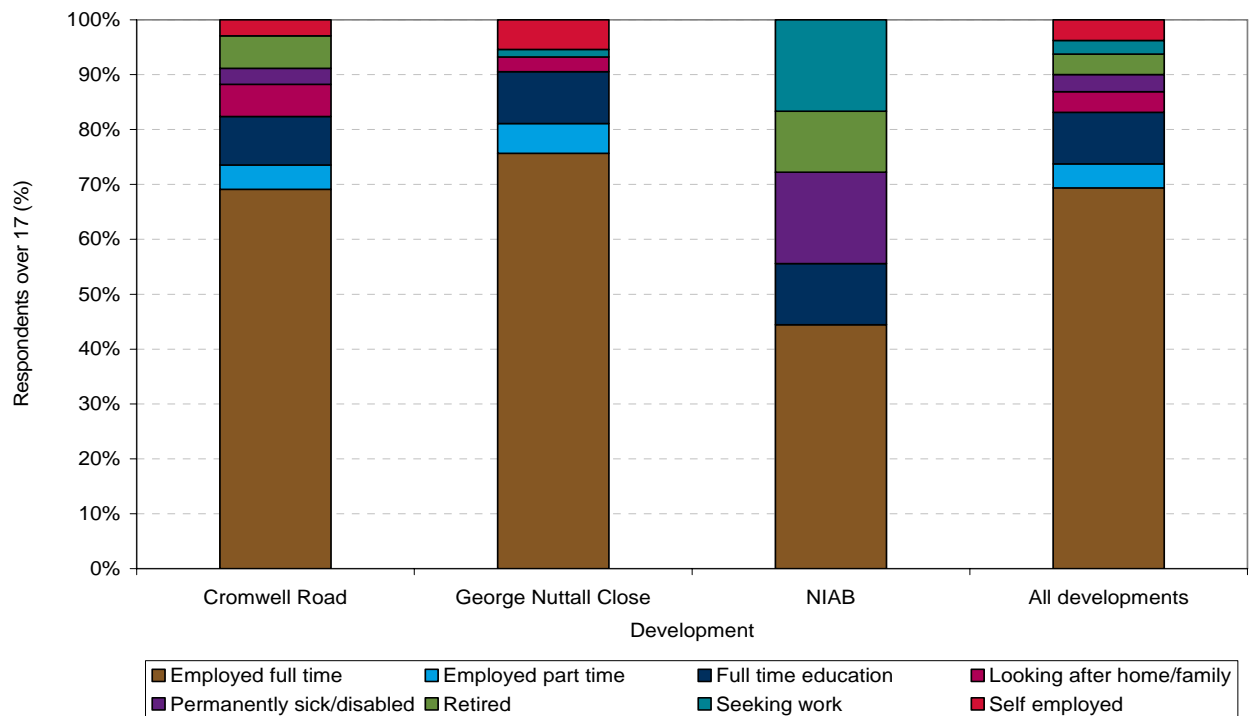
Source: Question 15

Table 27 shows a breakdown by development. 68% of respondent household members were born in the UK. There were more than two people born in Spain (5), South Africa (5), Germany (4), Poland (3) and China (3). Table 26 shows the languages spoken in Cambridge new developments. Spanish and Chinese are the most common languages spoken after English.

96 households provided information about religious worship activities (Question 13). Of these 71 said they did not attend worship or faith activities. Of the remaining 25, 22 were Christian.

4 Work Study and Travel

Fig 18: Economic status by development (age 17+)

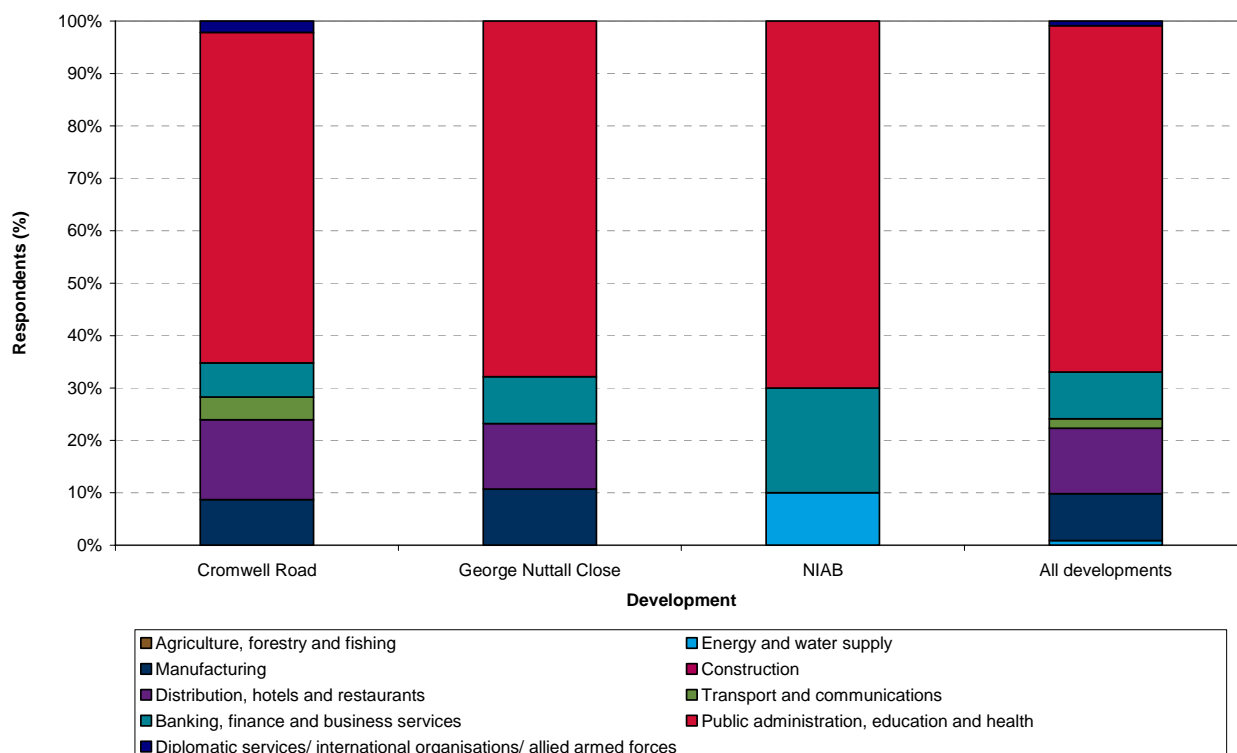


Source: Question 18

Section 4 of the questionnaire asked employment of household members. Fig 18 shows 69% and 76% of respondent household members from Cromwell Road and George Nuttall Close worked full time. Rates of employment for respondents from the NIAB frontage site were considerably lower (44%). There was a higher proportion of retired people, job seekers and permanently sick or disabled respondents from this site, but there was also a small number of responses overall. A breakdown by tenure is shown in Table 28. It shows lower levels of employment among social tenants and NIAB frontage had a higher proportion of responses from this tenure than the other sites.

Ten percent of respondent household members aged 17 or over were in full time education.

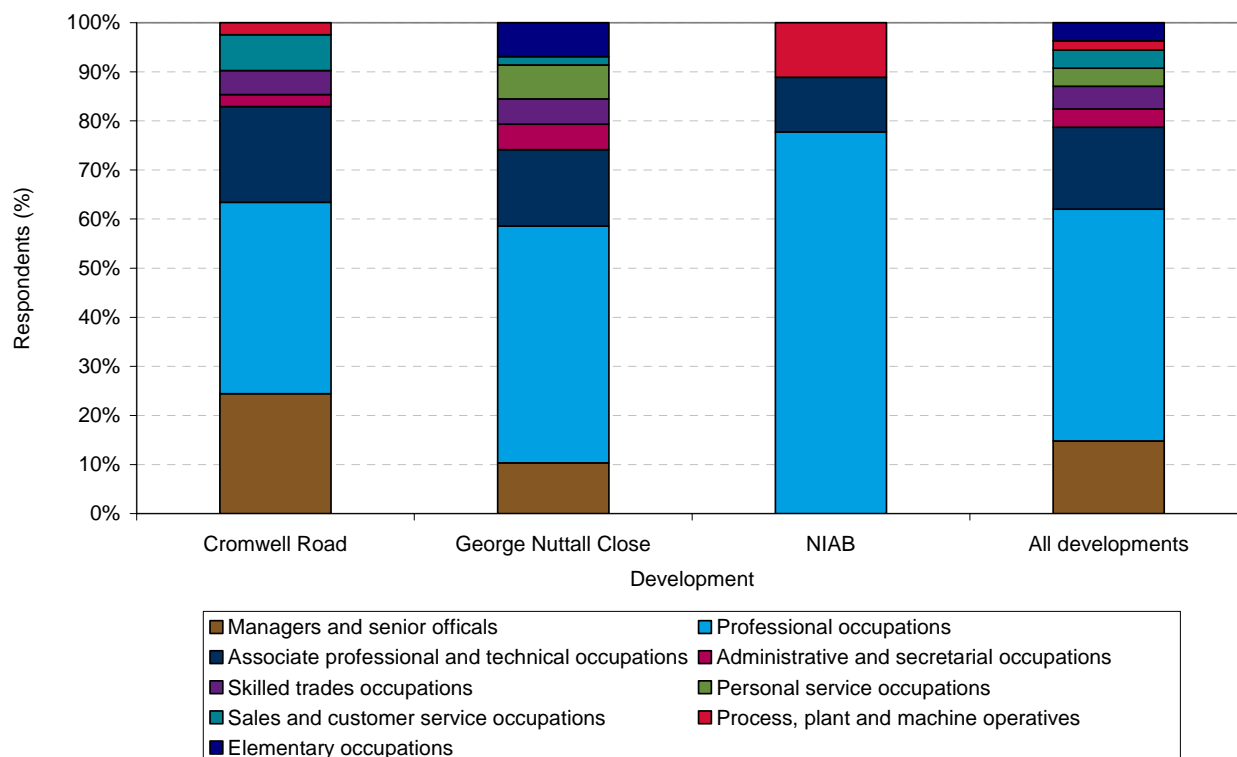
Fig 19: Industries of employment by development



Source: Question 19

A large proportion of respondents are employed in public administration, education and health. Overall, the top two places of employment for new development residents are higher education and research and development, as shown in Table 29.

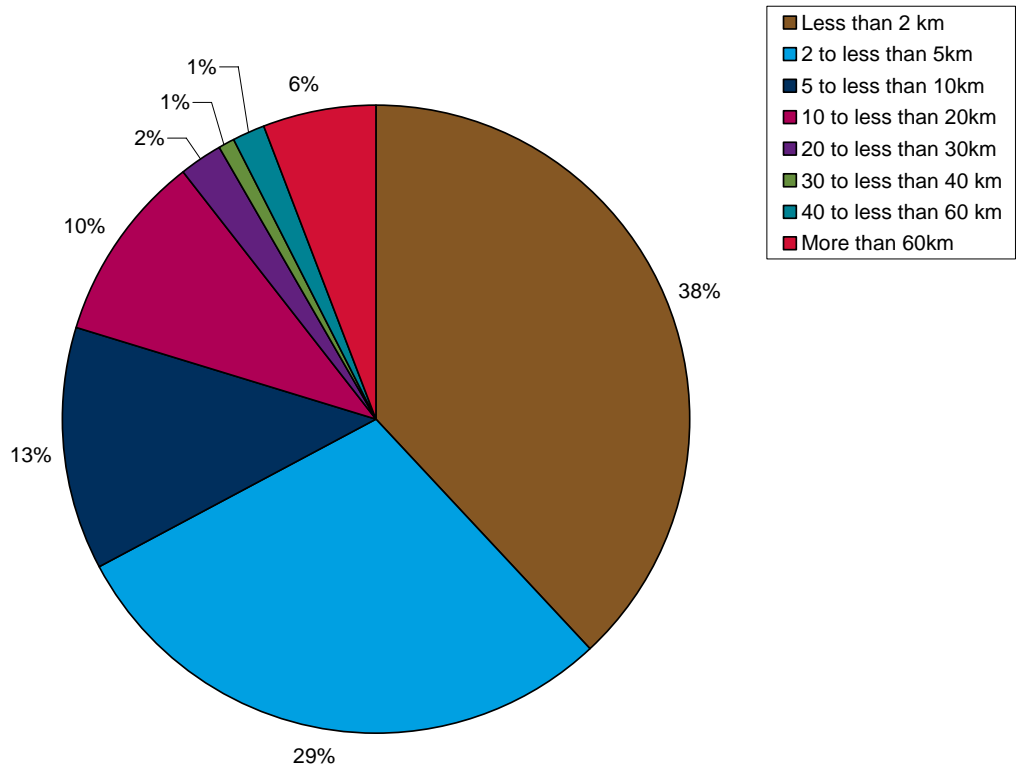
Fig 20: Occupations of employment by development



Source: Question 20

Nearly half (47%) of respondent household members are employed in professional occupations, which is consistent with the ONS annual population survey results for 2011/12 (49%)². The proportion is much higher for responses from the NIAB frontage site, but only based on 9 responses. Table 30 shows the most common occupations by development. Overall the top three are software professionals, teachers and scientific researchers.

