These local organisations can also help you get online:

Peterborough Jobcentre Plus (www.gov.uk)

Open: Mon, Tues,

Thurs & Fri (09:00 - 17:00) - Weds (10:00 - 17:00)

Support available: Self-service & supported services available

84 Broadway, Peterborough, Cambs PE1 1QZ

UK Online Services (www.ukonlinecentres.com) Open: Please check directly with venues for opening times.

Support available: Self-service/some supported - check directly with

Various venues throughout search areas

Library Online Services (www.vivacity-peterborough.com/libraries-

Open: Please check directly and-archives/library-opening-hours) with venues for opening times.

Support available: Self-service/some supported - check directly with

Various venues throughout Peterborough areas

Phone: 01733 864280

Cross Keys Homes Open: Mon & Tues (09:00 -16:45) - Weds, Thurs, Fri

(09:00 - 12:15)

Support available: Self-service/some supported - check directly with

Different venues across Peterborough

Phone: 01733 385128

Gladstone District Community Association

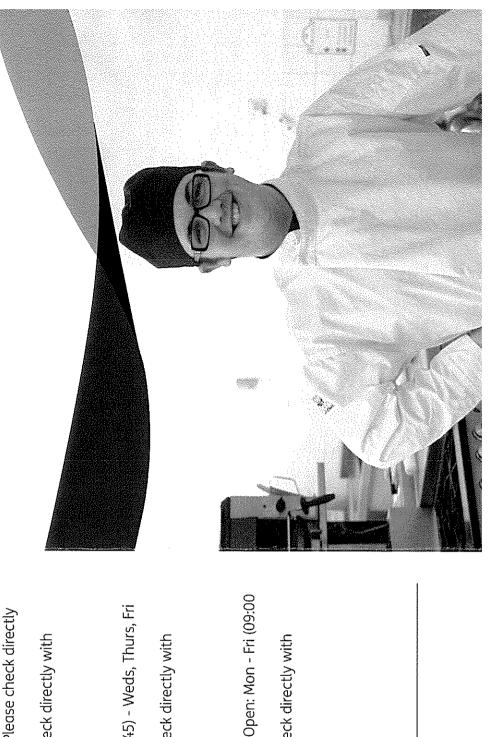
-16:00

Support available: Self-service/some supported - check directly with

316-318 Gladstone Street, Peterborough PE1 2BX Phone: 01733 566343

Universal Credit

Universal Credit and you



What is Universal Credit?

or who are out of work. Universal Credit is a new benefit for people living on a low income,

will be better off in a job than you will be on benefits It will make it easier to start a new job or work more hours, so you

monthly payment. Universal Credit replaces 6 other benefits with a simpler, single

people and carers, and people who are too sick to work other living expenses. It will also give financial support to disabled It includes help with the costs of housing, children, childcare and

You will be expected to make your Universal Credit claim online.

What does it mean for me?

going to www.gov.uk/universalcredit, or talk to someone at your circumstances. You can check if you can get Universal Credit by can claim it will depend on where you live and your personal jobcentre. Universal Credit is being introduced in stages. Whether you

claim other benefits such as Jobseeker's Allowance If you aren't eligible for Universal Credit now, you may still be able to

as usual If you are already claiming benefits you will not be able to claim Universal Credit yet. You will carry on claiming your benefits

How do I make a claim?

www.gov.uk/universalcredit You will be expected to make your Universal Credit claim online at

at your local Jobcentre. If you don't have a computer at home, you can use the computers

advice to help you make a claim. If you need more help, you can get face-to-face and telephone

accepted in return for getting Universal Credit. Claimant Commitment. This sets out the responsibilities you have You will be invited to an interview with your work coach to sign a

Where can I get support?

right help to get online, manage your money and find work. Your work coach at the Jobcentre will make sure you have the

Visit www.gov.uk/universalcredit to find out more. You can get advice online about getting ready for Universal Credit.

visit www.moneyadviceservice.org.uk to find out how. You can get help with budgeting from the Money Advice Service –

and face-to-face support. Call 01733 747474 or visit www. peterborough.gov.uk Your local council will be able to help you with internet access