Fig 21: Distance travelled to place of employment/study

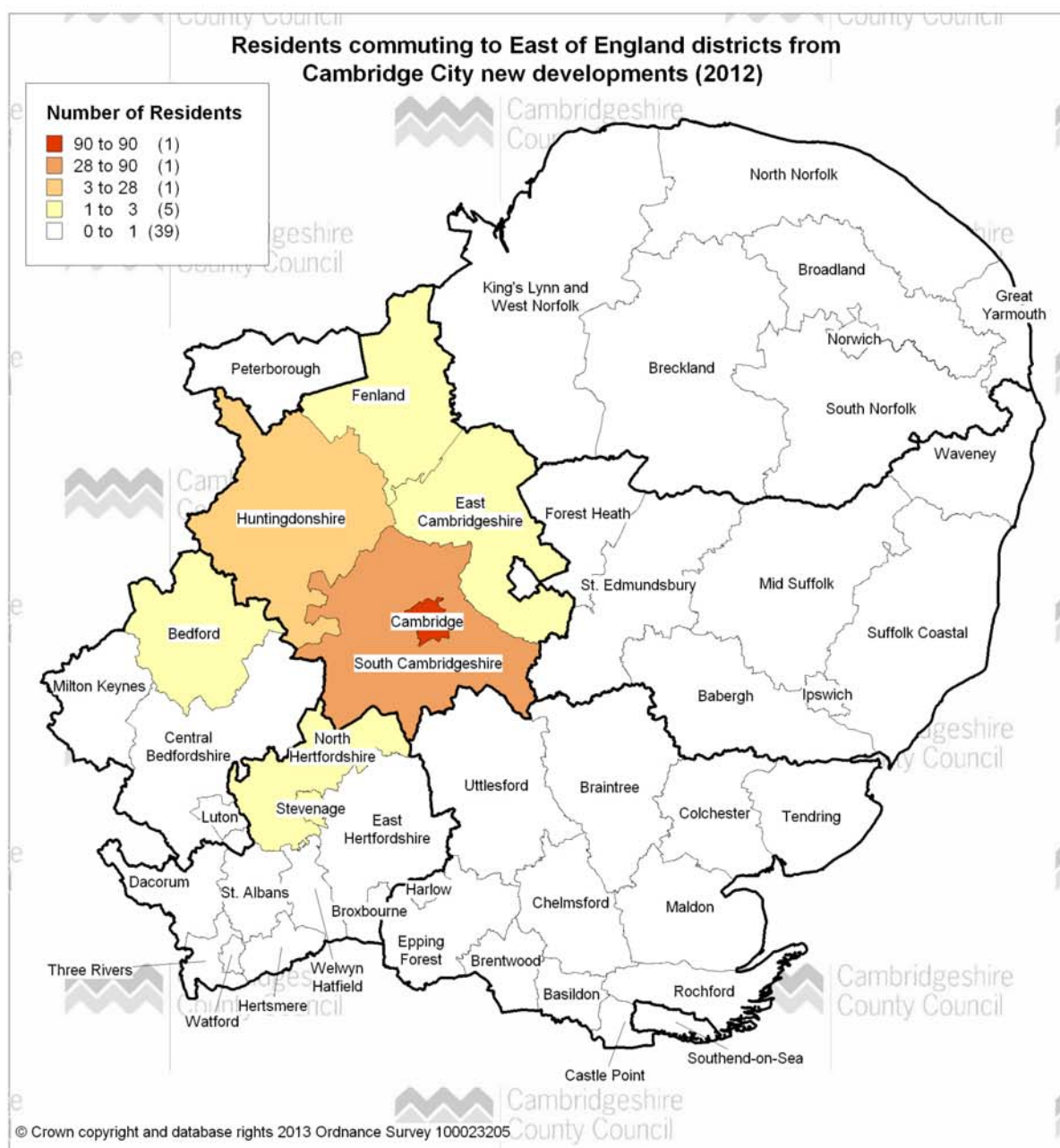


Source: Question 19

67% of respondents work within 5km of where they live. Table 31 shows a breakdown by development. Fig 22 and Table 32 show the location of the place of work/study for new development residents. Overall 67% live and work/study in Cambridge and a further 21% work/study in the neighbouring district of South Cambridgeshire. Six percent of respondents travelled to London for work/study.

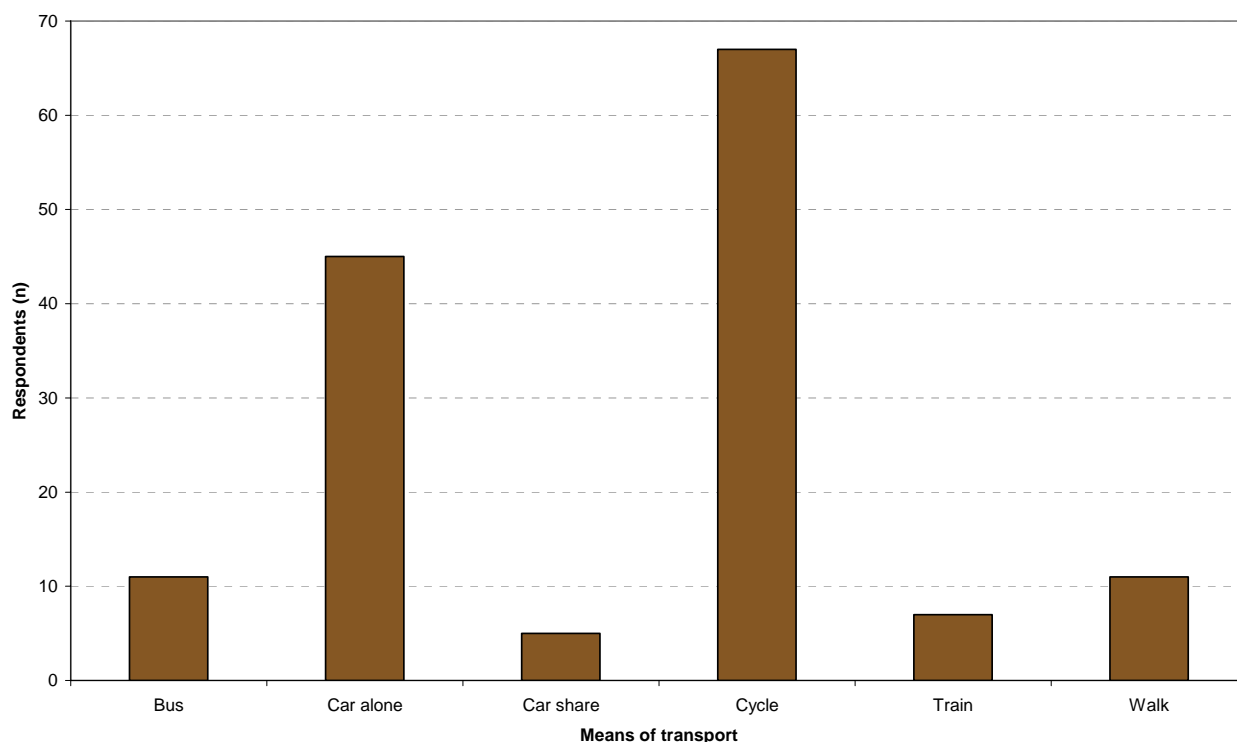
² www.nomisweb.co.uk

Fig 22: Location of employment/study



Source: Question 19

Fig 23: Method of travel



Source: Question 21

45% of respondent household members cycle to work and cycling is the most common means of travel on all developments surveyed (see Table 33). The second most common option is travelling by car on Cromwell Road and George Nuttall Close, but bus is the second choice after cycling for NIAB frontage.

Compared to previous surveys of new developments in more rural districts, there is a higher proportion of people travelling by public transport (12% of people travelling by either bus or train).

Table 4: Vehicles per household by development				
Vehicles per household	Cromwell Road	George Nuttall Close	NIAB	All developments
None	13	7	5	25
One	25	30	7	62
Two	3	3	1	7
Three	3	0	0	3
Average	0.91	0.90	0.69	0.88

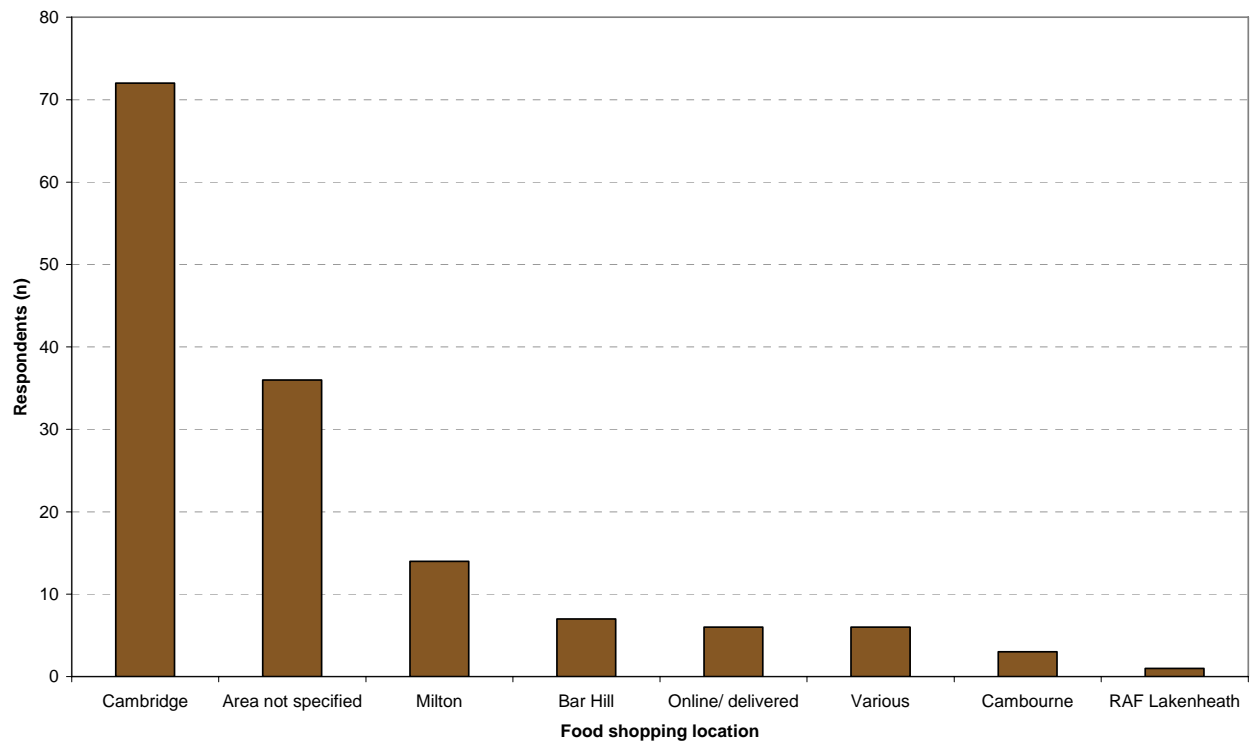
Source: Question 22

While cycling is the most common option, most households (66 out of 107) do have at least one car. Compared to previous new development surveys the average number of cars per household is low – 0.88 cars per household on average compared to between 1.1 and 1.7 for new developments in the more rural areas and market towns.

5 Other Activities

The questionnaire asked about where households in Cambridge shop for food and other goods. These questions were free text and many respondents have more than one regular shopping location.

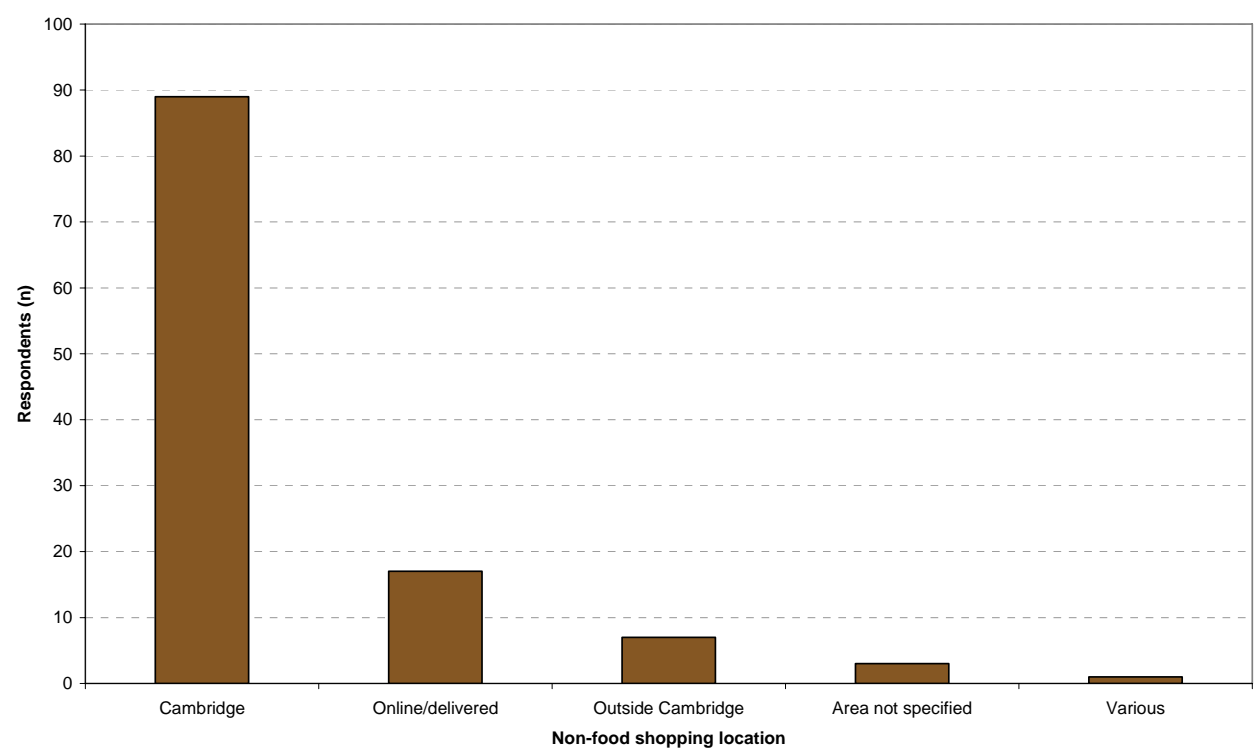
Fig 24: Where residents carry out main food shopping



Source: Question 23

Most of the respondents (72) shop within the city. A breakdown by development is shown in Table 35. “Area not specified includes examples where people have written that they shop at e.g. the Co-op, but not specified the branch (of which there are several in the city).

Fig 25: Where residents carry out main non-food shopping location



Source: Question 24

For non-food shopping, 89 households reported shopping in the city. 18 respondents regularly shop for non-food items online. A breakdown by development is shown in Table 36.

6 Opinions about your area

Respondents were asked for the three best things about living in the City new developments and the three least liked things. This was also a free text question and a summary. Responses by development are shown below:

Table 5: Best things about Cambridge new developments				
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Quiet	12	<u>25</u>	1	38
Location	<u>21</u>	9	5	35
Near shops/ town centre	16	16	0	32
Good design	15	5	<u>9</u>	29
Green space	7	9	0	16
New	3	10	3	16
Neighbours	2	9	2	13
Access to transport	3	6	1	10
Security	3	5	1	9
Facilities	4	2	1	7
Desirable area	3	4	0	7
Efficient building	1	2	3	6
Near work	4	2	0	6
Parking	4	2	0	6
Social mix		3	2	5
Well managed	4	1	0	5
Home ownership	1	2	0	3
Housing society support	1	0	1	2
Affordable	1	0	0	1
Clean	0	1	0	1
Nice	0	1	0	1
Privacy	1	0	0	1
Living alone	1	0	0	1

Source: Question 27

The top responses for each development is underlined. Overall people said the new developments were quiet and this was the top answer for George Nuttall Close. This development had the highest number of responses from people who said they liked the green spaces within the development

The top response from Cromwell Road residents was that their development was well located, in particular its proximity to Mill Road and the train station.

Nine of the respondents from NIAB liked the design of their homes and this was the top response from this development.

Table 6:	Least liked things about Cambridge new developments			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Parking problems	13	13	1	27
Poor design	6	11	2	19
Public transport	4	7	2	13
Noise	9	3	0	12
Facilities	2	5	3	10
Tenure mix	6	0	4	10
Lack of shops	0	3	6	9
Roads	2	4	3	9
Expensive	5	1	1	7
Litter	3	4	0	7
Too dense	1	5	1	7
Broadband infrastructure	1	5	0	6
Poor management	4	2	0	6
Recycling and bins	3	2	1	6
Street scene	0	4	2	6
Lack of entertainment facilities	1	4	0	5
Location	1	4	0	5
No garden	2	2	1	5
Poor construction	2	2	1	5
Traffic	5	0	0	5
Neighbours	3	1	0	4
Service charge	2	2	0	4
Green spaces, landscaping	1	2	0	3
School catchment	0	3	0	3
Crime and anti-social behaviour	2	0	0	2
No communal area	1	0	1	2
Expensive council tax	0	0	1	1
Hard water	0	0	1	1
Landlord	1	0	0	1
No community	1	0	0	1

Source: Question 27

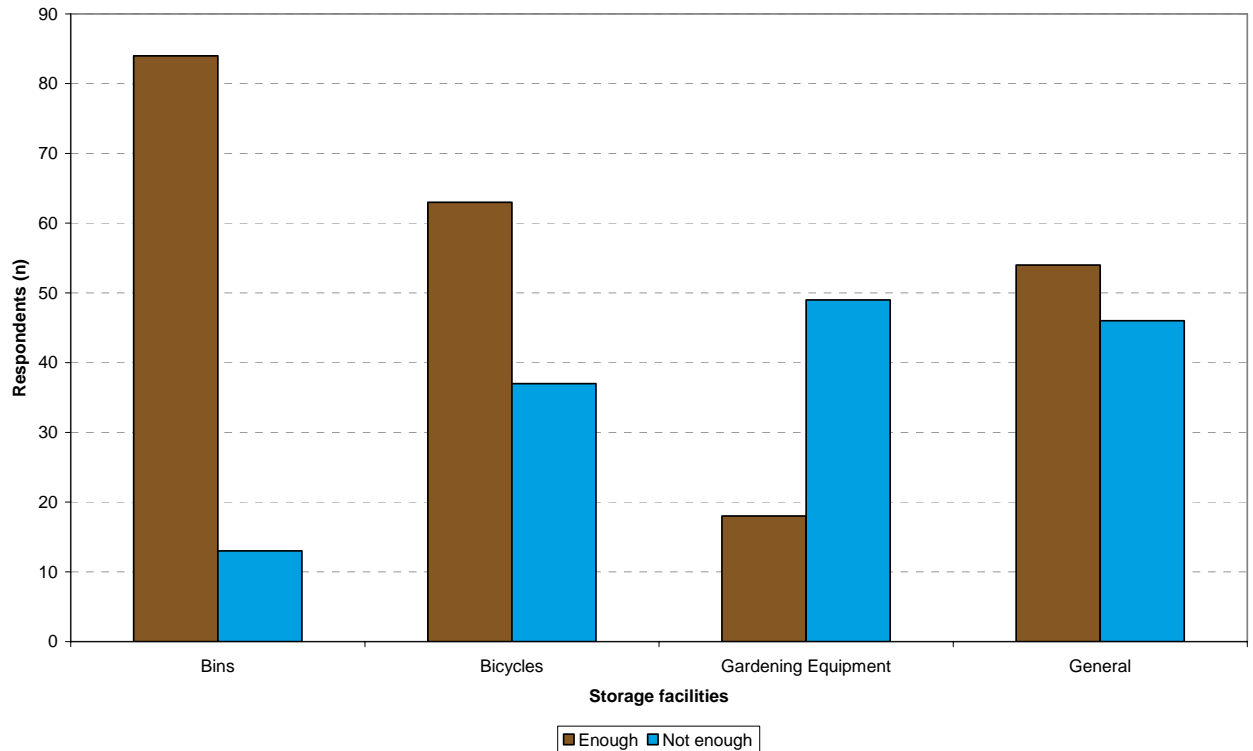
Parking problems were the least liked thing overall and the top response for Cromwell Road and George Nuttall Close. Around half of these were about insufficient parking spaces for residents, especially for larger properties which may be room lets. The other half were about layout or the way people parked. Others specified a lack of parking for visitors.

A lack of nearby shops was the top response from the NIAB frontage site.

7 About your living space

An additional section was included to the Cambridge new developments survey asking about living space. As this is a new section, there is no comparator data available from previous surveys.

Fig 26: Satisfaction with storage space by item, Cambridge new developments



Source: Question 29

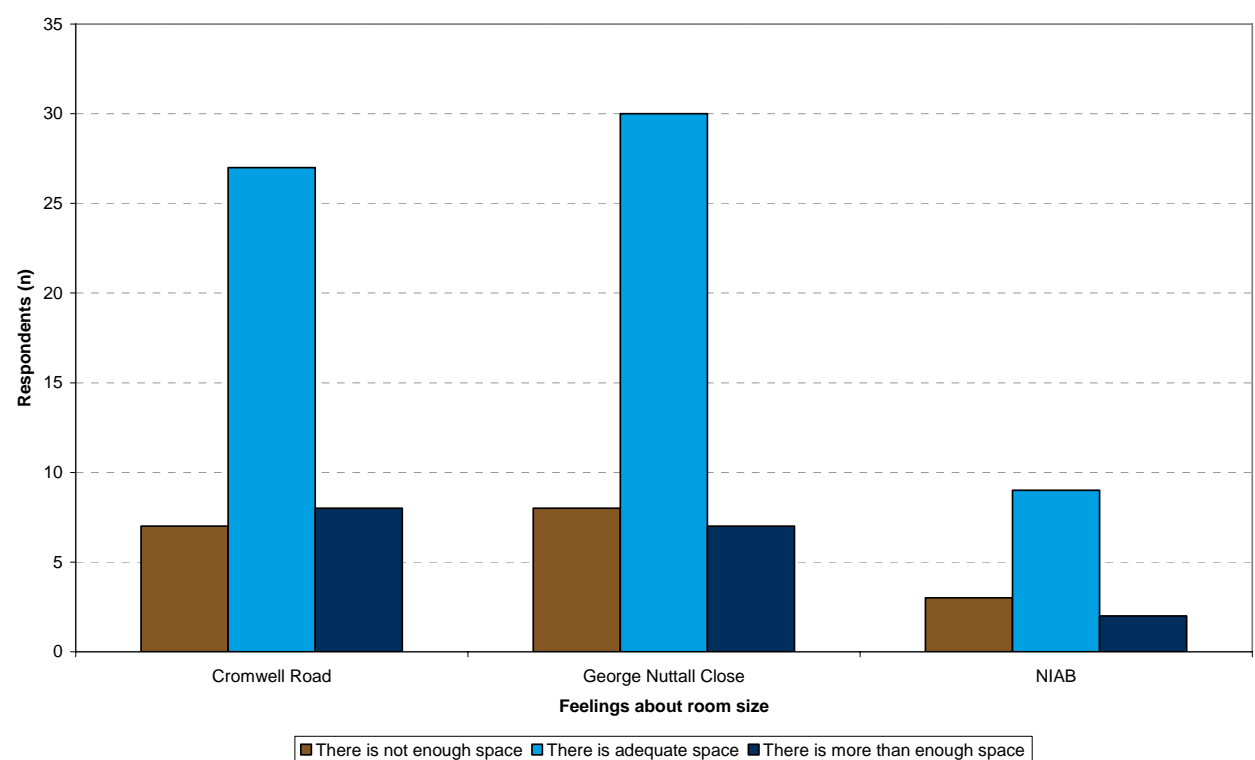
Questions 29 asked if there was enough general storage space available and in particular enough for bins, bikes and gardening equipment. A breakdown by development is shown in Table 39 to 42.

While overall respondents said there was adequate storage space for bikes, more than half (54%) of the respondents from George Nuttall Close said there was not enough cycle storage on this development.

For general storage there is also some difference by development. While overall respondents say there is enough storage, by development only the George Nuttall site had more responses from households who were satisfied with the amount of storage.

Fig 30 to 32 shows satisfaction with storage and parking by household type, number of people per household property type and tenure.

Fig 27: Opinions about room size by development



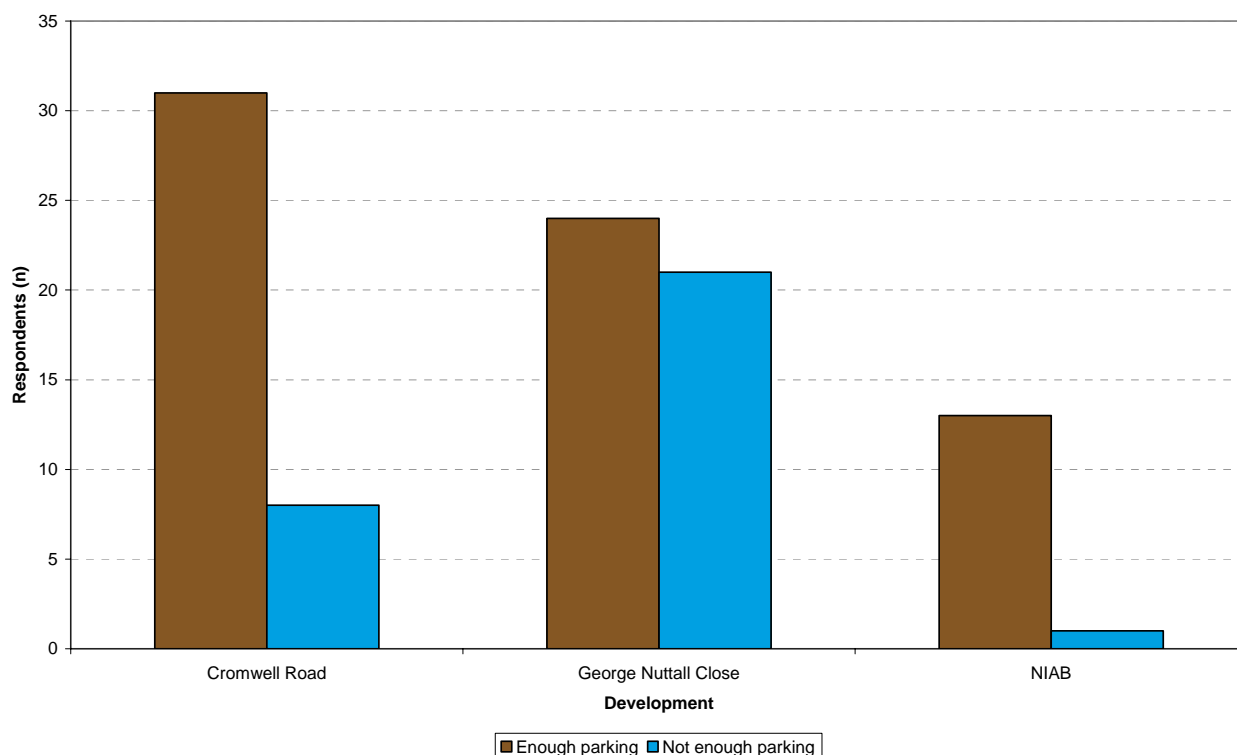
Source: Question 31

Most people were satisfied with the sizes of rooms within their homes. Cromwell Road had the highest proportion of responses from households who felt there was more than enough space and for this development these outnumbered those who felt there was too little.

NIAB frontage had the highest proportion of responses from people who felt there was too little space in their homes, but this is based on a low number of responses.

Households without children were more satisfied by room size than those without (see Fig 33). 62% of households with children felt there was either adequate or more than enough space, compared to 86% of households without children. Results by household size are also shown (see Fig 34). While overall 82% of households feel there is adequate or more than enough space only 45% of three person household respondents felt like this.

Fig 28: Car parking spaces by development

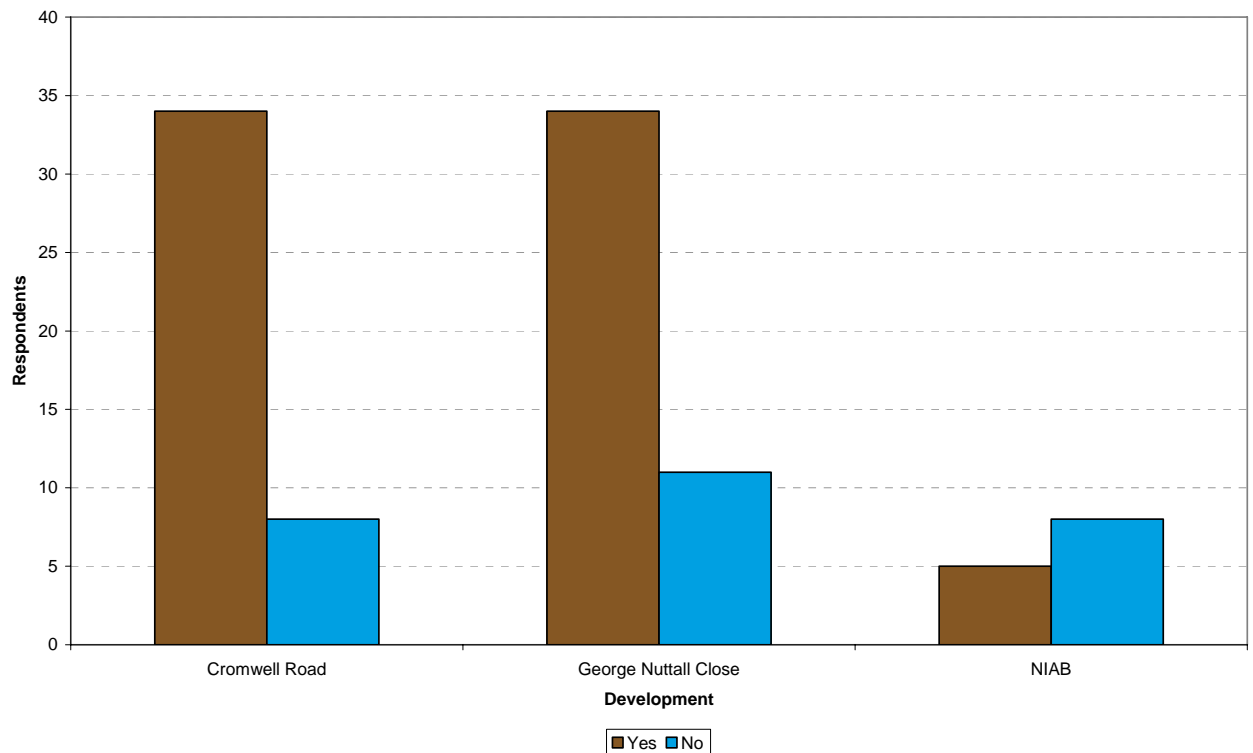


Source: Question 30

As shown in Table 6, parking was seen as a problem by respondents from Cromwell Road and George Nuttall Close (NIAB frontage had a low response rate from car owners). However on both of these developments more respondents felt there was enough parking than those who didn't.

Fig 36 looks at satisfaction with parking compared to main means of transport to place of work/study for Person 1. Nearly three quarters of car users (either driving alone or car sharing) were satisfied with the amount of parking space available, compared to 67% of people travelling to work by other means. A similar comparison of cycle parking space with means of transport shows an opposite trend, with cyclists less happy about cycle parking than non-cyclists (see Fig 37)

Fig 29: Are the open spaces within the development attractive for all users?



Source: Question 31

Overall people were satisfied with the open spaces within their development. However there were more dissatisfied respondents from the NIAB site than satisfied ones. There was a follow up question asking people to elaborate further if they did not think open spaces in the development were attractive for all users. A summary of these responses by development is shown in Table 43. On the NIAB site most of these felt there are no open spaces on the development currently. For Cromwell Road, the main feedback for open spaces was that they could be better maintained. In George Nuttall Close respondents felt the layout could be improved, e.g. there was more green space at one end of the development and not the other and it is mostly used by children and teenagers, but there was nowhere for adults to enjoy.

References

Cambridgeshire Research and Performance New Development Surveys of

- Cambourne (2006)
- Huntingdonshire (2007)
- East Cambridgeshire (2009)
- Fenland (2010)
- St Edmundsbury (2011)
- Red Lodge (2011)

Are available online at <http://www.cambridgeshire.gov.uk/business/research/housing/>

For a tenure profile of Cambridge City is shown in the ward profile Cambridgeshire Atlas available at <http://atlas.cambridgeshire.gov.uk/Profiles/WardProfiles/atlas.html>

2011 Census data with population structure by age area available from <http://www.ons.gov.uk/ons/guide-method/census/2011/index.html>. Further Census results, including an up-to-date tenure profile to follow.

2010/11 English Housing Survey Report showing length of residence by tenure for the country as a whole is available from <http://www.communities.gov.uk/publications/corporate/statistics/ehs201011headlinereport>

Appendix 1: Additional tables

1 Moving to Cambridge

Table 7:	Distance moved from previous home by development			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Less than 2km	49%	37%	23%	40%
2 to less than 5km	13%	33%	23%	23%
5 to less than 10km	4%	7%	8%	6%
10 to less than 20km	7%	4%	0%	5%
20 to less than 30km	0%	4%	0%	2%
30 to less than 40km	0%	0%	8%	1%
40 to less than 60km	0%	2%	0%	1%
More than 60km	20%	11%	23%	16%
Overseas	7%	2%	15%	6%
Total Respondents	45	46	13	104

Source: Question 1

Table 8:	Location of previous home			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Cambridgeshire	<u>73%</u>	<u>83%</u>	<u>54%</u>	<u>75%</u>
Cambridge	60%	70%	46%	63%
East Cambridgeshire	0%	0%	0%	0%
Fenland	0%	2%	0%	1%
Huntingdonshire	0%	0%	0%	0%
South Cambridgeshire	13%	11%	8%	12%
East of England - other	<u>0%</u>	<u>4%</u>	<u>8%</u>	<u>3%</u>
Rest of UK	<u>20%</u>	<u>11%</u>	<u>23%</u>	<u>16%</u>
East Midlands	4%	0%	0%	2%
London	4%	4%	0%	4%
North West	0%	4%	8%	3%
South East	7%	0%	0%	3%
South West	2%	0%	0%	1%
West Midlands	0%	0%	8%	1%
Yorkshire and Humber	0%	2%	0%	1%
Scotland	2%	0%	0%	1%
Wales	0%	0%	8%	1%
Overseas	<u>7%</u>	<u>2%</u>	<u>15%</u>	<u>6%</u>
Total respondents	45	46	13	104

Source: Question 1

Table 9:	Previous tenure by development			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Owner occupier	13%	21%	36%	20%
Renting from a private landlord	56%	53%	29%	51%
Rented from family/friends	4%	4%	7%	5%
Rented from your employer	0%	2%	0%	1%
Rented from a housing association	4%	2%	14%	5%
Rented from a Local Authority	0%	2%	7%	2%
Key worker (owned or rented)	4%	2%	0%	3%
Shared ownership/shared equity	0%	2%	7%	2%
Living with parents/family	18%	11%	0%	12%
Respondents	45	47	14	106

Source: Question 2

In Fig 3: private rented includes renting from a private landlord, renting from family/friends and rented from your employer. Social rented includes renting from a housing association and renting from a local authority. Intermediate tenures include Key worker housing and shared ownership/shared equity.

Table 10:	Reason for leaving previous home by development			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Want to set up own home	21	28	1	50
Nearer job/ new job	12	9	5	26
To find a larger or smaller home	5	9	1	15
Unhappy with environment/quality of life	6	4	4	14
Unhappy with aspects of previous home/location	6	3	1	10
Nearer family/ friends	2	5	2	9
No choice	3	0	2	5
Lifestyle change	2	1	1	4
Relationship breakdown	2	1	0	3
Nearer to services	1	1	0	2
Total respondents	46	47	14	107

Source: Question 1

2 Homes and Tenures

Table 11: Current tenure by previous tenure

Previous tenure	Current tenure				
	Owner occupied	Private rented	Social rented	Intermediate tenures	All tenures
Living with parents/family	6	4		3	13
Owner occupied	19	2			21
Private rented	21	20	2	17	60
Social Rented	1		5	1	7
Intermediate tenures	2		1	2	5
Respondents	49	26	8	23	106

Source: Questions 2 and 5

Table 12: First in property by development

	Cromwell Road	George Nuttall Close	NIAB	All developments
Yes	25%	89%	93%	62%
No	73%	9%	0%	35%
Don't Know	2%	2%	7%	3%
Respondents	44	44	14	102

Source: Questions 6

Table 13: First in property by tenure

	Yes	No	Don't know	Respondents
Owner occupied	72%	26%	2%	47
Private rented	38%	54%	8%	26
Social rented	86%	14%	0%	7
Intermediate tenures	59%	41%	0%	22
All tenures	62%	35%	3%	102

Table 14: Type of property by tenure

	Owner occupied	Private rented	Social rented	Intermediate tenures	All
Semi-detached	6%	8%	13%	4%	7%
Terraced	30%	12%	13%	4%	18%
Flat/apartment/maisonette	64%	81%	75%	91%	75%
Respondents	47	26	8	23	104

Source: Questions 5 and 7

Table 15: Number of bedrooms by tenure

	Owner occupied	Private rented	Social rented	Intermediate tenures	All
One bedroom	24%	38%	25%	36%	30%
Two bedrooms	39%	54%	63%	59%	49%
Three bedrooms	24%	4%	13%	5%	14%
Four bedrooms	12%	0%	0%	0%	6%
Five or more bedrooms	0%	4%	0%	0%	1%
Respondents	49	26	8	22	105

Source: Questions 5 and 8

Table 16:	Reason for choosing current home by development			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Design/ appearance	17	25	6	48
New development living	9	19	4	32
Price/affordability	10	17	1	28
Nearer jobs	15	9	3	27
Near shops/services	20	3	1	24
Easier to buy	1	15	3	19
Nearer family/friends	6	6	1	13
Public transport links	3	2	2	7
Allocated		2	3	5
Shared ownership offer	2	1		3
Location	2			2
Nearer school	1			1
Move into school catchment			1	1
Personal			1	1
Total respondents	46	47	14	107

Source: Question 9

Table 17:	Intended length of stay by tenure				
	<i>Owner occupied</i>	<i>Private rented</i>	<i>Social rented</i>	<i>Intermediate tenures</i>	<i>All</i>
Less than 6 months from now	4%	12%	0%	4%	6%
Between 6 months and 1 year from now	2%	31%	0%	4%	10%
Between 1 and 3 years from now	39%	27%	0%	39%	33%
Between 3 and 5 years from now	22%	4%	13%	30%	18%
Between 5 and 10 years from now	15%	4%	0%	9%	10%
More than 10 years from now	9%	4%	50%	9%	11%
Not sure	9%	19%	38%	4%	13%
Respondents	46	26	8	23	103

Source: Question

3 Households

Table 18: Age profile by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>	<i>Census 2011</i>
0 to 4	2%	11%	4%	6%	5%
5 to 11	1%	4%	0%	2%	6%
12 to 16	1%	3%	0%	2%	4%
17 to 24	7%	6%	12%	7%	21%
25 to 29	20%	20%	12%	19%	11%
30 to 44	55%	44%	20%	46%	22%
45 to 59	7%	9%	36%	12%	15%
60 to 74	2%	2%	8%	3%	10%
75+	4%	0%	8%	2%	6%

Source: Question 11

Table 19: Number of adults per household by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
One	25	18	7	50
Two	15	23	3	41
Three	4	1	4	9
Four		2		2
Five		1		1
Six	1			1
Seven	1			1
Total number of adults	80	80	25	185
Average adults per household	1.74	1.78	1.79	1.76

Source: Question 11

Table 20: Number of children per household by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
None	43	36	13	92
One	2	6	1	9
Two	1	3		4
Three		1		1
Four		1		1
Total number of children	4	19	1	24
Average children per household	0.09	0.40	0.07	0.22

Source: Question 11

Table 21 Average number of adults and children per household by dwelling size

	<i>Children</i>	<i>Adults</i>
1 bedroom	0.03	1.34
2 bedrooms	0.16	1.90
3 bedrooms	0.60	1.86
4 bedrooms	1.00	1.83
5 bedrooms	0.00	7.00

Source: Questions 8 and 11

Table 22: Average number of adults and children per household by tenure

	<i>Children</i>	<i>Adults</i>
Owner occupied	0.26	1.60
Private rented	0.08	2.15
Social rented	0.63	1.50
Intermediate tenures	0.17	1.74

Source: Questions 5 and 11

Table 23: Children per 100 households by tenure, bedroom size and school age category

	<i>Pre-school (0-3)</i>	<i>Primary school (4-10)</i>	<i>Secondary school</i>
Owner occupied	16.3	4.1	4.1
1 bedroom	8.3	0	0
2 bedrooms	0	0	5.3
3 bedrooms	25.0	8.3	8.3
4 bedroom	66.7	16.7	0
Private rented	7.7	0	0
1 bedroom	0	0	0
2 bedrooms	14.3	0	0
3 bedrooms	0	0	0
5 bedrooms	0	0	0
Social rented	25.0	25.0	12.5
1 bedroom	0	0	0
2 bedrooms	20.0	0	0
3 bedrooms	100.0	200.0	100.0
Intermediate tenures	4.5	4.5	4.5
1 bedroom	0	0	0
2 bedrooms	7.7	7.7	7.7
3 bedrooms	0	0	0

Source: Questions 5,8 and 12

Table 24:

Household composition by tenure and dwelling size

	<i>1 bed</i>	<i>2 beds</i>	<i>3 beds</i>	<i>4 beds</i>	<i>5 beds</i>	<i>Total</i>
Owner occupiers	12	18	11	6	0	47
1 adult	8	12	4	2	0	26
1 adult & 1 child	1	0	0	0	0	1
2 adults	3	3	4	0	0	10
2 adults & 1 child	0	0	2	0	0	2
2 adults & 2 children	0	0	0	3	0	3
3 adults	0	2	0	1	0	3
4 adults	0	1	0	0	0	1
5 adults	0	0	1	0	0	1
Private rented	10	14	1	0	1	26
1 adult	5	3	1	0	0	9
2 adults	5	6	0	0	0	11
3 adults	0	3	0	0	0	3
3 adults & 1 child	0	1	0	0	0	1
6 adults & 1 child	0	1	0	0	0	1
7 adults	0	0	0	0	1	1
Social rented	2	5	1	0	0	8
1 adult	1	3	0	0	0	4
2 adults	1	1	0	0	0	2
2 adults & 1 child	0	1	0	0	0	1
2 adults & 4 children	0	0	1	0	0	1
Intermediate tenures	8	13	1	0	0	22
1 adult	6	3	0	0	0	9
2 adults	2	5	1	0	0	8
2 adults & 1 child	0	2	0	0	0	2
3 adults	0	1	0	0	0	1
3 adults & 2 children	0	1	0	0	0	1
4 adults	0	1	0	0	0	1
All tenures	32	50	14	6	1	103

Source: Questions 5,8 and 12

Table 25: Ethnicity of household members by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>	<i>Census 2011</i>
White British	65%	51%	48%	56%	66%
White Irish	0%	0%	5%	0.6%	1%
White Other	21%	24%	24%	23%	15%
Mixed: White and Black African	0%	0%	5%	0.6%	0.4%
Mixed: White and Black Caribbean	0%	0%	0%	0%	1%
Mixed: White and Asian	1%	3%	0%	2%	1.2%
Mixed: Other	0%	1%	0%	1%	1%
Asian or Asian British: Indian	1%	4%	0%	3%	3%
Asian or Asian British: Bangladeshi	0%	3%	0%	2%	2%
Asian or Asian British: Pakistani	0%	0%	0%	0%	0.6%
Asian or Asian British: Other	1%	0%	0%	1%	3%
Black or Black British: African	3%	0%	0%	1%	1%
Black or Black British: Caribbean	0%	0%	0%	0%	1%
Black or Black British: Other	0%	0%	0%	0%	0%
Chinese	1%	10%	19%	8%	4%
Other	6%	3%	0%	4%	2%
Respondent household members	68	91	21	180	

Source: Question 17, Census 2011

Table 26: First languages of new development residents

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
English	39	39	11	89
Spanish	3	1	1	5
Chinese	0	2	1	3
German	1	1	0	2
Italian	1	0	1	2
Polish	0	2	0	2
Arabic	1	0	0	1
Catalan	0	1	0	1
Czech	0	1	0	1
Gujurati	1	0	0	1
Bulgaria	0	1	0	1
Portuguese	1	0	0	1
Respondents	47	48	14	109

Source: Question 14

Table 27: Country of birth

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
UK	<u>33</u>	<u>31</u>	<u>10</u>	<u>74</u>
Europe	<u>7</u>	<u>11</u>	<u>1</u>	<u>19</u>
Austria	0	1	0	1
Bulgaria	0	1	0	1
Belgium	1	0	0	1

Czech Republic	0	1	0	1
Germany	1	3	0	4
Poland	0	3	0	3
Italy	1	0	1	2
Portugal	1	0	0	1
Spain	3	2	0	5
<u>Rest of World</u>	<u>6</u>	<u>8</u>	<u>2</u>	<u>16</u>
Australia	0	1	0	1
Bangladesh	0	1	0	1
China	0	2	1	3
Egypt	1	0	0	1
India	0	2	0	2
Laos	1	0	0	1
Palestine	1	0	0	1
South Africa	2	2	1	5
Uganda	1	0	0	1
Total	59	69	16	144

Source: Question 15

4 Work Travel and Study

Table 28: Economic status by tenure

	<i>Owner occupied</i>	<i>Private rented</i>	<i>Social rented</i>	<i>Intermediate tenures</i>	<i>All tenures</i>
Employed full time	73%	71%	15%	78%	69%
Employed part time	3%	5%	8%	6%	4%
Full time education	9%	12%	8%	8%	9%
Looking after home/family	1%	7%	8%	3%	4%
Permanently sick/disabled	0%	2%	31%	0%	3%
Retired	6%	0%	15%	0%	4%
Seeking work	3%	2%	8%	0%	2%
Self employed	6%	0%	8%	6%	4%
Total	70	42	13	36	161

Source: Question 5 and 18

Table 29: Top places of employed residents by development (employing more than 5 people)

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Higher Education	6	11	3	20
Research and Development	6	13	0	19
Mixed Retail Business	4	3	0	7
Schools	3	3	1	7
Hospitals, nursing homes etc.	4	3	0	7
Local government	1	4	1	6

Source: Question 19

Table 30: Top occupations of employed residents by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Software professionals	3	5	0	8
Teaching professionals	2	5	1	8
Scientific researchers	1	5	0	6
Production works and maintenance managers	2	2	0	4
Researchers	0	2	2	4
Legal professionals	0	3	1	4
Sales and retail assistants	3	1	0	4

Source: Question 20

Table 31: Distance travelled to work/place of study by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Less than 2 km	57%	26%	17%	38%
2 to less than 5km	16%	38%	42%	29%
5 to less than 10km	7%	14%	33%	13%
10 to less than 20km	11%	11%	0%	10%
20 to less than 30km	2%	2%	8%	2%
30 to less than 40 km	0%	2%	0%	1%
40 to less than 60 km	2%	2%	0%	1%
More than 60km	5%	8%	0%	6%
Respondents	56	66	12	134

Source: Question 19

Table 32:	Location of place of work/study by development			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Cambridgeshire	<u>93%</u>	<u>91%</u>	<u>92%</u>	<u>92%</u>
Cambridge	71%	61%	83%	67%
East Cambridgeshire	2%	0%	0%	1%
Fenland	0%	2%	0%	1%
Huntingdonshire		3%	0%	2%
South Cambridgeshire	18%	26%	8%	21%
East of England - Other	<u>2%</u>	<u>2%</u>	<u>8%</u>	<u>2%</u>
London	<u>5%</u>	<u>8%</u>	<u>0%</u>	<u>6%</u>
Total	56	66	12	134

Source: Question 19

Table 33:	Means of travel to work by development			
	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Bus	2%	6%	35%	7%
Car alone	29%	35%	18%	30%
Car share	5%	3%	0%	3%
Cycle	47%	44%	41%	45%
Train	5%	6%	0%	5%
Walk	10%	6%	6%	7%
Varies	2%	1%	0%	1%
Respondents	59	72	17	148

Source: Question 21

Table 34:	Vehicles per household by development			
<i>Vehicles per household</i>	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
None	13	7	5	25
One	25	30	7	62
Two	3	3	1	7
Three	3			3
Average vehicles per household	0.91	0.90	0.69	0.88

Source: Question 21

5 Other Activities

Table 35: Main food shopping locations by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
<u>City</u>	40	25	7	72
Newmarket Road/Beehive Centre	27	16	2	45
Sainsbury's (Coldham's Lane)	9	1	0	10
Histon Road	2	3	4	9
Cambridge town centre	1	3	1	5
Mill Road	1	1	0	2
Newnham	0	1	0	1
<u>Outside the City</u>	2	18	5	25
Milton	0	14	0	14
Bar Hill	0	2	5	7
Cambourne	1	2	0	3
RAF Lakenheath	1	0	0	1
<u>Online/ delivered</u>	1	4	1	6
<u>Area not specified</u>	16	15	5	36
Tesco (not specified)	4	7	2	13
Sainsbury's (not specified)	6	2	2	10
Co-op (not specified)	4	3	0	7
Waitrose	1	2	0	3
Local Grocery	1	1	0	2
Spar	0	0	1	1
<u>Various</u>	4	2	0	6

Source: Question 23

Table 36: Main non-food shopping locations by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
<u>Cambridge</u>	37	40	12	89
Cambridge (area not specified)	19	25	7	51
Grand Arcade/ Lion Yard	8	6	1	15
Grafton Centre/ Burleigh Street	2	6	1	9
Newmarket Road/ Beehive Centre	4	3	1	8
Sidney Street	2	0	1	3
Mill Road	1	0	1	2
Histon Road	1	0	0	1
<u>Outside the City</u>	4	3	0	7
London	1	1	0	2
Peterborough, Hampton	1	0	0	1
RAF Lakenheath	1	0	0	1
RAF Mildenhall	1	0	0	1
Bar Hill	0	1	0	1
Milton	0	1	0	1
<u>Online/delivered</u>	8	7	2	17
<u>Area not specified</u>	0	2	1	3
Tesco	0	0	1	1
Marks & Spencer	0	1	0	1
TK Maxx	0	1	0	1
<u>Various</u>	1	0	0	1

Source: Question 24

6 Opinions about your development

Table 37: Best things by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Quiet	12	<u>25</u>	1	38
Location	<u>21</u>	9	5	35
Near shops/ town centre	16	16	0	32
Good design	15	5	<u>10</u>	30
Green space	7	9	0	16
New	3	10	3	16
Neighbours	2	9	2	13
Access to transport	3	6	1	10
Security	3	5	1	9
Facilities	4	2	1	7
Desirable area	3	4	0	7
Efficient building	1	2	3	6
Near work	4	2	0	6
Parking	4	2	0	6
Social mix	0	3	2	5
Well managed	4	1	0	5
Home ownership	1	2	0	3
Housing society support	1	0	1	2
Affordable	1	0	0	1
Clean	0	1	0	1
Nice	0	1	0	1
Privacy	1	0	0	1
Living alone	1	0	0	1

Source: Question 27

Table 38:

Least liked things by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Parking problems	13	13	1	27
Poor design	6	11	2	19
Public transport	4	7	2	13
Noise	9	3	0	12
Facilities	2	5	3	10
Tenure mix	6	0	4	10
Lack of shops	0	3	6	9
Roads	2	4	3	9
Expensive	5	1	1	7
Litter	3	4	0	7
Too dense	1	5	1	7
Broadband infrastructure	1	5	0	6
Poor management	4	2	0	6
Recycling and bins	3	2	1	6
Street scene	0	4	2	6
Lack of entertainment facilities	1	4	0	5
Location	1	4	0	5
No garden	2	2	1	5
Poor construction	2	2	1	5
Traffic	5	0	0	5
Neighbours	3	1	0	4
Service charge	2	2	0	4
Green spaces, landscaping	1	2	0	3
School catchment	0	3	0	3
Crime and anti-social behaviour	2	0	0	2
No communal area	1	0	1	2
Expensive council tax	0	0	1	1
Hard water	0	0	1	1
Landlord	1	0	0	1
No community	1	0	0	1

Source: Question 27

Table 39:

Satisfaction with design of home by tenure

	<i>Good design</i>	<i>Poor design</i>	<i>Total</i>
Owner occupied	22%	18%	50
Private rented	19%	19%	26
Social rented	38%	13%	8
Intermediate	26%	13%	23
All tenures	23%	17%	107

Source: Question 26 and 27

7 About your living space

Table 40: Adequate bin storage responses by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Yes	93%	82%	85%	87%
No	8%	18%	15%	13%
Respondents	40	44	13	97

Source: Question 29

Table 41: Adequate cycle storage responses by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Yes	71%	47%	93%	63%
No	29%	53%	7%	37%
Respondents	41	45	14	100

Source: Question 29

Table 42: Adequate storage for garden equipment responses by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Yes	29%	21%	40%	27%
No	71%	79%	60%	73%
Respondents	24	33	10	67

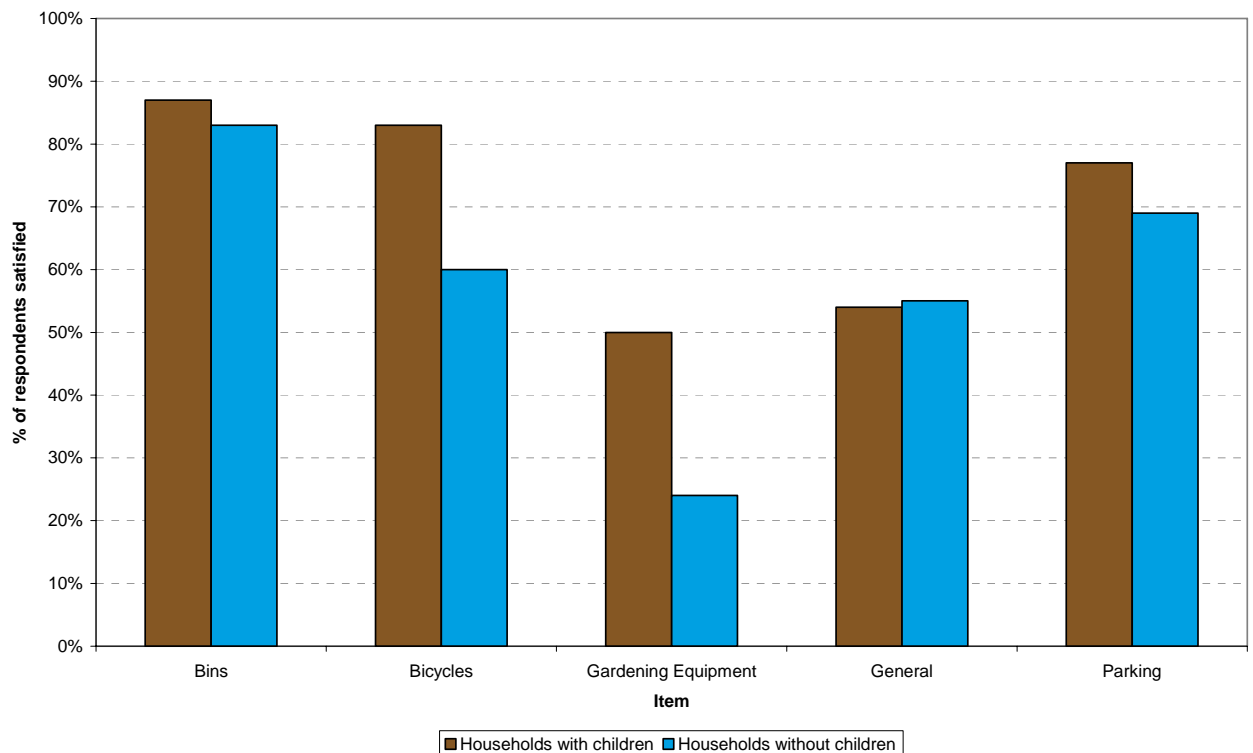
Source: Question 29

Table 43: Adequate general storage responses by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Yes	48%	63%	43%	54%
No	53%	37%	57%	46%
Respondents	40	46	14	100

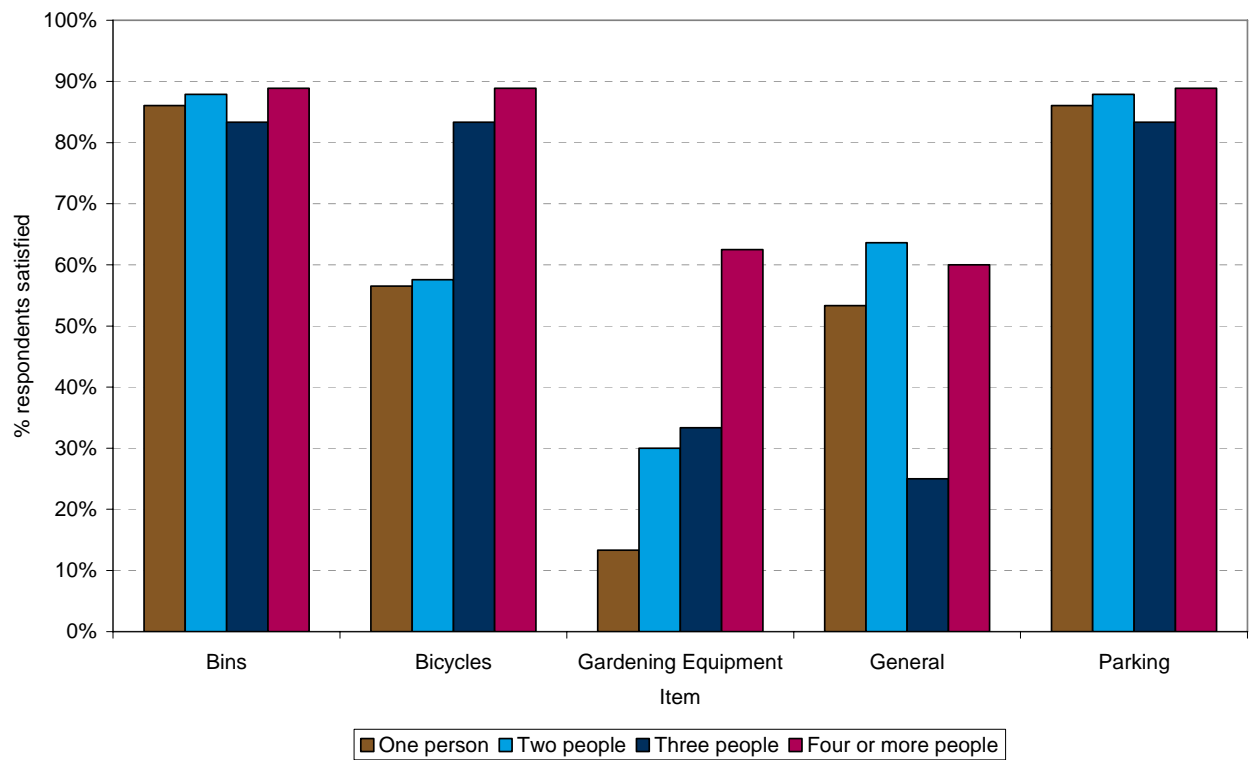
Source: Question 29

Fig 30: Percentage of respondents satisfied with storage by item and household type



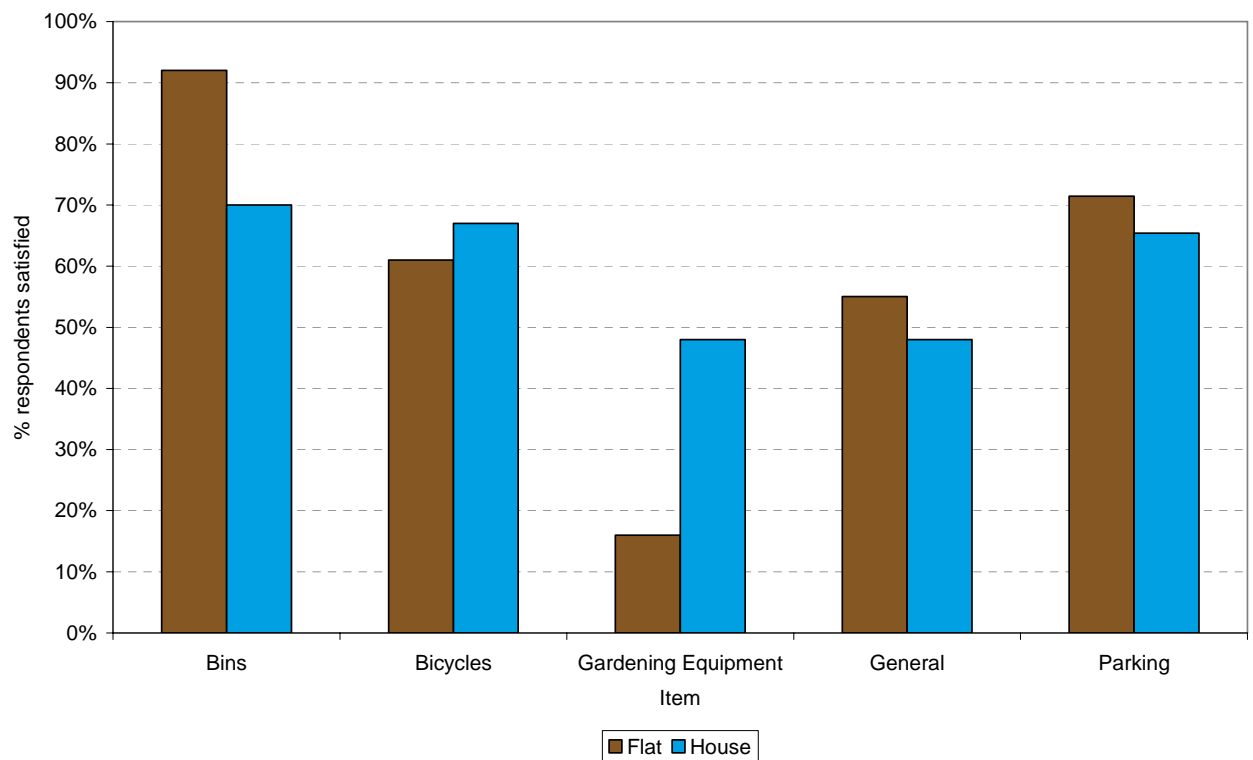
Source: Questions 29, 30, 12

Fig 31: Percentage of respondents satisfied with storage by item and household size



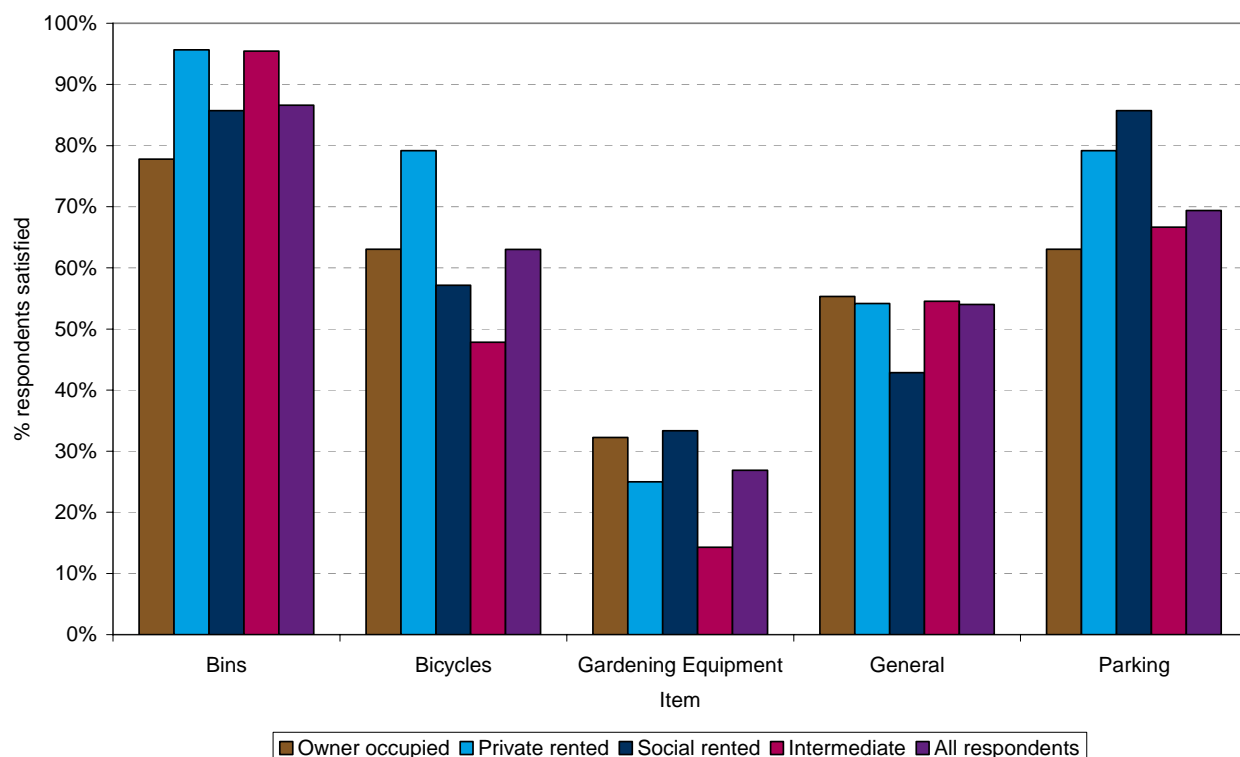
Source: Questions 29, 30 and 11

Fig 32: Percentage of respondents satisfied with storage by item and property type



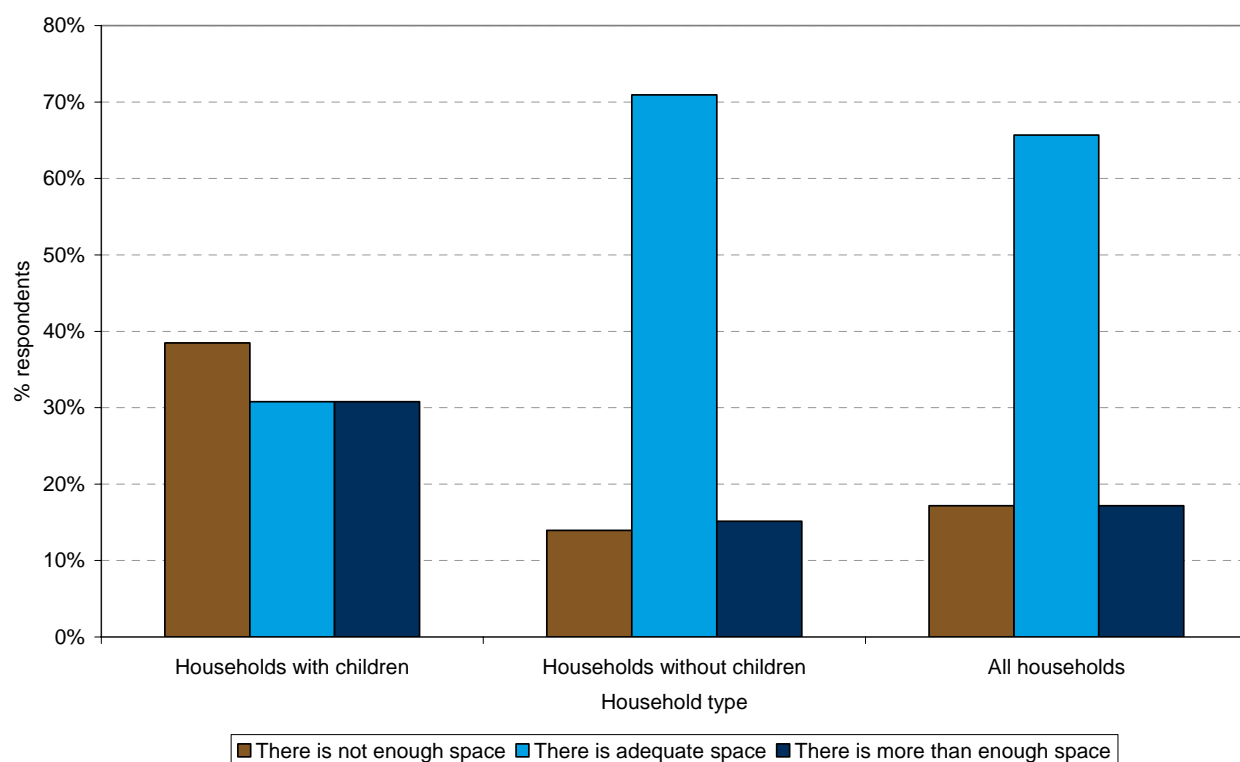
Source: Questions 29,30 and 7

Fig 33: Percentage of respondents satisfied with storage by item and tenure



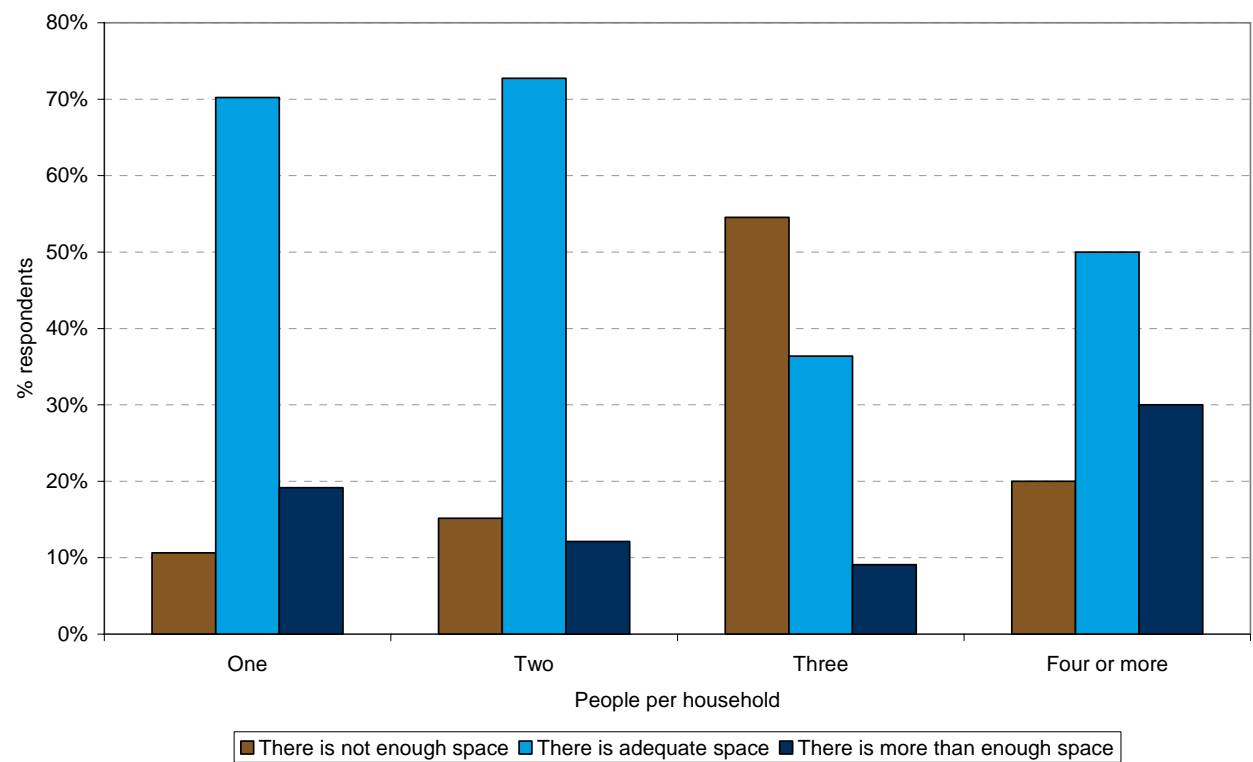
Source: Questions 29,30 and 5

Fig 34: Opinions about size of rooms by household type



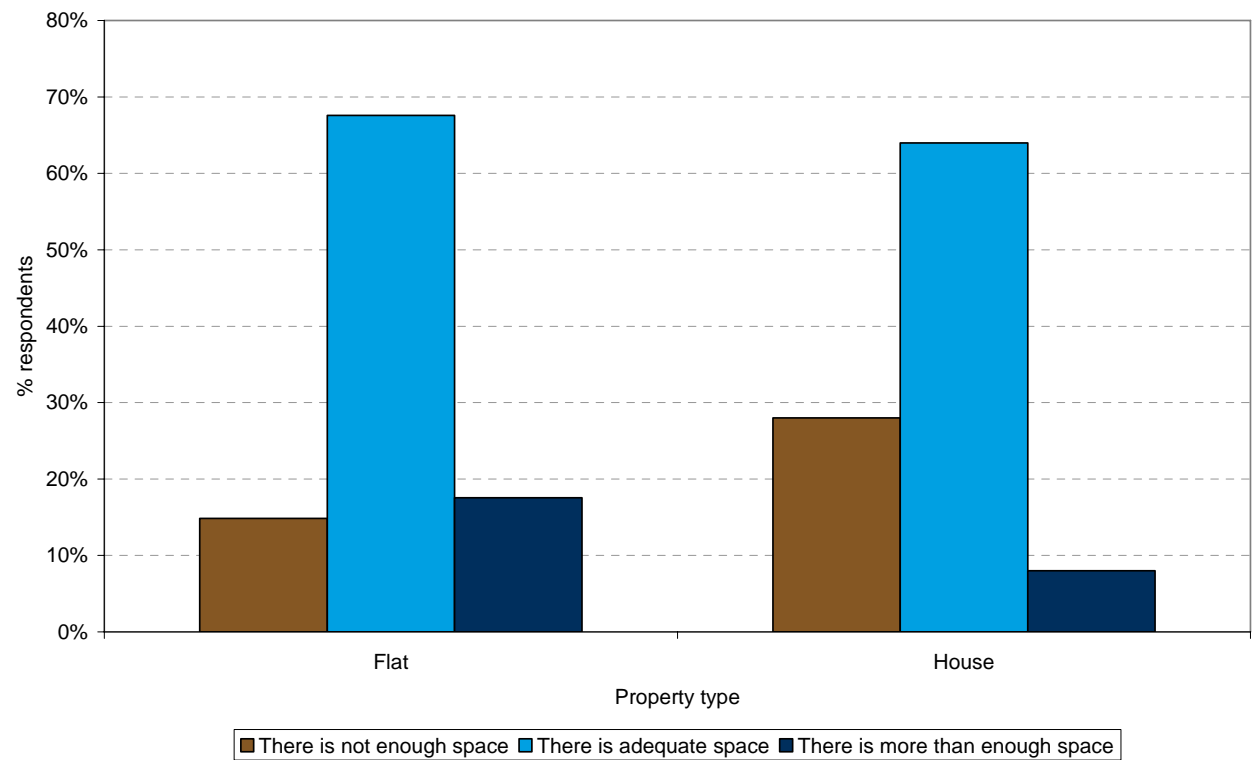
Source: Questions 11 and 31

Fig 35: Opinions about size of rooms by household size



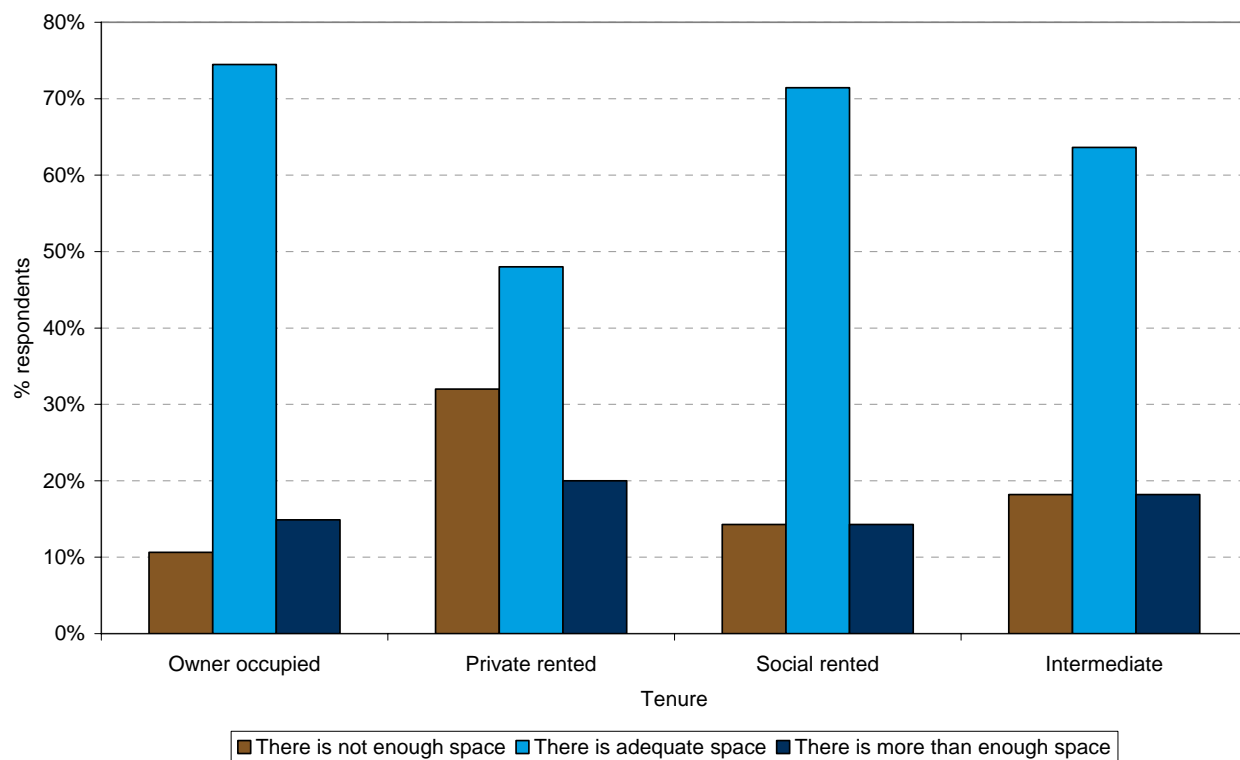
Source: Questions 12 and 31

Fig 36: Opinions about size of rooms by type of property



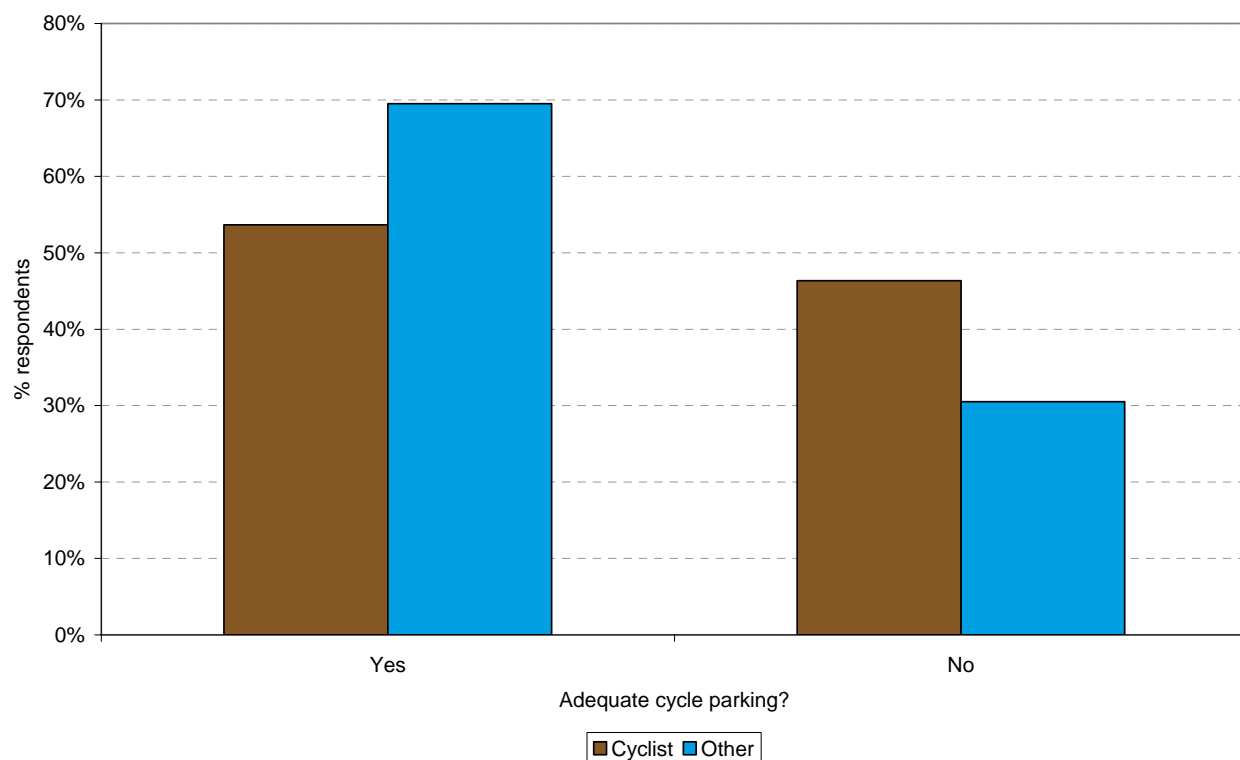
Source: Questions 7 and 31

Fig 37: Opinions about size of rooms by tenure



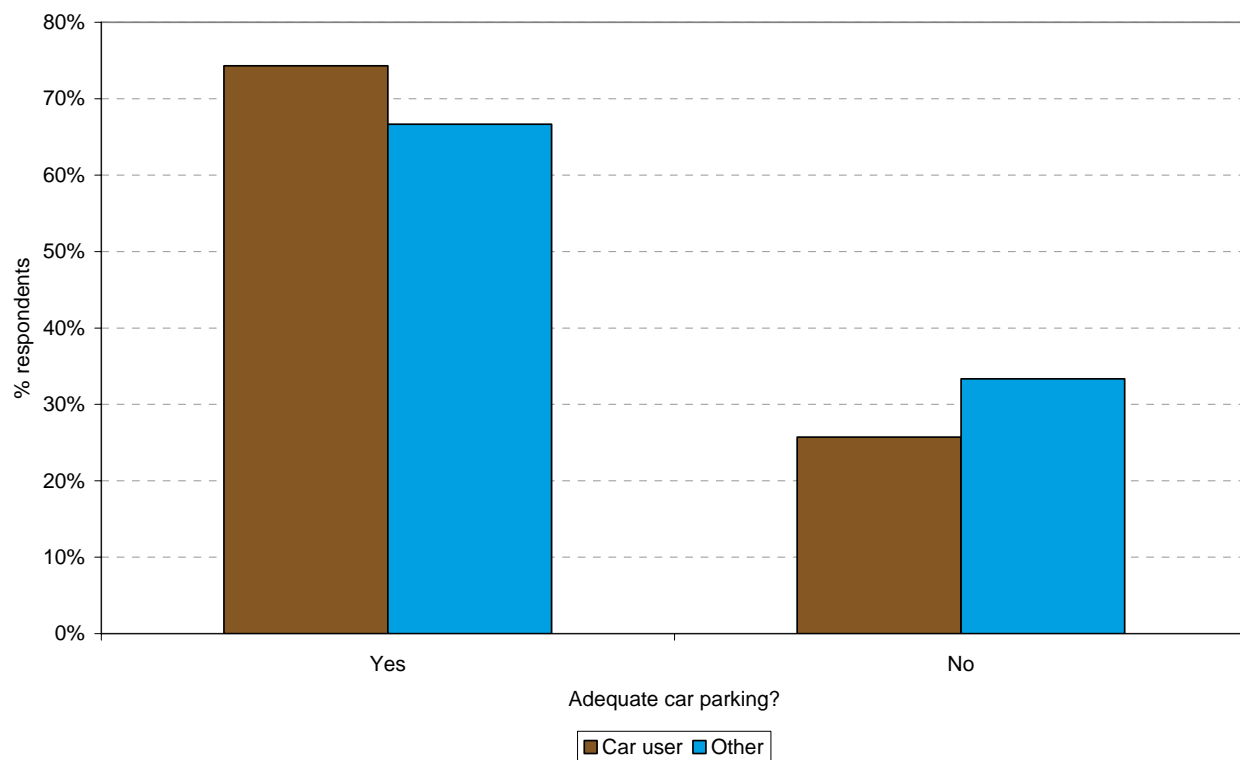
Source: Questions 5 and 31

Fig 38: Satisfaction with cycle parking by means of transport for person 1



Source: Questions 21 and 30

Fig 39: Satisfaction with car parking by means of transport for person 1



Source: Questions 21 and 31

Table 44: Open spaces improvements by development

	<i>Cromwell Road</i>	<i>George Nuttall Close</i>	<i>NIAB</i>	<i>All developments</i>
Activity spaces	1	1	0	2
Benches	3	0	0	3
Communal garden	0	1	1	2
Layout	3	3	0	6
Maintenance	4	2	0	6
No open space	0	0	5	5
Facilities for children but nothing for adults	0	3	0	3
Overlooked	2	0	0	2
Play area	1	1	1	3
Total	14	11	7	32

Source: Question 33

Appendix 2: Survey Correspondence

OFFICE USE ONLY

Form Ref. _____

New Developments Survey 2012

We would be grateful if you would take the time to complete this questionnaire on behalf of your household. It is entirely confidential, but feel free to leave out any questions you do not wish to answer. Please submit your replies in the **pre-paid envelope provided**, one per household, by **Friday 14th September 2012**

Section 1: Your previous home

1. Where did you move from?

Last permanent residence (only include stays of more than 6 months)

Please provide:

The city, town or village _____

The county _____

The full postcode _____

The country (if overseas) _____

Office use

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Was your last property:

Owned by you (outright or with a mortgage) ☐

Rented from a private landlord ☐

Rented from your employer ☐

Rented from a Local Authority ☐

Rented from a Housing Association ☐

Other (please specify) _____

Rented from family/friends ☐

Discounted/low cost ownership ☐

Shared ownership/shared equity* ☐

Key worker (owned or rented) ☐

Living with parents/family ☐

**e.g. part owned and part rented from a Housing Association*

3. What were your main reasons for wanting to move from your previous home? Your reasons for choosing *this* location will be asked later.

Please tick as many boxes as apply.

To be nearer job/new job ☐

To be nearer family/friends ☐

Unhappy with environment/quality of life ☐

Unhappy with aspects of previous home/location ☐

Other (please specify) _____

Wanting to set up own home ☐

To be nearer to children's school ☐

To move into school catchment ☐

To find a larger or smaller home ☐

Section 2: Your current home

4. When did you move into this property?

Year

Month

5. Is your property:

Owned by you (outright or with a mortgage) ☐

Rented from a private landlord ☐

Rented from your employer ☐

Rented from a Housing Association ☐

Other (please specify) _____

Discounted/low cost ownership ☐

Shared ownership/shared equity* ☐

Key worker (owned or rented) ☐

Rented from family/friends ☐

**e.g. part owned and part rented from a Housing Association*

6. Are you the first people to live in this property?

Yes ☐

No ☐

Don't know ☐

7. Is your property:

Detached	<input type="checkbox"/>	Terraced	<input type="checkbox"/>
Semi-detached	<input type="checkbox"/>	Flat/apartment/maisonette	<input type="checkbox"/>
Other (<i>please specify</i>) _____			<input type="checkbox"/>

8. How many bedrooms does your property have?

9. What was your main reason for choosing to move to this location rather than elsewhere in the area?
Please tick as many boxes as apply.

To be nearer to job	<input type="checkbox"/>	To be nearer to shops/services	<input type="checkbox"/>
To be nearer to family/friends	<input type="checkbox"/>	Design/appearance of property/development	<input type="checkbox"/>
Better public transport links than other areas of the city	<input type="checkbox"/>	Price compared to areas of the city	<input type="checkbox"/>
To be nearer to children's school	<input type="checkbox"/>	Easier to buy new property from developer	<input type="checkbox"/>
To move into school catchment	<input type="checkbox"/>	Like idea of living in a new development	<input type="checkbox"/>
	<input type="checkbox"/>	Other (<i>please specify</i>) _____	

10. Do you see yourself living at this property for:

Less than 6 months from now	<input type="checkbox"/>	Between 5 and 10 years from now	<input type="checkbox"/>
Between 6 months and 1 year from now	<input type="checkbox"/>	More than 10 years from now	<input type="checkbox"/>
Between 1 and 3 years from now	<input type="checkbox"/>	Not sure	<input type="checkbox"/>
Between 3 and 5 years from now	<input type="checkbox"/>		

Section 3: Your household

11. How many people who normally live at this address are aged:
(*students should only be included if they live here during term time*)

	16 and under	17-24	25-29	30-44	45-59	60-74	75+	Total
Male								
Female								

12. Please give the dates of birth of all those aged 16 and under:

	Month	Year	Which childcare, nursery, school or college (if any) do they attend?	Office use
1 st child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
2 nd child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
3 rd child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
4 th child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
5 th child	<input type="text"/>	<input type="text"/>	_____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

13. Do you or any member of your household attend worship or activities of any religious faith?
If YES, please indicate the faith below. If NO, please write "Not applicable".

14. What is the first language spoken in your household? *Office use*
☐☐☐

15. Which country were you born in?

16. How many people in your household are:

Traveller of Irish Heritage	<input type="checkbox"/>	Other Traveller	<input type="checkbox"/>	Roma/Gypsy	<input type="checkbox"/>
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17. What is your ethnic origin?

Please write the number of people in your household who belong to each ethnic group.

White: British	<input type="checkbox"/>	Asian or Asian British: Pakistani	<input type="checkbox"/>
White: Irish	<input type="checkbox"/>	Asian or Asian British: Bangladeshi	<input type="checkbox"/>
White: Other	<input type="checkbox"/>	Asian or Asian British: Other Asian	<input type="checkbox"/>
Mixed: White and Black Caribbean	<input type="checkbox"/>	Black or Black British: Black Caribbean	<input type="checkbox"/>
Mixed: White and Black African	<input type="checkbox"/>	Black or Black British: Black African	<input type="checkbox"/>
Mixed: White and Asian	<input type="checkbox"/>	Black or Black British: Other Black	<input type="checkbox"/>
Mixed: Other	<input type="checkbox"/>	Chinese	<input type="checkbox"/>
Asian or Asian British: Indian	<input type="checkbox"/>	Other ethnic group	<input type="checkbox"/>

Section 4: About your work, study and travel

Please give the following details about each person aged 17 and over in your household.

18. Employment circumstances:

Part time = under 30 hours a week; full time = 30 or more hours a week.

For each person, please only select the box which most applies.

	Self-employed	Employed full time	Employed part time	Seeking work	Full time education	Look after home/family	Permanently sick/disabled	Retired
Person 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. Where do they work/study?

For each person, please write the town and postcode of their main place of work/study.

If they work at or from home write 'home'. If they have no fixed workplace write 'various'.

If they don't work or study write N/A.

Person 1	Town	Postcode
Person 2	Town	Postcode
Person 3	Town	Postcode
Person 4	Town	Postcode
Person 5	Town	Postcode

For each person, please write the name of their main employer or their school/college.

Person 1		Office use only
Person 2		
Person 3		
Person 4		
Person 5		

20. What is the full title of their main job?

For example, primary school teacher, car mechanic, district nurse, aircraft engineer.

Person 1		Office use only
Person 2		
Person 3		
Person 4		
Person 5		

21. How do they travel to work/study?

Please select the means of travel used for the longest part, by distance, of their usual journey to their main place of work or study.

	Walk	Cycle	Bus	Car alone	Car share	Train	Park and ride	Other (please specify)
Person 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Person 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

22. How many motor vehicles are available for use by your household?

None ☐ One ☐ Two ☐ Three ☐ Four or more ☐

Section 5: About your other activities

23. Where does your household do its main food shopping? This could be a specific supermarket within Cambridge, one located out of town or online

Office use
☐☐☐

24. Where does your household do its main non-food shopping? For example, clothes, shoes, etc. This could be a specific supermarket or street within Cambridge, one located out of town or online

Office use
☐☐☐

25. Which doctor's surgery/health centre is your household registered with?

If more than one applies, please list all applicable. Please omit students living away from home.

Office use
☐☐☐

26. Have you or members of your household joined any community or voluntary organisations or clubs since moving to this area? Please list any organisations or clubs and their location below.

Organisation or Club

Office use
☐☐☐
☐☐☐
☐☐☐

27. What three things do you like and dislike about living on this development

Like

1. _____
2. _____
3. _____

Dislike

1. _____
2. _____
3. _____

28. What could we do to improve future developments?

Section 6: About your living space

29. Does your home have enough space for

	Yes	No
Bin storage	<input type="checkbox"/>	<input type="checkbox"/>
Cycle storage	<input type="checkbox"/>	<input type="checkbox"/>
General storage inside the property?	<input type="checkbox"/>	<input type="checkbox"/>
Garden equipment	<input type="checkbox"/>	<input type="checkbox"/>

30. Are there sufficient car parking spaces available to meet your needs? Yes ☐ No ☐

31. How good are the room sizes in your property? (*Please select the option that best describes your rooms*)

There is more than enough space	<input type="checkbox"/>
There is adequate space	<input type="checkbox"/>
There is not enough space	<input type="checkbox"/>

32. Are there sufficient open spaces within the development? Yes ☐ No ☐

33. Are the open spaces within the development attractive for residents of all ages to use and enjoy?
Yes ☐ No ☐

If not, why?

Thank you for taking the time to fill in this questionnaire. Please complete online or return by post using the pre-paid envelope provided. If you have any queries about the questionnaire or the survey, please telephone the Research Group on 01223 715300.

Address:

Dear Resident,

CAMBRIDGE NEW ESTATES RESIDENTS SURVEY 2012

The County Council's Research Group in partnership with Cambridge City Council is conducting a series of surveys of new developments and estates. These will give us a "snapshot" of the profile of these new communities and help providers of local services such as public transport; health and education plan for a growing population. For example, knowing how many people commute to work and where they go, is useful information for ensuring bus services meet actual requirements. The information you provide will also help us learn lessons when planning for any future developments.

As residents of new developments in Cambridge, we value your views and would be grateful if you would take the time to complete this questionnaire on behalf of your household. It is entirely confidential, but feel free to leave out any questions you do not wish to answer. Please submit your replies online at <http://www.snapsurveys.com/sw/surveylogin.asp?k=134435077432> or in the **pre-paid envelope provided**, one per household, by **Friday 14th September 2012**, (RES 1203, Cambridgeshire County Council, Shire Hall, Castle Hill, Cambridge CB3 0AP).

All online respondents are eligible to enter a prize draw for a **£25 Marks and Spencer voucher** or a £20 voucher for postal responses. If you would like to be included in the prize draw, please add your contact details to the tear-off strip at the bottom of this letter and return it with your completed form. The prize will go to the first name out of the hat after the closing date.

We will publish a summary of the results and what we hope to do in response to them, on the County Council website. If you have any queries please contact the Research Group at Cambridgeshire County Council on 01223 715300 or e-mail research.performance@cambridgeshire.gov.uk.

Yours faithfully,

Alan Carter
Head of Strategic Housing

If you would like to be included in the prize draw, please add your contact details to the tear-off strip below and return with your form. The prize will go to the first name out of the hat after the closing date.



Cambridge Residents Survey 2012

Name: _____

Address _____

Postcode _____

Phone/email: _____

The Research Group
Cambridgeshire County Council
RES 1203
Shire Hall
Cambridge
CB3 0AP

Tel: 01223 715300
Fax: 01223 718137
Email: research.group@cambridgeshire.gov.uk

About the Cambridgeshire County Council Research Group

The Research Group is the central research and information section of Cambridgeshire County Council. We use a variety of information about the people and economy of Cambridgeshire to help plan services for the county. The Research Group also supports a range of other partner agencies and partnerships.

Subjects covered by the Research Group include:

- Cambridgeshire and Peterborough Employers database
- Consultations and Surveys
- Crime and Community Safety
- Current Staff Consultations
- Economy and The Labour Market
- Health
- Housing
- Mapping and GIS
- Population
- Pupil Forecasting

For more details please see our website:

www.cambridgeshire.gov.uk/business/research